# Effects of COVID-19 on the Academic Performance of College Students

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#### **Abstract**

We analyze the impact of the COVID-19 pandemic on undergraduates' performance in an introductory economics course at a large public university. One challenge in analyzing student academic outcomes during the pandemic was the explicit change in grading policies by college administrators as well as the implicit adjustment by faculty designed to mitigate the impact of an abrupt shift to online learning amidst the stress and uncertainly associated with the pandemic. To limit the impact of grading policies we analyze changes in the raw scores on a common final administered to all sections of the course the year before and for four semesters after the spring of 2020. To limit variation in the difficulty of the exams from before to during the pandemic, we compare student performance on nearly identical questions on the final exam overtime. Adjusted mean scores on the common final fell by a point and the probability of answering the qualitatively same question on the final fell, on average, by 1.5 percentage points. Students with lower GPAs were 3.3 percentage points (or 0.02 standard deviations) less likely to answer similar questions correctly relative to students with higher GPAs during the pandemic. Also, the mean probability of answering a nearly identical question before and after suddenly moving to online classes increased by 5.6 percentage points.

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#### Introduction

The COVID-19 pandemic in March 2020 was disruptive across many domains, with higher education being one of them. For students, policies were implemented worldwide in response to this global crisis, resulting in changes in the educational setting. Educational instructions were abruptly moved online without prior preparation. This had a negative effect on primary and secondary education, leading to significant learning loss for students (Grewenig et al. 2021; Fuchs-Schündeln 2022).

While the socioeconomic consequences of COVID-19 have been extensively studied from various perspectives, research on the pandemic's impact on college students remains limited and yields conflicting results. Most studies examining the impact of pandemic on students academic performance measure outcomes such as GPA and course completion rates. Although useful, these measures are confounded by the numerous responses of students, faculty and administrators to pandemic. Cheating, for example, became a challenging issue in the rapid move to online teaching (Ives and Cazan 2024; Jenkins et al. 2023; Walsh et al. 2021). Faculty adopted more lenient grading practices and reduced exam difficulty. Administrators altered grading policies regarding course withdrawals and pass/fail options (Rodríguez-Planas 2022). These responses made comparisons with pre-pandemic test scores, or term GPA less reliable.

We overcome these assessment and grading issues with unique data from a large public university in New York City. First, analyze student performance before and during the pandemic an *introductory microeconomics* course. Around 800 students across 10 sections of the course take a common final each semester. This lessens variation in the difficulty of exams across sections. However, the difficulty of an exam may have changed in response to the pandemic.

Thus we compare student performance on specific exam questions that were qualitatively almost identical before and during the pandemic. By combining this matched question-level data with student characteristics, we estimate how the pandemic affected students' average probability of correctly answering similar questions before and during the crisis.

We begin with a before and after analysis adjusting for student characteristics, time periods and instructor fixed effects. We argue that more capable student were more likely to adjusts to the online instruction more effectively. Thus, we use a difference-in-difference design and compare students with pre-course GPA above and below the median before and during the pandemic. We observe that lower GPA students were less likely to answer questions correctly after the pandemic relative to students with higher GPAs. We do a similar exercise by comparing outcomes of students enrolled in online classes prior to the pandemic to those of students who were enrolled in hybrid classes prior to the pandemic.

The next section reviews the current literature on the effects of the pandemic on college students' academic outcomes. Section 3 discusses the data, section 4 explains the estimation strategy, section 5 reports the results, and section 6 concludes.

## **Literature Review**

The pandemic disrupted students' lives in various ways. Most early studies analyzing the impact of COVID-19 on undergraduate student outcomes were based on surveys about their experiences during the pandemic. Jaeger et al. (2021) was the first to document the negative impact of the COVID-19 pandemic using surveys administered to university students in 28 universities in the United States, Spain, Australia, Sweden, Austria, Italy, and Mexico between April and

October 2020. Their preliminary results reported disparate impacts on different socio-economic and demographic groups. Aucejo et al. (2020), one of the first papers studying the effect of COVID-19 on college student outcomes, surveyed 1,500 students at a large public university in the United States. They found significant negative effects of the pandemic on student outcomes. Due to the pandemic, 13% of students delayed graduation, 40% lost a job, internship, or offer, and 29% expected an earnings loss by age 35. They also found large disparate impacts of the pandemic across socio-economic statuses. Lower-income students were 55% more likely than their higher-income peers to have delayed graduation due to COVID-19.

Along the same lines, Rodríguez-Planas (2020) collected data on students' experiences during the pandemic using an online survey at an urban public college in New York City in the summer of 2020. The author found significant disruptions in students' lives due to the pandemic. Because of COVID, between 14% and 34% of students considered dropping a class during spring 2020, 30% modified their graduation plans, and the freshman fall retention rate dropped by 26%. The pandemic also deprived 39% of students of their jobs, reduced the earnings of 35%, and decreased the expected household income of 64%. Pell grant recipients (students from lower-income families) were 20% more likely to lose a job due to the pandemic and 17% more likely to experience earning losses than non-Pell recipients. Other vulnerable groups, such as first-generation and transfer students, were relatively more affected. Since they seem to rely less on financial aid and more on income from wage and salary jobs, both their educational and employment outcomes were more negatively impacted by the pandemic compared to students whose parents also attended college or those who began college as freshmen.

The pandemic's impact on student learning was largely driven by the sudden shift to remote instruction. Literature on remote learning shows various approaches including fully remote,

software-assisted, and hybrid learning<sup>1</sup>. While online learning offers cost benefits and wider accessibility, research indicates mixed results. Studies using randomized trials found that students in remote formats generally performed worse than those in traditional settings (Joyce et al. (2015), Alpert, Couch, and Harmon (2016)). Bettinger et al. (2017) and Cacault et al. (2021) found that online learning particularly disadvantaged lower-performing students. Multiple analyses have demonstrated that online courses lead to lower completion rates, grades, and persistence (Jaggars and Xu 2016; Xu and Xu 2019).

Several studies attempt to use the pandemic as an exogenous shock to measure the impact of remote learning on college students' outcomes. For instance, in their study, Altindag, Filiz, and Tekin (2021) analyzed administrative data from a public university and employed a fixed effects model. They examine the effect of the change in learning modality due to the pandemic on students' learning outcomes. They found that the online instruction mode led to lower grades and an increased likelihood of course withdrawal. Students who have had greater exposure to in-person instruction have a lower likelihood of course repetition, a higher probability of graduating on time, and achieving a higher graduation GPA. Additionally, they observed that the difference in student performance between in-person and online courses tended to diminish over time in the post-pandemic era.

In the fall of 2020, Kofoed et al. (2021) randomized 551 West Point students in a required introductory economics course across twelve instructors into either an online or in-person class. They found that final grades for online students dropped by 0.215 standard deviations. This result was apparent in both assignments and exams and was largest for academically at-risk students. Additionally, using a post-course survey, they found that online students struggled to

<sup>&</sup>lt;sup>1</sup>see Escueta et al. (2017) for a comprehensive review.

concentrate in class and felt less connected to their instructors and peers. They conclude that the shift to online education had negative effects on learning. Using data on Virginia community college students, Bird, Castleman, and Lohner (2022) applied a difference-in-differences research design leveraging instructor fixed effects and student fixed effects to estimate the impact of the transition to online learning due to the pandemic. Their results show a modest negative impact of 3% - 6% on course completion. Additionally, their findings suggest that faculty experience in delivering online lectures does not mitigate the negative effects. In their exploratory analyses, they find minimal long-term effects of the switch to online learning.

A comprehensive study by Bonacini, Gallo, and Patriarca (2023), disentangle the channels through which the pandemic affected students. They use admin data from 2018-2021 of 36,000 university students in Italy who took about 400,000 exams during this period. They examine the overall effect of the pandemic on students' exam scores in different courses. Additionally, they explore the effect of the transition to remote learning by using COVID as an exogenous shock with a difference-in-differences design. Their findings show that during the pandemic, students performed better, with an increase in exam scores. However, the abrupt move to remote learning decreased students' exam scores.

Studies using survey data on students discussed above have found a negative impact of COVID-related disruptions on academic performance. However, studies that use measured outcomes to evaluate academic performance report mixed results, especially immediately after the pandemic began (Bird, Castleman, and Lohner 2022; Bonacini, Gallo, and Patriarca 2023). One reason for this might be that many institutions temporarily implemented policies to reduce the burden on students during the pandemic, particularly due to the sudden transition from traditional to fully remote learning. Instructors were likely more lenient in setting exam questions

and grading, and more willing to accommodate students than before the pandemic. The sudden move to remote learning could have also created more opportunities for misbehavior by students during exams. For instance, Rodríguez-Planas (2022), using data from Queens College, found that lower-income students were 35 percent more likely to utilize the flexible pass/fail grading policy. While no GPA advantage is observed among top-performing lower-income students, in the absence of the flexible grading policy these students would have seen their GPA decrease by 5% relative to their pre-pandemic mean.

The literature has provided valuable insights into the impact of the COVID-19 pandemic on undergraduates. However, several issues remain to be addressed. Many studies rely on selfreported survey data, which may not accurately capture the true extent of learning loss (Aucejo et al. 2020; Rodríguez-Planas 2020). We identify two major limitations in these recent studies. First, using course completion rates, course GPAs, or end-of-semester GPAs to measure academic outcomes immediately after COVID-19 hit in March may not accurately reflect students' actual learning or learning loss. Second, the pandemic-driven sudden transition to new instruction modalities likely changed assessment methods as instructors and students took time to adjust to the situation. The difficulty of exams immediately after the adjustment may not be the same as pre-COVID exams, contributing to inaccurate measurement of learning loss. Additionally, the implementation of flexible grading policies may bias the effect of the pandemic on course GPA or course completion rates. We advance the literature by addressing the issue of a standardized outcome unaffected by adjustments to grading and rigor. Specifically, we analyze students' performance on common exams before and during the pandemic. To address the limitations explained above, we also examine students' performance on nearly identical questions from exams before and during the pandemic to measure learning loss.

#### **Data**

The data used in this study are derived from two primary sources, covering the years 2019–2022. Firstly, we obtain information on students' performance in the common final exams of the *introductory microeconomics* course, offered at a large public university in New York City. It is offered every semester and taught by multiple instructors. Each year, at least 700 students enroll in the course.

The department offers this course in three modes. *Hybrid* classes run twice a week, with one in-person meeting and one fully remote session each week. *Online* classes are entirely remote, with lectures delivered by professors using software. In spring 2019 and fall 2019, the courses were offered in mostly hybrid mode but with one large online section. During the pandemic in fall 2020, spring 2021, fall 2021, and spring 2022, the courses were fully online and hybrid. One section in 2022 was offered in person. We do not include those students in the analyses to facilitate the comparison between the efficacy of hybrid and online learning modes. Although the course is taught by multiple instructors with different instruction modalities, all students enrolled in the course are required to take a common final exam. Using students' performance in these common exams removes the variation in the difficulty of questions set by the instructors. These exams are multiple choice, and the maximum possible points are 40. We obtain the answer sheets of the students who attempted these exams with information on their final score, their performance on each question, the course instructors, and learning mode of the course.

We use two outcomes to measure students' academic performance. First, we use their scores on common final exams with maximum 40 possible points. This is a better measure of performance than course GPA or course completion rate since during the pandemic, a flexible

grading policy was adopted. According to the university policy, students were allowed to drop the course on the last day of the semester after attempting the final exam or take the course for credit and move to the next semester. We also look at a more granular level. Since the final exams in *introductory microeconomics* are common, we can match nearly identical questions from these exams conducted before and during the pandemic. The answer sheet contains both the questions and their corresponding answers provided by the students. By analyzing the answer sheet, we are able to determine whether a student has answered a question correctly. The department would offer both hybrid and online course before the pandemic hit in March 2020. There are two versions of the exams taken by the students. The only difference between the versions is that the questions are ordered differently to reduce cheating. To facilitate the comparison, we have manually matched pairs of same or similar questions from the final exams before and after the onset of the pandemic<sup>2</sup>. We could not obtain the data for spring 2020.

The second dataset is the institutional data on students who were enrolled in *introductory microeconomics* during the aforementioned semesters. This administrative dataset includes various information such as the students' gender, race, age, GPA, whether they are transfer students, whether they are part-time students, their native language, and their classification (freshman, sophomore, junior, or senior). By merging these two datasets, we can create a comprehensive set of data that includes both the characteristics of the students and their exams scores, with exam level characteristics also including learning modality, course instructor, semester in which the exam was taken, and the exam version. We also merge this data with the matched question level data where we identified pairs of similar questions from the common exams pre and during

<sup>&</sup>lt;sup>2</sup>35 unique pairs of question are matched from before and after pandemic common exams. The questions are provided in a separate document.

the pandemic. To the best of our knowledge, this dataset is the first of its kind to examine the impact of COVID-19 on student performance at such a granular level with a standardized outcome variable.

Our analytical sample includes 4,655 students enrolled in *introductory microeconomics* course, with a total of 47,589 observations once the similar exam questions from before and after the pandemic are matched. Here, the outcome variable is *correct*, which equals 1 if a student correctly answered the question, and 0 otherwise. Each observation is a student-question pair, indicating whether the student got the answer to the question correct or not. Some observations have missing data, including missing GPA values. For the majority of students, we use their cumulative GPA prior to the start of the semester. If a student's cumulative GPA before the semester's start is unavailable, we substitute it with the GPA calculated at the end of that semester. If both values are unavailable, we impute it with the mean GPA from their respective semester.

## **Estimation Strategy**

We analyze students' performance using multiple outcomes. We first look at their scores in the common final exam in *introductory microeconomics*. We then use their performance on matched questions from these common final exams.

The baseline specification is as follows:

$$y_{i,c,t} = \delta P_t + \beta X_{i,c,t} + \gamma_c + \alpha_s + \epsilon_{i,c,t}$$
 (1)

 $X_{i,c,t}$  is the vector of individual-level controls that include students' demographic charac-

teristics such as race and gender. Student's race and gender enter the specification as dummy variables. We include dummies for each race: Black, Asian, non-White Hispanic, and others, keeping White as the benchmark category. A dummy variable for gender is labeled as female, which is 1 if a student is female and 0 if male. There is also a dummy variable for being at most a sophomore student to account for where students are in the path of completing their degree. To account for student ability we control for their cumulative GPA before the start of the semester in which the students were enrolled in the course.

 $P_t$  is a dummy variable for the pandemic period, which is 1 for the exam taken in pandemic period and zero otherwise. Since the pandemic hit in March 2020, all the semesters after fall 2019 are considered to be in the pandemic period.  $\epsilon_{i,c,t}$  is the error term. The coefficient on  $P_t$  is of our interest which reflects the effect of the pandemic on student performance as documented by the most studies in the literature mentioned above.

As stated earlier, there are multiple outcome variables by which we measure student performance. In one set of regressions, y is student i score in the common final exam out if possible 40. In the other, y is a binary outcome variable which is 1 if the student answered the question correctly and 0 otherwise. Both sets of regressions are estimated using OLS and heteroskedasticity robust standard errors are used.

 $y_{i,c,t}$  is the student academic outcome for which we use multiple measures. The first set of regressions takes outcome as points scored by the students in the common final exam out of total possible 40 points. In the second set of regressions we use the matched question pairs from the common exams in the course pre and post pandemic period. Hence, this set of regressions will have a binary outcome which is 1 if a student answers the question correctly and 0 otherwise. Using OLS to estimate this linear probability model, we can see the impact of the pandemic on the

average probability of students answering a similar question in pandemic period common exams compared to pre-pandemic common exams. The baseline specification will change slightly for this outcome as follows.

$$y_{i,c,q,t} = \delta P_t + \beta X_{i,c,q,t} + \gamma_c + \alpha_s + \epsilon_{i,c,q,t}$$
 (2)

 $y_{i,c,q,t}$  will be the student i's outcome in question q in a class taught by instructor c in semester t. All the control variables on the right hand side will remain the same as described in the first specification.  $\gamma_c$  in both versions of the baseline specification is instructor fixed effects.  $\alpha_s$  in both specifications is session fixed effects.

#### Identification of differential impact of COVID on low vs high GPA students

We also take a closer look at the differential impact of the pandemic on students with low GPA compared to high GPA students. We define low GPA students using a cutoff based on the median cumulative GPA. Students with a GPA less than the median GPA of 3.32 are classified as low GPA students, and those with a GPA of 3.32 or higher are classified as high GPA students.

The regression specification builds on the baseline specification in equation 1. For both outcomes, exam scores and question-level outcomes, the specification remains similar. The following is the specification for exam scores as the outcome variable.

$$y_{i,c,t} = \delta P_t + \phi L_i + \mu P_t \times L_i + \beta X_{i,c,t} + \gamma_c + \alpha_s + \epsilon_{i,c,t}$$
 (3)

Here, variable  $L_i$  is a dummy variable representing students in the low GPA group.  $L_i$  takes a

value of 1 if a student is in the low GPA group and 0 if a student is in the high GPA group.  $\mu$  is the coefficient in which we are interested. A negative value of this coefficient will support the hypothesis of higher learning loss during the pandemic for low GPA students compared to high GPA students. Instructor and session fixed effects are included. All the included student-level covariates are the same as in equation 1, except for cumulative GPA.

#### Identification of the effect of sudden transition to remote learning

So far, with all previous specifications, we can estimate the pandemic's impact on student outcomes. The coefficients we obtain represent the overall effect of the pandemic on students' academic performance. One main driver of the negative impact on academic performance is the sudden transition to a new learning modality. This sudden change affected both students and instructors, disrupting the learning process. We attempt to disentangle this impact of sudden change in learning modality due to the pandemic from the overall impact of the pandemic on students' academic performance. As previously mentioned in the data section, during the time in consideration, the department of economics offered *introductory microeconomics* course to the students using two modalities. Hybrid mode that included 1 lecture in person and other online during a regular week and online classes were completely remote. Pandemic in March 2020 led to a sudden transition to online classes for all students in the course. This exogenous shock allows us to look at the impact of this sudden transition to remote learning mode during the pandemic period. We identify the impact of pandemic induced movement to remote learning by estimating a DiD specification as follows.

$$y_{i,c,t} = \delta P_t + \phi O_i + \mu P_t \times O_i + \beta X_{i,c,t} + \gamma_c + \alpha_s + \epsilon_{i,c,t} \tag{4}$$

As with the specification 3, we only show the equation for exam scores as the outcome. The specification will be the same for question-level outcome. Here, variable  $O_i$  is a dummy variable representing students in classes with different modes of instruction.  $O_i$  takes a value of 1 if a student is enrolled in an online class and 0 if a student is in a hybrid class.  $\mu$  is the coefficient in which we are interested. A negative value of this coefficient will result in learning loss for the students during the pandemic due to an abrupt transition to remote classes. Again, instructor and session fixed effects are included. All the included student-level covariates are the same as in equation 1, except for their instruction mode.

#### **Results**

#### **Average Course GPA Across Semesters in ECO 1001**

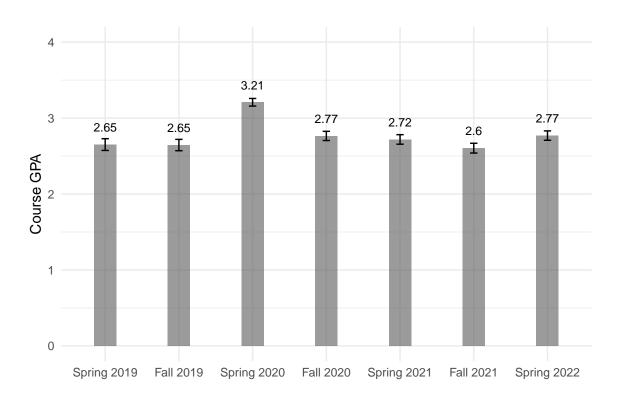


Figure 1: Average Final GPA in ECO 1001 across Semesters

An important argument we make in this paper is that student performance is mostly measured using course completion, withdrawal rates, or GPA in the literature currently. These may not be good measures of academic performance during the pandemic, given that most educational institutions adopted flexible grading policies to reduce the burden on students due to pandemic-related disruptions.

In Figure 1, we show how the unadjusted average GPA in course ECO 1001 changes over time. We see an abrupt jump in course GPA in spring 2020 when the pandemic started. According to student surveys mentioned in the literature review, students faced hardships and struggled in

their studies due to the disruption in their environment. Although these GPAs decreased in fall 2020 and spring 2021, they did not return to pre-pandemic levels until after fall 2021.

Using course GPA as a measure of student performance contradicts students' experiences. A sudden change in the educational setting also affected instructors, who might have become more lenient with grading. This change could have led to common exams being held online, giving students more opportunities for possible misconduct. The possible negative impact of the pandemic on students' actual performance could be overshadowed by these changes in institutional policies and educational settings.

#### Withdrawal Rate Across Semesters in ECO 1001

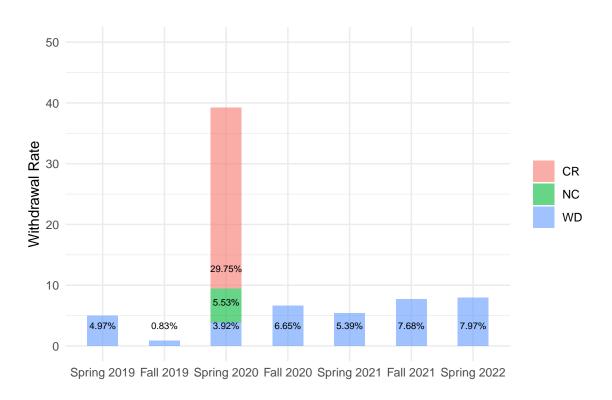


Figure 2: Withdrawal Rates in ECO 1001 across Semesters

Another possible mechanism leading to the opposing change in measured performance is that the institution in consideration, like many other academic institutions, adopted a flexible grading policy to help students face the challenges due to the pandemic. This policy aimed to reduce the burden on students by providing three options up until the last day of the semester. The first option, Credit (CR), allowed students to pass the course with credit, though their grade wouldn't affect their GPA. The second, No Credit (NC), let students complete the course without credit, allowing them to retake it later without any record of their withdrawal. The third was the standard course withdrawal option.

Figure 2 above shows the unadjusted withdrawal rates across semesters in ECO 1001. The course withdrawal rate decreased to 0.83% in fall 2019, down from 4.97% in spring 2019. However, it increased again to 3.92% in spring 2020, a semester heavily influenced by the onset of the pandemic. Despite the pandemic, the withdrawal rate was kept relatively low due to the introduction of a flexible grading policy by the college. As shown in the figure, 29.75% of students enrolled in ECO 1001 chose the CR option, while 5.53% chose NC. Because of this flexibility, only 3.92% of students opted for a standard withdrawal in spring 2020. The withdrawal rate increased to 6.65% in fall 2020 and remained roughly at that level, reaching around 8% in spring 2022. It is worth noting that the flexible grading policy was not implemented after spring 2020. Using course GPA or course completion rate in presence of a flexible grading policy may not give us a clear effect of the pandemic on students' academic outcomes and their learning loss.

#### **Summary Statistics**

Table 1: Descriptive Statistics

	Pre-Covid (N = 752)	Post-Covid (N = 3846)		
	Pre-Covid Mean	Post-Covid Mean	Difference in Means	Std. Error
Exam score	22.634	22.859	0.225	0.242
Correct	0.620	0.582	-0.038	0.010
Hispanic	0.133	0.189	0.056	0.014
Black	0.082	0.077	-0.005	0.011
Asian	0.512	0.457	-0.055	0.020
Other race	0.012	0.060	0.048	0.006
Fall	0.480	0.542	0.062	0.020
Online	0.346	0.585	0.239	0.019
GPA	3.146	3.302	0.155	0.035
Female	0.440	0.464	0.024	0.020
Age	21.352	20.219	-1.133	0.178
Parttime	0.082	0.051	-0.031	0.011
Native Language English?	0.581	0.431	-0.149	0.038
Sophomore or below	0.840	0.935	0.094	0.014

Table 1 outlines the sample characteristics before and after the pandemic. The sample includes 4,598 students enrolled in the course. The pre-Covid period covers observations from spring and fall 2019. Meanwhile, the post-Covid data includes students enrolled in fall 2020, spring 2021, fall 2021, and spring 2022. The table reports the before and after proportion of the variables as well as differences in their means.

The mean differences in outcome variables are displayed in the table. On average, unadjusted difference in exam scores of the students in the common final exams is 0.225 points. This difference is not statistically significant. In case of performance on nearly identical questions, the average probability of answering the question, unadjusted, is 7 percentage points less in post covid exams relative to pre covid exams. The difference is statistically significant at 5% and 1% level. Regarding student demographics, there has been an increase in the proportion of Hispanic students in the course from 13 percent before the pandemic to 18.7 percent after. The enrollment

proportion for Asian students has decreased, with a difference of -5.1 percent. The proportion of Black students has remained roughly the same before and after the pandemic, with the small difference not being statistically significant. The differences for students of all races except for black are statistically significant at the 1 percent level. Before the pandemic, around 42 percent of the students were enrolled in fully online classes. However, in the post-Covid period, about half of the students chose fully online classes over hybrid classes. Notably, all students enrolled in this course took fully remote classes during the fall 2020 and spring 2021 sessions. In contrast, during fall 2021, all students were enrolled in hybrid classes for the course. By spring 2022, both hybrid and online classes were available.

In the post-pandemic period, students are nearly a year younger than in the pre-pandemic period, a difference that is statistically significant at the 1 percent level. The proportion of part-time students has decreased since 2019. The proportion of students whose native language is not English has also decreased significantly from 57.8 percent to 49.6 percent. Most students taking the *introductory microeconomics* course are freshmen or sophomores. Their proportion has increased by 10 percentage points in the post-pandemic period compared to the pre-pandemic period.

A crucial variable in this study is the students' GPA, for which we use their cumulative GPA from before the semester in which they enrolled in the course started. Some observations have missing values. If a student's cumulative GPA at the start of the semester is missing, we replace it with their GPA at the end of the semester. If a student's cumulative GPA before or after the semester is missing, we impute the value using the mean GPA of the semester in which the student enrolled in the course for further analyses.

#### **Baseline Specification**

Table 2: Baseline Specification

	Final Exam Score (mean = 57.1, sd = 15.6)		Did Student Get The Answer Correct (Y/N)? (mean = 0.6, sd = 0.49)		
	(1)	(2)	(3)	(4)	
postcovid	-1.007 (0.746) [-0.02]		-0.015** (0.007) [-0.01]		
fall 2020		1.345 (1.505)		-0.101*** (0.013)	
spring 2021		[0.09] -5.750*** (1.136)		[-0.21] -0.082*** (0.015)	
fall 2021		[-0.37] 5.724***		[-0.17] -0.019*	
spring 2022		(1.170) [0.37] -6.684*** (1.386) [-0.43]		(0.011) [-0.04] -0.088*** (0.013) [-0.18]	
Num.Obs. R2	4598 0.209	4598 0.223	47589 0.036	47589 0.039	

Note: \* p < 0.1, \*\* p < 0.05, \*\*\* p < 0.01. Final exam scores are based on a 100-point scale. Heteroskedasticity-robust standard errors are used. All regressions include the following control variables: cumulative GPA, gender, race, age, whether a student is at least a sophomore ,part-time status of the student. All regressions also include a dummy variable, gpamiss, which is 1 if cumulative GPA is imputed using the mean and 0 otherwise. All regressions include course instructor fixed-effects and session fixed-effects.

Table 2 presents the results of the baseline specification. As stated earlier, student performance was measured using two outcome variables. The coefficients with standard errors are reported. Also reported below the standard errors are standardized coefficients in brackets. In the first two columns, the outcome variable is the student's exam score on the common final exam. It appears from a simple model in the first column that performance measured using the exam score, decreased in the post-pandemic period. Looking at the first column, on average, in the post-pandemic period, the exam score decreased by a point (or 0.02 standard deviations), although

the coefficient is not statistically significant. Column 2 shows the results by semester using dummy variables, with spring and fall 2019 combined as the benchmark category. Due to limited pre-pandemic observations, we combined spring and fall 2019 data into a single period. When the pandemic struck, the score increased by 1.35 points in fall 2020 compared to exam scores in 2019, but the coefficient is not statistically significant. The scores decreased sharply in spring 2021 by 5.75 points or 0.37 standard deviations below the mean score. Mean scores increased in fall 2021 before decreasing in spring 2022 by 6.7 points (or 0.43 standard deviations).

Columns 3-4 present the results from linear probability models, where the outcome variable is binary since we look at the students' performance on matched questions from pre and post pandemic final exam. For a full period post pandemic, the probability of students answering a similar question from pre pandemic exam decreases by 1.5 percentage points. Analyzing the results across semesters, immediately after the pandemic struck, we see a sharp decrease in the probability of students answering a nearly identical question correctly in fall 2020 compared to the common final exams in 2019. The probability of answering the nearly identical question in fall 2020 decreased by 10 percentage points or 0.21 standard deviations below the mean probability compared to that of in 2019. The performance appeared to improve in subsequent semesters, with the probability of answering the nearly identical question from pre-pandemic common exams during the pandemic decreased by about 8 percentage points in spring 2022.

In all regressions, we control for students' demographic characteristics, including race and gender, as well as other factors such cumulative GPA and their part-time student status. In addition to that, in all regressions, we control for the gpamiss variable to see if the results change due to mean imputation of missing GPA values. The results do not appear to change due to that.

#### **Impact of COVID on Low GPA Students**

Panel A in table 3 show the results of differential impact of the pandemic on the performance of students with low GPA compared to their high GPA counterparts. As explained earlier, we define low GPA students with GPA less than median GPA of 3.2. Columns 1 and 2 show results from OLS regressions with final exam scores as the outcome variable. On average, low GPA students score 11.4 points lower than high GPA students on the common final exam. In column 2, we include an interaction term that combines the low GPA dummy with a dummy for the post-COVID period. This is similar to a standard difference-in-difference estimate of the pandemic's effect on the performance of low GPA students relative to high GPA students, where we assume the pandemic did not affect high GPA students' performance. We see that due to the pandemic, the average exam scores of low GPA students decreased by 3.3 points (or 0.04 standard deviation) relative to high GPA students.

Comparing these results to those from linear probability models in columns 3-4, we see a statistically significant reduction in the performance of low GPA students. This is measured by their ability to answer nearly identical questions in exams post-pandemic from the pre-pandemic common exams. In column 3, we see that, on average, low GPA students are 13.2 percentage points (or 0.13 standard deviations) less likely to answer a similar question compared to their high GPA counterparts. In column 4, the coefficient on an added interaction term suggests that post-pandemic, low GPA students are 3.3 percentage points less likely to answer a similar question from pre-pandemic common exams compared to high GPA students. The coefficient is statistically significant at the 1% level.

Table 3: Interaction Effects

	Final Exam Score (mean = 57.1, sd = 15.6)		Did Student Get The Answer Correct (Y/N)? (mean = 0.6, sd = 0.49)	
	(1)	(2)	(3)	(4)
Panel A: Low GPA vs High GPA				
postcovid	-2.651***	-0.477	-0.015**	0.001
	(0.753)	(1.139)	(0.007)	(0.009)
	[-0.06]	[-0.05]	[-0.01]	[-0.01]
lowgpa	-11.371***	-8.502***	-0.132***	-0.113***
-	(0.442)	(1.228)	(0.005)	(0.008)
	[-0.36]	[-0.36]	[-0.13]	[-0.13]
post x lowgpa		-3.296**		-0.033***
-		(1.307)		(0.010)
		[-0.04]		[-0.02]
Num.Obs.	4598	4598	47589	47589
R2	0.187	0.188	0.034	0.035
Panel B: Online vs Hybrid				
postcovid	-1.007	1.200	-0.015**	-0.037***
	(0.746)	(0.967)	(0.007)	(0.009)
	[-0.02]	[-0.04]	[-0.01]	[-0.01]
online	-1.932***	2.970**	-0.073***	-0.103***
	(0.596)	(1.408)	(800.0)	(0.011)
	[-0.06]	[-0.05]	[-0.07]	[-0.07]
post x online		-5.432***		0.056***
	(1.432)			(0.014)
		[-0.06]		[0.03]
Num.Obs.	4598	4598	47589	47589
R2	0.209	0.212	0.036	0.037

Note: p < 0.1, \*\* p < 0.05, \*\*\* p < 0.01. Final exam scores are based on a 100-point scale. Heteroskedasticity-robust standard errors are used. All regressions include the following control variables: cumulative GPA, gender, race, age, whether a student is at least a sophomore ,part-time status of the student. All regressions also include a dummy variable, gpamiss, which is 1 if cumulative GPA is imputed using the mean and 0 otherwise. All regressions include course instructor fixed-effects and session fixed-effects.

## **Abrupt Transition to Remote Learning**

Panel B in table 3 displays the results of the impact of the pandemic-induced abrupt transition to remote learning from the pre-pandemic hybrid mode of learning. Columns 1-2 present the results of OLS models where the outcome variable is the final exam scores of the students. On average, students enrolled in online classes score about 1.9 points less than those in hybrid classes, controlling for the COVID period. In column 2, we interact a dummy variable for the COVID period with a dummy variable for remote learning. The coefficient on the interaction

term could be understood as a difference in difference estimate of transitioning to online classes from hybrid classes. For the *introductory microeconomics* course, pre-COVID, the department offered both hybrid and online classes. When the pandemic hit, the department followed the nationwide policy of abruptly transitioning to online classes. The coefficient on the interaction term thus presents the impact of this sudden shift to online learning from hybrid learning on students' performance. The estimate is -5.432 (or -0.06 standard deviations) and is statistically significant at the 1% level.

Columns 3-4 show the results of linear probability models with binary outcome variable which is 1 if a student answers the question correctly and 0 otherwise. Column 3 shows that on average, accounting for dummy variable for the pandemic, students enrolled in online course are 7.3 percentage points less likely to answer a nearly identical question from common exams from pre pandemic period in post pandemic exams. Column 4 is a classic difference-in-differences specification. Surprisingly, the impact of a sudden transition from hybrid to online learning increased the students' probability of answering a similar question from pre-pandemic common exams in the post-pandemic period by 5.6 percentage points.

In table 3, in panel A, all regressions include the following control variables: instruction mode, gender, race, and part-time status of the student. In panel B, all regressions include the following control variables: cumulative GPA, gender, race, and part-time status of the student. All regressions also include a dummy variable, gpamiss, which is 1 if cumulative GPA is imputed using the mean and 0 otherwise. All regressions include session fixed-effects and course instructor fixed-effects. All regressions include session fixed effects and course instructor fixed effects to eliminate variation due to session and instructor specific variation in students' performance. In addition to that, in all regressions, we control for the *gpamiss* variable to see if the results change

due to mean imputation of missing GPA values.

We also look closely at the differential effect of the pandemic based on students' GPA quartiles for both exam scores and matched questions data. For the exam scores dataset, the GPA quartiles are constructed as follows: first quartile:  $GPA \le 3.01$ , second quartile:  $3.01 < GPA \le 3.37$ , third quartile:  $3.37 < GPA \le 3.71$ , and fourth quartile: GPA > 3.71. For matched questions data, the GPA quartiles are constructed as follows: first quartile:  $GPA \le 3.08$ , second quartile:  $3.08 < GPA \le 3.32$ , third quartile:  $3.32 < GPA \le 3.68$ , and fourth quartile: GPA > 3.68. Using students in the fourth GPA quartile as a benchmark group, we can examine how the pandemic affected students in other quartiles.

Table 4: Differential Impact Across GPA quartiles

	Final Exam Score (mean = 57.1, sd = 15.6)		Did Student Get The Answer Correct (Y/N)? (mean = 0.6, sd = 0.49)		
	(1)	(2)	(3)	(4)	
postcovid	-1.871** (0.742) [-0.04]	1.563 (1.421) [-0.03]	-0.011 (0.007) [-0.01]	0.005 (0.010) [-0.01]	
GPA (first quartile)	-18.339*** (0.611)	-13.300*** (1.673)	-0.201*** (0.006)	-0.176*** (0.010)	
GPA (second quartile)	[-0.51] -15.021*** (0.609) [-0.42]	[-0.5] -11.608*** (1.570) [-0.41]	[-0.18] -0.168*** (0.008) [-0.15]	[-0.18] -0.149*** (0.013) [-0.15]	
GPA (third quartile)	-10.191***	-8.106***	-0.113***	-0.120***	
post x GPA (first quartile)	(0.573) [-0.29]	(1.958) [-0.28] -5.724*** (1.784) [-0.06]	(0.006) [-0.1]	(0.011) [-0.1] -0.040*** (0.013) [-0.02]	
post x GPA (second quartile)		-3.911** (1.709) [-0.04]		-0.031** (0.015) [-0.01]	
post x GPA (third quartile)		-2.362 (2.047)		0.009 (0.013)	
Num.Obs. R2	4598 0.246	[-0.02] 4598 0.248	47589 0.041	[0] 47589 0.041	

Note:

In table 4, looking at the results from exam scores data, students in the bottom quartile scored just over 18 points or 0.61 standard deviations lower than students in the top quartile of the GPA distribution. After the pandemic, this gap widened by 5.7 points (0.06 standard deviations) in the final exam scores. The gap in scores between students in the third and top GPA quartiles widens by 2.36 points, though this change is not statistically significant. Looking at the results from matched-questions data, we observe a similar pattern. On average students in bottom quartile are 20 percentage points less likely to answer a nearly identical question compared to the

<sup>\*</sup> p < 0.1, \*\* p < 0.05, \*\*\* p < 0.01. Final exam scores are based on a 100-point scale. Heteroskedasticity-robust standard errors are used. All regressions include the following control variables: cumulative GPA, gender, race, age, whether a student is at least a sophomore ,part-time status of the student. All regressions also include a dummy variable, gpamiss, which is 1 if cumulative GPA is imputed using the mean and 0 otherwise. All regressions include course instructor fixed-effects and session fixed-effects.

students in top quartile. In the post-pandemic period, the gap in mean probability of answering a nearly identical question on a common exam widened by 4 percentage points or 0.02 standard deviations between students in the top and bottom quartiles of the GPA distribution. These findings demonstrate that students with lower GPAs experienced significantly greater learning losses.

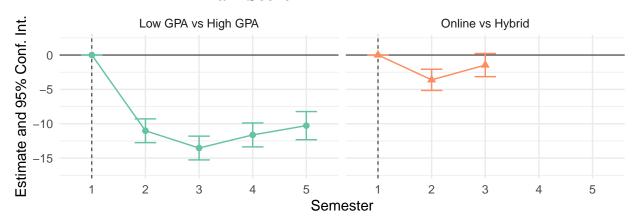
#### **Dynamic Effects**

We are also interested in examining the differential impact of the pandemic on the outcomes of high and low GPA students across the semesters. We interact the low GPA with separate time dummies for all semesters, with spring 2019 and fall 2019 combined as the benchmark category. This allows us to explore how the outcome differences between low GPA and high GPA students evolve over time. We also perform the same exercise to explore the impact of abrupt transition to online mode of learning across the semesters. We interact a dummy variable for the online mode of learning with all semester dummies, with the same benchmark category.

In figure 3, the outcome variable is scores on the common final exam. The top-left panel illustrates the long-term impact of COVID-19 on exam scores of low-GPA students compared to high-GPA students. There's a sharp decline in exam scores for low-GPA students in Fall 2020. Although their performance improves over time, a gap persists. The top-right panel illustrates the impact of the transition to online learning on exam scores across different semesters. Immediately after the covid hit, transition to online classes decreased exam scores but recovered after one semester suggesting gradual adaptation to new learning environment.

A similar pattern emerges with matched question data used to measure students' academic

## **Exam Score**



## Mean Prob. of Answering a Similar Question

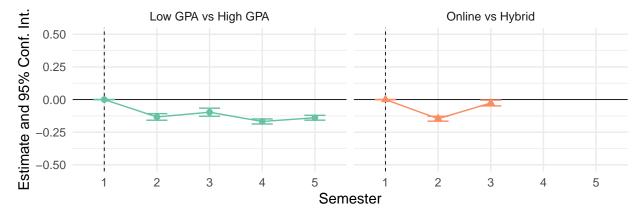


Figure 3: Dynamic Effect of COIVD-19 on Student Performance

outcomes. The mean probability of answering a nearly identical question post-pandemic compared to pre-pandemic exam decreases sharply for low-GPA students immediately after COVID-19 hit (bottom-left panel). It did not appear to recover by spring 2022. The average probability of answering a similar question correctly decreases due to the transition to online classes but then increases to the levels seen before the pandemic (bottom-right panel).

#### **Effects due to Heterogenity in Difficulty of Questions**

In this section, we examine the pandemic's effect on students' performance by analyzing the mean probability of answering nearly identical questions before and during the pandemic, taking into account the question difficulty. As previously mentioned, all students enrolled in ECO 1001 take a common final exam. Course instructors categorized questions as either *easy* or *hard* based on their difficulty level. Since, we are matching question from pre pandemic exams to exams during the pandemic, we classify questions as *hard* if they were labelled *hard* by the instructors from the pre-pandemic exams, and the follow the same logic for the easy questions.

Table 5: By Question Difficulty

	Hard Questions (mean = 0.573, sd = 0.495)		-	Questions 645, sd = 0.479)
	(1)	(2)	(3)	(4)
Panel A: Low GPA vs High GPA				
postcovid	-0.077***	-0.057***	0.019**	0.026**
	(0.013)	(0.014)	(0.009)	(0.011)
	[-0.08]	[-0.07]	[0.02]	[0.02]
lowgpa	-0.149***	-0.120***	-0.117***	-0.108***
	(0.007)	(0.012)	(0.007)	(0.010)
	[-0.15]	[-0.14]	[-0.12]	[-0.12]
post x lowgpa		-0.045***		-0.016
		(0.015)		(0.013)
		[-0.02]		[-0.01]
Num.Obs.	23777	23777	23812	23812
R2	0.041	0.041	0.042	0.043
Panel B: Online vs Hybrid				
postcovid	-0.082***	-0.087***	0.020**	0.010
	(0.013)	(0.013)	(0.009)	(0.013)
	[-0.08]	[-0.05]	[0.02]	[0.02]
online	-0.072***	-0.082***	-0.110***	-0.122***
	(0.017)	(0.018)	(0.009)	(0.014)
	[-0.07]	[-0.01]	[-0.11]	[-0.11]
post x online		0.121**		0.021
		(0.062)		(0.019)
		[0.06]		[0.01]
Num.Obs.	23777	23777	23812	23812
R2	0.045	0.045	0.042	0.042

Note: \*p < 0.1, \*\*p < 0.05, \*\*\*p < 0.01. Heteroskedasticity-robust standard errors are used. All regressions include the following control variables: cumulative GPA, gender, race, age, whether a student is at least a sophomore ,part-time status of the student. All regressions also include a dummy variable, gpamiss, which is 1 if cumulative GPA is imputed using the mean and 0 otherwise. All regressions include course instructor fixed-effects and session fixed-effects.

Results from panel A in table 5 show that on average low GPA students are about 15 percentage points (0.15 standard deviations) less likely to answer a hard question compared to high GPA students. Due to the pandemic, low-GPA students' mean probability of answering nearly identical hard questions decreased by 4.5 percentage points (or 0.02 standard deviations) compared to high-GPA students. For easy questions, their performance decreased by 1.6 percentage points, though this estimate is not statistically significant.

In Panel B, we do a similar analysis for students enrolled in online relative to hybrid classes. On

average, students enrolled in online classes are 7.2 percentage points (or 0.07 standard deviations) less likely to answer a hard question compared to students enrolled in hybrid classes. Following the abrupt transition from pre-pandemic hybrid learning to online mode, mean probability of answering nearly identical hard questions increased by just over 12 percentage points (0.06 standard deviations). For easy questions, the estimate is not statistically significant.

#### Conclusion

In this paper, we examine the pandemic's influence on the academic performance of students by analyzing their results in the common exams for introductory microeconomics course at a large public university in New York City. We use two outcome measures to evaluate students' academic performance and argue that these outcome choices are more appropriate than the existing outcome measures such as course completion rate, course GPA, or semester GPA used in the literature on the impact of COVID on students' academic performance. First, we analyze students' scores on common final exams administered at the institution from 2019 to 2022, excluding spring 2020 due to lack of data availability for that semester. We also use 35 pairs of questions matched from these common final exams to measure changes in the students' average probability of answering nearly identical questions from the exams conducted before and during the pandemic.

We find an overall negative impact of the pandemic on students' outcomes. Students' scores went down by a point (or 0.02 standard deviations) in the full pandemic period (2020-2022), although the coefficient is not statistically significant. Students' average probability of answering similar questions from the common exams before the pandemic went down during the pandemic

by 1.5 percentage points. This clear evidence of learning loss, we argue, is not affected by the flexible grading policy. This learning loss steadily decreases from fall 2020 to fall 2021 before stabilizing.

We also examine the differential impact of the pandemic on the outcomes of students with low GPA compared to those with high GPA. Our findings suggest that on average low GPA students have a 3.3 percentage point lower average probability of correctly answering similar questions compared to high GPA students during the pandemic. This accounts for a broad range of student characteristics and incorporates instructor and session fixed effects, indicating a significant differential impact on low GPA students. While using students' scores from common exams as the outcome variable, we find that low GPA students on average scored 3.23 points (or 0.04 standard deviations) less in the common exams compared to high GPA students during the pandemic . In the long term, although this difference decreases, it does not return to the pre-pandemic level by spring 2022. Additionally, we examined the pandemic's effects across GPA quartiles and found that students in the lowest quartile of GPA distribution were 4.1 percentage points (0.02 standard deviations) less likely to correctly answer nearly identical questions from pre-pandemic exams during the pandemic. This analysis supports the hypothesis that low GPA students, on average, suffered greater learning loss due to the pandemic compared to high GPA students.

Furthermore, we explore an important channel: the sudden shift to online classes, through which the pandemic affected students' academic outcomes. We find that abruptly moving to online classes due to the pandemic reduced students' final exam scores by 5.43 points. In case of matched questions data, the mean probability of answering a similar question before and after suddenly moving to online classes increased by 5.6 percentage points. Interacting the semester dummies with a dummy for online variable, we find that the abrupt transition to online classes

reduced the average probability of answering a similar question correctly before and during pandemic before returning to pre-pandemic levels. The same pattern is observed in case of exam scores as outcome variable. To examine how sensitive these estimates of learning loss are to question difficulty in the matched questions data, we provide results from separate analyses using easy as well as hard questions. During the pandemic, low-GPA students' mean probability of answering nearly identical hard questions decreased by 4.5 percentage points relative to their high-GPA counterparts. We found no statistically significant effect for easy questions. When examining the effect of abrupt transition to remote classes, we found that students scored just over 12 percentage points higher on hard questions after moving online, while showing no statistically significant difference on easy questions.

Overall, we find negative effects of the pandemic on students' academic performance that align directionally with the current literature. Our unique matched questions data allows us to eliminate bias in the estimates that arose from flexible grading policies implemented immediately after the pandemic hit educational institutions nationwide. We do, however, acknowledge that our estimates may not account fully for potential cheating by students, especially in the initial months following the transition to remote classes. The implications of learning loss due to the pandemic could be significant. On one hand, students' GPAs, both course-specific and overall, did not change much or even increased in some cases during the pandemic, giving the impression of better performance. On the other hand, evidence from student surveys shows that students faced hardships and challenges in learning during this time. In the future, even though GPAs were not affected, employers may predict the learning loss of this cohort as a lack of employability, resulting in statistical discrimination. In our study we provide evidence of learning loss which is consistent with students' negative experiences during the pandemic. In future, any decision to

suddenly switch to remote learning during a complex situation should be carefully considered before implementation.

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# **Appendix**

## **Average Exam Scores Across Semesters in ECO 1001**

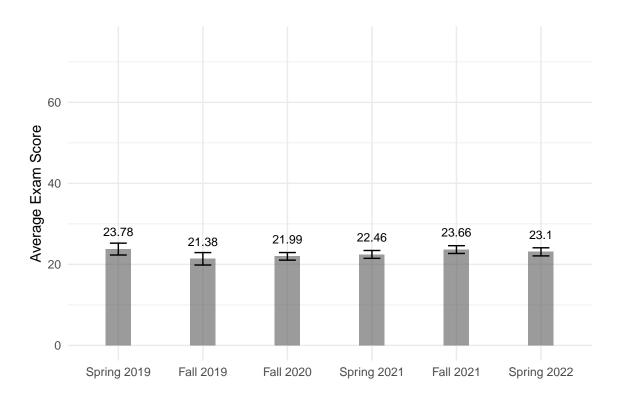


Figure 4: Average Final Exam Scores in ECO 1001 across Semesters

# **Sample Across the Semesters**

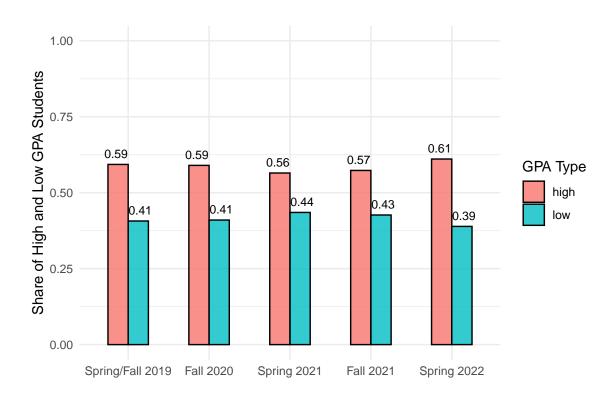


Figure 5: Share of High vs Low GPA Students

# **Mean GPA of Low vs High GPA Students**

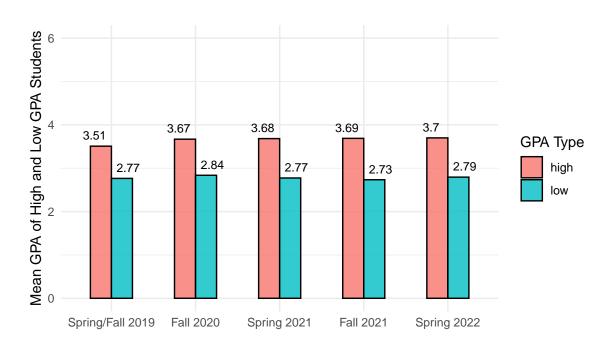


Figure 6: Average GPA in High vs Low GPA Group of Students

# **Share of Students in Online vs Hybrid Classes**

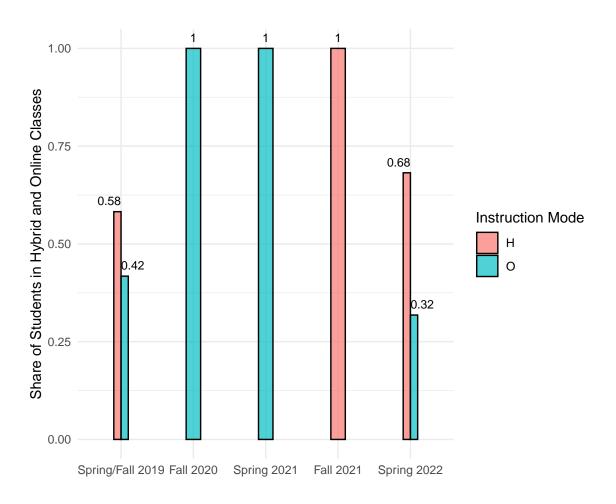


Figure 7: Share of the Students in Hybrid vs Online Classes

## **Example of a Matched-Question**

As explained earlier, we were able to match 35 pairs of nearly identical questions from prepandemic common exams to exams conducted during the pandemic. We provide an example of one such question below that was similar in common final exams in fall 2019 and fall 2020 which was deemed to be *hard* by the instructors. Full list of matched questions are provided in a separate document.

#### Fall 2019 version

Scenario 2, Monopoly: Let the following equations the market for energy for ConEd, a monopolist:

$$P = 56 - 2Q, MR = 56 - 4Q, TC = 50 + 6Q + 3Q^2, MC = 6 + 6Q$$

Refer to Scenario 2, Monopoly: What is the profit of ConEd at the profit maximizing quantity? (round to the nearest whole number and pick the best answer)

- a) 100
- b) 50
- c) 75
- d) 155

#### Fall 2020 version

A monopolist has a total cost curve represented by  $TC=50+2Q+Q^2$ , and a marginal cost curve represented by MC=2+2Q. The monopolist faces the demand curve P=100-3Q. The price is in dollars and the quantity is in thousands. What is the monopolist's profit? (pick the closest answer)

- a) \$330,330
- b) \$550,250
- c) \$750,000
- d) \$1,000,600