Andres Maneiro

IT Support / Frontend Developer

amaneiro7@gmail.com +58 414-662-7870 Urb Monte Claro Sector Casa M6, 4005, Maracaibo, Venezuela 34 años | venezolano



PROFILE

IT support professional with over ten years of experience in solving technical issues and providing quality customer service. Passionate about web development and knowledgeable in HTML, CSS, SASS, TailwindCSS, JavaScript, React and NodeJS. Active Platzi student with several certifications in the Front-End area. Able to create responsive, dynamic and attractive websites for different types of clients and users. Eager to learn new technologies and tools to improve my skills and contribute to the success of the company.

SKILSS

HTML, CSS, SASS, TailwindCSS, JavaScript, ReactJS, NodeJS, Windows Server, VMWare, Virtual Box, System Center Configuration Manager, HP Service Manager.

WORK EXPERIENCE

Jun. 2018 -Currently

Senior Specialist - Banco Nacional de Crédito

- Assisted remote and on-site user support using tools such as System Center Configuration Manager and HP Service Manager.
- . Collaborated with the IT team to ensure that security software was properly installed on all employee computers.
- worked with Windows Server, VMWare and Virtual Box to manage virtual and physical servers.
- participated in IT projects related to BOD to BNC migration, banking system upgrade, process automation and configuration deployments.

Sep. 2011 - Feb. 2018

Maracaibo, Venezuela

IT Support Analyst Level II-Universidad Dr. Jose Gregorio Hernandez (UJGH)

Maracaibo, Venezuela

- Assisted support to internal and external users via email, phone and chat.
- Repaired monitors and computers damaged by electrical failures or computer viruses.
- Trained faculty and staff in the proper use of educational software such as Moodle.

Supervised the inventory of computer equipment and supplies.

May.2010-Jan.2011

POS Technician - Cooperativa IT & Services

Maracaibo, Venezuela

- Installed and configured POS in different stores according to customer specifications.
- Resolved technical issues related to POS hardware or software.
- Updated the operating system and installed applications necessary for the POS operation.

May. 2008 - Feb. 2009 Assistant - Amaya Cars Automotive Diagnostics and Training Center

Maracaibo, Venezuela

- Assistant in the electrical and electronic repair of automobiles.
- Basic scanner operation
- Internal wiring repair

May. 2008 - Feb. 2009

Manager - Inversiones Jocal (Cyber)

Maracaibo, Venezuela

- Preventive and corrective maintenance of computers.
- Provided support to users

May. 2008 - Jul. 2008

Internship - Cientifica Industrial Venezuela

Maracaibo, Venezuela

- Preventive and corrective maintenance of medical equipment.
- Provided support to users

EDUCATION

2000 - 2005 Bachelor of Science

Maracaibo, Cantaclaro Experimental Institute U.E.

Venezuela

2006 - 2009 University Technician in Electronics.

Maracaibo, Venezuela

Rafael Belloso Chacín University College (CUNIBE)

COURSES

Azure Fundamentals - Microsoft - 2022

Full Stack Observability - New Relic - 2022

HTML and CSS - PLATZI - 2022

JavaScript - PLATZI - 2022

Full Stack Developer con JavaScript – PLATZI -2023

Frontend con React.js (31% Completed) - PLATZI - Currently

Computer Maintenance and Repair- CEFAE - 2007

LANGUAGES

Spanish: Native Language

English: Diploma by CEVAZ. Level B1-B2

SOCIAL NETWORKS

LinkedIn: https://www.linkedin.com/in/amaneiro7/

Twitter: @andruelectronic Instagram: @amaneiro7 Facebook: @amaneiro7

GitHub: https://github.com/amaneiro7 Portfolio: https://amaneiro7.github.io/

HOBBIES

- I am passionate about movies and anime. I like to watch movies of different genres and cultures, as well as Japanese animation series
- I practice powerlifting and soccer as forms of exercise and fun. I like to compete and push my own limits
- I enjoy going for walks outdoors and observing nature. I am also interested in space and the universe, and read books and articles on astronomy.

PERSONAL REFERENCES

Johanna Olivares

Manager - Banco Nacional de Crédito jolivares@bnc.com.ve +58 412-652.7977

Noaly Delgado

Coordinator - Banco Nacional de Crédito ndelgado@bnc.com.ve +58 412-069-5936