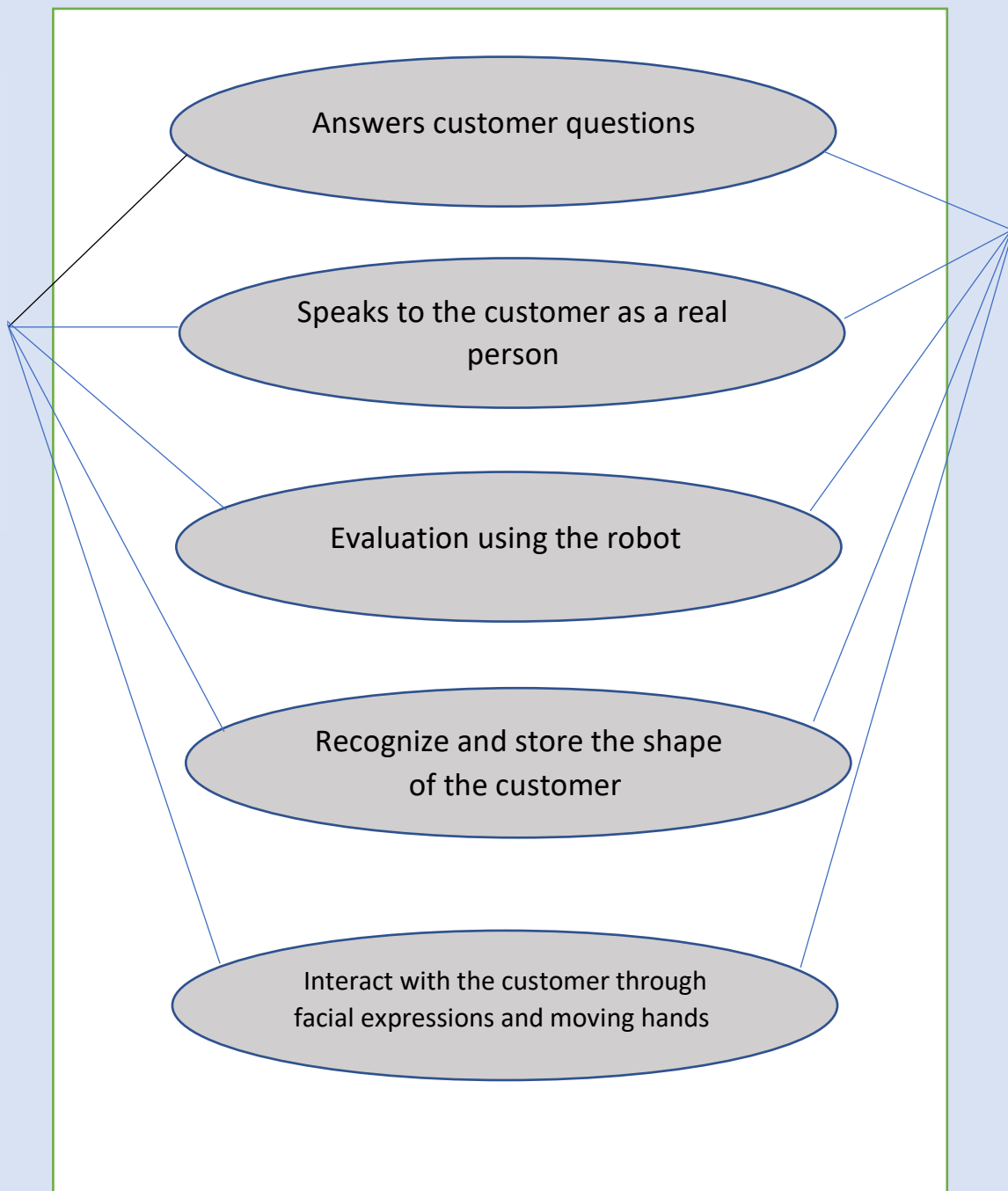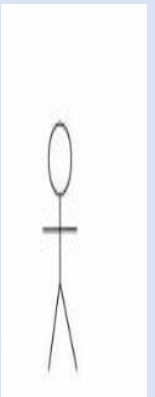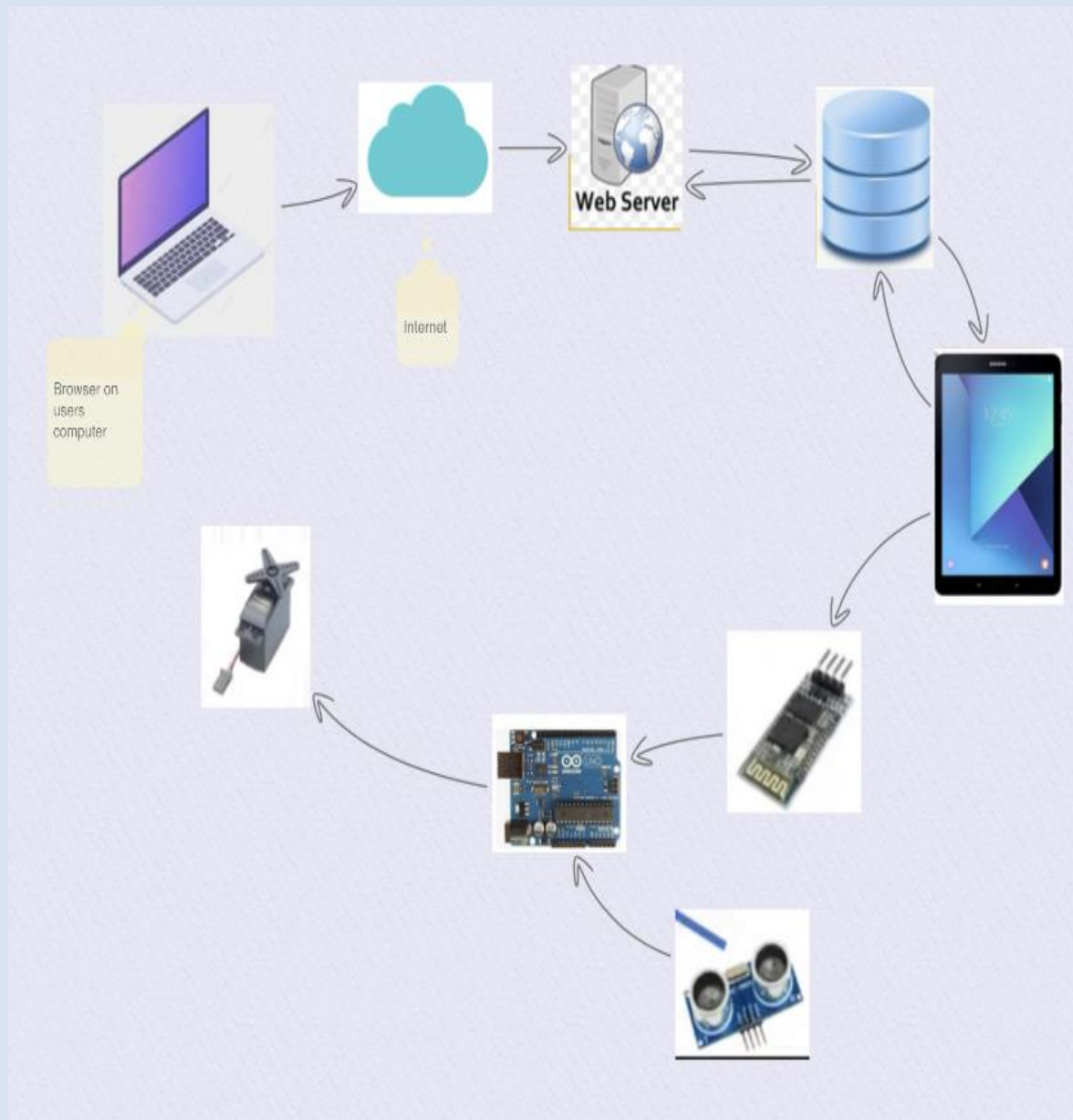# Uml Diagrams

A chatbot is a computer program that simulates human or spoken conversation, allowing humans to interact with digital devices as if they were communicating with a real person.

User case

- Answers customer questions
- Speaks to the customer as a real person
- Evaluation using the robot
- Recognize and store the shape of the customer
- Interact with the customer through facial expressions and moving hands

إعداد المهندسة : أماني عبد العزيز دخيل الله العصيمي