Amarjeet **Maurya**

Full-stack Web Developer

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Professional Summary

Tech-savvy Full Stack Web Developer proficient in fundamental front-end languages and server-side languages. In-depth knowledge of HTML, CSS and JavaScript. Eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Motivated to learn, grow and excel in software industry.

Projects

Netmeds clone

- Netmeds is India's One of most trusted pharmacies website
- Collaborative project in a group of three. We won the first prize in contest. Functionalities like Cart, Login and Products Page with Sorting Functionalities and Single Product Page. Project was Completed in 1 week.
- Tech stacks - HTML, CSS, JavaScript, Local storage.
- github link - https://github.com/Harsh-R-16/Netmeds-Clone.git
- I was responsible for product page and sorting feature.

Kickstarter

- This is a clone of Kickstarter which is an American public benefit corporation based in Brooklyn, New York, that maintains a global crowdfunding platform focused on creativity.
- Collaborative project in a group of three. Functionalities project page, payment page, login. Completed in 1 week
- Tech stacks - ReactJS, Redux, Styled-components, Material UI.
- github link - https://github.com/HewaliGogoi/kickstarter.git
- I was responsible for project page and category page

Skills

JavaScript
MERN stack
Data Structures & Algorithms
HTML
CSS

Work History

2021-01 - Current

Technical Support Executive

SWIFTPIM PRODUCTS PRIVATE LIMITED (Richpanel), Remote

- Provide customer support on different channels (Live Chat, Email, FB, Instagram). Helped e-commerce stores in increasing their CSAT score.
- Performed troubleshooting steps and resolve user's concern via Screen-sharing sessions to create automation and Self service scenarios. Web hooks
- Helped different email client users to setup email forwarding and verify email domain with DNS setup. Report bugs, feature request to Dev Team
- Always scored 4.9/ 5.0 CSAT survey

2018-02 - 2020-06	**Technical Support Executive**

Softcell Global Technologies Pvt. Ltd., Mumbai, Mumbai

- Troubleshoots Email, Network, Software Application, Printer, OS update related issues in Mac and iOS. Diagnosed and Resolved all apple products device-related technical issues.
- Good understanding of Windows, Mac, iOS, and Linux operating systems. Escalated help desk tickets. Deployed 550+ iPhones and other Apple devices in organizations using MDM(Airwatch, Jamf), DEP, VPP.

Education

2021-09 - Current	**Full-Stack Web Development: Web Development**

Masai School - Remote

2014-03 - 2017-07	**Bachelor of Science: Computer Science**

B.Sc Computer Science - Ulhasnagar

2013-06 - 2014-07	**High School Diploma**

New English High School & Jr. College - Ulhasnagar, Thane

Languages

English
Hindi

Soft skills

Communication
Presentation Skills
Creativity
Team Collaboration

Certifications

Python and Django by Quastech(Aug 2020)
M001 : MongoDB Basics(Jul 2020)
M103 : Basics Cluster Administration(Aug 2020)

Interests

Travelling
Coding
Reading