Amanda Gifford
Software Engineer

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Summary

Full-stack software engineer with expertise in building modular and scalable web applications. Proficient in both front-end (React) and back-end (Django, FastAPI) technologies, with a strong foundation in system design and database management.

Technical Skills

Front-End Skills:
- *React, React Hooks, Redux Toolkit, DOM Manipulation, HTML5, CSS, Bootstrap*

Back-End Skills:
- *Python 3, Django 4, FastAPI, PostgreSQL, Docker, RabbitMQ, Message passing, Event sourcing*

Development Experience

ThriveTogether | Peer Support App   **July 2023**
Python 3, React, FastAPI, PostgreSQL
- Designed a full-stack peer support app application using React, FastAPI, and PostgreSQL.
- Integrated Redux for state management and optimized the user interface for enhanced user experience.

AutoHubb | Car Dealership Management App   **June 2023**
Python 3, JavaScript ES6, React, Django 4, HTML5, Bootstrap, CSS, Docker
- Engineered Restful API endpoints with Django for seamless communication between the front end and the database.
- Implemented dynamic single page application architecture for efficient component state management.

TaskTango | To Do App   **April 2023**
Python 3, Django 4, HTML5, CSS
- Designed and developed a feature-rich, full-stack web application to enhance user productivity and streamline task management.
- Leveraged Django's powerful capabilities to create a robust and scalable database.

Professional Experience

Liberation Foods Catering
Catering Supervisor   **July 2022 - Present**
- Oversees coordination of catering events and works directly with clients in designing catering service orders.
- Implements instructions from catering service order to create a manual for catering events specific to the requirements for that event with a 90% rate of customer satisfaction.

Crow Canyon Software
Customer Success Manager   **December 2021 - June 2022**
- Collaborated intimately with an array of over 50 clients, tailoring unique solutions by identifying their distinct needs and requirements to effectively fulfill their business objectives.
- Demonstrated independent initiative in overseeing the software installation and implementation for over 20 companies across multiple products, from product kickoff to final delivery, achieving a 95% success rate.

Customer Support Specialist   **May 2021 - December 2021**
- Resolved support tickets with a 100% resolution rate by interfacing live with clients over video chat and debugging complex issues with client-side knowledge and usage as well as identifying root issues with the application interface.
- Collaborated efficiently with the development team to promptly pinpoint software issues, facilitating the swift deployment of solutions to enhance customer experience and satisfaction.

Education

Hack Reactor, *Advanced Software Engineering Certificate*   **March 2023 - August 2023**
42 Silicon Valley, *Coding School*   **February 2018 - July 2018**
UC Santa Barbara, *Global Studies, B.S. (94 credits)*   **July 2011 - May 2013**