Service Quality in Airlines : the Significant Role of Frontline Employees in Airline Industry of India



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Reviews

Basically no words to clarify. Of course, it is perform, still an amazing and interesting literature. Its been printed in an exceptionally basic way which is only soon after i finished reading through this ebook where actually altered me, change the way i really believe. (Newton Runolfsson)

SERVICE QUALITY IN AIRLINES : THE SIGNIFICANT ROLE OF FRONTLINE EMPLOYEES IN AIRLINE INDUSTRY OF INDIA



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