3/21/25, 1:01 PM about:blank





SERVICE VISIT REPORT S					l No.: NORT	H/AK/0325/18	Date: 21/03/2025
Dear Customer, We thank you for giving us an opportunity to serve you. We strive to provide better service and hence look forward to your valuable feedback Regards, Desoutter Industrial Tools, India				Call Details	Call On	Site Visit	Issue Fixed
				Date & Time	20/03/2025 12:54 PM	21/03/2025 09:54 AM	21/03/2025 04:54 PM
				Company Name: Ashok Leyland Ltd, Ruderpur			CSI No.: 100484631
				Customer Details	Company Address : RUDRAPUR		
Contact Person	VIVEK DWIVEDI	Department	SHOP-VII MAINTENANCE	Contact No	t No.		
Type of Visit	Contracted						
Model:	ELRT45TC						
Serial No.:	17A20811						
Application Name:	SPARE						
Application Torque:							
Tool Counter:							
Customer Requ	irement/Conce	rn Reported:					
PM ACT	IVITY REQUIF	RED					

## Description Of Work Carried Out:

- OPEN THE TOOL AND ITS GEARBOX ASSEMBALY
- CHECK FOR WEAR-TEAR IN GEARBOX AND FOUND OKAY
- CLEANED ALL PARTS AND DONE OVER GRESSING OF GEARBOX
- ASSEMBLED THE TOOL AND TOOK TRIAL AND FOUND OKAY
- AFTER PM DONE CALIBRATION OF TOOL WITH DELTA 6D AND DRT 75

## Engineer's Remarks or Suggestions:

## **Comments from Customer:**

Call Status:

Closed

Service Engineer Customer

Name Aman VIVEK DWIVEDI

Customer Feedback

Signature

Note: Many things influence the result of the tightening process.

In accordance with applicable standards and/or regulations, we hereby inform you that you are required in connection with:

- 1. Change of part batch.
- 2. Change of bolt or screw batch
- 3. Change of tool or software
- 4. Change of configuration
- 5. Or any other change that might infulence the tightening process
- 6. After maintenance or repair of the equipment
- 7. As a minimum once per shift or at a frequency suited to the production process.

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