

CERTIFICATE OF COMPLETION

Data Protection and customer privacy

This is to certify that

Shiferaw Nigatu

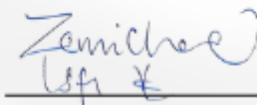
has successfully completed 1 hour online training on **Data Protection and customer privacy** demonstrating a clear understanding of data security principles, privacy obligations, and responsible handling of personal information in accordance with applicable standards and regulations.



Milkyas Bogale
Director, Information Systems
Security Department



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Zemichael Tesfamariam
Director, Talent Management
Department