**Andrea Massa**  
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**EDUCATION:**  
**University of North Caroline at Charlotte,** Charlotte, NC May 2022  
Bachelor of Science in Computer Science | Concentration: Human Computer GPA: 3.5  
Interaction | Minor: Psychology.  
**Central Piedmont Community College,** Charlotte, NC May 2018  
Associates in Arts

**TECHNICAL SKILLS**:  
**Programming Languages:** Java, Html, CSS, JavaScript.  
**Foundational Concepts:** Object Oriented Programming, Web development, Prototyping.  
**Additional Software:** Microsoft Office (Word, Power Point, Excel), Wix, Adobe Photoshop, Illustrator, XD.

**WORK EXPERIENCE:**  
**Capriccio’s Italian Restaurant:**  
*Cashier and Manager Assistant,* Charlotte, NC Sept 2017 – Present

* Operated cash register,
* Trained employees.
* Implemented the use of automatic order taking with the use of tablets and online ordering increasing efficiency of the order taking and payment processes.
* Created and managed a website for the restaurant, increasing advertisement and professional look of the company.

**Uber Eats**

*Delivery Partner*, Charlotte, NC

* Delivered Food.
* Operated navigation system.
* Greeted costumers.

**Harris Teeter:**

*Cashier*, Concord, NC Sept 2018 – June 2019

* Operated cash register.
* Assisted costumers shopping experience.
* Provided exceptional customer service to inside the store.
* Performed daily cleaning tasks.
* Occasionally stocked supplies

**PROJECTS:**

**Task Manager** (Java)

* Allows user to create tasks and task lists.
* User gets reminded of tasks.
* A user-friendly GUI is implemented for easy navigation.

**OTHER RELEVANT SKILLS:**

**Languages:** English,Italian (native), Spanish (proficient).