

Test Run Report

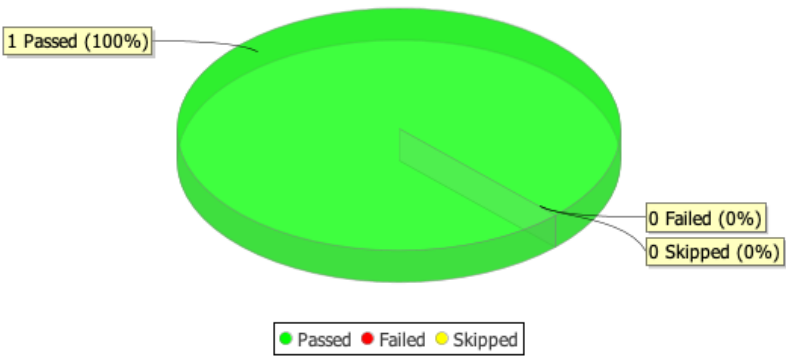


Test Run Overview

Started 30 Nov 2022, 12:54:00
Ended 30 Nov 2022, 12:57:24
Duration (mm:ss) 03:23.600

Test Results Summary

Passed 1
Failed 0
Skipped 0



Test Case Summary

tests
Test5-PRSLLogin.testcase

● successful
● successful

Test5-PRSLLogin.testcase

Summary

Started 30 Nov 2022, 12:54:00
Ended 30 Nov 2022, 12:57:20
Duration (mm:ss) 03:19.685
Outcome ● successful

Output

- Given: I opened the Survey link in Chrome Browser 🕒 12:54:01(00:00.056)
- Salesforce Connect: Salesforce (Test) 🕒 12:54:01(00:00.178)
- On SF Households tab (Recently Viewed Households) 🕒 12:54:07(00:06.375)
- Set the List Search select to 28497129 🕒 12:55:15(01:14.500)

Sandbox: qa2

Nielsen Search...

Service Console Households

Households
Recently Viewed Households

1 item • Sorted by Household Name • Filtered by Recently Viewed • Updated a few seconds ago

Search: 28497129

Household Name	Account Site	State/Province	Household Phone	Account Owner Alias
1 POC test hh 1		CT		Aswin Jo

Account Owner Alias isn't searchable. Use filters or sort on this field instead.

Omni-Channel (Offline) Visual Remote Assistant - Video Dashboard

After Screenshot : 2022/11/30 12:55:20

- With Account rows {1} 🕒 12:55:21(01:20.890)
- Click the Household Name field 🕒 12:55:22(01:21.906)

Sandbox: qa2

Nielsen Search...

Service Console Households

Households
Recently Viewed Households

1 item • Sorted by Household Name • Filtered by Recently Viewed • Updated a few seconds ago

Search: 28497129

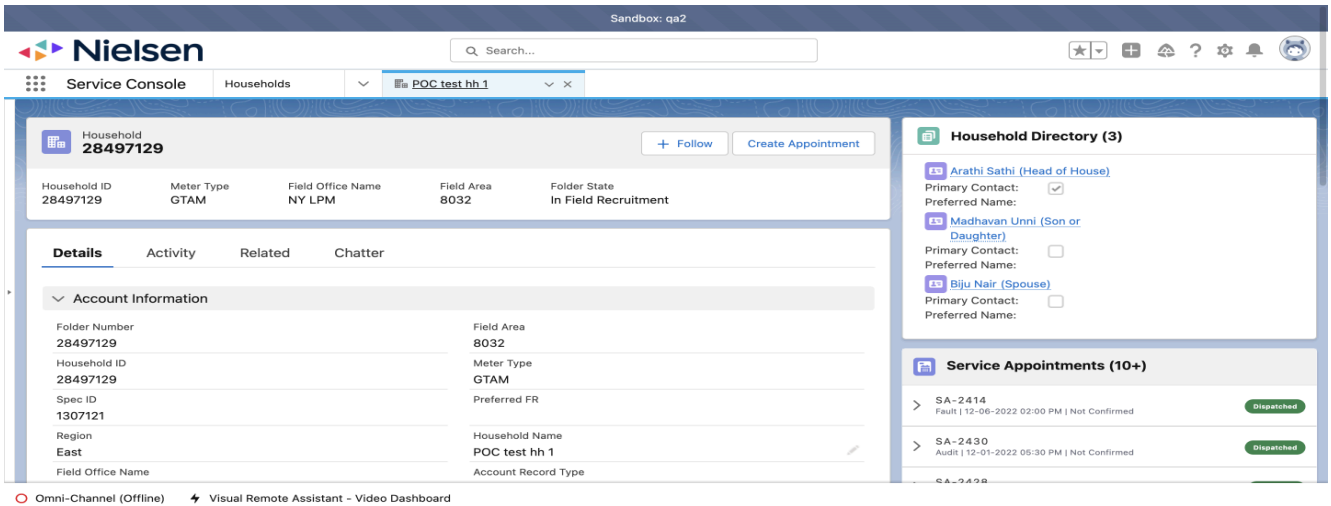
Household Name	Account Site	State/Province	Household Phone	Account Owner Alias
1 POC test hh 1		CT		win Jo

Account Owner Alias isn't searchable. Use filters or sort on this field instead.

Omni-Channel (Offline) Visual Remote Assistant - Video Dashboard

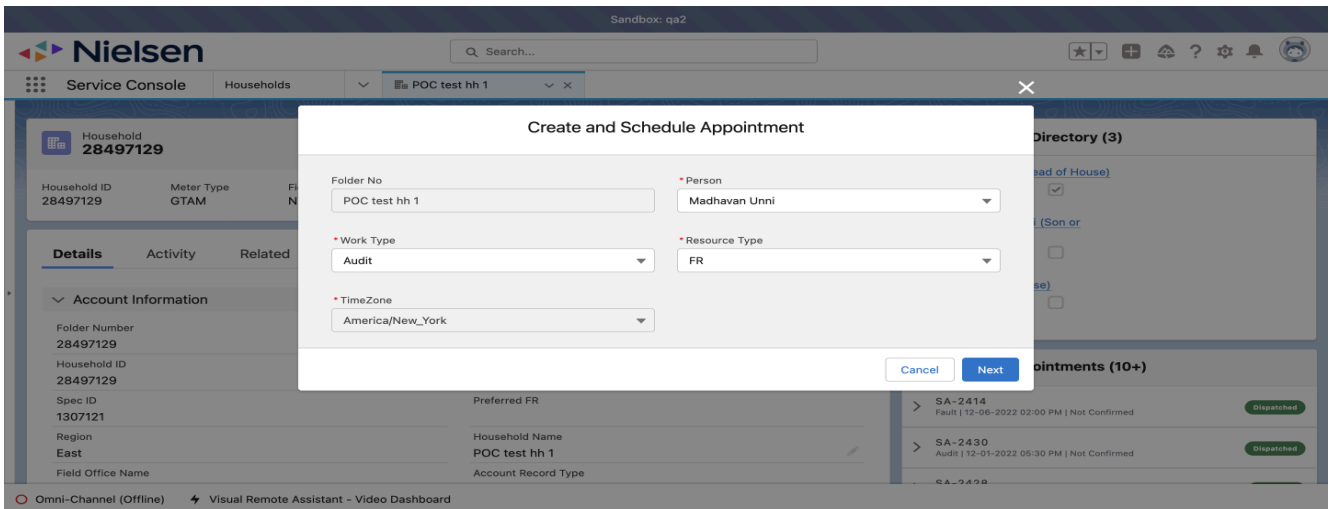
Before Screenshot : 2022/11/30 12:55:23

- On SF Household (Potential Panelist Account) View screen 🕒 12:55:28(01:27.970)
- Click the Create Appointment button 🕒 12:55:35(01:34.269)



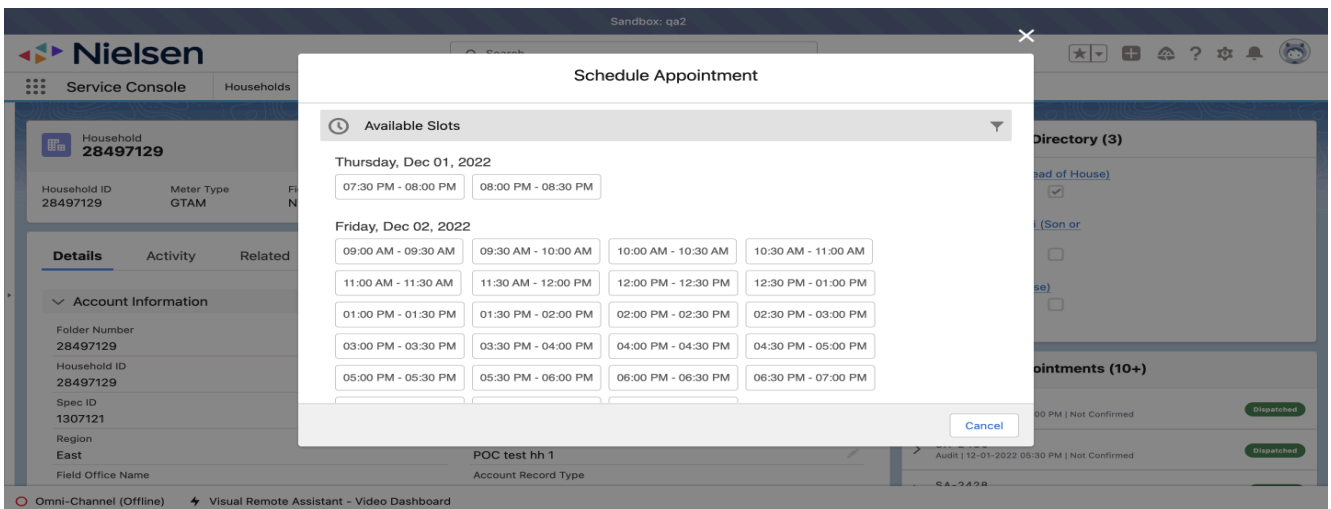
Before Screenshot : 2022/11/30 12:55:35

- On SF tamQuickAppointmentSchedulerAction Aura component 12:55:46(01:45.920)
- On SF tamQuickAppointmentSchedulerAction Aura component 12:55:52(01:51.634)
 - Set By Index the Person field to 2 12:55:58(01:57.437)
 - Set the Work Type field to Audit 12:56:00(01:59.338)
 - Click the Next button 12:56:02(02:01.097)



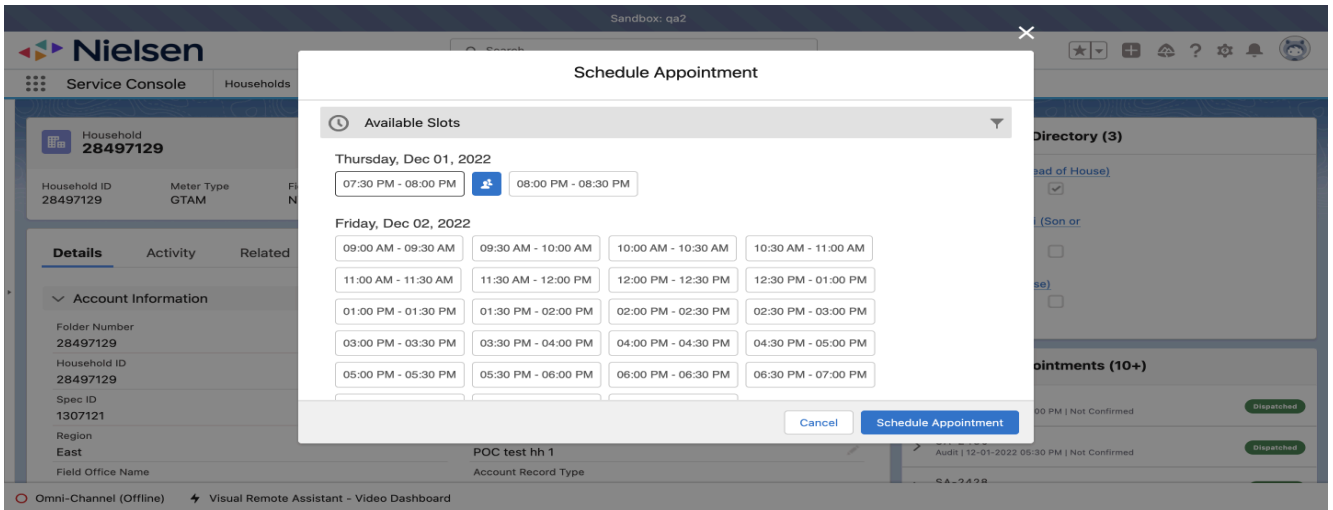
Before Screenshot : 2022/11/30 12:56:02

- Click the Select_Slot field 12:56:23(02:22.697)



Before Screenshot : 2022/11/30 12:56:26

- Click the Schedule Appointment button 12:56:29(02:28.083)



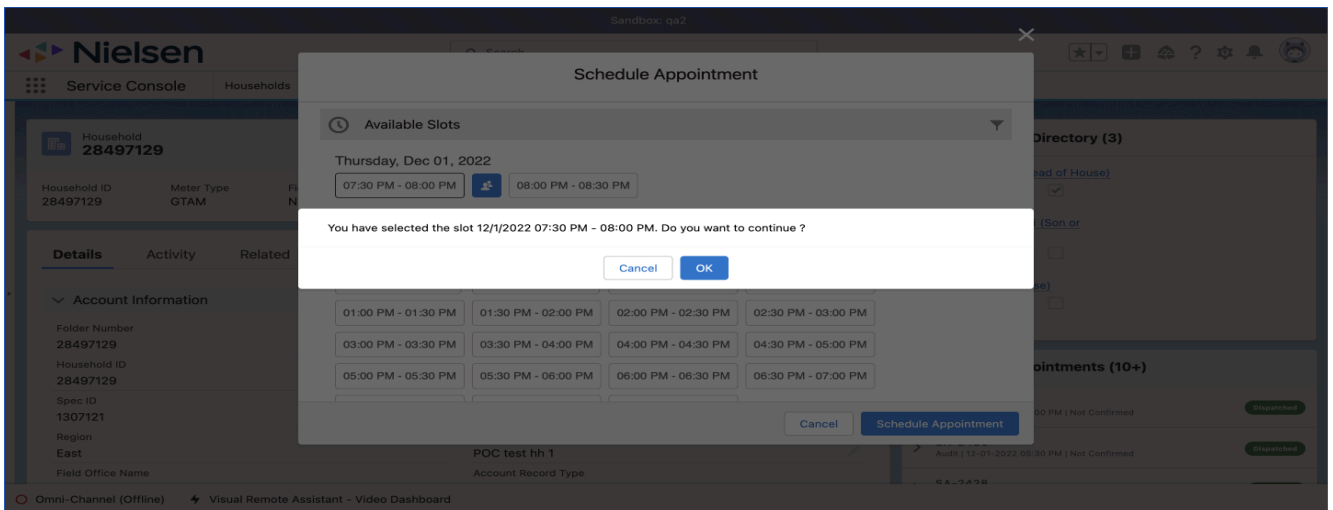
Before Screenshot : 2022/11/30 12:56:29

On ScheduleAppointment page

12:56:35(02:34.334)

Click the O K

12:56:35(02:34.499)



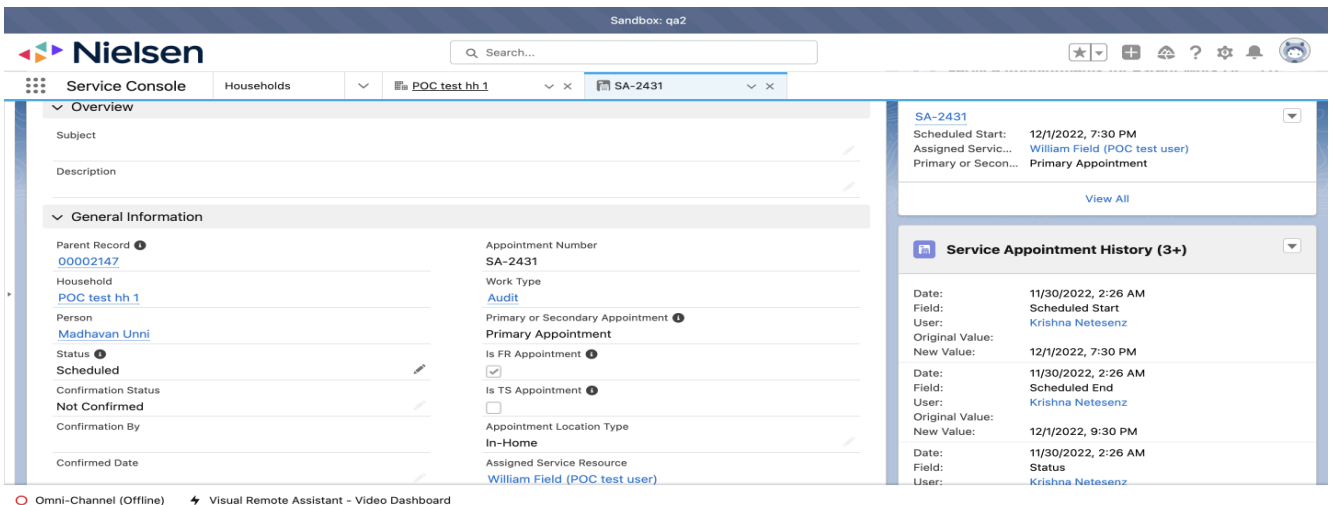
Before Screenshot : 2022/11/30 12:56:35

On SF Record Detail component in Service Appointment view

12:56:49(02:48.710)

UI Assert

12:56:57(02:56.148)



After Screenshot : 2022/11/30 12:56:59

Set Values: AppointmentNumber

12:57:01(03:00.256)

Activate inline edit the Status picklist

12:57:01(03:00.534)

Sandbox: qa2

Nielsen

Search...

Service Console Households POC test hh 1 SA-2431

Overview

Subject

Description

General Information

Parent Record 00002147

Household POC test hh 1

Person Madhavan Unni

Status Scheduled

Confirmation Status Not Confirmed

Confirmation By

Confirmed Date

Appointment Number SA-2431

Work Type Audit

Primary or Secondary Appointment Primary Appointment

Is FR Appointment

Is TS Appointment

Appointment Location Type In-Home

Assigned Service Resource William Field (POC test user)

SA-2431

Scheduled Start: 12/1/2022, 7:30 PM

Assigned Servic... William Field (POC test user)

Primary or Secon... Primary Appointment

View All

Service Appointment History (3+)

Date: 11/30/2022, 2:26 AM

Field: Scheduled Start

User: Krishna Netesenz

Original Value: 12/1/2022, 7:30 PM

New Value: 12/1/2022, 7:30 PM

Date: 11/30/2022, 2:26 AM

Field: Scheduled End

User: Krishna Netesenz

Original Value: 12/1/2022, 9:30 PM

New Value: 12/1/2022, 9:30 PM

Date: 11/30/2022, 2:26 AM

Field: Status

User: Krishna Netesenz

Omni-Channel (Offline) Visual Remote Assistant - Video Dashboard

Before Screenshot : 2022/11/30 12:57:01

Set the Status picklist to Dispatched

12:57:06(03:05.802)

Sandbox: qa2

Nielsen

Search...

Service Console Households POC test hh 1 SA-2431

Confirmed Date

Date

Time

Time Zone America/New_York

Appointment Resolution Reason --None--

Meter Type GT

Gantt Label POC test hh 1 - Audit

Assigned Service Resource William Field (POC test user)

Service Territory New York LPM (ET) Field Office

Field Office Name NY LPM

Field Office ID 211

Field Area 8032

Scheduled Times

Scheduled Start

Cancel Save

Post

Share an update...

Share

Search this feed...

Krishna Netesenz created this service appointment.

Just now

SA-2431

View more details

Like Comment

Write a comment...

Omni-Channel (Offline) Visual Remote Assistant - Video Dashboard

Before Screenshot : 2022/11/30 12:57:06

Click the Save button

12:57:13(03:12.646)

Sandbox: qa2

Nielsen

Search...

Service Console Households POC test hh 1 SA-2431

Madhavan Unni

Status Dispatched

Confirmation Status Not Confirmed

Confirmation By

Confirmed Date

Date

Time

Time Zone America/New_York

Appointment Resolution Reason --None--

Primary Appointment

Is FR Appointment

Is TS Appointment

Appointment Location Type In-Home

Assigned Service Resource William Field (POC test user)

Service Territory New York LPM (ET) Field Office

Original Value: 12/1/2022, 9:30 PM

New Value: 12/1/2022, 9:30 PM

Date: 11/30/2022, 2:26 AM

Field: Status

User: Krishna Netesenz

Original Value: None

New Value: Scheduled

View All

Post

Share an update...

Share

Search this feed...

Krishna Netesenz created this service appointment.

Just now

SA-2431

Omni-Channel (Offline) Visual Remote Assistant - Video Dashboard

Before Screenshot : 2022/11/30 12:57:13