

AMANDA RODRIGUEZ

Dallas, TX | (214) 868-4787 | amandardz15@gmail.com

Detail-oriented, goal-focused, and performance-driven bilingual professional, interested in working as a Software Engineer to gain experience in the field. Self-starter with strong capabilities to perform individually or in as a value-added team player in ever-changing environments. Innovative critical thinker with a growth-oriented mindset and strong commitment to ethical decision-making practices.

PROFESSIONAL EXPERIENCE

Garland Independent School District | Garland, TX

August 2015 – January 2021

Elementary Teacher

- Created and delivered high-impact presentations using multiple technology platforms
- Delivered materials using various training techniques, including classroom model, small groups, and one-on-one interventions
- Modified presentations to best support the organization's long-term performance objectives
- Conducted performance gap analysis to assess current state and prioritize performance issues
- Documented various data points with accuracy for strict compliance records
- Used strategic planning to develop reporting policies in coordination with senior leadership team
- Managed multiple projects simultaneously with a team, ensuring performance, quality, strategy and timelines were achieved
- Developed and led training presentations for staff members on various compliance topics, including safety, technology integration, documentation procedures and new policies

PLS Check Cashers | Dallas, TX

June 2011 – June 2015

Customer Service Representative

- Retained clients and drove repeat business through interpersonal interactions, marketing promotions, and popular retail events
 - Maintained and managed confidential profiles and account information with accuracy
 - Collaborated with management to review customer feedback and resolve customer complaints
 - Developed and led training presentations for staff members on various compliance topics, including safety, technology integration, documentation procedures and new policies
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EDUCATION AND CERTIFICATIONS

Southern Methodist University | Dallas, TX

Full-Stack Web Development (Anticipated July 2021)

Texas Woman's University | Denton, TX

Bachelor's of Science (B.S.) - Interdisciplinary Studies

Classroom Teacher Generalist (EC-6) & ESL Teacher

TECHNICAL SKILLS

MS Office Suite | Google Products | Canvas | Seesaw | Web Development