

Aman Kumar

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CAREER PROFILE

A recent graduate in Data Analytics from RMIT with a background in hospitality industry offering strong team leadership, problem-solving, and communication skills. Familiar with Excel, SPSS, MySQL, Python and Tableau. Transitioning from a decade of operational experience to data analytics, driven by a passion for using data insights to support decision-making and continuous learning.

SYSTEMS & APPLICATIONS

- Python
- MySQL
- SPSS
- Tableau
- MS Excel

PORTFOLIO

See my portfolio at - <https://amandadwal.github.io>

KEY SKILLS

Data Management & Cleaning: Experienced in cleaning, organising, and performing ETL processes on large datasets, ensuring data accuracy and reliability.

Data Analysis & Visualisation: Familiar with Excel, Tableau, SPSS, MySQL, and Python for data manipulation, visualisation, and analysis, supporting actionable insights for informed decision-making.

Critical Thinking & Problem Solving: Strong analytical ability to identify patterns and solve complex problems, with experience in workflow optimisation in high-demand environments.

Communication & Data Storytelling: Proficient in translating complex data insights into clear, impactful presentations for diverse audiences.

CERTIFICATIONS

Business Analytics with SQL and Python, RMIT	2024
Business Analytics and Visualisation, RMIT	2024

EDUCATION

MSc Astrophysics, USQ	Ongoing
BSc. (Hons) in Astronomy and Planetary science, OU-UK	2021
Diploma in Hospitality Management, AU	2011

WORK EXPERIENCE

HEAD BAKER AND TEAM LEAD

OCT 2020 - MAY 2024

Silly Yak's Pvt. Ltd., North Coburg VIC

Overview: Led a team and managed daily operations, with a focus on quality, safety, and efficiency. Acted as an onsite manager, troubleshooting issues and optimising workflows.

Key Responsibilities

- Managed bakery operations, ensuring product quality and compliance with food and health safety protocols.
- Trained new staff, conducted quality sessions, and optimised resource allocation.
- Supervised inventory and production planning, maintaining efficiency in high-demand periods.

Achievements

- Implemented process improvements that led to a 15% increase in production efficiency and reduced waste.

BAKERY ASSISTANT

AUG 2018 - MAY 2020

Ned's Bake Pvt. Ltd., South Yarra

Overview: Supported daily bakery operations, including production, inventory management, and customer service.

Key Responsibilities

- Supported daily production tasks, ensuring timely delivery of high-quality products.
- Managed inventory levels to meet production demands efficiently.
- Engaged in customer service, contributing to enhanced customer satisfaction and loyalty.

Achievements

- Improved operational processes, contributing to a reduction in waste and enhanced customer satisfaction.

REFERENCES

References are available upon request.