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AMANDA CLOUSER

Versatile software development leader with expertise in product development, team empowerment, and technical strategy. I excel at bridging the gap between technical teams and business stakeholders, driving alignment and results. With a strong foundation in development principles and a proven ability to adapt to new frameworks and technologies, I am passionate about enabling products and people to thrive through advocacy, mentorship, and a focus on impact-driven solutions.

Work Experience

Development Practice Lead   Michigan Software Labs   April 2021–Present
Ada, Michigan

People & Practice Leadership
- Created a consistent technical interview approach that's both professional and welcoming for candidates
- Built clear growth paths for developers that align individual goals with company needs
- Guided developers at all levels, highlighting their wins and finding opportunities that match their strengths
- Led initiatives to improve team processes and boost efficiency
- Championed team members and fostered a collaborative environment that maximizes everyone's contributions

Product Leadership
- Successfully managed engineering delivery while supporting organizational growth
- Led teams through key product milestones, connecting technical decisions with business objectives
- Guided teams through product discovery and delivery while keeping business goals in focus
- Refined user stories and requirements to ensure smooth development and feature delivery
- Worked across departments to align technical execution with overall company strategy
- Executed on technical requirements with my team

Software Developer / Tech Lead   Michigan Software Labs   Aug 2018–April 2021
Ada, Michigan

- Led multi-year Angular, C#, and Android product development, learning how early technical decisions impact long-term architecture
- Served as Tech Lead, creating an open, collaborative environment that consistently delivered high-quality work
- Partnered with designers and product teams to build software that met design specs and acceptance criteria
- Bridged communication between dev teams and stakeholders, clearly explaining technical options and setting realistic expectations
- Guided stakeholders through the development process as a technical consultant, helping them make informed decisions
- Made strategic architectural choices that balanced immediate business needs with long-term scalability

Software Engineer   BluJay Solutions   May 2017–Aug 2018
Holland, Michigan

- Built and maintained features for a transportation management system, gaining valuable insights into logistics operations and business needs
- Worked with a large-scale Java/Struts application while contributing to newer React components
- Collaborated on architecture planning across teams to ensure maintainable, scalable solutions aligned with business goals
- Delivered high-quality features through rigorous testing and effective stakeholder demos

Education and Certifications

- B.Sc. Computer Information Systems, Grand Valley State University   2012–2017
- Scrum Master Certification, Scrum Alliance (May 2020)

Technologies and Languages

- Languages: C#, Angular, Java, Kotlin (Native Android), Swift, SwiftUI (Native iOS), React, React Native
- Technologies: Postgresql, Azure, AWS, Docker, Git, Jira, Figma