

(' Million)			
	Particulars	For year ended^	For year ended
		December 31, 2017	December 31, 2016
18	<b>Other income</b>		
	Dividend	8.45	12.44
	Interest income	7.86	5.24
	Profit on sale of PPE (net)	2.44	1.55
	Miscellaneous income	10.41	16.38
		<b>29.16</b>	<b>35.61</b>
19	<b>Software and development expenses</b>	211.63	180.18
	Consultant travel and related expenses		
	Software expenses *	335.38	267.29
		<b>547.01</b>	<b>447.47</b>
	* includes sub- contracting charges	309.73	238.49
20	<b>Employee benefits expense</b>		
	Salary and allowances	6,731.01	6,178.62
	Contribution to provident and other funds	464.12	423.88
	Staff welfare expenses	346.96	335.03
	Employee stock option compensation cost (Refer note no. 26)	221.33	246.74
		<b>7,763.42</b>	<b>7,184.27</b>
21	<b>Operation and other expenses</b>		
	Rent	216.04	187.46
	Rates and taxes	24.31	23.50
	Travelling and conveyance	378.90	355.06
	Electricity charges	229.20	208.47
	Communication expenses	165.99	172.53
	Repairs and maintenance	309.88	281.05
	Printing and stationery	31.55	26.06
	Auditors remuneration		
	- Audit fees	5.73	5.54
	- Tax audit fees	1.30	1.68
	- Certification work, taxation and other matters	2.23	5.25
	Legal and professional fees	159.53	115.05
	Advertisement and business promotion	83.53	72.44
	Bank and other charges	6.49	4.22
	Directors' sitting fees	1.75	1.22
	Insurance charges	17.95	14.74
	Debts and advances written off	3.30	15.18
	Provision for doubtful accounts (net of write back)	1.45	(38.51)
	Staff recruitment expenses	112.30	66.00
	Service charges	185.68	154.38
	Miscellaneous expenses	98.87	63.86
		<b>2,035.98</b>	<b>1,735.18</b>