**Alagunellaikumar.S**

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**Career Objectives**

* + To establish myself as a successful IT professional by continually improving my skills and knowledge.
  + To make good use of my commitment towards the growth of the company and myself.

**Professional Summary**

* + Having 6 years of IT experience encompassing a wide range of skill set, roles and industrial verticals.
  + Exposure in complete life cycles of software projects and a product.
  + Well versed in **Microsoft Dynamics CRM 2016,2015,2013**,**2011**,**Object Oriented Programming, Asp.net, C#.Net, Web Services, WCF, Rest Service, Ajax, Java Script, Ext JS, Analysis & Development concepts,** **MS-SQL server 2005**,**Dynamics AX AIF integration, node js,Angular js,Sharepoint 2013,Biztalk server,SSIS**
  + **Microsoft Certified Professional and Specialist in CRM customization and configuration ID-12310475.**
  + Currently working in **Karya technology**, Chennai as a **CRM Technical Lead**.

**Dynamics CRM Summary**

* Dynamics CRM(2013,2015 and 2016) installation
* Configure ADFS in CRM.
* Upgrade the CRM
* Dynamics CRM integration with Sharepoint or other third party tool
* Integrating dynamics CRM with dynamics ERP or other ERP application
* Customized in sales,service and marketing module in CRM
* Experience in developing own custom plugin for Javascript auditing in CRM
* CRM OOB workflow and custom workflow implementation
* Migrating data third party application to CRM
* Experience in SSIS and scribe integration in CRM
* Developed custom SSRS Reporting
* Experience in design pattern,custom entity framework in .net

## **Career Summary**

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| **Organization** | **Designation** | **Duration** |
| **Karya technology**  Phaeros IT India  Prudenforce Techno System | **Senior Analyst**  Software Engineer  Software Engineer | **Feb’14 to till**  **Jan’11 to Feb’14**  Jan’10 to Jan’11 |

**Technical Skills**

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| **Description** | **Skill set** |
| **CRM Tools** | **Microsoft Dynamics CRM 2016,Microsoft Dynamics CRM 2015,2013,2011 On-Premise and online** |
| **Web Stack** | **Asp.net, C#.Net, Web Services, WCF,SQL server 2005, Ajax, Java Script, Ext JS, Node js, Angular js,HTML** |
| **Integration Tool** | **Scribe,SSIS** |
| Programming Languages | C ,C++,C#, Vb.net |
| Scripting Languages | JavaScript, EXT JS, Node js |
| Databases | MS SQL Server 2005,2008 |
| Reporting technology | Crystal Report,SSRS |
| Web Server | IIS 7.0 |

**Academic summary**

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| **Education** | **Institution** | **% Secured** | **Year of passing** |
| SSLC | Devangar Higher Secondary School, Aruppukottai | 91 | 2003 |
| HSC | Devangar Higher Secondary School, Aruppukottai | 79.58 | 2005 |
| BE (ECE) | Sree Sowdambika College of Engg, Aruppukottai | 70 | 2009 |
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**Project summary**

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| --- | --- | --- | --- |
| Project Name | Upgrade CRM 2011 to CRM 2016 and Customization | | |
| Client | US | | |
| Organization | *Karya Technology* | | |
| Technology | CRM 2016 | | |
| Responsibilities | Analyzing the requirements and interaction with client on the requirements.  Preparing the Technical documents for the team to develop an application.  Installed Dynamics CRM  Installed SQL server,ADFS  Configured ADFS and IFD  Developed custom SSRS Reporting  Integrated and monitored SharePoint 2013 integration with CRM 2016 for document management under different site security settings  Ribbon customization | | |
| Duration | 02 months | Team Size | 3 |

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| --- | --- | --- | --- |
| Project Name | Financial implementation | | |
| Client | Cannada | | |
| Technology | CRM 2016,MVC with REST service | | |
| Responsibilities | Analyzing the requirements and interaction with client on the requirements.  Preparing the Technical documents for the team to develop an application.  Involved in the design of various plug-in modules and workflows using CRM service calls  Customize system components such as forms, views, attributes, relationships, and entity mappings  Involved in customizations, extension, maintenance and support of entire CRM implementation  Created custom workflows to manage the customer claims.  Developed REST service to integrate with Dynamics AX application.  Ribbon customization | | |
| Duration | 04 months | Team Size | 3 |

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| --- | --- | --- | --- |
| Project Name | Global customer management | | |
| Client | US | | |
| Organization | *Karya Technology* | | |
| Technology | CRM 2015,MVC with REST service, XRM,Scribe | | |
| Responsibilities | Analyzing the requirements and interaction with client on the requirements.  Preparing the Technical documents for the team to develop an application.  Involved in the design of various plug-in modules and workflows using CRM service calls  Customize system components such as forms, views, attributes, relationships, and entity mappings  Developed custom SSRS Reporting  Involved in customizations, extension, maintenance and support of entire CRM implementation  Created custom workflows to manage the customer claims.  Integrated and monitored SharePoint 2013 integration with CRM 2015 for document management under different site security settings  Developed REST service to integrate with Dynamics AX application.  Enhanced and developed Business Process Flows as per the client needs.  Working with data imports,Exports in CRM.  Ribbon customization | | |
| Duration | 09 months | Team Size | 3 |

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| --- | --- | --- | --- |
| Project Name | Ticketing system | | |
| Client | UK | | |
| Technology | CRM 2015, C#.Net | | |
| Responsibilities | Analyzing the requirements and interaction with client on the requirements.  Configuration and customizing the application.  Created and integrated a Custom Web Page with MS CRM.  Developing plug ins and JavaScript  Used client-side scripting in JavaScript for data validation  work-flow development | | |
| Duration | 04 months | Team Size | 2 |

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| Project Name | MTTS | | |
| Client | Australia, New Zealand | | |
| Organization | *Karya Technology* | | |
| Technology | CRM 2015 online, MVC, C#.Net | | |
| Responsibilities | Analyzing the requirements and interaction with client on the requirements.  Configuration and customizing the application.  Created and integrated a Custom Web Page with MS CRM.  Developing plug ins and javascript  Used client-side scripting in JavaScript for data validation  work-flow development | | |
| Duration | 04 months | Team Size | 3 |

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| --- | --- | --- | --- |
| Project Name | Operational Management System | | |
| Client | USA | | |
| Organization | *Karya Technology* | | |
| Technology | CRM 2013,Scribe,ASP.NET,REST service | | |
| Responsibilities | Ribbon customization  Created and integrated a Custom Web Page (in ASP.Net) with MS CRM.  Developed REST service to integrate with Dynamics AX application. | | |
| Duration | 03 months | Team Size | 2 |

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| Project Name | **Global Implementation of MS CRM** | | | |
| Client | USA | | | |
| Organization | *Karya Technology* | | | |
| Technology | MS CRM 2011,Dot Net ( C#, ASP.Net and Web services) ,HTML ,Javascript,XML,Plugin | | | |
| Responsibilities | Analyze a requirements.  Developed custom plug-ins using C# .NET  Developed client-side scripting JavaScript  Developed custom SSRS Reporting  Go-Live Support | | | |
| Duration | 04 months | Team Size : 2 |  |

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| Project Name | **BASE Global Implementation of MS CRM** | | | |
| Client | USA | | | |
| Organization | *Karya Technology* | | | |
| Technology | MS CRM 2015,Dot Net ( C#, ASP.Net and Web services) ,HTML ,Javascript,XML,Plugin | | | |
| Responsibilities | Managing Implementation, Enhancements & Support for Rollouts  Developed custom plug-ins using C# .NET  Developed custom workflow  Developed client-side scripting JavaScript  Developed custom SSRS Reporting  Go-Live Support | | | |
| Duration | 06 months | Team Size : 2 |  |

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| Project Name | GSE | | | |
| Client | USA | | | |
| Organization | *Karya Technology* | | | |
| Technology | MS CRM 2015 ,Plugin,Custom Workflow,HTML,Javascript. | | | |
| Responsibilities | Analyzing the requirements and interaction with client on the requirements.  Involved in the design of various plug-in modules and workflows using CRM service calls  Customize system components such as forms, views, attributes, relationships, and entity mappings  Developed custom SSRS Reporting  Developed REST service to integrate with Dynamics AX application.  Enhanced and developed Business Process Flows as per the client needs.  Working with data imports,Exports in CRM.  Ribbon customization  Created and integrated a Custom Web Page (in ASP.Net) with MS CRM. | | | |
| Duration | 06 months | Team Size : 3 |  |

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| Product Name | Harbour View Plus | | |
| Client | Port of Cambodia , Cambodia , Port of Tanzania, Tanzania, Port of Melbourne, Australia | | |
| Organization | *Phaeros IT India* | | |
| Product Description | HVP is a Port Management & Community System. HVP allows the processing of the information that has been submitted in order to take operational decisions and to follow up the vessel call and port services.  A Harbour Master can review the submitted data about planned vessel movements and can approve the visit to the port. In doing so the Harbour Master is assisted by a large number of features of the application. Service suppliers can also logon to the system to see that their services have been requested and can accept to provide the service. Details of the provided services can also be recorded in Harbour View Plus, which are then also available for invoicing. Simply HVP handles, Vessel arrival & departure notices, Requests for port services, Cargo manifests, Dangerous goods declaration, Waste declaration, Passenger, Permit request, Routes & Restrictions. | | |
| Technology | Asp.Net, C#.Net, SQL Server 2008, Web services, Ajax, Ext JS | | |
| Responsibilities | Analyze, Design and implement new changes. Writing BL logic functions and complex queries. In charge of HVP release to the Implementation team. (Both Windows and Web application) User interface design, coding and unit testing. | | |
| Duration | 16 months | Team Size | 8 |

**Controls making**

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| Controls | Web controls | | |
| Technology | Ext Js, HTML, Asp.Net & C# | | |
| Description | These controls are client-side controls, but it has design time view while developing (UI Design) an application. This control gives desktop application feel to the user of an application. These controls reduce the burden of UI developers. | | |
| Responsibilities | Analyze .net & Ext Js control possibilities.  Simple and complex control making. In charge of control making and release to the development team. | | |
| Duration | 4 months | Team Size | 2 |

**Project summary**

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| Project name | Accufrate | | |
| Description | The project is based upon transportation of goods via roadways. It have group of all transportation company details with their rates of carrier. User can simply select a Multiple transportation based upon their goods and finally desire their one of the carrier and Information about a consigner and receiver information should be maintained as up to date. Consigner has able to view the carrier position currently it can be transported. | | |
| Role Played | User interface design, coding and unit testing.  Writing business logic and stored procedures for this module. | | |
| Duration | 7 months | Team Size | 3 |

## **Personal details**

DOB : 20/10/1987

Sex :   Male

Marital Status :    Married

Nationality :   Indian

Communication address :   Plot No-313A 4th-Cross Street,

Samayapuram,

Porur.

Chennai – 600116.

## **Declaration**

I hereby declare that the above-furnished details are correct and complete to the best of my knowledge.

**Date: Signature**

**Place:**  (Alagunellaikumar.S)