

# Project Documentation: Sales ETL Pipeline

## 1. Project Overview

This project implements an ETL pipeline to extract, validate, transform, and model sales data to ensure it is clean, consistent, and ready for analytical and reporting use cases.

## 2. ETL Process

### 2.1 Extract Phase

- Sales data was provided in **flattened JSON format**.
- The dataset was loaded into a **Pandas DataFrame**.
- **UTF-8 encoding** was applied to avoid character encoding issues.

### 2.2 Schema Validation

- Each record was validated against a predefined schema.
- Records were checked for unmapped or unexpected fields.
- **No schema violations were detected.**

#### Result:

The dataset fully conforms to the expected structure.

### 2.3 Data Exploration & Profiling

Exploratory Data Analysis (EDA) included:

- Dataset shape and data type inspection
- Null value analysis
- Duplicate detection

#### Key Findings:

- OrderDate was not stored as a proper datetime type.
- Duplicate records were present.
- Name, Education, and Occupation contain ~63% null values.

### 2.4 Distribution Analysis – Net Price

- Distribution was analyzed using boxplots and histograms.
- NetPrice showed a **right-skewed distribution** with high-value transactions.

- These values were retained as valid, representing premium products aligned with business expectations.

## 2.5 Data Quality & Redundancy Checks

- Column names and string values were checked for whitespace issues (none found).
- Redundant and low-quality attributes were identified:
  - Color duplicated Subcategory values and lacked semantic meaning.
  - CustomerKey and CustomerCode represented the same entity (1:1 relationship).

### Decisions:

- Color and CustomerCode were removed.
- CustomerKey was retained due to better performance, join efficiency, and stability.

## 3. Transformation Phase

- Column names were standardized for consistency.
- OrderDate was converted to a proper datetime format.
- Duplicate handling was reviewed carefully:
  - Due to the absence of a unique order identifier or timestamp, duplicates were **retained** to avoid removing valid transactions.
- Columns with high null ratios and low analytical value were dropped:
  - Education
  - Occupation

## 4. Data Modeling & Loading Phase

The refined dataset was modeled using a **dimensional approach** to support analytical queries.

### Product Dimension (dim\_product)

- Attributes: ProductKey, ProductName, Brand, Subcategory, Category

### Customer Dimension (dim\_customer)

- Attributes: CustomerKey, Name
- Non-essential attributes were excluded for performance and relevance.

### **Geography Dimension (dim\_geography)**

- Attributes: City, State, CountryRegion, Continent
- A surrogate key (GeographyKey) was generated.

### **Date Dimension (dim\_date)**

- Derived from OrderDate
- Includes DateKey, Year, Month, MonthName, and Quarter

### **Sales Fact Table (fact\_sales)**

- Foreign keys: ProductKey, CustomerKey, GeographyKey, DateKey
- Measures: Quantity, NetPrice, SalesAmount

All tables were exported as CSV files and validated for row consistency.

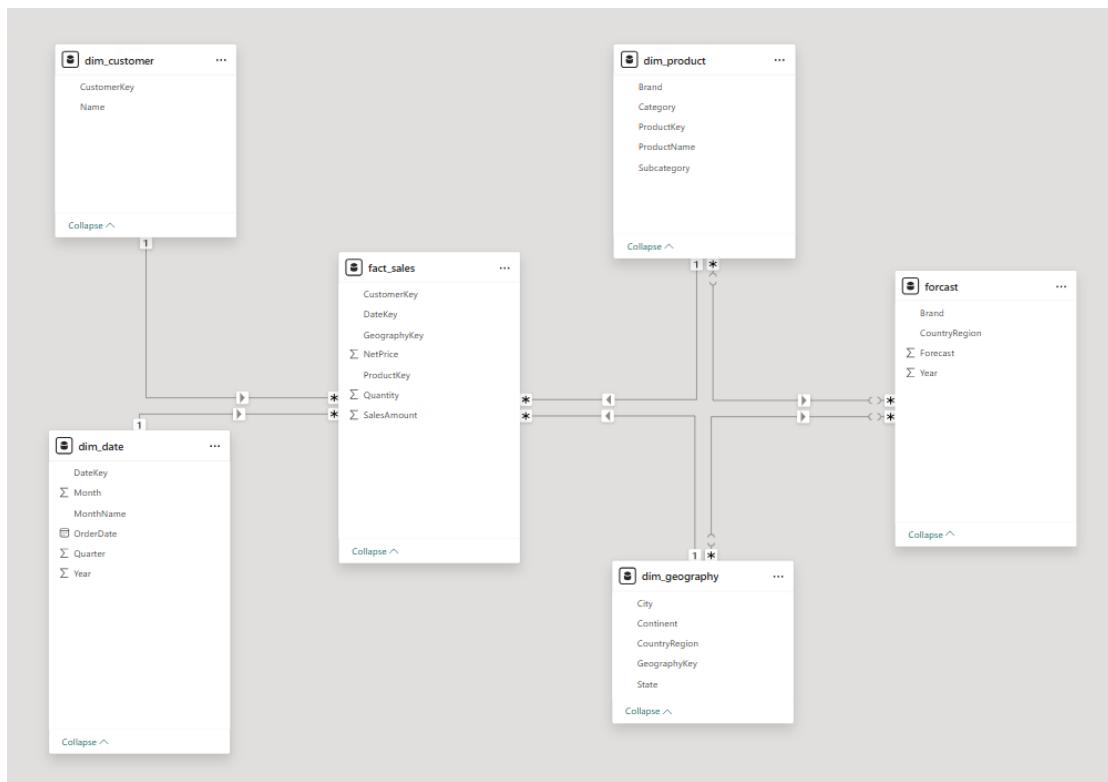
## **5. Forecast Data Integration**

- A clean forecast dataset covering **2008–2009** was integrated.
- Forecast values are provided by:
  - CountryRegion
  - Brand
  - Year
- No data quality issues were detected.

### **Use Cases:**

- Forecast vs actual comparison
- Trend analysis
- Regional and brand-level performance evaluation

## 6. Data Model



### Overall Performance (Global)

Total Sales: \$42.64M

Year-over-Year decline:

- 2008: \$23.1M
- 2009: \$19.55M
- YoY Growth: -15.38%

The decline is structural, not seasonal, and visible across most markets and categories.

### **United States**

Largest market, but declining

Total Sales: \$34.33M

YoY Growth: -18.72%

Top categories:

- Home Appliances (largest contributor)
- Computers
- Cameras & Camcorders

#### **Key Insight:**

- Heavy reliance on Home Appliances makes the US market highly sensitive to economic slowdowns.
- 2009 sales underperformed 2008 in most months.

### **Germany**

Small market with the sharpest decline

Total Sales: \$6.24M

YoY Growth: -49.56%

Actual sales in 2009 were significantly below forecast.

Key Insight:

- Germany is a strategic weakness.
- Requires pricing, cost optimization, or reduced investment.

### **China**

Emerging market with strong potential

Total Sales: \$2.07M

2009 Sales ≈ \$2.06M

Extremely high YoY growth (inflated due to very low 2008 base).

Key Insight:

- Strong demand in Home Appliances and Computers.
- Market is in early growth phase, not saturation.

## Product Performance

Best-selling products:

- Washers & Dryers
- Refrigerators

Sales are highly concentrated in the top 10 products.

Risk:

- Overdependence on a limited product set increases revenue volatility.

## Forecast vs Actual (2009)

Actual sales missed forecasts in all regions.

Largest gaps observed in:

- United States
- Germany

Key Insight:

- Forecasting models were overly optimistic and did not fully account for market contraction.

## Monthly Sales Trends

2008: Strong peaks in Q2 and Q3

2009: Lower peaks and weaker momentum, especially in Q4

Seasonality Insight:

- Best-performing periods remain Q2–Q3
- End-of-year performance weakened in 2009

## Recommendations

1. **Reduce exposure to Germany** or re-evaluate go-to-market strategy
2. **Increase investment in China** (marketing, distribution, product expansion)
3. **Diversify product portfolio** to reduce concentration risk
4. **Rebuild forecasting models** with conservative economic assumptions
5. **Focus campaigns around Q2–Q3**, where demand is strongest