

Reviewing the Car

- The user has finished their trip, and it now shows as complete on their trips page
- Here is the opportunity to ask the user to rate the car as well as provide any feedback on the service

A hand-drawn sketch of a mobile application screen for reviewing a car rental trip. The screen is divided into several sections. At the top left is a back arrow. Below it is a car icon. Under the car icon is a user profile icon and the text "James 2006 Honda Jazz". Below this is a table with two columns: "Pick up" and "Return". The "Pick up" column contains "13/11 13:00" and the "Return" column contains "13/11 16:00". Below the table is a button labeled "Rate the car". Below the button is a section titled "Cost breakdown". This section contains a list of costs: "\$18.00 time cost", "\$4.99 booking fee", "pending distance cost", and "\$4.50 DCL reduction". At the bottom of the screen is a summary line: "\$27.49 + distance cost".

Pick up	Return
13/11 13:00	13/11 16:00

Rate the car

Cost breakdown

\$18.00	time cost
\$4.99	booking fee
pending	distance cost
\$4.50	DCL reduction

\$27.49 + distance cost

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A hand-drawn sketch of a car review form. At the top left is a back arrow. Below it is a simple line drawing of a car. Under the car is a circular profile icon followed by the text "James' 2006 Honda Jazz". Below this are two thumbs-up and thumbs-down icons, with the labels "Recommend" and "Don't Recommend" respectively. At the bottom are five rows, each starting with a square checkbox followed by a horizontal line for text.

A hand-drawn sketch of a review submission form. It features a large rectangular text area at the top with the label "Write a review". Below this text area is a rectangular button labeled "Submit".