## AMAN SINGHAL

# AK-78, Shalimar Bagh, Delhi-110088

+91-9899809035 | Aman.singhal22@ibsindia.org

## PROFESSIONAL PROFILE / CAREER SUMMARY

Operations and Marketing enthusiast with hands-on experience in B2B product operations, digital marketing, and social media campaigns. Adept at cross-functional coordination, data analysis, and business development. Proven ability to drive operational efficiency and optimize user experience through structured processes and strong interpersonal skills.

#### **AREA OF EXPERTISE**

- Product Operations
  B2B Platform Management
  Marketing & Business Development
- Social Media Marketing
  Data Analysis & Market Research
  SQL (Intermediate)

#### PROFESSIONAL EXPERIENCE

### Operations Coordinator - BrandSearch, powered by afags!

Noida, India | December 11, 2024 - Present

- Oversaw the entire product lifecycle, including data onboarding and user experience optimization.
- Coordinated with editorial, tech, and business teams for platform updates and performance enhancements.
- Managed pricing plans, credit systems, and user support operations.
- Regularly updated brand and agency data to ensure accuracy and relevance.
- Led marketing campaigns and ideation for improved product visibility and engagement.
- Analyzed user feedback to drive product enhancements and roadmap planning.

# **INTERNSHIPS**

## Marketing Intern - Pickyourtrail | IBS Gurgaon | Feb - May 2023

- Reached out to hotels/resorts for B2B contracts via email.
- Conducted market price analysis in Excel comparing OTAs and Bedbanks.
- Handled retention calls for potential customers in Dubai and Singapore.
- Onboarded 80 hotels and converted 22 international leads (Dubai & Singapore).
- Achieved better pricing margins (15-25%) than competitors.

### Social Media Marketing Intern - Aashman Foundation | Jul - Oct 2021

- Promoted NGO initiatives across Instagram, Facebook, and Twitter.
- Raised awareness and funds for underprivileged communities.
- Created banners and visuals to boost engagement and visibility.

#### **EDUCATION**

PGPM (Marketing - Major, Finance - Minor), IBS Gurgaon | ICFAI Business School | 2024 | CGPA: 6.49

BBA, Rukmini Devi Institute of Advanced Studies | GGSIPU | 2022 | 77.60% Senior Secondary (XII), Sachdeva Public School | CBSE | 2019 | 81.20% Secondary (X), Sachdeva Public School | CBSE | 2016 | 8 CGPA

#### **ACHIEVEMENTS**

- SIP Appreciation Award (2023)
- Letter of Recommendation from SIP company (2023)
- Achieved 15-25% better margins vs competitors (2023)
- Onboarded 80 hotels and converted 22 international leads (2023)

### **CERTIFICATIONS**

- Intermediate SQL Queries - DataCamp (2022)

# **SPECIAL PROJECT / TRAININGS**

- B2B platform operations and UX enhancement at BrandSearch
- Pricing and data comparison project during SIP at Pickyourtrail

# **STANDINGS**

- Operations Coordinator, BrandSearch afaqs!
- Summer Intern, Pickyourtrail
- Social Media Intern, Aashman Foundation