

Junior Cybersecurity major at Penn State University (GPA: 3.64) with hands-on IT support experience and leadership roles in student organizations. I am skilled in network security, risk analysis, and technical troubleshooting. Actively seeking Summer 2026 cybersecurity or IT risk internships to apply academic knowledge in real-world environments.

## **Education**

Pennsylvania State University, Lehigh Valley, PA

Bachelor of Cybersecurity Analytics and Operations | Major GPA: 3.95 | Expected Graduation: May 2027

Relevant Coursework: Security and Risk Analysis, Network and Telecommunication Data, Information, People & Technology, Organization of Data, Discrete Mathematics, Computational Systems Literature

## **Skills**

**Technical Skills** – Python, MySQL, Network Security, Risk Analysis, Data Management, IT Troubleshooting

**Tools** – Microsoft Office Suite, Wireshark, VMware (basic)

**Business Skills** – Problem-solving, Adaptability, Teamwork, Customer Service

## **Experience**

Penn State University

*Student IT User Support Specialist*

*Dec 2025 – Present*

- Delivered technical support for hardware, software, and system access, ensuring secure configuration and compliance with university IT policies.
- Diagnosed and resolved end-user issues; escalated high-risk incidents appropriately.
- Configured 50+ new devices with secure setups and proper access controls.
- Trained non-technical users on secure technology use and university policy.
- Supported preventative maintenance to reduce vulnerabilities and downtime.

*Intern - Student IT User Support Specialist*

*Aug 2025 – Dec 2025*

- Delivered technical support for hardware, software, and system access, ensuring secure configuration and compliance with university IT policies.
- Diagnosed and resolved end-user issues; escalated high-risk incidents appropriately.
- Configured 50+ new devices with secure setups and proper access controls.
- Trained non-technical users on secure technology use and university policy.
- Supported preventative maintenance to reduce vulnerabilities and downtime.

*New Student Orientation Leader*

*May 2025 – Aug 2025*

- Welcome incoming students and families, guiding them through orientation activities and
- Facilitated group discussions and provided peer mentorship.

Ulta Beauty, Allentown, PA

*Beauty Advisor / Lead Cashier*

*Mar 2024 – Jul 2025*

- Delivered exceptional customer service, assisted with online orders, and processed transactions.
- Maintained accurate cash handling and upheld security standards.
- Collaborated with the team to ensure a positive shopping experience.

## **Leadership & Involvement**

Student Government Association (SGA) – Supreme Court Justice

*Aug 2025 – Present*

Muslim Student Association (MSA) – Social Media Coordinator, Secretary, Event Coordinator, President (current)

*Aug 2023 – Present*

Global Student Organization (GSO) – Treasurer, President (current)

*Sep 2024 – Present*

Advising Council - Student Representative

*Oct 2025 – Present*

New Student Welcome Leader

*Aug 2025*

Penn State Lion Ambassadors

*Oct 2024 – March 2025*

Volunteer – Muslim Association of the Lehigh Valley (MALV)

Member – ISC<sup>2</sup>, WiCyS

**Certifications**

Microsoft Office Specialist: Word, Excel, PowerPoint

**Languages**

English (Fluent), Urdu (Fluent), Spanish (Intermediate), Punjabi (Intermediate)