

Epic Story 1
As a patient, I want to book an appointment by searching and viewing profiles So that I can go to the best health care provider/centre for my needs.

ID	US1a
Name	Search for healthcare centre/provider
Description	As a patient, I want to search for a health care centre So that I can determine the most appropriate health care centres and provider for my needs
Acceptance Criteria	<ul style="list-style-type: none"> • The patient can search the health care centre or provider. • If the patient is searching for a health care centre, the patient can search by name (full or part of the centre's name) and/or suburb in a search field • If the patient is searching for a health care provider, the patient can search by name (firstname and/or lastname) and/or service in a search field. • The patient can choose to filter their search to just the health care centres or just the providers via clicking boolean points below the search field. • A list of results will appear once, the patient clicks a 'search' button • The search will return exact match and near match results • Near match results return results that are 2 characters away from the original search • If the search is filtered by suburb, it should display results from closest to furthest from the patient's address found in the database • If no results have been found, then a message is displayed to the patient as "No results found" on the webpage • Search results will contain brief details about the centre • The search results will contain a link to the corresponding profile page for the centre or provider
Estimate	4 story points (1SP = 2.5 hrs)
Priority	3

ID	US1b
Name	View health care centre profile
Description	As a patient, I want to view the health care centre profile page So that I can make a booking with a particular provider
Acceptance Criteria	<ul style="list-style-type: none"> • Details of the health centre including their average, customer rating, location, and current providers should be displayed when the profile page is accessed. • All health providers working at the centre will be displayed on the page as a list. • The list of health providers will be categorised by the type of service they provide. • The patient can click 'Book' to make a booking with a provider at that page • There will be a link that takes the patient to the provider's profile page when the patient clicks on one of the health providers on the list.
Estimate	1 story point (1SP = 2.5 hrs)
Priority	2

ID	US1c
Name	View health provider profile
Description	As a patient, I want to view the health providers profile So that I can check whether the health provider is appropriate for my needs
Acceptance Criteria	<ul style="list-style-type: none"> • Details of the health provider including their average rating should be displayed when the profile page is accessed. • All the affiliated health centres with the provider will be displayed on the page as a list. • There will be a link that takes the patient to the centre's profile page when the patient clicks on one of the affiliated health centres on the list.
Estimate	1 story point (1SP = 2.5 hrs)
Priority	1

ID	US1d
Name	Enter booking details
Description	As a patient, I want to book an appointment So that I can receive treatment for my conditions
Acceptance Criteria	<ul style="list-style-type: none"> • The patient can click a button which opens a form to start booking an appointment, and inputting their details • A widget would open up containing all the time slots • Time slots are partitioned into 48 equally-sized time slots of 30 minutes • The widget shows available time slots which can be selected by the patient • The widget would show available dates which the patient will submit. Then it will show a drop down menu of available times in chronological order which the patient submit. • Patients have the option to write a brief reason for their visit • The patient can click a button to finalise the booking • The patient can pay via credit card • The patient can pay via debit card • The patient can pay via paypal • If payment is rejected, it will display "Payment not accepted, please try again" • A confirmation is displayed once the booking is successful
Estimate	2 story points (1SP = 2.5 hrs)
Priority	5

Epic Story 2
As a patient, I want to provide a rating for health providers and centres So that other patients can see the best providers and centres when they book for themselves

ID	US2a
Name	Provide rating
Description	As a patient, I want to provide a rating for health providers and centres So that other patients can see the best providers and centres when they book for themselves
Acceptance Criteria	<ul style="list-style-type: none"> • The patient has the option to input a rating for the health care provider/ centre on the profile page • The rating follows a five star rating system • The patient can view the average rating that should be calculated and updated on the profile page. • When a patient rates the same provider/centre again, only the most recent rating should be used to calculate the average rating
Estimate	1 story point (1SP = 2.5 hrs)
Priority	12

Epic Story 3
As a patient, I want to view a list of current and past appointments So that i can organise my day around my appointments

ID	US3a
Name	View appointments history
Description	As a patient I want to view appointments history in chronological order So that organise my personal schedule to accommodate for my next appointment
Acceptance Criteria	<ul style="list-style-type: none"> • The user can view a list of current and past appointments • Appointments are listed in chronological order (with the most recent at the top of the screen) • Page will display appointment time, provider name and healthcare centre • Each appointment should contain links to the profile pages of the corresponding health provider and

	corresponding health centre <ul style="list-style-type: none"> • Times will be displayed in 24 hr format • Dates will be displayed in dd/mm/yy format • The user can view the health provider's notes from past appointments • If there are no appointments, a message will be displayed: "You currently have 0 appointments"
Estimate	2 story points (1SP = 2.5 hrs)
Priority	6

Epic Story 4
As a patient, I want to update my personal information So that the healthcare provider can provide more personalised treatment, and can contact me in emergencies.

ID	US4a
Name	Update personal information
Description	As a patient, I want to update my personal information So that the health care providers would have my up-to-date information to provide me more personalised treatment
Acceptance Criteria	<ul style="list-style-type: none"> • The patient will go to their profile and there will be a button named "Edit" • This button will take the user to a page where there is a form where information can be updated • At the bottom of the page, the user has the option to Save changes or Cancel. • Save changes will update the fields the user had changed and leave those that have not been the changed the same • Cancel will leave all the information unchanged
Estimate	2 story points (1SP = 2.5 hrs)
Priority	14

Epic Story 5
As a user, I want to login So that I can view my appointments or book new appointments

ID	US5a
Name	Login
Description	As a user, I want to login to HAMS So that I can view my appointments or book new appointments
Acceptance Criteria	<ul style="list-style-type: none"> • Login requires the user to enter their email and password into the system • The user will then click the 'Login' button to login into the system • The system will authenticate the email and password if it is correct • User has 3 attempts to login • If login is successful, the user will be directed to the page with list of appointments • If 3 attempts fail, the user will not be able to enter their details anymore • The user will have to click the "reset password" button to reset their password by authenticating their email • The system will log out automatically if the user is inactive in the system for 10 minutes. • The user will need to re-enter the email and password again for the next login after logout • The user can logout whenever they like to by pressing the logout button • The user will not be able to save their email and password to ensure security
Estimate	4 story points (1SP = 2.5 hrs)
Priority	4

Epic Story 6
As a healthcare provider,

I want to view a list of my appointments
So that i can organise my time accordingly

ID	US6a
Name	View appointments chronologically
Description	As a healthcare provider, I want to view appointments history in chronological order So that I can organise my time accordingly
Acceptance Criteria	<ul style="list-style-type: none">• Appointments will be listed in chronological order (with the most recent at the top of the screen)• Page will display appointment time, patient name and healthcare centre• Times will be displayed in 24 hr format• Dates will be displayed in dd/mm/yy format• If there are no appointments, a message will be displayed: "You currently have 0 appointments"
Estimate	2 story points (1SP = 2.5 hrs)
Priority	7

ID	US6b
Name	View patient's profiles for particular appointments
Description	As a healthcare provider, I want to view patients' profiles who i have appointments with So that i understand their issue and their past medical history
Acceptance Criteria	<ul style="list-style-type: none">• Each entry on appointments list should have a corresponding link the provider can click on to be directed to the patient's profile page• Profile page will display patient's name, medicare, contact details, bill, past history including notes and medications• Providers will not be allowed to alter past entries
Estimate	1 story point (1SP = 2.5 hrs)
Priority	10

Epic Story 7

As a healthcare provider,
I want to view a list of past/current patients
So that i can access and change my patient's medical information

ID	US7a
Name	Record notes
Description	As a healthcare provider, I want to record notes of the patient's visit So that future providers understand their previous condition to accurately assess their current condition
Acceptance Criteria	<ul style="list-style-type: none">• Provider can view a list of past/current patients, where the page displays patient's names in alphabetical order based on last name, link to profile, and last appointment• Provider is able to be directed to the current patient's profiles by clicking on a link• Provider is able to write/delete unlimited number of characters in a set message box• Provider is able to save and submit written information• Provider is able to edit the written information after saving• Provider is unable to edit the written information after submitting• The new notes, author of the note and timestamp must be stored with patient's past history
Estimate	3 story points (1SP = 2.5 hrs)
Priority	9

ID	US7b
Name	View patient's past history
Description	As a healthcare provider, I want to view my patients' past history So that I understand the patient's previous conditions and prescribed medications to accurately assess their current

	condition
Acceptance Criteria	<ul style="list-style-type: none"> • Provider will be able to see previous notes • Provider will be able to see previous medications • Provider will be able see when notes were made • Provider will be able see when medications were prescribed • Provider will be able see who prescribed medication • Provider will be able see who wrote the notes • Provider will be unable to edit/or change information written by other providers • If patient has no previous prescribed medication, a message will be displayed: "This patient has no previous records of medication" • If patient has no previous notes, a message will be displayed: "This patient has no previous records of notes"
Estimate	1 story point (1SP = 2.5 hrs)
Priority	11

ID	US7c
Name	Record prescribed medication
Description	<p>As a healthcare provider, I want to record medication I prescribe to the patient So that future providers understand the patient's previously prescribed medications to accurately assess their current condition</p>
Acceptance Criteria	<ul style="list-style-type: none"> • Provider can view a list of past/current patients, where the page displays patient's names in alphabetical order based on last name, link to profile, and last appointment • Provider will be able to be directed to the current patient's profiles by clicking on a link • Provider will be able to write/delete unlimited number of characters in a set message box • Provider will be able to save/submit written information • Provider will be able to edit the written information after saving • Provider will be unable to edit the written information after submitting • The new notes, author of the note and timestamp must be stored with patient's past history

Estimate	3 story points (1SP = 2.5 hrs)
Priority	8

Epic Story 8
As a healthcare provider, I want to update my personal information So that patients can view up to date contact information and details

ID	US8a
Name	Update personal information
Description	As a healthcare provider, I want to update my personal information So that I know that the health care providers would have up-to-date information of my contact details
Acceptance Criteria	<ul style="list-style-type: none"> • The healthcare provider will go to their profile and there will be a button named "Edit" • This button will take the user to a page where there is a form where information can be updated • Healthcare providers will be able to update working hours, provider number and associated health centres • Healthcare provider will not be able to change their rating • At the bottom of the page, the user has the option to Save changes or Cancel. • Save changes will update the fields the user had changed and leave those that have not been the changed the same • Cancel will leave all the information unchanged
Estimate	2 story points (1SP = 2.5 hrs)
Priority	13

