

VISION, MISSION, GOALS & OBJECTIVES AND ROLES & RESPONSIBILITIES

Our quality management System works as:

Our vision is to be the most people- centric, credible and comprehensive home healthcare solution provider in India.

Our mission is to:

- Create service delivery model with 'people-centricity'
- Delivering credible Clinical Outcomes
- Evolving an affordable, scalable business model

Goals and Objectives of HCAH:

- To continuously improve Customer Satisfaction.
- Increase Operational Efficiency to improve Productivity.
- To identify opportunities for new and/or increased business.

Roles and responsibilities of HCAH include:

- Defined roles and responsibilities provide for concentrated efforts towards meeting objectives
- Links performance of resources (KRAs) to Objectives.
- Makes Performance management Objective