# AMAR PADMESH GURAJAPU

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SUMMARY

* 19 years of IT experience in Telecom Domain as Technical Project Manager/Scrum master/Defect Manager/ Business Analyst/Domain Architect for IT projects / Systems involving Development, Migration and Integration.
* Proven ability to handle all processes of project management which includes Initiation, Planning, Execution, Control and Closure.
* Good understanding of requirements management, change management, stakeholder management, risk management, vendor management and procurement management.
* Implemented LEAN and could positively impact the CSAT. Played key role in achieving highest CSAT consistently.
* Strong technical knowledge on Telecom, Cloud and Digital processes and technologies
* Certified SAFe practitioner. Adapted Agile methodologies which include Cross-functional team, Backlogs (Product and Sprint), Iterative/Incremental development. Played equivalent scrum master role facilitating daily scrum/huddle, sprint planning, sprint reviews, sprint retrospectives, close coordination with product owner.
* Inputs on quarterly projection to higher management, Drive Steering meetings and other monthly meetings with key stakeholders, Send delivery contracts and keep track of contracts, Invoicing, Monthly and Weekly reporting/meetings, Stakeholder management, Risk management, Ecube for 3 projects (includes both development and maintenance). Recently finished one of the transformation project successfully.
* Involved in release management/planning on monthly basis. Communicate the requirements to various stakeholders keeping in view of both Wipro and customer interests.
* Solid experience leading/managing all the phases of SDLC - proposing and designing/architecting solutions, presenting Implementation Road Maps, evaluating tools, conducting design and code reviews, defining project standards for coding and design, Data Modeling and Reverse engineering. Worked on presales, RFPs, Proactive business generation.
* Key contribution in generating business worth 6M USD for this account. Most of the proactive business is due to the strong connect with the business users.
* Exceptional ability to work with SME’s, extract their domain knowledge and digitize it.
* Management certifications: Wipro certified–**PMCP, FMP**, External certified – **PMP, SAFe, SAFe**
* Other certifications – IELTS, SCJP, Rational Rose/UML

EXPERTISE

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| Technical Domains   * Business Analysis / Requirements Gathering, Definition & Management * Application Design & Solution Architecture Definition * Wire framing, Interface Design * Cloud Technologies * Software Management * Testing – Functional, System, User Acceptance, Web Services * Operation System | Technologies / Languages   * C/C++/Java/Python * Databases: Oracle 11 * Weblogic 10.3 * Exposure to Load Runner * Rational Rose/MS Visio * Azure, AWS, Terraform * Clearcase, Git, Jenkins, Maven * Eclipse, Sun Workshop * OOAD/UML * Linux, Windows |
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CERTIFICATIONS

* Certified **PMP** from **PMI**
* Certified **SAFe** from **Scaled Agile Inc**
* Certifiedon **Azure** from **Microsoft**
* Certified **PMCP** from **Wipro**
* Certified **FMPian (Future Manager Program)** by Wipro Technologies with International curriculum on Line Behavior Skills from Crestcom International
* IELTS Certified (International recognition for communication skills)
* Step plus Certified from Wipro Technologies
* OOAD with UML – from Rational Software Corporation
* ROSE – from Rational Software Corporation
* SCJP – from Sun Corporation

WORK EXPERIENCE

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| **Client: AT&T, New Jersey, USA** | **Mar-15 to Current Date** |
| **Role: Scrum Master/ Tech Project Manager /Defect Manager**  **Domain: SDN/Virtualization, Data collection and Analytics** |  |

Techno project management is the primary responsibility. Additionally responsible as scrum master for Multi cloud operations manager and data collection and analytics module for ECOMP platform. The detailed responsibilities include –

* Facilitate migration to Public Cloud, which includes daily meetings, address impediments
* Implementation and assurance of scaled agile processes in execution of project
* Risk mitigation and accountability on delivery scope
* Support management and team with the delivery functions
* Support in planning and execution of the program
* Interact with internal and external stakeholders and support program management.
* Automation
* Monthly project reports like PDMR, Other activities in Ecube which includes project initiation/planning/execution/monitoring/controlling/closure.
* Foresee the risks and take proactive measures and keep the higher management informed if needed. Also provide inputs to higher management on interesting developments at buyer premises.
* Handles Project Audits and request for feedback from Customer.
* Procurement management, Stakeholder management and invoicing
* Work on daily basis with Key users, IT solution manager to ensure high CSAT.
* Collaborate with developers and subject matter experts to establish the solution vision and analyze trade off between the different solutions options.
* Adapted Agile methodologies for complex features which include Cross-functional team, Backlogs(Product and Sprint), Iterative/Incremental development. Played equivalent scrum master role facilitating daily scrum/huddle, sprint planning, sprint reviews, sprint retrospectives, close coordination with product owner.

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| **Client: TeliaSonera, Sweden** | **Feb-11 to Feb-15** |
| **Role: Project Manager / Business Analyst / Principal consultant**  **Domain: OSS/BSS** |  |

Project management is the primary responsibility. Additionally responsible for business analysis and generate new business by proposing features based on the general needs of key users. Interface with stakeholders to elicit, analyze, validate and communicate requirements for the changes proposed in NICE system. Key activities include workshops, estimations, proposals, The detailed responsibilities include –

* Planning of releases and complete ownership of deliveries end-to-end (Starting from requirement capturing till go-live).
* Propose plan for the complete Business Analysis activity, Generate new business
* Provide approach notes and estimations, proposals
* Handle procurement management which includes POs/Contracts from Initiation till Closure.
* Handles invoicing every month and provide quarterly projection to higher management.
* Drive Steering meetings, Program review meetings, Monthly meetings and also prepare the relevant documentation/presentations.
* Monthly project reports like PDMR, Other activities in Ecube which includes project initiation/planning/execution/monitoring/controlling/closure.
* Foresee the risks and take proactive measures and keep the higher management informed if needed. Also provide inputs to higher management on interesting developments at buyer premises.
* Handles Project Audits and request for feedback from Customer.
* Work on daily basis with Key users, IT solution manager to ensure high CSAT.
* Elicit requirements using interviews, requirement workshops, business process flows.
* Evaluate the gathered information to decompose high level information to details and to abstract low-level information to a general understanding.
* Work with IT System Manager, Application Manager, Test Manager, Tech Lead, Delivery Manager, End users and other business stakeholders to address the new business requirements.
* Collaborate with developers and subject matter experts to establish the solution vision and analyze trade off between the different solutions options.
* Adapted Agile methodologies for complex features which include Cross-functional team, Backlogs(Product and Sprint), Iterative/Incremental development. Played equivalent scrum master role facilitating daily scrum/huddle, sprint planning, sprint reviews, sprint retrospectives, close coordination with product owner.
* Present Solution Options and help stakeholders take a decision on the To-Be Solution.
* Present an Implementation Road Map for the To-Be Solution.

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| **Client: Nokia Siemens Networks, Germany** | **Nov-07 to Jan-11** |
| **Role: Architect and Onsite Coordinator**  **Domain: Transport module – LTE** |  |

* Drive new concepts. Contributed to the design and implementation for new features. Sustenance of existing releases.
* Complete execution at Germany.
* Worked on a transport module for 3G (WCDMA) and 4G (LTE).
* Work involved design and implementation
* Single point of contact for customer – Docomo. Involved in specification and design/impl of features.
* Worked on the Internet Protocol (IP) and NMS (Network management system) modules.
* Very recent implementations are support for IPv6 and IPSec(using strongswan)
* Received lot of appreciations from client as a core member of the team.
* Onsite coordinator for the Wipro team working at NSN, Dusseldorf.

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| **Client: Ericsson, Sweden/Hungary** | **Dec-04 to Nov-07** |
| **Role: Project Leader/Project Manager**  **Domain: Gateway Protocol, Mediation Logic** |  |

* Designed and developed the new features. Sustenance of existing system.
* Work involved VOIP/MGCP. Got exposure to the Protocols during the gateway interactions with IP network.
* Primary responsible for the modules involving gateway control protocol/megaco and mediation logic
* Complete execution at Sweden (till July ’2005) and Hungary (till Oct ’2006).
* Development related to enhance the support for UDP control links between media gateway controller and media gateway.
* Also Handled critical 3-line support issues incases of emergency
* My work also involved interfacing to AXE.
* Also involved in Customer acceptance test including releases, during few of the instances.
* Has got awareness various testing methodologies during function test, as we were part of function test for some cases..

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| **Client: Ericsson, Sweden** | **Mar-03 to Nov-04** |
| **Role: Project Leader**  **Domain: Plexview, AXE Switch** |  |

* Designed and developed the new features.
* Primary responsibility - Preparation of Implementation proposal and design/implantation.
* Received appreciations for the design proposals.
* Sun Forte used for building and debugging.
* XView used as a GUI with C language. The interface to the backend is defined in C.
* Backend design is completely done in C++.
* Used by the support team of AXE.

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| **Client: Ericsson** | **Dec-02 to Feb-03** |
| **Role: Module Leader**  **Domain: Sustenance AXE** |  |

* Sustenance of the products
* Primary responsible for the signal coordination process.
* Resolving the trouble reports and also the maintenance of the tools
* Solved few trouble reports on GUI in PB
* Worked on some areas of the middleware designed in C

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| **Client: Ericsson** | **Aug-01 to Nov-02** |
| **Role: Team Member**  **Domain: Sustenance MD110** |  |

* Sustenance of the product related to Operator blocks
* Resolving the trouble reports and also the maintenance of the tools. Tacos was the source of request cases.
* Solved many TRs in the operator blocks

EDUCATION

**BITS, India**  June 2001 – Apr 2003

Masters in Telecom Software Engineering (MS)

**OU, Hyderabad, India**  Sep 1997 – May 2000

Master of Computer Applications (MCA)

**Central University, Hyderabad, India**  Feb 2001 – Jan 2003

Post Graduate diploma in Project Management (PGDPM)

ANNEXES

Amar has been software professional since 2000 acquiring 19 years of experience out of which he has spent more than 15 years in customer interfacing roles. His experience is in Telecom domain and currently playing techno management role. Prior experience in Sweden includes dual role as Project Manager and Business analyst in OSS/BSS area and played vital role in generating significant business for Wipro Technologies and also handling maintenance and development projects in OSS. He has worked before on IP/NMS areas for 3G&4G products of Nokia Siemens Networks. Prior to NSN, he has experience with the maintenance and enhancements on the area of IMS, AXD, MD110 and AXE for Ericsson. He has started working as a part of design team and later he was part of the team sustaining the Ericsson’s product - MD110. He has worked as MD110 designer for around 1.5 yrs, where he has taken up the sustenance as well as development activities. Later shifted to the application area where he was responsible for enhancements and sustenance of the tools. These tools are specific to Ericsson’s product – AXE. For more than two-and-half years, he has been working on the MGCP architecture wherein he was involved on development and sustenance activities. After seven long years of experience with Ericsson projects, have started working for Nokia Siemens Networks client. He has got good expertise in the area of 3G (WCDMA) and 4G (LTE) for the transport module. Includes work is the concept of system module-3 with both 3G and 4G on the same node. One of the recent features involved work on Ipv6 and IPSec. Most of his work was in the area of IP and NMS. Apart from the role of architect, he has also successfully handled the role of onsite coordination for the complete onsite team. One of the challenging tasks includes involvement in specifying new features and writing concept papers. During early phases of his career at Wipro Technologies, he has acquired certifications in SCJP, Software Configuration Management, Testing & Reviews, OOAD with UML and ROSE. He has also written few white papers which are published in the internal forums. He has received appreciations from supervisors and clients on various occasions. Not only design, he has expertise in writing test cases for new and modified design, as well as expertise with full project life cycle and Project Management, QA Management, Team Management, Documentation and Implementation. Amar has excellent team spirit, communication, and interpersonal skills and has also received commendations. He possesses strong knowledge of application design, and System Requirement Analysis. Client interfacing is one of his strength since most of his experience was at the client locations in Sweden/Hungary/Germany. Since he has more than 10years in Europe and has good understanding of the customer expectations and the way of working.