



Harris County, Texas

1001 Preston St., Suite 934
Houston, Texas 77002

Commissioners Court

Request for Court Action

File #: 23-0579

Agenda Date: 1/31/2023

Agenda #: 290.

Department: Purchasing

Department Head/Elected Official: DeWight Dopslauf

Regular or Supplemental RCA: Regular RCA

Type of Request: Contract - Amendment

Project ID (if applicable): 180282

Vendor/Entity Legal Name (if applicable): Enterprise Systems Corporation

MWDBE Contracted Goal (if applicable): N/A

MWDBE Current Participation (if applicable): N/A

Justification for 0% MWDBE Participation Goal: 0% - Specialized, Technical, or Unique in Nature

Request Summary (Agenda Caption):

Request for approval of a renewal option with Enterprise Systems Corporation for maintenance, support and related items for Avaya Phone Systems for Universal Services for the period of March 1, 2023- February 29, 2024, at a cost of \$400,000 (180282), Justification for 0% MWDBE Participation Goal: 0% - Specialized, Technical, or Unique in Nature.

Background and Discussion:

A couple of years ago, a strategic decision was made within US to go towards Cisco phone system but due to COVID, some departments still wanted to stay on Avaya; hence, the transition did not happen.

Also recently, the business model has changed with Avaya in which we shifted from perpetual licenses (which we would pay maintenance on) to subscription-based. That way, we keep the licenses and the same functionality at a reduced spend amount.

Expected Impact:

Continued support and maintenance of the Avaya phone system

Alternative Options:

Seek alternative vendors for support

Presented to Commissioners Court

January 31, 2023

Alignment with Goal(s):

X Justice and Safety

Approve: G/E

X Economic Opportunity

_ Housing

_ Public Health

_ Transportation

_ Flooding

_ Environment

X Governance and Customer Service

Prior Court Action (if any):

Date	Agenda Item #	Action Taken
03/12/2019	19.d.8.d	Recommendation award on the basis of low bid
02/25/2020	25.d.16.n	Renewal 1 of 4
03/09/2021	190	Request for approval of a renewal option with Enterprise Systems Corporation (primary) and Lantana Communications (secondary) for maintenance, support and related items for Avaya Phone Systems for Harris County Universal Services - Technology for a term through February 28, 2022 in the amount of \$1,036,834 (180282). Renewal 2 of 4
02/22/2022	223	Request for approval of a renewal option with Enterprise Systems Corporation for maintenance, support and related items for Avaya Phone Systems for the period of March 1, 2022 - February 28, 2023 at a cost of \$850,000 (180282) Renewal 3 of 4

Location:

Address (if applicable): N/A

Precinct(s): Countywide

Fiscal and Personnel Summary			
Service Name			
	FY 23	FY 24	Next 3 FYs
Incremental Expenditures (do NOT write values in thousands or millions)			
Labor Expenditures	\$	\$	\$
Non-Labor Expenditures	\$	\$	\$
Total Incremental Expenditures	\$	\$	\$
Funding Sources (do NOT write values in thousands or millions)			
Existing Budget			
1000 - General Fund	\$400,000	\$	\$
Choose an item.	\$	\$	\$
Choose an item.	\$	\$	\$
Total Current Budget	\$400,000	\$	\$

Additional Budget Requested			
Choose an item.	\$	\$	\$
Choose an item.	\$	\$	\$
Choose an item.	\$	\$	\$
Total Additional Budget Requested	\$	\$	\$
Total Funding Sources	\$400,000	\$	\$
Personnel (Fill out section only if requesting new PCNs)			
Current Position Count for Service	-	-	-
Additional Positions Requested	-	-	-
Total Personnel	-	-	-

Anticipated Court Date: 01/31/2023

Anticipated Implementation Date (if different from Court date):

Emergency/Disaster Recovery Note: Not an emergency, disaster, or COVID-19 related item

Contact(s) name, title, department: Lee Morgan, Director of Support Services, Universal Services; Jessica Barelás, Buyer, Purchasing

Attachments (if applicable): Letter



DeWight Dopslauf, C.P.M., CPPO
Harris County Purchasing Agent

January 20, 2023

Commissioners Court
Harris County, Texas

RE: Job No. 180282

Members of Commissioners Court:

Please approve the renewal for the following:

Description: Maintenance, Support and Related Items for Avaya Phone Systems for Harris County Universal Services
Vendor(s): Enterprise Systems Corporation
Term: 03/01/2023 - 02/29/2024
Renewal Options: 4 of 4
Amount: \$400,000
Bond(s): No
Reviewed By: • Harris County Purchasing • Universal Services - Technology

Sincerely,

A handwritten signature in blue ink, appearing to read "DeWight Dopslauf".

DeWight Dopslauf
Purchasing Agent

JB
cc: Vendor(s)

FOR INCLUSION ON COMMISSIONERS COURT AGENDA JANUARY 31, 2023

