




Amanullah Manssur

IT SOLUTIONS CONSULTANT | WEB · SAAS · AUTOMATION

ABOUT ME

I help organizations modernize through web, SaaS, and automation solutions. My experience spans supporting enterprise SaaS platforms, building web solutions, and automating workflows — all with a background in client communication and consulting. My goal is to bridge client needs with technical systems and deliver scalable, human-friendly solutions.

PERSONAL DETAILS

-  Cologne, Germany
-  hi@amanssur.com
-  amanssur.com
-  in/amanssur
-  amanssur-tech

CORE SKILLS

- Web & Automation
- SaaS & CRM Support
- Solution Design
- ITSM (Jira, Confluence)
- Client Consulting

LANGUAGES

- English – Full Professional (C1)
- German – Native/Bilingual
- Persian – Native/Bilingual

EXPERIENCE

- Manssur Media**
WEB CONSULTANT Remote · Apr 2023 – Present
 - Designed and delivered websites with Astro/Next.js and WordPress tailored to clients needs
 - Automated workflows, linking sites with CRMs, email tools & third-party APIs
 - Managed hosting, configs & branding assets, guiding clients from start to finish
 - Advised SMEs on digital transformation and process optimization
- Vorwerk Group**
SALES CONSULTANT Cologne (Field) · Nov 2023 – Apr 2025
 - Delivered consultative demos & solution design for high-value home systems
 - Managed full sales cycle with Vorwerk’s CRM: prospecting, scheduling & contracts
 - Closed B2C sales via relationship consulting, financing advice & tailored care
- Scale AI**
AI/NLP EVALUATOR Remote · Sep 2023 – Oct 2023
 - Evaluated AI/ML outputs for accuracy, clarity & cultural fit; optimized prompts & responses
 - Produced multilingual content (EN/FA) to improve NLP, gaining hands-on AI workflow skills
- Tivian**
SAAS SUPPORT CONSULTANT Cologne (Hybrid) · Jan 2023 – Mar 2023
 - Supported B2B clients on cloud-based EFS, troubleshooting & optimizing workflows
 - Resolved Jira Tickets, wrote Confluence docs and coordinated with global teams
 - Advised on technical settings & features, building SaaS & agile skills

EDUCATION

- University of Cologne**
B.SC. IN BUSINESS INFORMATICS Expected graduation: Mar 2026
Focus: Information Systems, Project Management, Systems Analysis, and Database Systems.

CERTIFICATES

- Linux
- CLI / Bash
- Networking
- Looker Studio
- Pre Security (THM)

TOOLS & TECH

- Web Development & CMS
- SaaS Platforms
- Automation & APIs
- SQL
- CRM Tools