



Big Valley Powertrain Remanufactured Powertrain Assembly Warranty

To retain the safety and dependability built into this product, it is essential that your product receives the scheduled maintenance at the recommended intervals contained in your vehicle Owner's Manual/Maintenance Schedule.

Big Valley Powertrain warrants to the purchaser for 36 months or unlimited miles, whichever comes first, that it will repair or replace, at its option, using new or remanufactured parts, any purchased remanufactured powertrain assembly that fails due to a defect in material or workmanship.

Warranty begins on the date of installation by an authorized dealer or by a qualified independent service center. For over-the-counter sales, warranty begins on date of retail sale.

This warranty covers:

- Labor at shop's labor rate
- \$25 fluid allowance
- Up to \$90 in rental assistance with an approved rental invoice from a rental car company.
- All labor must be pre-approved.
- Replacement parts may be provided by Big Valley Powertrain or purchased from the repairing service center, but must be pre-Approved by Big Valley Powertrain.

This warranty does not cover:

- Damage due to improper installation, negligence, alteration, accident, improper use, or any use related to racing, track, or competition. Proper vehicle use is discussed in the vehicle Owner's Manual. In addition, coverage does not apply if the odometer has been disconnected or the mileage reading has been altered.

- Damage caused by lack of proper maintenance as described in the vehicle's original Maintenance Schedule/Owner's Manual, failure to follow Maintenance Schedule intervals, or failure to use or maintain proper type and levels of fluid, oil, and lubricants recommended in the Maintenance Schedule/Owner's Manual or supplied with the powertrain assembly by Big Valley Powertrain. Proof of proper maintenance is the owner's responsibility. Keep all receipts and be prepared to make them available if questions arise about maintenance.
- Damage as a result of overheating, contamination, or lack of lubrication.
- Damage caused by any vehicle modifications.
- Use of components in excess of maximum torque specifications.
- Damage as a result of modification/replacement of torque converter.
- Loss of time, inconvenience, loss of use, or other economic loss.
- Vehicles registered and normally operated outside of the United States.

Documentation Requirements:

The dealer or independent repair facility must be furnished with the original repair order or sales slip. This warranty is transferable to subsequent owners by providing the above required document to any purchaser of the vehicle in which the powertrain assembly was originally installed.

Obtaining Repairs:

Warranty Repairs can be initiated by calling Big Valley Powertrain's sales office:

- To call Big Valley Powertrain's sales office, call 800 871-8189 and speak with any sales associate. The vehicle's VIN and current mileage must be available to open the claim, along with:
 - Engine condition
 - Fluid Level
 - Fluid condition
 - Leaks?
 - Noises?
 - Codes?
 - Warning lights
 - Complaint

Once submitted, our warranty department will work directly with the repair facility to properly diagnose the concern and either fix the powertrain assembly or replace the powertrain assembly. Big Valley Powertrain will pay the repair facility directly for any authorized repairs.