

CERTIFICATION

Salesforce Certified Administrator (SCA)

LANGUAGES



EDUCATION

University of Benin

Civil Engineering (BEng)

CONTACT



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Amara Eledu

SALESFORCE PROFESSIONAL

WORK EXPERIENCE

SALESFORCE ADMIN

CAMPAGAPE

- 6 MONTHS

Cleaned and made data available, mass import of data using Data loader

Worked in sandbox environment, customizing page layouts, record detail page, record types, building flows and customizing objects and schema to meet requirements.

Collaborated with team, shared tasks, tested solutions and deployed into production.

SALESFORCE ADMIN & BA

CLICKED

- 9 MONTHS

Led a 3-person team through discovery sessions to gather and prioritize requirements, create user persona, user stories and a business process map

Developed a reference architecture diagram with stakeholders engagement

Tested and Deployed solutions using Salesforce CRM tools - Standard and custom objects, assignment rules, web-to-lead, flow builder, lead process, record type and page layouts, profiles and user setup.

Amara Eledu

SALESFORCE PROFESSIONAL

ABOUT ME

I am self-driven, creative, and adaptable when working on projects. I build interpersonal relationships through networking and work well in a team.

I am passionate about using my set skills, knowledge and creativity with the salesforce platform and tools to help meet business requirements and provide solutions.

In my free time, I read books on mental growth and enjoy playing chess.

Please visit my website



ADMINISTRATOR

User setup

Security settings

Flow building

Record types

App & objects customization

Data import & export

Page layouts customization

Reports & Dashboards

Standard & custom objects schema

30 Minutes friendly meeting

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