

Andrey A. Masiero

FULL STACK/PLATFORM ENGINEER · RESEARCHER

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“Must be the change that you want to see in the world.”

Summary

Experienced Software Engineer with 15+ years of experience designing and delivering scalable, high-performance systems using Java, JavaScript/TypeScript, and Python. Proficient in frameworks like Spring, Node.js, React, Vue, Flask, and Django. I've led and collaborated on complex, cross-functional projects for organizations such as Santander Brasil, Tripadvisor, MotorK, and Mollie—spanning domains including financial services, travel, AI-powered chatbots, and assistive robotics for elder care. I bring a strong focus on system architecture, developer experience, and technical mentorship, having delivered robust solutions across web and mobile platforms, often leveraging cognitive services like IBM Watson for speech, text, and image recognition.

Education

FEI University Center (Fundação Educacional Inaciana Pe. Sabóia de Medeiros)

Sao Paulo, Brazil

PHD IN ELECTRICAL ENGINEERING FOCUS ON ARTIFICIAL INTELLIGENCE APPLIED TO AUTOMATION AND ROBOTICS

2013, Sep. - 2018, Apr.

- Fulltime Scholarship in CAPES/PROSUP (Brazilian Government).

FEI University Center (Fundação Educacional Inaciana Pe. Sabóia de Medeiros)

Sao Paulo, Brazil

MSC IN ELECTRICAL ENGINEERING FOCUS ON ARTIFICIAL INTELLIGENCE APPLIED TO AUTOMATION

2011, Mar. - 2013, Feb.

- Fulltime Scholarship in CNPq (Brazilian Government) working on FINEP project in a public hospital called “Pesquisa e Estatística baseada em Acervo Digital de Prontuário Médico do Paciente em Telemedicina Centrada no Usuário” (in Portuguese).

FEI University Center (Fundação Educacional Inaciana Pe. Sabóia de Medeiros)

Sao Paulo, Brazil

BACHELOR IN COMPUTER SCIENCE

2005, Aug. - 2009, Jul.

- Social Assistant Scholarship from University itself.

Professional experiences

Mollie

Milan, Italy

SENIOR PLATFORM ENGINEER

2024, Nov. - present

- Responsibilities: Develop, maintain, and support features based on financial services integrated with Machine Learning models.
- Technologies: Back-end (Java/Spring Boot), Docker, Datadog, Redis, MySQL, Terraform, K8s environment, and Google Cloud Services.
- Projects: Design a credit automation system to enable loans for customers integrating many third-parties libraries like DocuSign and CoFace, and many internal services in a event-driven architecture.

MotorK

Milan, Italy

SENIOR PLATFORM ENGINEER

2023, Mar. - 2024, Aug.

- Responsibilities: Develop, maintain, and support features based on integration needs between all the products. All support and create pipelines for CI/CD and administration of support systems like Keycloak.
- Technologies: Back-end (Java), Front-end (VueJS/TypeScript), Docker, Grafana, Loki, Keycloak, Apache Kafka, Redis, PostgreSQL, MySQL, Jenkins, Terraform, K8s environment, and AWS Cloud Services.
- Projects: Lead an authentication project for a SSO tool based on Keycloak for orchestrate external and internal authentication in the systems. This project required a cross-team orchestration involving 10 different products. Design a backstage system to orchestrate the creation of different product instances for each client. Also, it keeps updating, using messaging exchange, all the products database.

Viator, TripAdvisor

Lisbon, Portugal

SENIOR SOFTWARE ENGINEER

2021, Dec. - 2023, Jan.

- Responsibilities: Develop and maintain features based on inspiration content to help the user choose the product based on travel's destination, support QA automation tests like unit, integration, and snapshot tests. Monitoring and supporting the production environment, following up AB tests for new or modified features, maintenance and optimizing the CI/CD and build process.
- Technologies: Back-end (Java, TypeScript, PHP), Front-end (React/TypeScript, Dust), Docker, Elasticsearch Stack (ELK stack), Apache Solr, Redis, PostgreSQL, MySQL, Jenkins, Gitlab CI/CD, K8s environment, and AWS Cloud Services.
- Projects: During this time in Viator, I delivered two big projects from scratch. The first one is Viator's blog homepage (<https://www.viator.com/blog>). The other project delivered recently was the itinerary page for destinations. This project interacts with Google Maps and several page elements; find an example here: <https://www.viator.com/blog/San-Francisco/d651/3-Days-in-San-Francisco-for-Foodies/i96381>. Beyond that, I'm also one of the developers responsible for creating React components as part of Viator's Design System, working along with the designer's team.

Aubay Portugal

SENIOR SOFTWARE ENGINEER

- Full stack software engineer in Viator, a sub-brand of TripAdvisor.

Lisbon, Portugal

2021, Dec. - 2023, Feb.

Freelancer

FULL-STACK SOFTWARE ENGINEER

- Projects:

Remote

2018, Jan. - current

- Cognitive Chatbot using IBM Watson, Text to Speech, Speech to Text, and Image Recognition for a movie theater company. The bot can find the nearest theater and next movie, make orders, and FAQ. The chatbot integrates with a front-end component for the company's website, Facebook Messenger, Telegram, and WhatsApp. The back-end service used Spring Boot/Java to integrate with the Google Cloud Platform and IBM Cloud. Front-end chat component was with React/TypeScript
- HR Onboarding System with React for front-end, back-end in Spring Boot/Java and Oracle as database
- Create a microservices architecture to split the monolithic system of an energy company. All the microservices were created using a DDD concept and developed with Spring Boot/Java. Most databases used were relational, like MySQL and PostgreSQL; however, some services where data are not structured use MongoDB. The microservices were deployed into a K8s environment in a private cloud.
- Dashboard to monitor financial indicators for a private bank. The data are consumed from a datalake and converted into a Hadoop environment using Scala and Java.
- Customized architecture and coding training and workshops.

2021, Jan. - 2021, Jun.

2020, Aug. - 2020, Nov.

2019, Jul. - 2020, May.

2018, Dec. - 2019, Apr.

2018, Jan. - current

FIAP

PROFESSOR

- Lectures about Responsive Web Development using Java, JSP, JSF, JavaScript, HTML5, CSS3, Bootstrap, Servlet, React, JQuery, and JQueryUI. Artificial Intelligence and Chatbots with Python. Microservices and SOA architecture with Spring Boot. Hybrid Mobile Development with React Native.

Sao Paulo, Brazil

2018, Apr. - 2021, Oct.

Metodista University of Sao Paulo

COORDINATOR AND PROFESSOR

- Lead of Programming Computer program with the main languages as Java and Python.
- Traditional and Online Learning Professor. Lectures about Oriented Object Programming, Algorithms and Data Structure, Web Application Development, Distributed Systems, Graphic Computing (OpenGL/ WebGL), Design Patterns, Robotics and Artificial Intelligence, and Computational Intelligence. Thesis Supervisor for undergraduate students and specialist students.
- Coordinated the study group for programming competitions and digital games.
- Online Course Coordinator in System Analysis and Develop Tech.
- Mentor on Information System, Computing Engineering, and Project Management courses.

Sao Paulo, Brazil

2013, Aug. - 2020, Feb.

CPM Braxis Capgemini

SOFTWARE ENGINEER

- Responsibilities: Requirement Analysis, Application of RUP methodology on software documentation, Application of Scrum for a project manager, UML diagrams, Team activities planning, Team schedule managing, Function point measuring.
- Technologies: Developed web application using C#.Net and ASP.NET MVC.
- Applying eXtreming Programming techniques, the team delivered the control taxes system project three months earlier than expected.

Sao Paulo, Brasil

Abr. 2010 - Mar. 2011

VOLANS

SOFTWARE ENGINEER

- Responsibilities: Outsourcing contractor inside Santander, responsible for managing meetings with stakeholders to analyze and develop ATM features like withdrawal, loan, and printing. Team Member of integration project between Santander and Real (ABN Amro) Banks.
- Technologies: Embedded systems using Java and C++, Windows DLL developed with COBOL and Visual Basic 6, front-end with JavaScript.
- Projects: Create a function to improve the withdrawal feature on the ATM. It lets the use in 35% faster on the withdrawal option.

Sao Paulo, Brazil

2008, May. - 2010, Apr.

Rodobens Locação de Veículos

SOFTWARE ENGINEER

- Optimization of process using BPMN.
- Member of Strategic Planning Committee.
- Develop and maintenance of system modules according to user requirements.

Sao Paulo, Brazil

2008, Jan. - 2008, May.

A&M Sistemas

DEVELOPER

- Develop systems using Linux (Server/Dev), Cobol/VSAM, JavaScript, HTML/DHTML.
- Create a module to control truck tire consumption using AJAX client and COBOL server sides.
- Project Client: Rodobens Locação de Veículos.

Sao Paulo, Sao Paulo, Brazil

2007, Mar. - 2008, Jan.

GOL Airlines

INTERN - SYSTEM AUDIT

- Internal Control with Sarbanes-Oxley (SOX).
- IT Control with COBIT.

Sao Paulo, Sao Paulo, Brazil

2006, Jun. - 2007, Mar.

EGO Informática

IT ENGINEER

- Develop a news database for the website using Java.
- Computer maintenance.
- Telephone central maintenance.
- User Support by e-mail, telephone, or personally.

Sao Paulo, Brazil

Nov. 2003 - Mai. 2006

Licenses & certifications

Scrum.org

PROFESSIONAL SCRUM MASTER I (PSM I)

Credential ID 495164

Brazil

2020, Jan.

IBM

IBM CERTIFIED SOLUTION DESIGNER - IBM RATIONAL UNIFIED PROCESS V7.0

Brazil

2010, Dec.

Additional credentials

Latin American and Brazilian Robotic Competition

STANDARD EDUCATION KIT (SEK) CATEGORY ORGANIZER

- Competition Rules Review.
- Technical Responsible Person.

Brazil

2013, Jan. - 2017, Dec.

ROBOFEI Team

MEMBER

- Service and Health Robotic focus on Human-Robot Interaction.
- Developing focus on RoboCup home tasks competition using ROS, Python and C++.

Sao Paulo, Brazil

2013, Sep. - 2017, Sep.

OBMEP - Brazilian Mathematical Olympiad for Public Schools

JUDGE

- Second phase judge.

Sao Paulo, Brazil

2013, Jan. - 2014, Dec.

Awards

INTERNATIONAL

2016 **Finalist**, RoboCup Home

Leipzig, Alemanha

DOMESTIC

2016 **First place**, RoboCup Home

Recife, Brazil

2015 **Third place**, RoboCup Home

Uberlandia, Brazil

2015 **First place**, Academic Honor in FEI University Center

Sao Paulo, Brazil

2009 **First place**, VII EXPOCOM - Computer Science Projects Exhibition in FEI University Center

Sao Paulo, Brazil