18F Prototype PatientsLikeMe.com Exploration

Date: June 19, 2015

Purpose: Evaluate the website to determine consumer interest in adverse event transparency and reporting

Notes:

- 1. Website petitions consumers to register and share their conditions, treatments, and symptoms
- 2. Data not readily available from the main screen
- 3. Consumers can select their data for research, but site does not provide ability for researchers to receive data in raw format for data mining and ad hoc analysis
- 4. Colorful graphics including horizontal stacked bar charts. Horizontal bar charts are standard to allow enough space for long preferred terms and events.
- 5. Drilldown capability on conditions, treatments, and Symptoms provides the consumer the ability to review additional information.
- 6. Site contains real testimonials from consumers and has become almost like a healing community for like suffering patients.
- 7. The site provides search and browse options
- 8. Modern looking streamlined UI is pleasing experience.
- 9. Different types of filter designs including sliders, check boxes, drop downs, free text etc.
- 10. The site includes a rating system
- 11. Patients can decide to share their data with only PatientsLikeMe members.
- 12. Definitely untapped potential for receiving additional safety information from a patient population. Can see why FDA wants to engage this website and get social media type information in their transparency effort.

End of Exploration