

# WHY BANKS CHOOSE MANGOAPPS



Banks face the common organizational problems of any company—overreliance on email, cluttered inboxes, siloed information, and poorly organized intranet, to name a few.

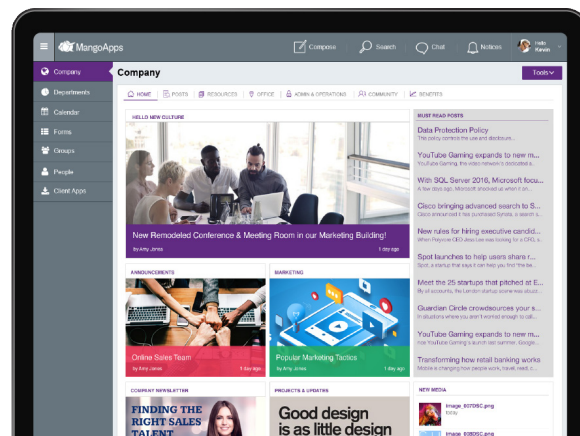
The added wrinkle of complex security needs makes it that much harder to find solutions, as many intranet and communications platforms simply do not have the functionality needed to protect and manage financial data.

Our banking customers love MangoApps because it has the deep security and permissions features they need, without compromising on the end user experience for their employees.

On the security and compliance side, we offer private cloud and on-premise deployment, as well as Compliance Cloud, a specialized version of MangoApps that is set up to meet your needs out of the box.

## MANGOAPPS IS THE PERFECT SOLUTION FOR YOUR BANK

- Our robust enterprise-level security features include DLP, flexible data retention policies, compliance monitoring, and much more.
- Permissions management is easy—you can have public and private spaces with nuanced roles and access, and collaborate with guest users where appropriate.
- Our user-friendly intranet platform has employee recognition and a social media-like interface, which will improve company culture and employee engagement.





## A NEED FOR CLARITY

Great Western had a litany of common communication and organization problems—too many emails were being sent to a large group, reducing ownership and causing clutter, and topics would be discussed across several email chains, creating confusion and inconsistency. They hoped that by working with MangoApps, they could create clarity and efficiency in their communications, and give each employee a personalized experience based on their role and responsibilities.

They also saw the opportunity to clean up their intranet and data policies, and start fresh with a clear set of expectations that would keep their employee portal useful and usable in the long term.

## BUILDING NEW CONNECTIONS:

MangoApps' intuitive data-driven search and personalized employee profiles made it easy to find information and geographically dispersed colleagues, and personalized dashboards with SSO and quick links boosted engagement and collaboration.

They now have a thriving, modern communication and intranet universe for their employees.

### COMPANY:

Great Western Bank

### HEADQUARTERS:

Sioux Falls, SD

### EMPLOYEES:

1,700

### OVERVIEW:

Great Western is a regional bank with over 170 locations around the western US. They have been in business since 1935. They are dedicated to making life great for people in rural communities, and seek to balance providing the capabilities typical of a much larger bank, with the customer-focused culture usually associated with smaller banks.



## BETTER COMMUNICATION BETWEEN BRANCHES

Interra Credit Union has multiple employees spread out between different branches across Indiana. They were looking to create a space where team members could find and share information in one centralized location, such as new employee announcements and documentation that needs to be shared across multiple departments.

## EMPLOYEE UPDATES & RECOGNITION

MangoApps allows Interra Credit Union to share updates company-wide or to specific teams, and have different departments collaborate on documents. Team managers can announce new hires and users can recognize one another's successes, as well as celebrate professional achievements.

### COMPANY:

Interra Credit Union

### HEADQUARTERS:

Goshen, IN

### EMPLOYEES:

300

### OVERVIEW:

Interra Credit Union, founded in 1932, emerged out of the Great Depression. Goshen locals scraped together what little money they had with the goal of creating a financial cooperative that could help each other.

Since its inception, the credit union has grown to serve more members and more communities, spanning across north central Indiana. Though times change, their values have not; the focus remains on a commitment to serve.





## A NEED FOR CONSOLIDATED TOOLS

Orange Bank & Trust had their employees using disparate digital tools, and no easy way for their employees to access everything they needed when they weren't in the office. They wanted to consolidate their collaboration, project management, and document storage in such a way that there could be closely controlled permission settings that vary by department, with room for guest users in some spaces.

## UNIFIED EMPLOYEE EXPERIENCE

Orange Bank & Trust worked with us to build a domain that's easy to use for new employees and admins, and provides a consolidated experience where all their tools and information are accessible. On top of that, they use MangoApps for chat, emergency alerts, surveys/polls, and employee recognition, and have been able to foster a strong culture of collaboration.

### COMPANY:

Orange Bank & Trust Company

### HEADQUARTERS:

Middletown, NY

### EMPLOYEES:

200

### OVERVIEW:

For more than 125 years, Orange Bank & Trust has been dedicated to the financial strength and security of the mid-Hudson Valley region of New York State.

Today, their experience and breadth of services combines with continued commitment to local ownership in giving local residents and businesses a financial partner that has the strength and independence to meet their needs. They offer a full line of banking services, based on personal relationships, as well as premier investment and wealth management solutions.



## KEEPING THINGS CONFIDENTIAL

As a financial institution, BAWAG PSK's greatest concern was for the safety and security of confidential content. The company wanted an easier way for employees to work on projects, access files, receive updates, and work remotely, while still guaranteeing the safety and protection of sensitive information. BAWAG PSK's ideal platform would have protected private cloud hosting, hosting from a secure data center in the European Union, encryption abilities, and restricted access controls, all while being easy-to-use and intuitive enough to benefit employees.

## SAFE, INTUITIVE, AND EFFECTIVE

MangoApps strikes the perfect balance between uncompromised security and an enjoyable user experience, making it just right for BAWAG PSK. In fact, MangoApps was the only private cloud service that was able to satisfy all of BAWAG PSK's requirements, including end-to-end encryption with 256-bit AES, encryption during transmission, and encryption at rest. BAWAG PSK employees can now interact and engage fully with coworkers, easily accomplish tasks, receive company news, and increase their overall productivity without safety concerns of any kind.

### COMPANY:

BAWAG PSK

### HEADQUARTERS:

Vienna, Austria

### EMPLOYEES:

BAWAG PSK maintains 4,000+ employees in 500 branches throughout Austria.

### OVERVIEW:

BAWAG PSK is one of Austria's largest and best-recognized banks. The organization serves 1.6 million private customers and more than 60,000 business customers located all over Austria.

BAWAG PSK needed a modern and intuitive file sharing tool with state-of-the-art security features.

MangoApps gave BAWAG PSK a private, secure, and confidential space to safely share information.



## SAFETY AND SECURITY

As a financial services provider, security at QIWI is essential. Employees needed a way to keep important, confidential, and sensitive information safe without making it impossible to access. Customer content had to be secure without stopping employees from working effectively. As leaders within the financial industry, QIWI also needed a centralized space for employees to collaborate and brainstorm together about industry advancements and solutions to customer needs. Finally, QIWI required all of its resources to be centrally located and easily accessible to workers both at a desk and in the field.

## THE COMPLETE PACKAGE

MangoApps offered QIWI everything it needed and a little more. Its comprehensive mobile app made switching between a desktop and a smart device easy, without losing any functionality. And a new collaborative and engaging enterprise social network turned sharing ideas, storing files, and working together a breeze. QIWI even started utilizing even more features like intranet pages and project management tools. But most importantly, MangoApps' high-level security features, private groups, and custom permission settings ensured QIWI's internal information stayed safe under every circumstance.

### COMPANY:

QIWI

### HEADQUARTERS:

Nicosia, Cyprus

### EMPLOYEES:

QIWI has more than 1100 employees located all around the globe.

### OVERVIEW:

QIWI is the leading provider of next-generation payment services in Russia and the Commonwealth of Independent States. QIWI has millions of virtual wallets, kiosks, and terminals available for its more than 70 million customers.

QIWI needed a secure, collaboration centered, file sharing system to help employees safely access information and brainstorm innovative solutions.

MangoApps provided straightforward file sharing capabilities and an engaging enterprise social network encompassed in advanced security settings.





## INFORMED ON-THE-GO

As a not-for-profit credit union, SLCCU is proud to provide members with better rates, fewer fees, and an exceptional overall experience. SLCCU was ready to become even better by strengthening its internal communication. SLCCU tellers and other floor staff often worked on-the-go or without regular access to a computer. Staying up-to-date on news was difficult and employees struggled to communicate with the corporate office and other branches. SLCCU need a mobile, social, and easy to use tool to help employees communicate quickly across the company and build a supportive company community.

## A SOCIAL SETTING

MangoApps perfectly combined the security features of a financial institution with the social tools employees loved. As a social media inspired platform, MangoApps created a visually engaging and familiar experience, especially for younger employees, making it the perfect place for company culture to grow. And MangoApps' easily accessible company intranet turned searching for and sharing news into a simple and straightforward experience. Employees were no longer uninformed or out of the loop, and could receive and react to updates instantly, even without a company email address.

### COMPANY:

St. Louis Community Credit Union

### HEADQUARTERS:

St. Louis, MO

### EMPLOYEES:

St. Louis Community Credit Union (SLCCU) has 150+ employees spread across the greater St. Louis region.

### OVERVIEW:

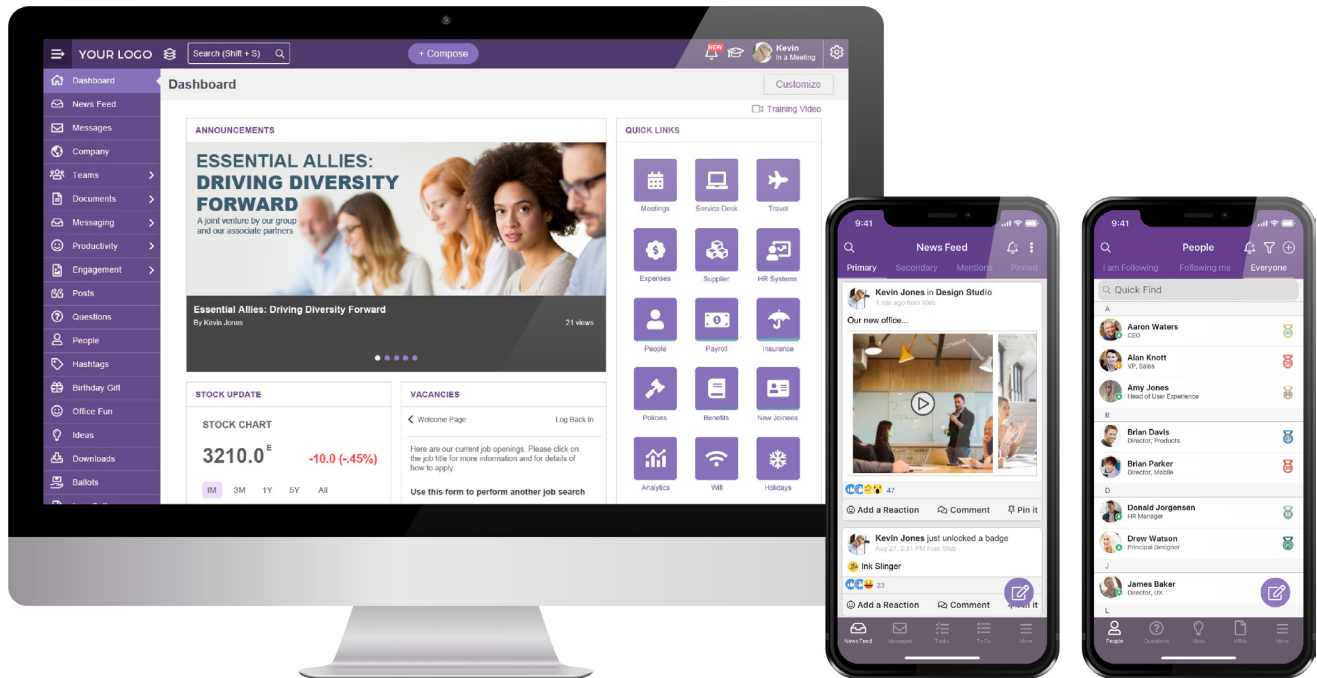
SLCCU is Missouri's 6th largest credit union, providing affordable and personalized banking services to more than 60,000 members. SLCCU serves members in 11 branches throughout the greater St. Louis area.

SLCCU needed a mobile, user-friendly, and socially engaging collaboration tool to help its on-the-go employees work effectively.

MangoApps provided SLCCU with a social media inspired collaboration platform utilizing the tools employees already loved.

# ABOUT MANGOAPPS

MangoApps helps companies modernize their employee-facing applications. It brings intranet, communications, training & work management together in one platform to provide the most adaptable, intuitive, and unified experience in the market today.



TAKE THE FIRST STEP  
**SCHEDULE A DEMO!**



**BRIDGING THE GAP BETWEEN DESKLESS AND DESK WORKERS**

Learn More: [www.mangoapps.com](http://www.mangoapps.com)

Email us: [sales@mangoapps.com](mailto:sales@mangoapps.com)

Schedule a demo: <https://www.mangoapps.com/schedule-a-demo>