

First round is letter writing.

JAM

describe your attire

Group Discussion, Technical and HR

Interview Questions

- Introduce Yourself.
- Why do you want to get into a Technical support job?
- What is IMTS?
- Do you have any idea about the job and how the work is going to be?
- Questions from resume
- What are expectations from company?
- basics on Sql queries n stuff, networking, database
- projects, future goals
- Why opting a IMTS engineer role ?
- why Mindtree?

Role:

It's mainly about infrastructure management like server, storage, network, application middle ware, security, database, devops support.

IMTS (INFRASTRUCTRE MANAGEMENT and TECHNICAL SUPPORT)

Mindtree Infrastructure management optimize performance and availability as well as quickly resolves issues.

Infrastructure management is sometimes divided into categories of [systems management](#), [network management](#), and [storage management](#). Infrastructure management products are available from a number of vendors including [Hewlett-Packard](#), [IBM](#), and [Microsoft](#).

Among other purposes, infrastructure management seeks to:

- Reduce duplication of effort
- Ensure adherence to standards
- Enhance the flow of information throughout an information system
- Promote adaptability necessary for a changeable environment
- Ensure [interoperability](#) among organizational and external entities
- Maintain effective
- [change management](#) policies and practices

Although all business activities depend upon the [infrastructure](#), planning and projects to ensure its effective management are typically undervalued to the detriment of the organization. According to IDC, a prominent research firm (cited in an article in *DMReview*), investments in infrastructure management have the largest single impact on an organization's revenue.