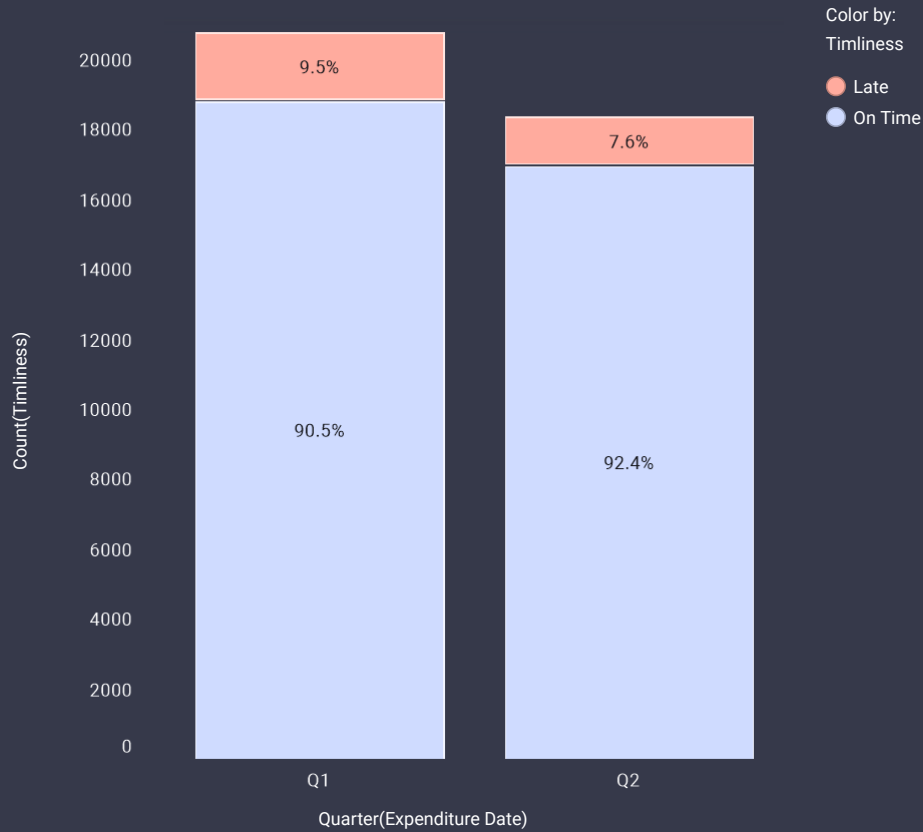


Late Submission Report

There is higher compliance in Q1 and Q2

The internal campaign seems to successfully lower the late submission rate from 12.3% to 9.5% in Q1 and 7.6% in Q2



By June 2013, everyone submit on time

On time submissions improved since the launch of a new policy in April 2013

