

Work Order

Solution provided by Blue Mail Media

Custom list building solution

Providing custom list or customer profiling service as per clients' target criteria. The custom list will have company name, contact name, phone number, address, industry/SIC code, NAICS code, revenue/employee size, email address, Linked-In profile (optional). The list will be delivered in excel for access as per Clients' convenience.

Criteria

Contact list of: QuickBooks and Sage500 ERP users in Florida (1 or 2 contacts per company)
Target Job Titles: Key Decision Makers
Revenue Size: 10M+ and above
Contacts available:
QuickBooks: 1,698
Sage500: 780

Package details:

Package Details	Amount
Custom list building - Custom list will have company name, contact name, Job title, email address, company name, mailing address, phone, industry, SIC/NAICS code, Revenue and employee size.	\$ 1,100 USD
Total number of contacts: 2,478	

Service Agreement

This agreement dated	on Tuesday	day of <u></u>	_05	2017, by and between Amzur Technologies, Inc
having its office at <u>30</u> :	30 N. Rocky Point Dr.	<mark>Suite 810 Tampa F</mark> l	33607	herein represented by Mr/MS
Bala Nemani hei	reinafter referred t	o as the "Client'	' which ex	pression shall unless repugnant to the
context or meaning the	ereof shall include	its affiliates, rep	resentativ	es, successors and permitted assigns) of the
ONF PART				

And

Blue Mail media Inc., having its office at 300, E Royal Ln #127, Irving, TX, 75039 (hereinafter referred as "**Blue Mail Media**" which expression shall unless repugnant to the context or meaning thereof shall include its affiliates, representatives, successors and permitted assigns) of the OTHER PART.

The Client and Blue Mail media shall jointly be referred as "Parties" and individually as "Party", as the context may require.

WHEREAS, Blue Mail Media is a full service Digital Marketing firm offering Marketing database and data enhancement services for clients globally.

WHEREAS, the Client approached Blue Mail Media for the purpose engaging the latter to provide to the Client the services offered by Blue Mail Media and Blue Mail Media has agreed to provide such services to the Client;

AND WHEREAS, the parties are now entering into this Agreement to record the Terms and Conditions of their understanding.

- 1. **Fees**: Client will make upfront payment to Blue Mail Media based on the option selected by client on the work order. The remaining balance if any is payable to Client prior to completion. At any time during this service, Client can pay the remaining balance if any and take the delivery of the remaining marketing database. No refund available for the services offered by Blue Mail Media.
- $2. \ \textbf{Record accuracy} : \ \text{Given the nature of industry even a perfect verified marketing data could have } 20\%$





inaccurate data. However, Blue Mail Media gives 85% accuracy guarantee on emails. Blue Mail Media will guarantee a complete replacement on any inaccurate data and undeliverable (only hard bounce) emails beyond this limit if returned within 30 days from the date of delivery of the marketing data file. In case Blue Mail Media doesn't have records to replace, Client can expand the criteria and get the replacements.

- 3. Payment: Client will make the payment through Checks or by wire transfer.
- 4. **Delivery of file/service:** Delivery of the file/service within 3-5 business days from the receipt of the payment. Client can choose the file format (Ex: excel, access etc.)
- 5. **Indemnity**: Either party here by agrees to indemnify, defend and hold harmless the other, it's agents, trustees and employees from any direct liability, loss, damage and expenses (Including, but not limited to attorney fees) that either party may suffer as a result of claims, demands, costs or judgments which may be made or instituted against the other or its agents, trustees and employees as a result of other party's negligence, action, failure to act that might give rise to such liabilities.

6. Dispute Resolution

- 6.1: In case of any disputes, controversy, claims or breach arising out of or in relation to this Agreement including disputes regarding interpretation, construction, existence and validity thereof, between the parties (hereinafter collectively referred to as Disputes), the parties shall first attempt to resolve the Dispute through mutual discussions.
- 6.2 In case the parties fail to resolve the Dispute through the aforementioned manner within a period of fifteen days of such meeting of the parties then such Disputes, shall be referred to Arbitration by a prior written notice by either of the parties issuing the same to other. A sole Arbitrator shall be mutually appointed by parties to resolve such dispute and the seat of Arbitration shall be Irving TX, USA. All Arbitration proceedings for the disputes between the parties shall be in accordance with the provision of The Arbitration and Conciliation Act, TX. The Award passed by the Arbitrator shall be final and binding on the parties.

Business Communication coordination

All communications between the parties will be carried out through the following designated coordinators:

Business Coordination				
For Blue Mail Media			For Client	
Name	Raymond Lee	Name	Bala Nemani	
Title	Account Manager	Title	VP	
Address	300, E Royal Ln #127	Address	3030 N, Rocky Point Dr.Suite 810	
	Irving, TX, 75039		Tampa, FL 33607	
Phone	+1 469 209 6584	Phone	813-600-4060	
Fax	888 635 3008	Fax		
Email	raymond.l@bluemailmedia.com	Email	bnemani@amzur.com	

Accepted By:

Bala Newarni Signature	Date	
Name: Bala Nemani Title: VP Client Amzur Technologies, Inc		