Amanda Rodriguez

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Detail-oriented and performance-driven Full Stack Web Developer leveraging a background in customer service and education providing unique perspectives on developing and optimizing user experience with web and software platforms. Innovative problem-solver and valued team player with a growth-oriented mindset and strong commitment to ethical decision-making practices. Recognized for creating engaging user interfaces that provide technical solutions to real-world situations.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript ES6+, SQL, NoSQL **Application:** GitHub, Heroku, Insomnia, MongoDB, MySQL **Tools:** JQuery, Bootstrap, Express, Node, Handlebars

EDUCATION

Certificate in Full Stack Web Development - Southern Methodist University; Dallas, TX | July 2021

Bachelor of Science in Interdisciplinary Studies – Texas Woman's University; Denton, TX

PROJECTS

BarScout | amandardz/BarScout | github.io/BarScout/

- Summary: Web app that provides location of bars near searched locations.
- Tools: HTML, CSS, JavaScript, Materialize, GoogleFonts, Google API, Font Awesome

Weather Dashboard | amandardz/Weather-Dashboard | github.io/Weather-Dashboard/

- Summary: Weather app that provides current and future weather forecasts in cities.
- Tools: HTML, CSS, JavaScript, API, Bootstrap, Font Awesome

Day Schedule | amandardz/Day-Schedule | github.io/Day-Schedule/

- Summary: Calendar app that helps organize and schedule your work day.
- Tools: Express, Express Handlebars, MySQL, JavaScript, ¡Query, ORM, Photoshop

EXPERIENCE

Garland Independent School District | Garland, TX *Instructional Educator*

August 2015 - January 2021

Designed and delivered rigorous, engaging and standard-based curriculum while fostering a safe, creative, and empowering learning environment with a diverse group of 22 students.

- Increased virtual engagement by 24% creating video walkthroughs and virtual assignments tailor to individual needs to help facilitate the shift from in-classroom to online learning.
- Boost productivity and time efficiency during curriculum lesson planning by training 30+ teachers on cloud-based file-sharing,

PLS Check Cashers | Dallas, TX Customer Service Representative

June 2011 – June 2015

Provided customer service support to promote the company's products and services by using multiple computer applications to access information and process transactions while ensuring all transactions were completed accurately and in compliance with federal, state, and local regulations.

- Enhanced customer satisfaction 90% by collaborating with management to review customer feedback and effectively resolve complaints.
- Improved employee engagement by developing and leading training presentations for 15+ staff members on various compliance topics, including safety, technology integration, documentation procedures and new policies.