

Aman Masood

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Junior Cybersecurity major at Penn State University (GPA: 3.64) with hands-on IT support experience and leadership roles in student organizations. I am skilled in network security, risk analysis, and technical troubleshooting. Actively seeking Summer 2026 cybersecurity or IT risk internships to apply academic knowledge in real-world environments.

Education

Pennsylvania State University, Lehigh Valley, PA

Bachelor of Cybersecurity Analytics and Operations | Major GPA: 3.95 | Expected Graduation: May 2027

Relevant Coursework: Security and Risk Analysis, Network and Telecommunication Data, Information, People & Technology, Organization of Data, Discrete Mathematics, Computational Systems Literature

Skills

Technical Skills – Python, MySQL, Network Security, Risk Analysis, Data Management, IT Troubleshooting

Tools – Microsoft Office Suite, Wireshark, VMware (basic)

Business Skills – Problem-solving, Adaptability, Teamwork, Customer Service

Experience

Penn State University

Student IT User Support Specialist

Dec 2025 – Present

- Delivered technical support for hardware, software, and system access, ensuring secure configuration and compliance with university IT policies.
- Diagnosed and resolved end-user issues; escalated high-risk incidents appropriately.
- Configured 50+ new devices with secure setups and proper access controls.
- Trained non-technical users on secure technology use and university policy.
- Supported preventative maintenance to reduce vulnerabilities and downtime.

Intern - Student IT User Support Specialist

Aug 2025 – Dec 2025

- Delivered technical support for hardware, software, and system access, ensuring secure configuration and compliance with university IT policies.
- Diagnosed and resolved end-user issues; escalated high-risk incidents appropriately.
- Configured 50+ new devices with secure setups and proper access controls.
- Trained non-technical users on secure technology use and university policy.
- Supported preventative maintenance to reduce vulnerabilities and downtime.

New Student Orientation Leader

May 2025 – Aug 2025

- Welcome incoming students and families, guiding them through orientation activities and
- Facilitated group discussions and provided peer mentorship.

Ulta Beauty, Allentown, PA

Beauty Advisor / Lead Cashier

Mar 2024 – Jul 2025

- Delivered exceptional customer service, assisted with online orders, and processed transactions.
- Maintained accurate cash handling and upheld security standards.
- Collaborated with the team to ensure a positive shopping experience.

Leadership & Involvement

Student Government Association (SGA) – Supreme Court Justice

Aug 2025 – Present

Muslim Student Association (MSA) – Social Media Coordinator, Secretary, Event Coordinator, President (current)

Aug 2023 – Present

Global Student Organization (GSO) – Treasurer, President (current)

Sep 2024 – Present

Advising Council - Student Representative

Oct 2025 – Present

New Student Welcome Leader

Aug 2025

Penn State Lion Ambassadors

Oct 2024 – March 2025

Volunteer – Muslim Association of the Lehigh Valley (MALV)

Member – ISC², WiCyS

Certifications

Microsoft Office Specialist: Word, Excel, PowerPoint

Languages

English (Fluent), Urdu (Fluent), Spanish (Intermediate), Punjabi (Intermediate)