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**DeWight Dopslauf, C.P.M., CPPO
Harris County Purchasing Agent**

August 20, 2019

Vote of the Court:

Commissioners Court
Harris County, Texas

RE: Job No. 19/0057

Members of Commissioners Court:

	Yes	No	Abstain
Judge Hidalgo	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comm. Ellis	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comm. A. Garcia	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comm. Roddeck	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Comm. Cagle	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please approve the following award on the basis of best proposal meeting requirements and the attached Order authorizing the County Judge to execute the attached Agreement for the following:

Description: Fraud, Waste and Abuse Hotline for Harris County

Proposals Received: Five (5) on April 15, 2019 (see attached)

Vendor: Navex Global, Inc.

Term/Renewals: August 27, 2019 through August 26, 2020 with four (4) one-year renewal options

Amount: See confidential attachment

Evaluated by: X Evaluation Committee X Harris County Purchasing

A purchase order will be issued upon Commissioners Court approval.

Sincerely,

DeWight Dopslauf
Purchasing Agent

SCANNED

PAK/dlc

Attachments

cc: Universal Services -Technology
Auditor's Office
County Attorney's Office
Vendors w/o attachments

Presented to Commissioners Court

AUG 27 2019

APPROVE ELG
Recorded Vol Page

US - org Htr + memo + copy agmt

Pur - copy Htr + memo + 3 org agmts

FOR INCLUSION ON COMMISSIONERS COURT AGENDA AUGUST 27, 2019

RCVD 3 org agmts

CONFIDENTIAL UNTIL APPROVED BY COMMISSIONERS COURT

Request for Proposal for Fraud, Waste and Abuse Hotline for Harris County

Five (5) responses were received as follows:

<u>Vendors</u>	<u>Price</u>
WhistleBlower Security, Inc.	\$ 16,500
A.V. Lauttamus Communications Inc.	\$ 25,498
Navex Global, Inc.	\$ 33,583*
Extension 19 Answering Services, a division of Szabo Industries, LLC	\$ 229,405
Sutherland Government Solutions, Inc.	\$1,215,112

*Best and Final Offer

Evaluation Information

The Evaluation Committee consisted of representatives from the Harris County Auditor's Office, Universal Services -Technology, County Attorney's Office and a representative from the Office of the Harris County Purchasing Agent. Upon careful evaluation of the proposals, vendor presentations and best and final offer, the Evaluation Committee selected Navex Global, Inc. based on best proposal meeting requirements and needs of Harris County.

Navex Global, Inc. received the highest overall evaluation score. Navex Global, Inc. is considered the best proposal due to their extensive experience in ethics, fraud and waste hotline management as well as their case management tool provides the most flexibility and security allowing Harris County the ability to manage the hotline in the most efficient manner.

The following vendors were eliminated due to pricing, lack of experience, lack of case management tools, and/or being a call center and not a hotline center with case management systems that allow accessibility, real time tracking and reporting abilities that Harris County requires:

- WhistleBlower Security, Inc.
- A.V. Lauttamus Communications Inc.,
- Sutherland Government Solutions, Inc.
- Extension 19 Answering Services, a division of Szabo Industries, LLC

Amount

\$33,583

This project was developed and issued as a Request for Proposal, and as such, it is requested that the evaluation and cost information remain confidential until Commissioners Court approves the award and the Agreement is executed. At that time, all responses may become available for public review under the "Public Information Act".