ABDULLA MOHAMMED BAHADI

IT/ERP Head

Email: bahadi.abdulla@gmail.com

Mobile: +971 56 966 2699

Address: Sharjah, UAE

Abdulla LinkedIn Profile Link

COMPETENCIES

- ERP Implementation & System Migration
- Business Intelligence & Data Visualization
- Real-Time Reporting & Forecasting
- Process Optimization & Root Cause Analysis
- Project Management & Delivery
- Stakeholder Communication & User Training

EDUCATION

- *BACHELOR OF ENGINEERING IN ELECTRONICS & COMPUTER SCIENCE, Jawaharlal Nehru Technological University, Anantapur, India, 2012*

CERTIFICATIONS

- Certified Data Management professional (CDMP-DAMA) 2023
- Scrum Fundamental Professional, Scrumversity, 2023
- Certified Lean Six Sigma Green Belt, 2023
- Certified KPI, Strategy & Performance Management Professional, 2021
- Cisco Certified Network Associate (CCNA), 2012

TECHNICAL SKILLS

- Yardi Voyager
- SAP REFX, FI, MM
- MS Power BI, Orion BI, MYSQL
- Python, SSIS, Informatica Power Centre
- MS Project, MS Visio
- One Stream, SQL Server

OTHER DETAILS

- Languages: English, Hindi
- Nationality: Indian
- Date of Birth: 6th Sep 1990
- Driving License: Valid India

SUMMARY

- Results-driven IT Manager and ERP Specialist with over 13 years of experience driving digital transformation across the Commercial, real estate and asset management sectors in the UAE and Qatar. Specialized in ERP systems (Yardi, SAP, Odoo) and IT service delivery, with a strong record of aligning technological initiatives with business goals.

- Proficient in data-driven problem solving, process optimization, and cross-functional project leadership, with a hands-on approach to business intelligence, automation, and system integration.

KEY SKILLS

ERP & Application Management:

o Implementation & support of Yardi, SAP, and Odoo systems
o Functional-technical alignment, UAT coordination, system stabilization
o Application sizing, load handling, and platform deployment planning

Business Intelligence & Data Analytics:

o Power BI, Yardi Orion BI, SSRS, SSIS, SSAS, DAX
o Dashboarding, KPI visualization, automation of manual reports
o Data collection, transformation, cleansing & ETL pipelines

Digital Business Transformation:

o Automation of finance, leasing, and FM workflows
o Strategic IT planning & tech stack evaluation
o Proven track record in reducing turnaround times and manual work

Process Optimization & Task Management:

o Lean Six Sigma methodologies
o Reengineering legacy processes and tracking systems
o Change management and SOP creation

People & Vendor Management:

o Mentoring data analysts and technical teams
o Coordinating across departments, external vendors & ERP consultants
o Strong interpersonal communication and training delivery

NOTABLE ACHIEVEMENTS

- Automated internal reporting via Power BI & Orion BI, saving over $1M in annual operational costs.

- Successfully deployed SAP modules for a QAR 2.3B asset management portfolio across 14 projects.

- Reduced utility processing costs by 30% through invoice automation and scheduling tools.

- Rebuilt tracker workflows to improve task completion timelines by 35% across departments.

- Trained and mentored 50+ data professionals, expanding the operational footprint by 20%.

- Introduced Lean practices, improving delivery efficiency by 50%+ in reporting and analysis.

- Achieved significant cost savings through deployment of open-source tools, Windows Server licensing optimizations, and PRTG.

- Delivered a customized software module with cross-team collaboration, achieving 100% client satisfaction.

- Enabled seamless communication by migrating company-wide communication to Outlook & Teams from WhatsApp.

- Negotiated vendor support agreements to streamline legacy-to-Yardi migration, ensuring smooth go-live.

PROFESSIONAL EXPERIENCE

Emirates Properties | Dubai, UAE
IT Manager | Feb 2025 – Present

o Leading the implementation of the Yardi ERP system for Residential Leasing, Finance, and Facilities Management, including guiding data cleansing, migration, and validation.

o Successfully transitioned internal communication from WhatsApp to Microsoft Outlook and Teams, ensuring secure and efficient collaboration across departments.

o Designed and implemented the company's first HR onboarding and offboarding process, improving IT asset tracking and system access control.

o Resolved legacy system user access issues by deploying automated session timeout logic, improving login availability.

o Optimized daily task tracking systems and reduced process delays by 35% through logical restructuring and stakeholder coordination.

o Acted as liaison with legacy system vendors, negotiated support agreements, and facilitated smoother data handover for Yardi deployment.

o Mentored the in-house data analyst for ERP data preparation and worked cross-functionally to improve internal adoption of Microsoft 365 tools.

DGM Investment LLC | DUBAI, UAE
IT Manager | Dec 2023 - Feb 2025

o Successfully implemented the Yardi system for property management, ensuring a smooth go-live transition.

o Deployed the Odoo system for comprehensive inventory and multi-group financial management.

o Deployed advanced firewall security with Extended Detection and Response (XDR) for enhanced network protection.

o Installed and configured Layer 3 switches, implementing Access Control Lists (ACL) and port tagging for optimized network traffic management.

o Implemented Active Directory with failover clustering to ensure high availability and domain service reliability.

o Set up a comprehensive network monitoring system for real-time network performance tracking and issue detection.

o Deployed PaperCut Print Management System, supporting up to 10 printers, resulting in cost-effective and streamlined printing operations.

o Established a centralized file server for secure user backup archives and local file sharing.

o Introduced an IT Help Desk Ticketing System, enhancing issue resolution efficiency.

ASSETS MANAGEMENT | DOHA, QATAR
Sr. Application Specialist | Mar 2020 - Oct 2023

o Implemented and maintained ERP systems such as SAP and Yardi, integrating them with hotel operations for seamless management.

o Deployed BI solutions and coordinated with leasing and finance teams to ensure proper system reporting and analysis.

o Oversaw PMIS and DMS deployment, delivering customized data solutions to improve efficiency across the Mall of Qatar and associated properties.

o Conducted regular system audits and collaborated with the international IT group to enhance security and infrastructure.

UNITED DEVELOPERS (PLACE VENDOME QATAR) |LUSAIL, QATAR
ERP Administrator| Feb 2017 - Nov 2019

o Oversaw IT management for Place Vendôme Doha, supporting the hotels' integration with the mall's systems.

o Implemented ERP solutions and business intelligence tools tailored to finance and leasing requirements.

o Created custom SQL reports and managed Yardi System databases, ensuring secure and efficient operations.

o Collaborated with international teams to enhance IT infrastructure and security.

URBACON TRADING & CONTRACTING (MALL OF QATAR) |AR-RAYYAN, QATAR
IT Officer| Dec 2015 - Nov 2016

o Worked with IT operations for AlRayyan Hotel Doha, Curio Collection by Hilton, ensuring seamless integration with Mall of Qatar systems.

o Deployed and supported the Yardi System for retail management and provided configuration and user training.

o Managed network infrastructure, including switches, firewalls, and servers, and provided end-user support.

o Developed custom SQL reports and administered end-user access rights and menus.

LBDI | DOHA, QATAR
IT Support Officer| Dec 2014 - Aug 2015

o Installing and operating Windows desktop and server operating systems.

o Travelling to client locations to assist with installation, deployment, and troubleshooting.

o Managing IT Assets and providing management with a weekly report.

ZOOM TECHNOLOGIES | HYDERABAD, INDIA
Network Instructor| Jul 2012 - Sep 2014

o Installing and configuring Cisco Layer 2 and Layer 3 switches and Routers.

o Design and Configure LAN Segmentation Utilizing

o VLANs and Inter-VLAN Routing with Appropriate IP Address Subnetting

o Configuration of client-initiated and site-to-site VPNs

o Corporate and regular training for CCNA and other Cisco certification courses.