IRCTCs e-Ticketing Service
Electronic Reservation Slip (Personal User)

- **This ticket will only be valid along with an ID proof in original. If found travelling without ID Proof,Passenger will be treated as without ticket and charged as per extant Railway rules.**
- **Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central/State Govt./ Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar".**
- **General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.**

PNR No: 4237882292	Train No. & Name: 16221/CHENNAI EXPRESS	Quota: General
Transaction ID: 0450459672	Date of Booking: 01-Feb-2012 07:19:51 AM	Class: SL
From: BANGALORE CY JN(SBC)	Date of Journey: 23-Mar-2012	To: CHENNAI CENTRAL(MAS)
Boarding: BANGALORE CY JN(SBC)	Date of Boarding: 23-Mar-2012	Scheduled Departure: 23:45 *
Resv Upto: CHENNAI CENTRAL(MAS)	Distance: 0362 KM	Adult: 02 Child: 00
Passenger Mobile Number: 9884308496		

Passenger Address :- A.Manjunath,273A,Alakananda Hostel,IIT Madras Chennai Tamil Nadu - 600036

FARE DETAILS :

S.No.	Description	Amount (In rupees)	Amount (In words)
1	Ticket Fare	Rs. 346	Rupees Three Hundred and Forty Six Only
2	IRCTC Service Charges	Rs. 10	Rupees Ten Only
3	Total	Rs. 356	Rupees Three Hundred and Fifty Six Only

PASSENGER DETAILS :

SNo.	Name	Age	Sex	Concession Code	Booking Status/ Current Status/Coach No./Seat No
1	Armugam	51	Male		CONFIRM S13/ 0015/ SL
2	A Renuka	40	Female		CONFIRM S13/ 0009/ LB

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.

IMPORTANT:

- **For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.**
- ***New Time Table is effective from 01-07-2011. Departure time printed on this ERS/VRM is liable to change. Please Check correct departure from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.**
- **The accommodation booked is not transferable and is valid only if one of the ID card noted above is presented during the journey. The ERS/VRM along with the valid ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the same.**
- **E-ticket cancellations are permitted through www.irctc.co.in by the user.**
- **Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS travelled, A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC Ltd., Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request for claiming refund.**
- **Contact us on: - 24*7 Hrs Customer Support at 011-39340000 , Chennai Customer Care 044 – 25300000 or Mail To: care@irctc.co.in.**