

Using Duo Two-Factor Authentication and Cisco AnyConnect VPN Client

Duo Mobile

AMNH uses DUO Security for its two-factor authentication system. DUO provides a secure second password used to protect your account. Duo is required in order to work off campus and to VPN to the Museum's network.

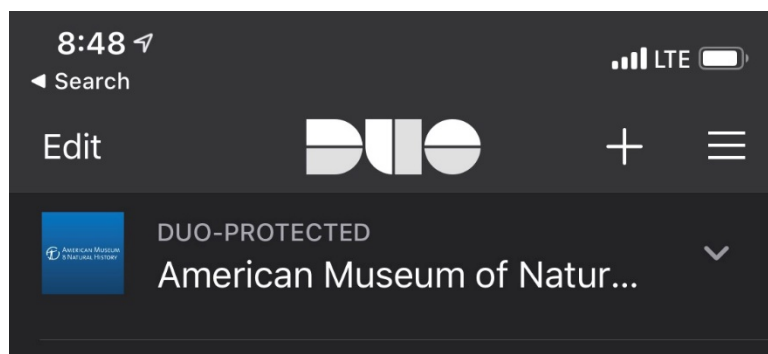
DUO provides a mobile app for IOS, Android and Windows Mobile to serve as the second factor authenticator. The app can be downloaded using your app store login from the following links:

- [Apple](#)
- [Android](#)
- [Windows](#)



Once you have the app installed, please contact Technical Services at 212-313-7293 or callcenter@amnh.org to arrange to have your DUO account created and linked to your mobile devices.

After your DUO account has been created, follow the instructions below to access the network via the VPN using DUO.



VPN – Cisco AnyConnect

To install **Cisco AnyConnect**:

- Using a web browser open <https://vpn.amnh.org>
- Login using your AMNH username and password.

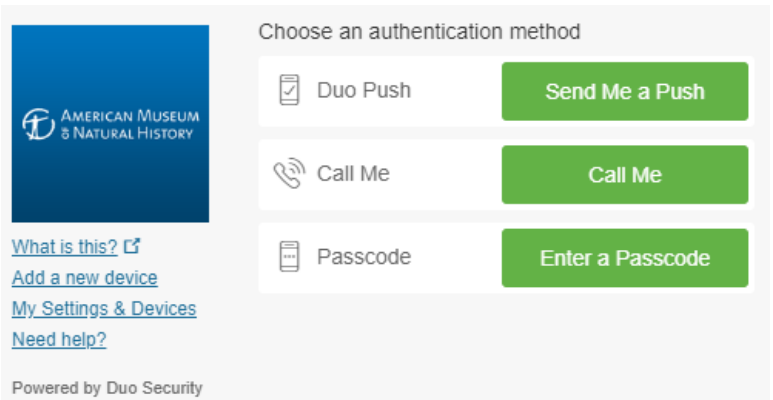
A screenshot of the Cisco AnyConnect login page. It features a "Login" header with a key icon. Below the header, it says "Please enter your username and password." There are three input fields: "GROUP:" with a dropdown menu showing "SSL (2 AUTH)", "USERNAME:" with the text "dlimbert", and "PASSWORD:" with masked characters. A "Login" button is at the bottom.

Once you are logged in you will be asked to choose an authentication method using Duo Mobile.

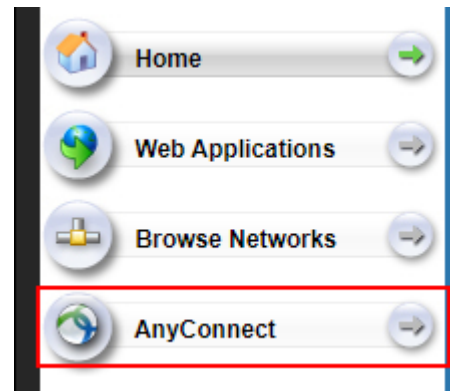
- [Send Me a Push](#) – prompts you with a login request to your mobile device. Approve the request to login.
(If you don't see a notification, please open the Duo Mobile App on your device and see if there are any pending notifications)

- **Call Me:** Authenticate via phone call back.

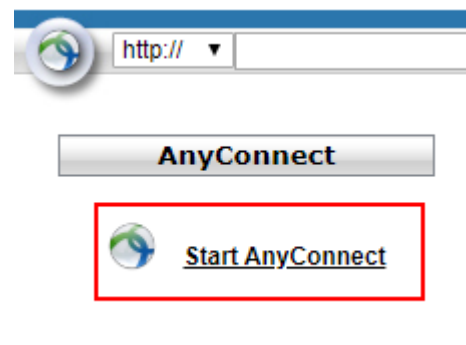
Enter a Passcode: Log in using a passcode, either generated with by your Duo Mobile app or sent via SMS. To view the code generated by your DUO mobile app, Open the app, expand the “American Museum of Natural History” to reveal the current code.



Click **AnyConnect** in the left navigation or the web portal.



Click on the “**Start AnyConnect**”.



Click **Download** for your Operating System, which will be automatically detected.

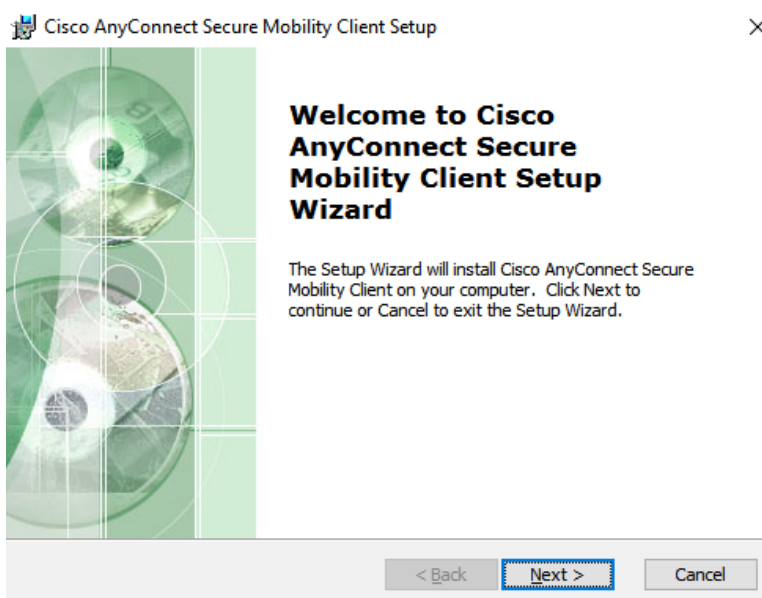
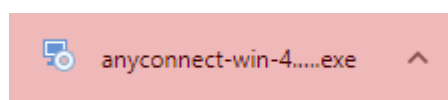
Download & Install

Download Cisco AnyConnect Secure Mobility Client and install it on your computer.

Download for Windows

Once you have downloaded the software:

1. Click the install file
2. Click **Next**,
3. Check **Accept the License Agreement** and click **Next**
4. Click **Install**
5. Click **Finish**

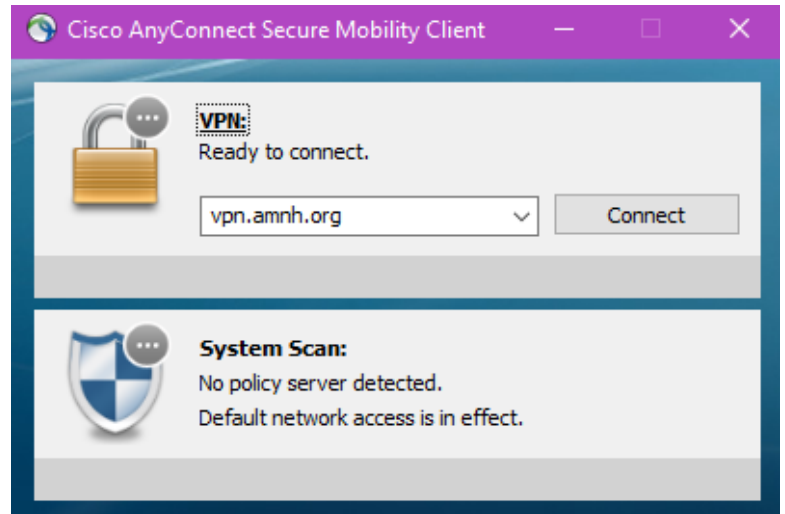


Launch **Cisco AnyConnect** found in:

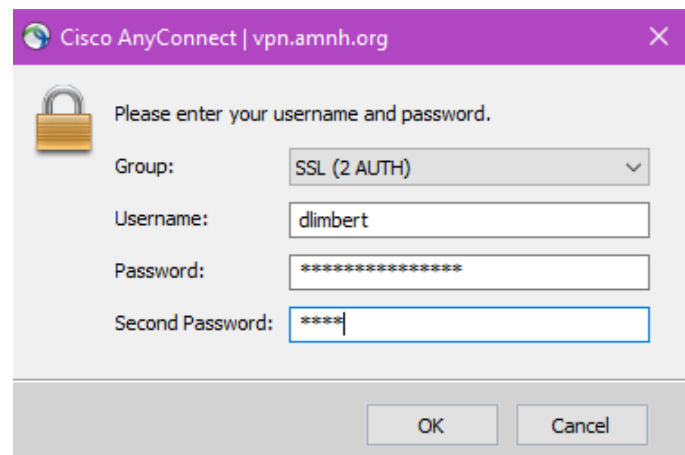
- **Windows:** Start Menu
- **Mac:** Applications Folder



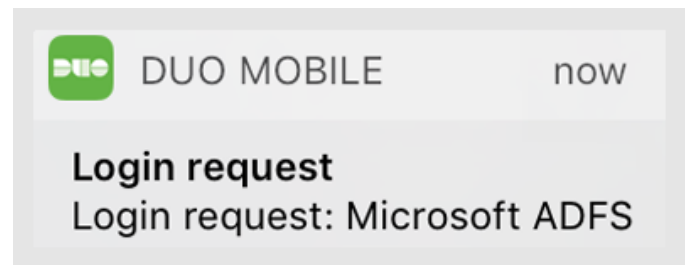
- In the address bar type in **vpn.amnh.org**
- Click **Connect**



- Group: Leave unchanged
- Username: AMNH username
- Password: AMNH password
- Second Password: type the word “**push**”
- Click **OK**



You will receive a push notification on your mobile device. Select (tap) the notification to open the authentication request.



Approve the login request to complete Duo second factor authentication.

You are now connected to the Museum's network.



American Museum of Natural History
Microsoft ADFS


dlimbert



Once connected to the VPN, you will be able to access internal AMNH resources (databases, Oracle, intranet Markview, Windows File Servers, non-public applications, etc.) as if your remote system was on the AMNH campus.

Should you require assistance in ensuring access to those resources, contact the IT Technical Services team at 212-313-7293 or callcenter@amnh.org and they will be happy to assist.