

5 Westgate Business Park Kilrush Road Ennis Co Clare Tel 0818 473 473 Fax 065 6862504 www.hsf.ie

Mr Qian Yi Lim 63A Summerstown Drive Glasheen

17 July 2023

Dear Mr Lim

Policy Number: 99170674

Please accept this letter as a confirmation that you will shortly receive settlement of your recent claim(s) for the sum of €60.00. This sum will be credited to your nominated account.

The total includes payment under the following categories and we kindly request that you check these against your own records.

Wellbeing/Alternative Treatments

60.00

Claim forms can be downloaded from our website www.hsf.ie or by registering with mypolicy@hsf.ie which gives you access to review your terms and conditions and view the amounts remaining under each category.

This policy is provided and underwritten by HSF health plan. Cover is provided continuously at no extra charge, from month to month until it is cancelled or otherwise comes to an end, and you will not receive renewal documentation unless we change the terms and conditions of your policy.

Should you wish your cover to cease, you have a right to do so, and can do this by providing notification to us at the above address or by email at info@hsf.ie. There are no charges or fees applied for cancelling your policy and you can still make a claim for any treatments that have occurred prior to the date of your cancellation.

Please note that the policy you have is a Health Plan and not a Private Health Insurance policy. For further details on the differences between Health Plans and Private Health Insurance please see The Health Insurance Authority website (https://www.hia.ie) or alternatively Competition and Consumer Protection Commission Consumer Rights & Personal Finance - CCPC.

As a policyholder you should regularly review your cover to ensure the scheme remains suitable for your requirements, as there may be other alternatives in the market that could save you money although you should carefully consider the cover they provide.

The Health Insurance Authority website offers a comparison tool to provide you with an independent overview of the features and benefits of regulated private health insurance products currently offered to consumers in Ireland. It is intended as a high-level guide only and is not an official statement of benefits.

If you have any queries regarding the settlement of your claim please do not hesitate to contact our claims team on 0818 473 473.



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We trust that the above is in order.

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Yours sincerely

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Claims Department