

ANDREW MASSEY

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College graduate with network administration knowledge, including back-up, security management, e-mail systems and applications support.

EXPERIENCE

JUNE 2015 – OCTOBER 2018

SALES ASSOCIATE, NIKE FACTORY STORE.

- Trained 3 new sales associates each quarter
- Directed individuals to merchandise locations.
- Maintained adherence to all company protocols.
- Prioritized and accomplished wide range of tasks each shift.
- Worked collaboratively in team environment
- Operated a cash register for cash, check and credit card transactions.
- Communicated clear expectations and goals to each team member.
- Actively pursued personal learning and development opportunities.
- Answered customer telephone calls promptly and in an appropriate manner.

JULY 2018 – JULY 2018

IT CONTRACTOR, F1 CONSULTANCY

Contractor when needed. Set up Network for Microsoft Convention. Ran Cat 5 Cables as well as basic Troubleshooting.

JANUARY 2019 – JUNE 2019

SALES ASSOCIATE, ASICS

JUNE 2019 – CURRENT

FRONT END ASSISTANT, COSTCO

EDUCATION

AUGUST 2018

ASSOCIATE OF APPLIED SCIENCE, EVERETT COMMUNITY COLLEGE

Received Associate of Applied Science specializing in Information Technology completion date August 2018.

JUNE 2015

JUNE 2015, ARLINGTON HIGHSCHOOL

High school diploma

SKILLS

- Working with shifting priorities
- Servers
- Interpersonal skills
- Powershell
- Analytical thinker
- Hardware and Software Troubleshooting
- Windows Server2009
- Fast Learner.

CERTIFICATIONS

Microsoft Technology Associate

- Networking fundamentals November 2016
- Windows Operating System Fundamentals November 2016
- Windows Server Administration fundamentals June 2017
- Security Fundamentals November 2017