

CONTACT

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- 📍 Marietta, GA 30062

SKILLS

- Digital Imagery
- 3D Modeling
- Adobe Illustrator
- Visual Design
- Logo Design
- Early childhood development
- Schedule management
- Networking and collaboration
- Time management
- Employee training and development
- Plan projects
- Collaborate cross-functionally

EDUCATION**BACHELORS OF MEDIA**

ENTREPRENEURSHIP Dec 2021
Georgia State University, Atlanta, GA

- GPA: 3.52
- Dean's List Honoree, 4 semesters
- Awarded HOPE Scholarship
- Awarded Chick-fil-A Scholarship, 2020-2021

ASSOCIATE OF ARTS Aug 2020
Georgia State/Perimeter College, Atlanta, GA

- GPA: 3.48
- Awarded Chick-fil-A Scholarship, 2018-2019
- Awarded HOPE Scholarship

EXPERIENCE**PERSONAL NANNY** Aug 2020 - Current

Jackson Family, Marietta, GA

- Easily assimilated into households with diverse traditions, routines, and religious/dietary practices.
- Accommodated last-minute schedule changes and followed parental guidelines and cultural mores when caring for children.
- Cared for the needs of children, enforcing rules governing the safety and conduct of children.
- Monitored and supervised children.
- Assisted school-age children with homework.

CREW TRAINER Sep 2018 - Aug 2020

Chick-fil-A, Marietta, GA

- Trained crew members in poor performing store and taught basic skills.
- Followed training curriculum that emphasized expectations for an exceptional team associate.
- Increased employee retention by establishing a positive environment among team members.
- Promoted teamwork, customer focus, and commitment to meet performance metrics.
- Served customers, motivated crews, and kept the restaurant clean and well organized.
- Identified workers struggling with concepts and discussed needs with supervisors.

AUDIO VISUAL TECHNICIAN Jun 2019 - Aug 2020

NORTH RIVER CHURCH OF CHRIST, Marietta, GA

- Provided sound and light design and services for live events.
- Selected formats, content, and equipment to accommodate project needs.
- Installed, troubleshoot, and configured equipment for optimal performance.
- Installed and maintained various A/V communication systems such as multi-cast devices, video conferencing, and control units.

SHIFT MANAGER Aug 2016 - Sep 2018

Chick-fil-A, Marietta, GA

- Counted money in cash drawers at the start of each shift and balanced drawer at the end of each shift.
- Coordinated work handoffs and schedules with other Shift Managers.
- Addressed and resolved customer inquiries and complaints and engaged with customers to determine satisfaction levels with products offered.
- Analyzed productivity reports managing overall performance.
- Supervised hourly and temporary personnel, providing work direction and reviewing work processes.

CASHIER AND FLOOR ASSISTANT Jan 2016 - Aug 2016

PARTY CITY, Kennesaw, GA

- Assisted customers with locating items, answering questions, and providing direction and service.
- Maintained merchandise displays, including endcaps, floor displays, and aisles.
- Found ways to improve customer experience by taking accountability and acting as store Brand Ambassador.
- Solved complaints by customers and issued credits for returned merchandise.
- Processed cash register transactions by inputting product costs and giving back change.