Amaya Bryant & Julianna Truitt

User Testing

- Methodology:
  - Ethnographic Interviews
  - Interrupted task-based testing
  - Closing survey
    - Ease-of-use
    - Overall quality
    - Overall design
    - Did anything stand out?

User Testing - Results

- Overall, our users were able to understand the product we were creating based of login/signup and home pages alone (before conducting tests we let them navigate the pages on their own to try to figure out what the product we were creating was)

- Several users did not utilize the back button and instead would use the bottom navigation bar to go back to a certain page while other users wished for more back buttons

- Overall, users liked the design of our application

- Several users wished that the create post had a drop-down menu to select from different skills instead of typing them in the create post page

- Some users were confused if you select skills you have or skills you need from someone in the signup page

- Our overall usability was rated in the ranges 3.8-5, so most users found it easy to use and navigate

- Users found it intuitive based on our results

Plan

- Revise some screens based off results
  - Make the back button more visible to users
    - Test out creating more back buttons on screens that did not utilize them
  - Edit some of the fields on the create post page
    - Utilize drop down menus on this page
    - Test out adding a field to create a range of how far a user can be away from to trade services
  - It was pointed out that we did not have a create a review screen, we will make sure to implement that
    - A way to mark a post as complete where you are then prompted to create a review on the person
  - Add more skills for users to pick from

Credits for Figma Prototype

- Art: https://www.flaticon.com/free-icons/frame

- Avatar picture for search: https://www.picmonkey.com/blog/create-the-best-profile-pic

- BLANK AVATAR: https://www.flaticon.com/free-icons/user

- Cleaning: https://www.flaticon.com/free-icons/wash

- electric: https://www.flaticon.com/free-icons/outlet

- Eye : https://www.flaticon.com/free-icons/eye

- Girl avatar: https://www.flaticon.com/free-icons/female

- Girl avatar 2: https://www.flaticon.com/free-icons/girl

- Girl avatar long hair : https://www.flaticon.com/free-icons/avatar-user

- Hammer: https://www.flaticon.com/free-icons/hammer

- Notification alert bell: https://www.flaticon.com/free-icons/alarm

- Notification alert bell with editable number: https://www.flaticon.com/free-icons/notification

- Male avatar: https://www.flaticon.com/free-icons/male

- Male avatar glasses: https://www.flaticon.com/free-icons/man

- Male avatar sweatshirt: https://www.flaticon.com/free-icons/young

- Message icon: https://www.flaticon.com/free-icons/chat

- Plus : https://www.flaticon.com/free-icons/plus

- Log in/sign up page: https://www.figma.com/design/5dOuD4UBJzgO8f7eYkwLxf/Login-%26-SignUp-(Community)?node-id=11-94&node-type=frame&t=vKCIeeuaMHNlXN50-0

- File upload: https://www.figma.com/design/yXCcGnhJC5QGngSrrRjXiz/Upload-Files-UI-KIT-(Community)?node-id=22-532&node-type=frame&t=sG23N9QAtxNAAdax-0

- Login/ Sign up pages: https://www.figma.com/design/2BZjd5mLk6GAM5hZ69GnX7/Multi-step-registration-form-(Community)?node-id=2-53&node-type=frame&t=u1iDFhIEmCQVwbpn-0

- Profile & Settings: https://www.figma.com/design/ydrUPH8nEAi1uy8RAhISMV/User-profile-%26-Settings-screen-(Community)?node-id=0-1&node-type=canvas&t=toTtmVhwX2EI0x1T-0