

#### **EDUCATION** CONTACT

#### **Texas A&M University**

B.S. Human Resource Development 2019 **Business Minor & Communications Minor** 

http://amberpatel.me

**\** 210-535-5921

San Antonio. Texas

## **EMPLOYMENT**

**TAMUHACK** College Station, TX 2016 to Current **Marketing and Operations Director** 

- · Assisted with interviewing and on boarding process for new members of the TAMUhack organizing committee.
- Led all event marketing.
- Maintained social media platforms (Twitter, Facebook Page, emails), and created event fliers.

#### PRIVATE LIFE INSURANCE AGENT

**Apprentice** 

San Antonio, TX 2016 to Current

- · Responsible for some communication between agent and client
- Maintained communication with clients through follow up emails, and phone calls.
- Formulated applications to present to the client during meetings and later submitted for approval.

#### **OLIVE GARDEN (DARDEN INC.)**

Hostess

Waco, TX Dec 2014 to May 2015

- Greeted and seated guest at the door while accommodating the guest's needs.
- Answered phone calls, booked reservations, and arranged larger parties using the ConnectSmart Hostess Software. Maintained constant contact with servers, kitchen staff and managers in the dinning room.
- Prepared menus, table tents, and silverware during the shift.
- Inspected for cleanliness in the lobby, and monitored supplies throughout the restaurant.

### **PROJECTS**

#### **TEXAS A&M LANTERN FESTIVAL**

2017 to Current

- Founder/co-organizer of new event for Texas A&M.
- Leading a team of 3 other students.
- Responsible for organizing, marketing, and contacting charities and on campus staff for approval of venue logistics.
- ~2000 attendees to launch biodegradable paper lanterns in the sky to help charities.
- Proceeds from this event will help children battle cancer.

## **ACTIVITIES**

## AGGIE STUDENTS IN HUMAN RESOURCE DEVELOPMENT · Active Member

2017 to Current

- Participated in profit shares to support the organization.
- Attended meetings, social events, and professional development events.

## **SKILLS & CERTIFICATIONS**

#### **SKILLS**

Creating and managing a blog Social Media Marketina **Customer Service** Workflow Optimization Self Motivated ConnectSmart Hostess by QSR Automations

#### **CERTIFICATIONS**

Microsoft Office Specialist Certification (in progress) **Dental Assisting Certification** Texas Handler Food Safety Certification

# VOLUNTEERING

#### **ICERV** · Active Member & Volunteer

2015 to Current

- Participated in various community service projects.
- Brainstormed ideas for upcoming community service events.
- Mentored new members.