



STATE BANK OF INDIA

Central Recruitment and Promotion Department, Corporate Centre,
Atlanta Building, 3rd Floor, Nariman Point, Mumbai - 400 021.



ADVERTISEMENT No. CRPD/CR/2025-26/06

BARCODE



RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT & SALES) CALL LETTER FOR ONLINE PRELIMINARY EXAMINATION

PLEASE NOTE: After the examination, you are required to keep this call letter safely along with copy of attached Photo ID proof (both duly authenticated / stamped) by Exam officials and bring both documents at the time of main examination (if shortlisted).

Registration No.:	2590543179	Roll No./ User ID:	3841004787
Candidate's Name:	AMAN RAJ	Password:	76916452
Exam Date :	20/09/25 Saturday	PLEASE AFFIX YOUR RECENT PASSPORT SIZE COLOUR PHOTOGRAPH (same as uploaded in the online application form) & SIGN ACROSS (Please keep 8 copies of the same for future use) In addition to the pasted photograph, one more photograph is to be brought for this examination.	 
Reporting Time:	10:30 AM		
Exam Venue Address:	TCS GITO BITAN TATA CONSULTANCY SERVICES LIMITED GITOBITAN PLOT NO DN 54 & 55 SECTOR V BIDHAN NAGAR SALT LAKE EAST KOLKATA W.B. 700091		
(Venue Code)	12271	Photograph affixed should match the uploaded/live captured photograph (As printed). In case of discrepancy, the uploaded/live captured photo only will be considered for identification purpose	

Madam / Sir,

With reference to your application for the above post, we are pleased to inform that you have been called for Online Preliminary Examination. Please appear for the examination at your own expense on the date, time and venue mentioned above, subject to the terms and conditions given below.

- Please bring this call letter with your photograph affixed thereon, a photocopy of photo identity proof stapled with it and same (currently valid) photo ID in original and 2 additional photographs - THIS IS ESSENTIAL.
- Currently valid photo identity proof may be PAN Card/Passport/Permanent Driving Licence/Voter's Card with photograph/Bank Passbook with photograph/Photo Identity proof issued by a Gazetted Officer or People's Representative on official letterhead / Identity Card issued by a recognised College or University / Aadhaar Card / E-aadhaar Card with a photograph / Employee ID in original.
- PwD candidates availing the services of the Scribe/ compensatory time should bring disability certificate/UDID/ Appendix-I (if applicable). Also, they have to produce the documents of Scribe i.e., Identity proof in original as well as a photocopy and documentary evidence of educational qualification of scribe in original as well as photocopy as mentioned in our corrigendum dated 25.08.2025.
- Please Note- Ration Card and Learner's Driving License will NOT be accepted as valid ID proof.
- Please Note- Candidates reporting without 2 additional photographs will not be allowed to appear for the examination. Candidates must bring glue for pasting photos on attendance sheets.
- You must report at the examination venue 15 minutes before the reporting time.
- Late comers will not be allowed to take the test. Candidate will not be permitted to leave the examination hall till the time for the test is over and/or permission to leave the hall is given by the test administrator.
- Your photograph affixed on the call letter should match the one uploaded in the online application form, failing which you will not be allowed to appear for the examination.
- Registration at the exam venue will be done through photo capture. Photo captured will be matched with the photo uploaded by you in the application (As printed in the call letter). You must NOT change your appearance from the photo uploaded by you.
- Your signature should tally with the signature uploaded. In case of discrepancy, you will not be allowed to appear for the examination. Signature in CAPITAL LETTERS will not be accepted.

Handwriting Sample (to be copied from screen as instructed)

I have brought and attached my _____ ID with number _____

(Aadhaar/ PAN/ DL etc.)

Candidate's Signature (To be signed in the presence of the invigilator at the time of examination)	Invigilator's Signature (Candidate's signature obtained in my presence and photograph verified by me)	Bank Official's Signature (I have verified the call letter and ID proof presented by the candidate as above)

Yours faithfully,

AGM (Admin)

The examination will be conducted online. You must enter your User ID and Password, which are printed on this call letter, to enter the online exam site. Your name and other details will appear on the screen after login. Please verify and ensure correctness of these details. Disclosure of User ID & Password to 3rd party shall be at the risk & responsibility of the candidate. Please read the instructions given in the next page and also the information handout (acquaint yourself booklet) available in our website <https://bank.sbi/careers/current-openings> carefully.

➤ Please print and read the attached instructions (two pages) from the next page carefully.

INSTRUCTIONS

1. Your admission to the examination is strictly provisional. The mere fact that the call letter has been issued to you does not imply that your candidature has been accepted by the Bank or that the entries made by you in your online application for examination have been accepted by the Bank as true and correct. You may please note that the Bank will take up the verification of eligibility conditions i.e. age, educational qualifications, experience and status (i.e. Scheduled Castes/ Scheduled Tribes/Other Backward Class/ Economically Weaker Section /Physically Challenged/ Ex-servicemen etc.) with reference to original documents at pre joining document verification stage and/or at later stages of candidates who are qualified in the examination on the basis of the marks obtained by them. You may, therefore, please note that if at any stage, it is found that you do not satisfy the eligibility criteria as given in the Bank's advertisement, or the information furnished by you in the application is incorrect, your candidature is liable to be cancelled forthwith, with such further action as the Bank would like to take.
2. There will be negative marks for wrong answers in the objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer. If a question is left blank, i.e. no answer is given by the candidate, there will be no negative marks for that question.
3. You must bring the call letter along with (currently valid) photo identity proof (such as PAN Card/Passport/ Permanent Driving License/Voter's Card with photograph/Bank passbook with photograph/Photo Identity proof with photograph issued by a Gazetted Officer or People's Representative on official letterhead/valid recent Identity Card issued by a recognised College or University/Aadhaar Card/E-Aadhaar Card with a photograph /Employee ID) in original as well as a photocopy. Please note that your name as appearing on the call letter (provided by you during the process of registration) should exactly match the name as appearing on the photo identity proof. If there is any mismatch between the name indicated in the Call Letter and Photo Identity Proof, you will not be allowed to appear for the exam. In case of candidates who have changed their name will be allowed only if they produce original Gazette notification/their original marriage certificate/affidavit in original.
4. Call letter and ID proof management:
Call letter of Preliminary Exam will not be collected at the examination venue. However, it will be duly authenticated / stamped by the exam officials. Candidate needs to retain the call letter (along with authenticated/stamped copy of the ID proof) safely. Candidates who will be called for Main Exam will be required to bring this call letter (duly authenticated/ stamped Original Preliminary Exam call letter with authenticated/ stamped copy of ID proof) along-with Main Exam call letter and other requisite documents as per information provided in the "acquaint yourself booklet" and call letter of main examination. You must bring 2 additional photographs (same as pasted on this call letter) with you to the examination centre. Candidates reporting without 2 additional photographs will not be allowed to appear for the examination. Candidates must bring glue for pasting photos on attendance sheets.
5. The candidates must reach the venue of examination by the time specified in the Call Letter. Late comers will not be allowed to take the test. Candidates will not be permitted to leave the examination hall till the time for the test is over and the test administrator has given permission to leave. The test will begin after completion of the formalities like checking of attendance, obtaining signature on the call letter and photo capture etc. The Bank will not be responsible for any delay or disruption in transport.
6. You should also bring stationery such as ball point pen with you to the examination hall.
7. Photograph will be captured at the examination venue. The photo captured will be matched with the photo uploaded by the candidate in the application. You must NOT change your appearance from the photo uploaded by you.
8. You will have to affix your signature in the space provided in the call letter, in the presence of the Invigilator. Your signature should tally with the signature uploaded. In case of discrepancy, you will not be allowed to appear for the examination. **Signature in CAPITAL LETTERS will not be accepted.**
9. **An Acquaint Yourself booklet giving information about the type of test you will be taking is available on the Bank's website. Please download the booklet and study it carefully.**
10. The candidates are advised to follow the following dress code:
 - light clothes which cannot be used for hiding any instruments or communication devices.
 - half sleeves but not having big buttons or any badge, brooches etc. which could be used to hide the communication device, bluetooth, camera etc.
 - slippers, sandals and not shoes.However, candidates coming in customary/ religious dresses should report at the centre at least 20 minutes prior to reporting time for proper checking.
11. **If you are found resorting to any unfair means including giving/receiving help to/from any candidate during the test you will be disqualified. (You should be vigilant to ensure that no other candidate is able to copy from your answers).**
12. **Following items are not allowed inside the examination centre:-**
Any stationary item like textual material (printed or written), bits of papers, Geometry/Pencil Box, Plastic Pouch, Calculator, Scale, Writing Pad, Pen Drives, Log Table, Electronic Pen/Scanner, Any communication device like Mobile phones, Smart Watches, Bluetooth, Earphones, Microphone, Pager, Health Band etc. Other items like Goggles, Handbags, Hair-pin, Hair-band, Belt, Cap, Any watch/Wrist Watch, Camera, Any metallic item, Any eatable item opened or packed, water bottle (only transparent water bottle is allowed), Any other item which could be used for unfair means for hiding communication devices like camera, blue tooth devices etc.
You are advised to avoid wearing ornaments like Ring, Earrings, Nose-pin, Chain/Necklace, Pendants, Badge, brooch etc.
13. Please note that if you adopt any unfair means or malpractice or commit any misconduct while appearing for the examination, your candidature is liable to be summarily cancelled; moreover, you may be liable to penal action. The Bank would be analyzing the responses of a candidate with other appeared candidates to detect patterns of similarity. On the basis of such an analysis, if it is found that the responses have been shared and scores obtained are not genuine/valid, the Bank reserves the right to cancel his/her candidature.

14. Anyone found to be disclosing, publishing, reproducing, transmitting, storing or facilitating transmission and storage of test contents in any form or any information therein in whole or part thereof or by any means verbal or written, electronic or mechanical or taking away the papers supplied in the examination hall or found to be in unauthorized possession of test content is likely to be prosecuted.
15. You should strictly comply with the directions given to you by the test administrator/invigilator. If any candidate is found disregarding these directions, he/she will be liable to be debarred from the test.
16. **Please note that a candidate is allowed to appear only once for the examination. Multiple appearances will result in cancellation of candidature. In case more than one call letter has been generated, you are advised to appear for only against the last successful registration on the date and at the time mentioned on the respective call letter. All other call letters are to be surrendered.**
17. Guidelines and Declaration Form for candidates using the services of a Scribe can be downloaded from Bank's website.
18. **The facility of Scribe/ compensatory time will be allowed as per the provisions of OM - F.No. P-13013/75/2023-Policy-DD-III dated 01.08.2025, subject to production of valid disability certificate / UDID card in case of persons with disabilities in the category of blindness, locomotor disability (Both Arms only) and cerebral palsy, AND**
In the case of all the other disabilities i.e. except blindness, locomotor disability (both arm effected – BA only) and cerebral palsy, the facility of scribe/compensatory time shall be allowed on production of a certificate to the effect that the person concerned has a functional limitation to write, caused by the specified disability and, therefore, a scribe is essential to write the examination on his/her behalf. The certificate is to be issued by the Chief Medical Officer/Civil Surgeon/Medical Superintendent of a Government healthcare institution as per the proforma at Appendix-I of the mentioned OM.
19. Candidates availing the services of Scribe will have to produce the documents of Scribe i.e., Identity proof in original as well as a photocopy and documentary evidence of educational qualification of scribe in original as well as photocopy as mentioned in the Corrigendum for the advertisement.
20. During the exam, at any stage, if it is found that scribe is independently answering / solving the question himself/ herself, the exam session for such candidate will be terminated, and candidate's candidature will be cancelled. The candidature of such candidates using the services of a scribe will also be cancelled if it is reported/ detected after the examination by the test administrator personnel that the scribe independently answered the questions.
21. **Candidate must submit the following documents before leaving Lab/Venue:**
 - Rough Sheets
 - Scribe Declaration Form (if applicable)
22. Any canvassing for selection including change of date, time and venue shall be considered as disqualification.
23. Candidates are advised to take note of "The Public Examinations (Prevention of Unfair Means) Act, 2024".

WISH YOU GOOD LUCK!