WHY HEALTHCARE ORGANIZATIONS CHOOSE MANGOAPPS

Healthcare is all about the patients. You need a reliable product that can handle complex data security and HIPAA compliance, but also can be used without friction by non-tech workers, so they can focus on delivering the best care.

When your busy patient-facing employees need to quickly communicate or find a piece of information, the last thing you want is to present them with a dense, outdated interface.

MangoApps ensures that everything is in its right place, and gives your corporate and frontline teams alike access to an engaging, intuitive platform for intranet, communications, collaboration, and training.

On the security and compliance side, we offer private cloud and on-premise deployment, as well as Compliance Cloud, a specialized version of MangoApps that is set up to meet the healthcare industry's needs out of the box.

MANGOAPPS IS THE PERFECT SOLUTION FOR HEALTHCARE

- Our robust enterprise-level security features include DLP, flexible data retention policies, compliance monitoring, and much more.

- Intuitive mobile-friendly interface that will boost morale and enablement among non-tech workers.

- Easier access to documents and procedure, so there's no ambiguity in crucial moments.
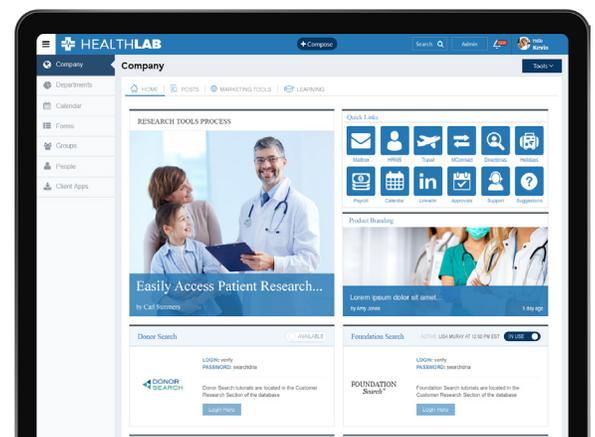
THE LIMITS OF INTERNAL EMAIL

Like many manufacturing-oriented companies, ACG struggled with IT implementation, and as a result, their intranet and communications setup left something to be desired. Their internal marketing communications were done over email, so information was often lost, and communication across teams was limited.

MODERN INTRANET DASHBOARD

MangoApps, branded internally as OneACG, was the company's first-ever intranet solution. They set it up with a dashboard that included important newsletters, quick links to all of their third party tools, and their people directory. This setup made it easy to find everything they needed, and the company began using surveys and polls, as well as encouraging everyone to use chat to communicate.

Mobile enablement made it much easier for their frontline teams to stay in the loop with the latest news and updates.

COMPANY:
ACG

HEADQUARTERS:
Mumbai, India

EMPLOYEES:
3,000

OVERVIEW:
ACG is a pharmaceutical company with headquarters in Mumbai, India. The company has a presence in over 100 countries. ACG provides empty hard pharmaceutical capsules, encapsulation machinery, tablet coating systems, tablet compression systems, fluid bed equipment, tablet tooling, and performance enhancers along with online and inline analytical and inspection systems. The company also provides blister packing, high barrier packaging films, carton packing machines, camera inspection systems, candy-wrapping machines, and end-of-line case packers.

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CLINICAL STAFF ALL OVER THE US

They needed a way for their corporate teams to connect with clinical and administrative staff across the country in a reliable way, to provide tools, resources, and reports that help everyone perform their duties and serve patients even better. Before MangoApps, it was hard for everyone at Alteon to keep in touch.

BETTER REPORTING AND COMMUNICATION

With MangoApps, Alteon remains connected to their clinical and administrative colleagues spread across the US at all times. The branded mobile app gives leaders, clinicians, and practice support team members easy, 24/7 access to company resources and SSO to important tools. Plus, the platform is a vehicle to deliver access to custom reports so that clinicians can have real-time operations and performance data to ultimately serve patients better.

COMPANY:
Alteon Health

HEADQUARTERS:
Germantown, MD

EMPLOYEES:
2,600

OVERVIEW:
Alteon Health is a clinician-led organization that partners with hospitals to provide staffing and operational support, as well as tech enablement and a data-driven approach to improving patient care. For hospitals, this means assembling a staff of the most engaged, loyal, and highly performing physicians in the industry.

By leveraging leading data, they help physicians and APPs be their best, while the back-office and administrative support of the national organization allows medical staff to concentrate on their patients.

MangoApps™

NEED FOR CENTRALIZATION

ACR has staff spread out across multiple locations in the US. They were looking to create a central repository of information and documents and make it easier for colleagues to engage and communicate with each other.

A NEW COMPANY BRAIN

With MangoApps, ACR employees in different departments can collaborate on projects, share documents or files, set up calendar events, and receive up-to-date information all in one platform. Employees can also recognize team members for work and personal milestones, and celebrate each others' successes. ACR also houses their employee onboarding resources in MangoApps, making it easy for new employees to find this information.

COMPANY:
American College of Radiology

HEADQUARTERS:
Reston, VA

EMPLOYEES:
500

OVERVIEW:
Founded in 1923, the American College of Radiology (ACR) is at the forefront of radiology evolution, representing nearly 40,000 diagnostic radiologists, radiation oncologists, interventional radiologists, nuclear medicine physicians and medical physicists. Its core functional areas — advocacy, economics, education, quality and safety, research, and membership value — are improving, promoting, and protecting the practice of radiology.

OUTDATED INTRANET SLOWED COMMUNICATIONS

A majority of Beaufort Memorial's staff consists of deskless workers, and they didn't have a way to communicate important information in real time. Although they had an intranet, it was outdated and difficult to maintain.

By partnering with MangoApps, they hoped to increase company-wide engagement and job satisfaction, increase transparency within the organization, and monitor engagement.

A NEW HUB OF ACTIVITY

With MangoApps, they were able to build a hub for announcements, events, news, company information, and chat communications. All of their tools and apps were consolidated into a single dashboard, and they saw increased productivity as a result. Furthermore, collaboration and communication were able to happen throughout the organization with fewer barriers.

COMPANY:
Beaufort Memorial Hospital

HEADQUARTERS:
Beaufort, SC

EMPLOYEES:
1,600

OVERVIEW:
Beaufort Memorial, a not-for-profit hospital founded in 1944 on the banks of the Atlantic Intracoastal Waterway, is an acute-care hospital, a regional referral center, and the largest medical facility between Savannah, GA, and Charleston, SC.

With a dedicated, high-quality medical staff of nearly 230 board-certified or board-eligible providers, their mission is to deliver superior healthcare services to our patients and to improve the health of our community.

MangoApps™

DESKLESS EMPLOYEES MISSING OUT

Benchmark didn't have a clear communications channel that could reach every employee—many didn't have email access, or struggled to remain tapped in when working remotely. They had a large deskless workforce that felt disengaged from the company vision and mission, and no central repository of company information.

SIMPLE, CENTRALIZED COMMUNICATIONS

MangoApps has been able to create a simple communications tool for Benchmark's mobile and non-technical employees, who make up the majority of their team. Having better access has improved their engagement and productivity, as well as given the team space to connect on a human level outside of just discussing their work.

COMPANY:
Benchmark Human Services

HEADQUARTERS:
Fort Wayne, IN

EMPLOYEES:
3,400

OVERVIEW:
Founded in 1960 and headquartered in Fort Wayne, Indiana, Benchmark is one of the most respected organizations in the country in the areas of intellectual and developmental disabilities (IDD) and behavioral health. They help support people throughout life, from infancy to elder years, serving more than 10,000 children and adults throughout the United States.

In addition to their work with individuals, Align by Benchmark consults for state governments and private organizations in systems design and development, best practices, provider capacity building, facility evaluation, staff training, and other areas.

STRUGGLES WITH SHAREPOINT

Like many companies, Boon-Chapman was struggling to make SharePoint work for their team. The user interface and functionality was lacking, and they realized that they were going to have to invest a significant amount of money to upgrade/maintain it, or look elsewhere for a better solution.

A BETTER FIT WITH MANGOAPPS

With MangoApps, the Boon-Chapman team is able to maintain their intranet site without having to hire a Sharepoint administrator. They can share company and team communication with everyone in the organization, and they're leveraging our LMS module to create an eLearning catalog.

COMPANY:
Boon-Chapman

HEADQUARTERS:
Austin, TX

EMPLOYEES:
360

OVERVIEW:
Founded in 1961, Boon-Chapman is the oldest Third Party Administrator (TPA) in Texas. In addition to health plan administration, they offer a range of services and solutions to serve employer groups and insurance entities alike. Working with Boon-Chapman allows employers to save on employee health plans while delivering superior care, and they help insurance entities increase operational efficiency and modernize business processes, too.

LOW ENGAGEMENT FOR MEETINGS

As a company made up mostly of mobile and deskless workers, Carson Tahoe Health wanted to get away from email as their primary means of communication. They also had low engagement for meetings, as it was challenging to get doctors to attend live meetings after long shifts working with patients.

STREAMLINED MOBILE COMMUNICATION

MangoApps provides them with a central space for tools, communication and engagement, so busy members of the medical staff can have their voices heard without having to attend meetings. Free flowing communication allows problems to be identified and solutions to be implemented faster, and when meetings are necessary, they can be recorded for those who cannot attend.

COMPANY:
Carson Tahoe Health

HEADQUARTERS:
Carson City, NV

EMPLOYEES:
300

OVERVIEW:
Carson Tahoe Health is a comprehensive healthcare network featuring two hospitals, two urgent cares, an emergent care center, outpatient services and a provider network with 21 regional locations around western Nevada.

They are the region's healthcare provider of choice, and a not-for-profit locally owned healthcare system. An affiliate of University of Utah Health, Carson Tahoe is dedicated to providing convenient access to advanced quality care in a tranquil, healing environment.

DIFFICULT TO REACH EVERYONE

CBHA was struggling with communications. Leadership didn't have an easy way to communicate down to all members of the organization, and staff being spread out among multiple clinics made it difficult to keep everyone aligned and engaged.

BETTER COMMUNICATION AND ENGAGEMENT

MangoApps allows the executive team to share top-down communication to all levels of the company, so everyone is aware of news and updates. Employees can find information and policies all in one place. The platform also provides a social media element to their employees where they can engage with each other, which has helped improve engagement and gives employees in different clinics an easier way to stay on the same page and get to know each other.

COMPANY:
Columbia Basin Health Association

HEADQUARTERS:
Othello, WA

EMPLOYEES:
400

OVERVIEW:
Columbia Basin Health Association (CBHA) was founded by a group of community members who wanted to guarantee equal access to health care to all people living and working within Othello's trade area, including migrants and seasonal farm workers. In late 1971, a small group gathered to brainstorm solutions to the healthcare crisis created by the growth of population, lack of physicians and low reimbursement to medical providers from public assistance.

The clinic opened with one staff physician working out of four exam rooms, and the first patient was seen in August 1973. They now support three clinics and offer a full range of services, filling a healthcare void in rural Central Washington.

OUTDATED INTERFACE, OLD INFORMATION

GCHC had an intranet that was hard to use, inflexible, and unengaging. They were delivering company news in a monthly PDF newsletter, which felt outdated and didn't get information out fast enough—after a month, it was old news. After some of their staff visited a sister community health center in Washington, GCHC saw firsthand what a modern intranet could do to improve their communication and engagement.

A ONE STOP SHOP

The MangoApps program is just what the doctor ordered for Greene County Health Care. The layout and design mimic a social media platform, which appeals to the staff across the board. They can now post current information about the organization quickly, and have created libraries to house documents that every staff member needs. Groups allow people from the same disciplines but different departments to share ideas and feedback, and stay in the loop with news in their area. Administrators find the system easy to use and update content regularly, including fun content for employee engagement.

COMPANY:
Greene County Health Care

HEADQUARTERS:
Snow Hill, NC

EMPLOYEES:
159

OVERVIEW:
Greene County Health Care Inc. is a community health center in North Carolina, with offices in Snow Hill, Greenville and Bayboro that offer medical, dental, mental health and virtual visits. Their services also include an on-site schools program and mobile services for area migrant workers and farmworkers and the community at large.

LEGACY INTRANET NEEDED A REVAMP

Based on employee feedback in combination with anticipated growth, MyoKardia decided they needed to revamp their legacy intranet, so that it would be more effective as they gained new employees and customers.

A NEW EMPLOYEE HOMEPAGE

MyoKardia created a MangoApps hub, branded as MyoSphere, which serves as their default employee homepage.They launched with a bevy of content, including a message from the CEO and a video walkthrough of their new headquarters. The homepage allows their employees to find company information easier and do their jobs more efficiently.

COMPANY:
MyoKardia

HEADQUARTERS:
San Francisco, CA

EMPLOYEES:
405

OVERVIEW:
OVERVIEW:
MyoKardia is a clinical-stage biopharmaceutical company pioneering a precision medicine approach to discover, develop and commercialize targeted therapies for the treatment of serious cardiovascular diseases.

They have used their precision medicine platform to generate a pipeline of therapeutic programs for the chronic treatment of the two most prevalent forms of heritable cardiomyopathy—hypertrophic cardiomyopathy, or HCM, and dilated cardiomyopathy, or DCM.

NO OVERARCHING DIGITAL EXPERIENCE

Upstream's legacy intranet had limited functionality and a poor search experience. As a result, employees had a hard time using it productively, and the platform saw low adoption rates. The team had no overarching digital experience or strategy, and employees had to use a disparate set of tools like Jabber and Jotform to communicate and collaborate. Their goal in working with MangoApps was to overhaul their employee experience and create a seamless digital hub.

A UNIFIED EMPLOYEE DASHBOARD

Through implementing MangoApps, Upstream Rehab has seen a large uptick in intranet usage. Employees now have a dashboard from which they can access all their tools, including an easy-to-use intranet with powerful search functions. They've also created a link between these internal tools and their external website, driving associates to the public site. Educational tools have made it easy for users to get onboarded with MangoApps, and they have replaced previous tools, saving money and unifying their employee experience.

COMPANY:
Upstream Rehabilitation

HEADQUARTERS:
Birmingham, AL

EMPLOYEES:
6,000

OVERVIEW:
Upstream Rehabilitation is a leading provider of outpatient rehabilitation services, with locations all around the US. They are headquartered in Alabama and were founded in 2004 with a mission to serve communities and provide exceptional outpatient care experiences for their patients.

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Z Zing HEALTH™

SPREAD OUT AND DISCONNECTED

Zing Health is a growing company with employees in different states. Their leadership team wanted to create a sense of community and inclusion for their employees and reinforced their company values. Being spread out, they needed a better way to build this culture remotely and give people a way to engage with each other and company information digitally.

A CENTRAL WORKSPACE

MangoApps provides a central workspace where Zing Health employees can access company information, policies, and the latest updates and news. Furthermore, it's easy for their team to create events and meetings, and acknowledge and recognize their peers when they go above and beyond, or for work and personal milestones. These tools help promote transparency and trust amongst team members, and build a strong culture even when everyone can't be in the same office.

COMPANY:
Zing Health

HEADQUARTERS:
Chicago, IL

EMPLOYEES:
100

OVERVIEW:
Zing Health was founded in 2019 to address inadequacies in the healthcare system by creating collaborative, community-based Medicare Advantage plans.

By extending 21st century health service solutions built around community, Zing Health seeks to drastically improve health outcomes in diverse populations that have been chronically underserved. Given that 80 percent of clinical outcomes are attributable to social determinants of health, Zing Health's unique approach acknowledges the importance of understanding a patient's circumstances outside of a clinical setting and offers a strategic, tech-enabled model that can scale to match the size of the problem.

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EPMG
Emergency Physicians Medical Group, PC

LOSING INFORMATION

With more than 500 hundred clinicians spread throughout 9 different states, EPMG needed a straightforward and efficient way to keep everyone informed. EPMG had tried to use email in the past, but content was often lost or difficult to understand. The organization was unable to easily announce upcoming events, share clinician findings, and provide resources to employees. And new hires, who are always occurring in a staffing organization, had a hard time sending and receiving important information. EPMG was ready for a mobile-friendly, visually engaging, and centralized company communication platform.

MAKING IT EASY

MangoApps helped EPMG seamlessly transition from frustrating emails to an integrated, easy to use, and supportive company intranet. EPMG was able to easily share all of its resources with employees and simplify the new hire on-boarding experience. With straightforward organization and comprehensive search features, employees no longer needed to dig through message archives or decipher complicated mass messages. In MangoApps, EPMG communication exists on a social media inspired news feed. Updates happen instantly and employees use comments, reactions, file sharing and more to interact together.

COMPANY:
Emergency Physicians Medical Group

HEADQUARTERS:
Ann Arbor, MI

EMPLOYEES:
Emergency Physicians Medical Group (EPMG) works with over 500 clinicians spread across more than 9 states.

OVERVIEW:
EPMG is a physician lead and owned management company, responsible for clinician staffing across several states and improving patient safety. EPMG also regularly holds health-related training programs and leadership forums.

With hundreds of clinicians spread across many different locations, EPMG needed an easy and effective way to keep everyone connected.

MangoApps gave EPMG the tools it needed to remove confusing communication methods and successfully connect all of their employees.

ABOUT MANGOAPPS

MangoApps helps companies in the healthcare space modernize their employee-facing applications. It brings intranet, communications, training & work management together into one secure platform to provide the most adaptable, intuitive, and unified experience on the market today.

TAKE THE FIRST STEP
SCHEDULE A DEMO!

THE ALL-IN-ONE TOOLKIT FOR HEALTHCARE ORGANIZATIONS

Learn More: www.mangoapps.com

Email us: sales@mangoapps.com

Schedule a demo: https://www.mangoapps.com/schedule-a-demo