

Amanda Nunes Sardella

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PROFILE

Currently, I am in my third semester of the Software Engineering Technician program at Centennial College. I am excited about the endless possibilities that lie ahead in my journey as a software engineering technician and determined to make a meaningful contribution to the field and strive for excellence in everything I do.

EDUCATION

Software Engineering Technician

Centennial College 2022-2024

Service Essentials for Business

ILAC International College, Toronto 2021-2022

SKILLS

- Programming languages: C#, JavaScript, Java, HTML, CSS and Oracle database.
- Multitasking and Time Management
- Strong problem-solving and decision-making skills
- Teamwork
- Multitasking and Prioritization

EXPERIENCE

Sales Associate

Eataly 03/2022 – Present

- Completes food preparation assignments neatly, accurately and in a timely manner.
- Sets ups stations and replenishes displays neatly including separation of allergens (nuts, wheat, etc.).
- Ensures all items are dated and following First in First Out (FIFO) standards.
- Prepares necessary collateral, weighs, labels, packages and serves products.
- Complies with department policies and quality, health, safety and sanitation standards.
- Operates a cash register and ensures accuracy of cash drops and authenticity of bills.
- Performs other duties as required or assigned.

Inbound Call Center Representative

Algar Tech 12/2019 to 08/2021

- Handled high-volume telemarketing operations with expert use of client management software and computer dialing.
- Provided information according to the customer needs.
- Answered phone with friendly greeting to create positive inbound calling experience for customers.
- Resolved complaints to satisfy customers and encourage future transactions.
- Received complaints about the products or services offered by the company. Received complaints about the products or services offered by the company.