

FLY2U

User Manual

1. Main Page

This is main page. It introduces our two main services: for service provider, and for users who want to deliver their products. Users can access each service by clicking the blue button in the center.

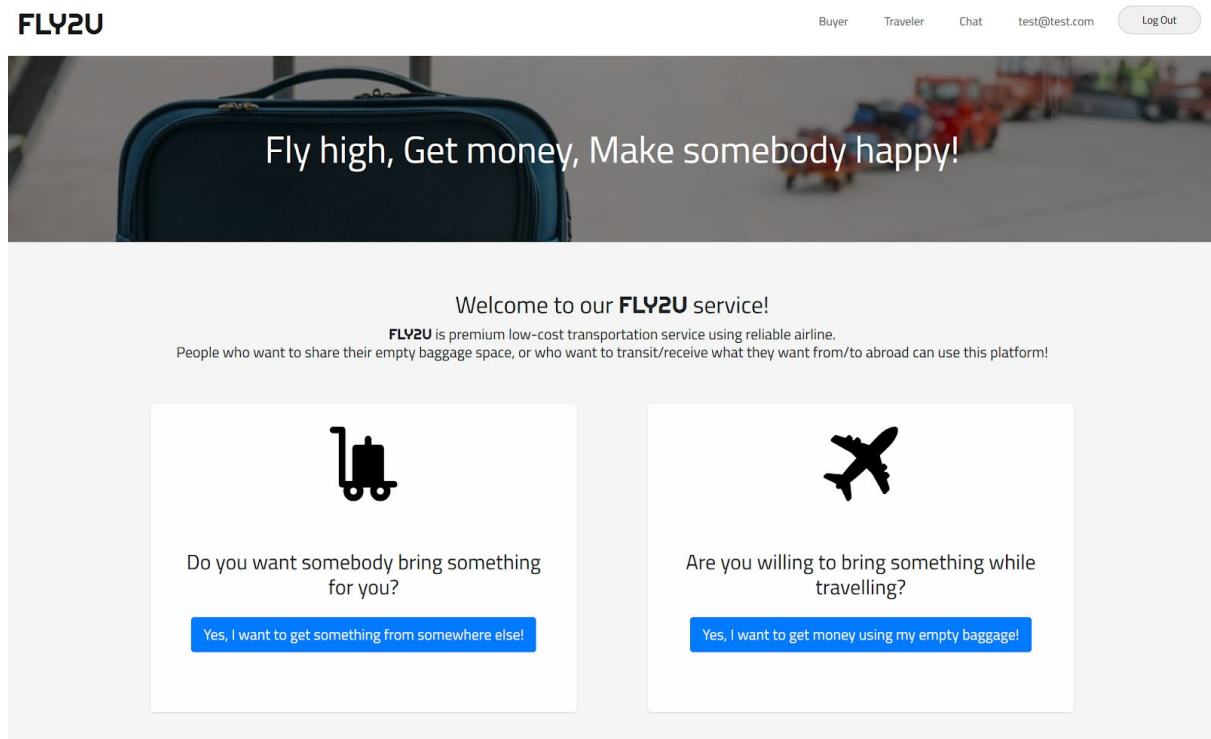


Figure 1. Main page

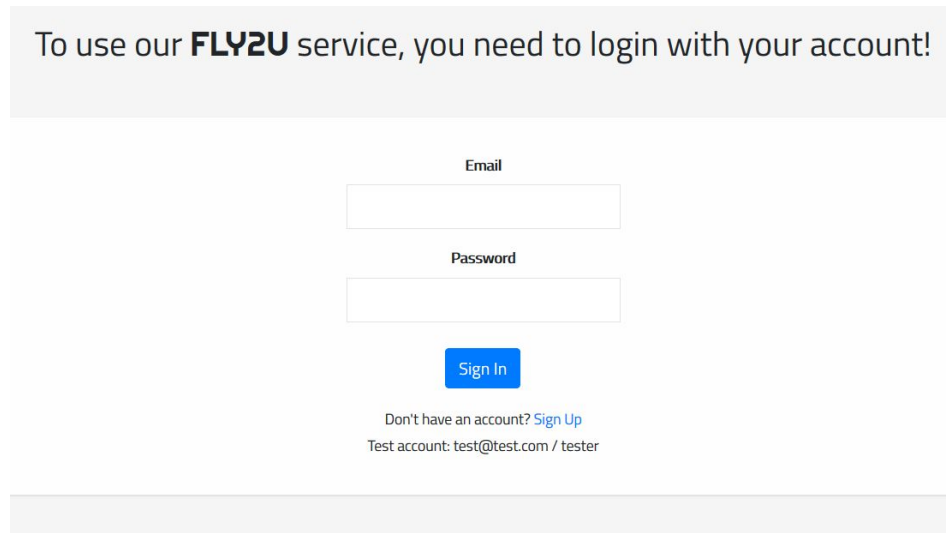
2. Register

To use our service, user can register their account by clicking 'Get Started' button on the top bar. Or, people can register if they click any menu that requires authentication.



Figure 2. Get started button

After clicking 'Get Started' button, users can login if they already have an account. Otherwise, they have to register to use our service. People can register the account by clicking 'Sign Up' text in the login page.



To use our **FLY2U** service, you need to login with your account!

Email

Password

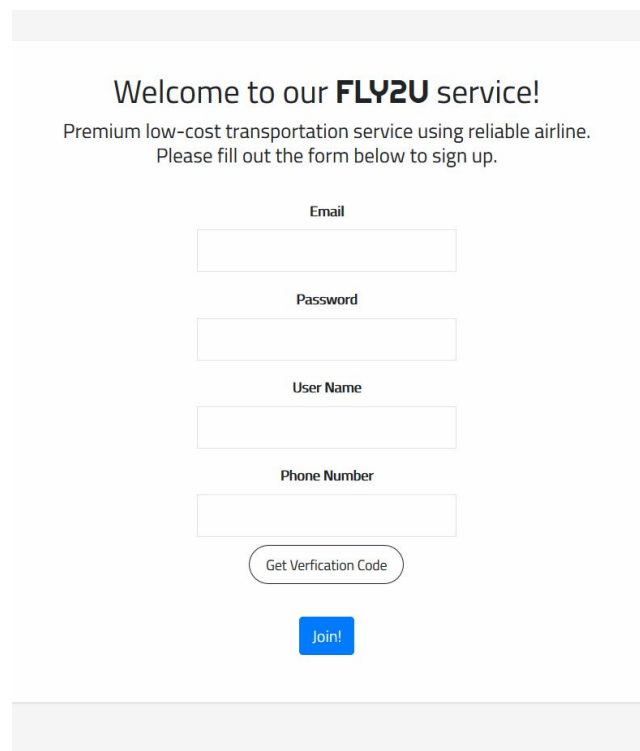
[Sign In](#)

Don't have an account? [Sign Up](#)

Test account: test@test.com / tester

Figure 3. Get started page - login

To make the account, customers need to enter their information such as email, phone number, and their name. We only collect minimal information that is needed to provide our service to all users.



Welcome to our **FLY2U** service!

Premium low-cost transportation service using reliable airline.
Please fill out the form below to sign up.

Email

Password

User Name

Phone Number

[Get Verification Code](#)

[Join!](#)

Figure 4. Register page

3. User Page

After login or register, the user will see the user page. This page is for users to manage their delivery status, or their personal information more than register information to help receive or send their products in the service.

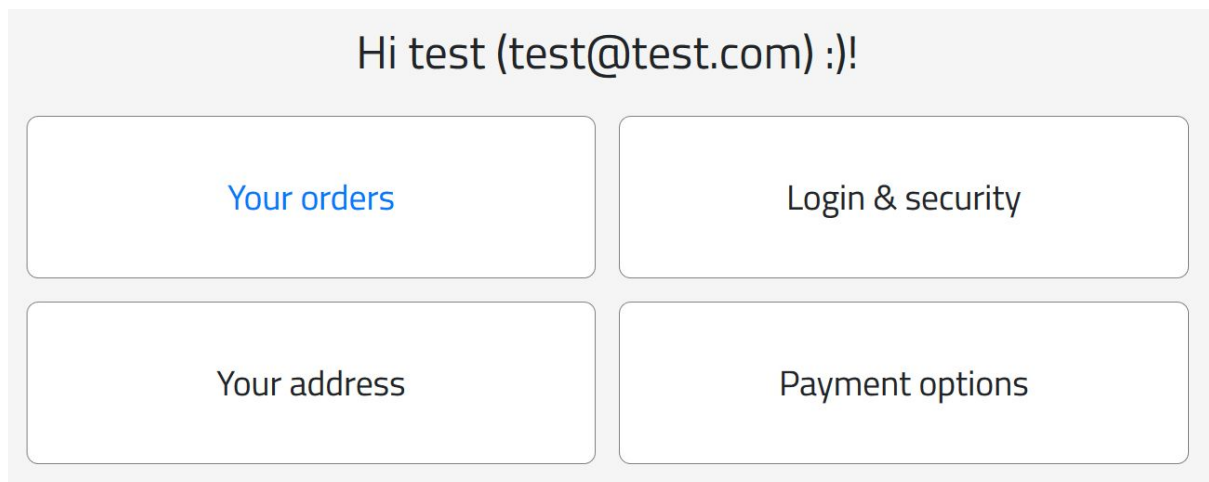


Figure 5. User page

Your orders button is connected to the page showing orders confirmed by service provider. We will see the orders page after explaining Buyer/Traveler pages.

4. Create New Service Post

If users want to provide transit service using their empty space, they can post the service offer by clicking the 'Traveler' tab in the top bar.



Figure 6. Navigation bar

In this page, users can check their previous posts in four types of status (Posted, Bargaining, Delivering, Delivered) and can decide to accept Buyer's request or not.

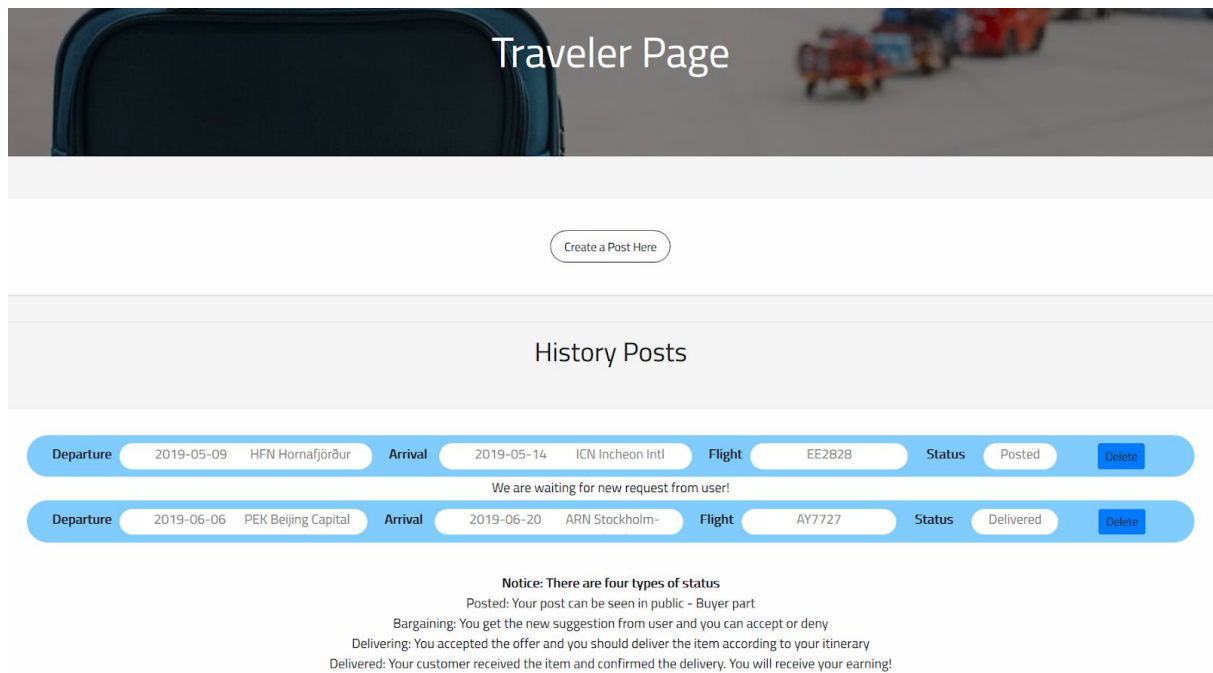


Figure 7. Traveler's page

If users want to put new post, they can click 'Create a Post Here' button in the middle of the page. They can put flight time and airport information. After filling in all information and clicking submit, the information will be shown in the history posts and Buyer's page as well.

The screenshot shows the 'Create a new post' form. At the top is a button labeled 'Create a Post Here'. Below it are several input fields: 'Flight time' with 'From' and 'To' sub-fields, 'Departure Airport' with a dropdown menu showing options like ARN, Stockholm-Arlanda (ARN), Stockholm, Sweden, etc., 'Flight Number', 'Available Space' (with a unit 'Kg'), and 'Estimated Price' (with a unit 'Kr/Kg'). There is also a checkbox for 'I agree with the general terms provided by FLY2U'. At the bottom is a blue 'Submit' button.

Figure 8. Create a new post

5. Check the Posts

Users can access Buyer's page with same account. In this page, users can see all posts in our platform including their previous posts and other user's page. Users can search for their best fitting offer. If one user wants to make a deal with another user, then user can click 'Contact' or 'Pay' button. Users can make their own decision by looking at each post's weight limit and estimated price set by service provider.

The screenshot displays the Buyer's page interface. At the top, there is a search filter section with the following elements:

- Time:** A range selector with 'From' and 'To' input fields.
- Departure Airport:** A dropdown menu.
- to Arrival Airport:** A dropdown menu.
- Destination:** A dropdown menu.
- Search:** A button.
- Show All:** A button.

Below the search filters, the section is titled "Search Results". It contains five post cards, each with a profile picture, email address, route, dates, weight limit, and a 'Your Post!' label. The fifth card also includes 'Contact' and 'Pay' buttons.

Profile	Route	Dates	Weight Limit	Buttons
test@test.com	HFN → ICN	2019-05-09 - 2019-05-14	Max 22kg / 22 SEK/kg	Your Post!
test@test.com	PEK → ARN	2019-06-06 - 2019-06-20	Max 22kg / 30 SEK/kg	Your Post!
dsfjksj@kg.com	NYO → CTS	2019-06-06 - 2019-06-19	Max 22kg / 100 SEK/kg	Bargaining with user
test3@test.com	ARN → HEL	2019-05-08 - 2019-05-11	Max 10kg / 100 SEK/kg	Contact, Pay
test@test.com	ARN → CPH	2019-05-30 - 2019-05-31	Max 10kg / 100 SEK/kg	Your Post!


Figure 9. Buyer's page

If the user click 'Contact' button, it will guide user to chatting with the service provider. If user already finished chatting with service provider, or just want to make a deal without chatting, then it also works just to click 'Pay' button.

6. Send a Request to Service Provider

If clicking 'Pay' button, users can check detailed information of the post, and put their product's weight. Then it will automatically calculate estimated price for the case. It can be different after getting real product as the real weight will be different.

Order Number: 7


test3@test.com, tester3

Type your estimated weight and calculate estimated price!

Estimated weight: (Max weight: 10)

Price: 0 (100 SEK/kg)

From: HEL Helsinki Vantaa

To: ARN Stockholm-Arlanda

Flight Time: 2019-05-08 - 2019-05-11

Figure 10. Payment - order detail

Type your estimated weight and calculate estimated price!

Estimated weight: (Max weight: 10)

Price: 900 (100 SEK/kg)

Figure 11. Automatic calculation of estimated price

If the user click 'Confirm to Pay' button, this post will be blocked to other user's after confirmed by traveler.

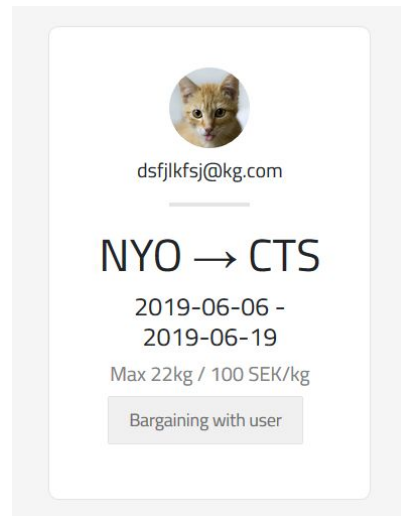


Figure 12. Blocked advertisement

7. Accept the Request from Buyers

Then the traveler will be notified that there is new request from Buyer. Traveler can accept the offer or decline it by checking the deal offered by Buyer.

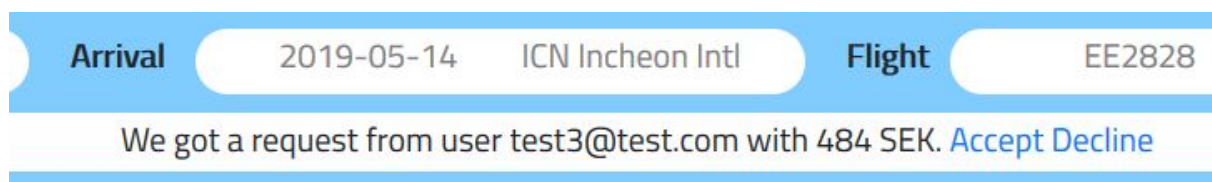


Figure 13. Traveler can check Buyer's request

If the service provider accepts the deal, then the service provider should chat with the user to deliver correct product, because they only can get the offered money only if they succeeded in delivering right product to right place.

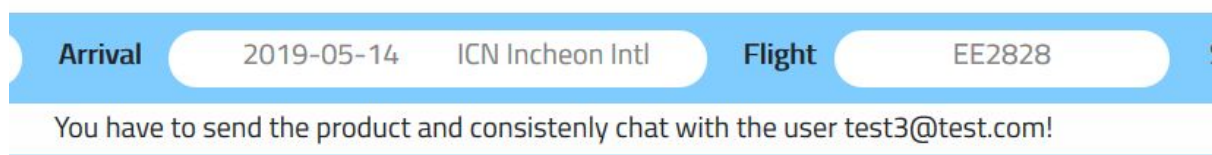


Figure 14. Message when accepting the request

If the service provider declines the deal, this deal will be available again in the Buyer's page, so that other Buyers can send the request to service provider.

8. Check and Confirm the Delivery

Now, Buyer sent a request to service provider, and service provider accepted this request. Then, the service provider must send the product using written flight itinerary. They have a responsibility to talk with Buyers to clearly check progress together. They can use their own chatting room page.

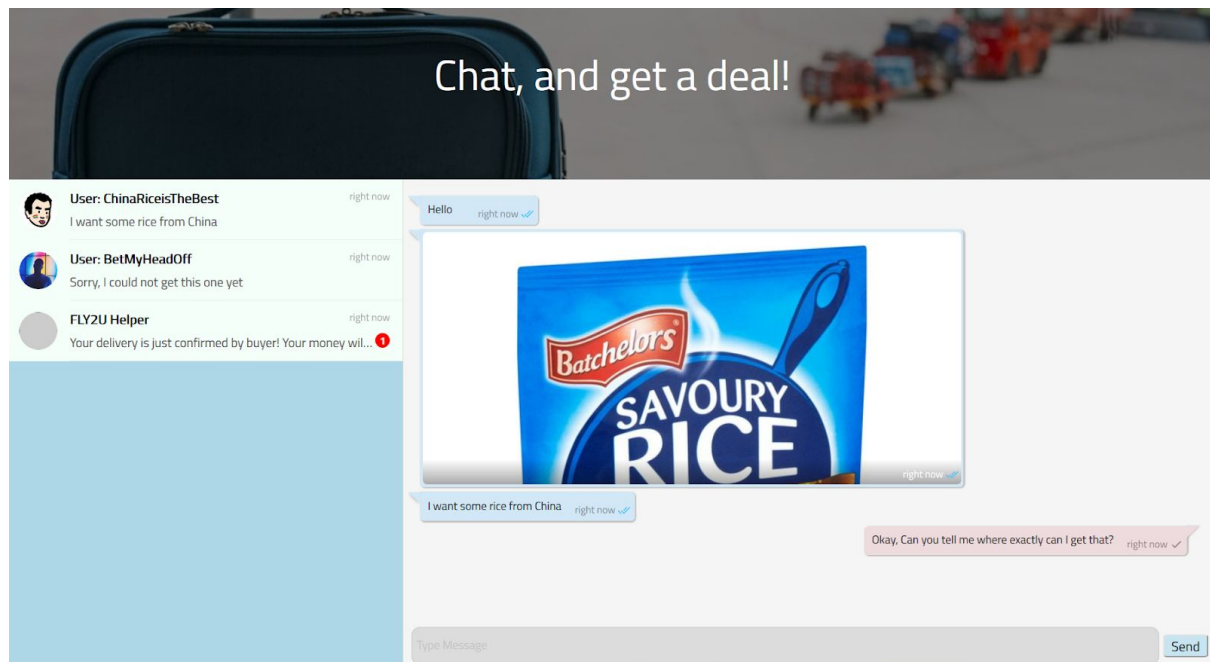


Figure 15. Chatting platform

After Buyers receive the product, they need to go to their user page by clicking their email address in the menu bar.



Figure 16. Users can go user page by clicking email

In user page, they can click 'Your Orders' menu to confirm their delivery.

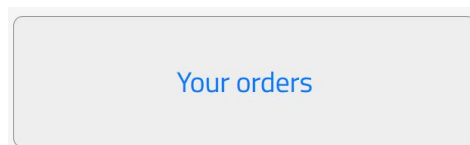


Figure 16. Your orders button in user page

In that page, they can click the 'Confirm Receive' button. Then our platform will send the money to service provider!

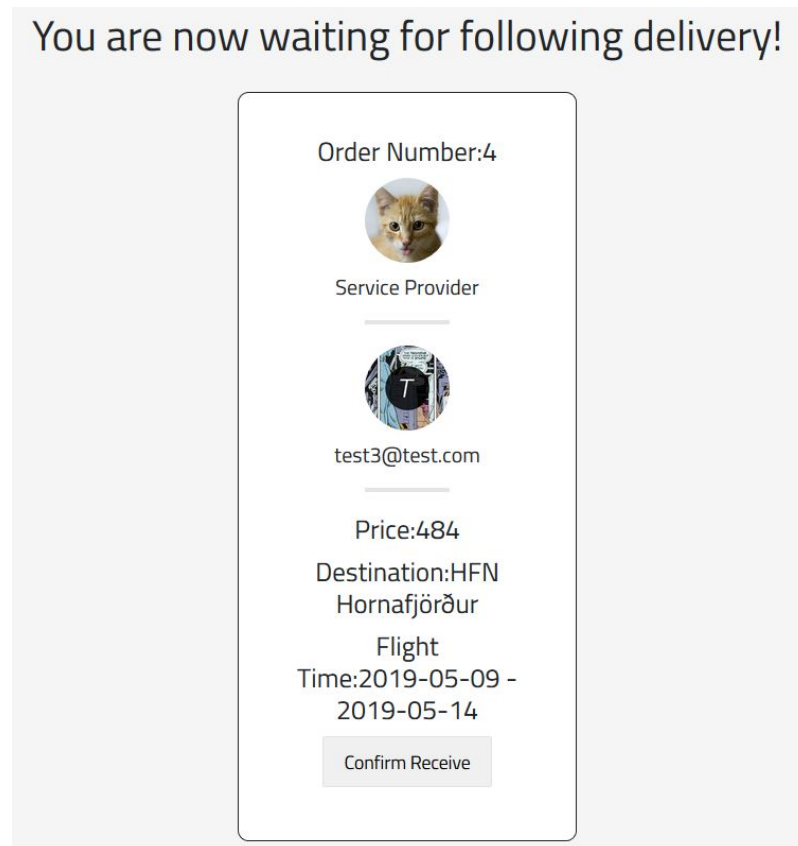


Figure 17. Order management in 'Your Order' menu

After buyer confirms, it will show 'Delivered' in service provider's traveler page.

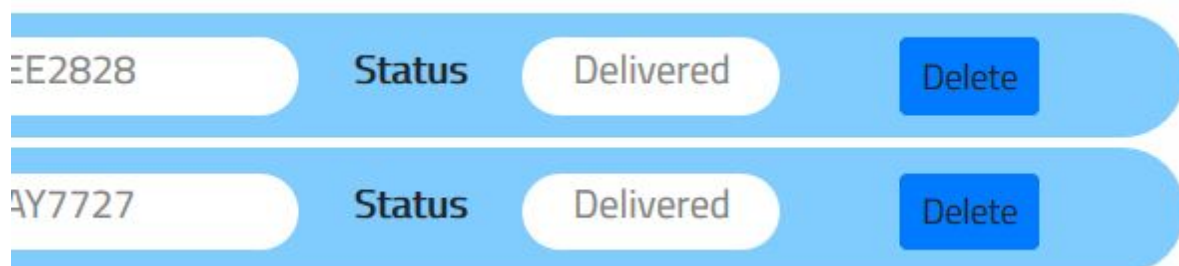


Figure 18. After buyer confirms, it will show 'Delivered'