CENG 323

Project Managment Lecture Notes

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Chapter 1

Introduction - October 14, 2020

1.1 Project

Project a *temporary* (a defined start and an end date) endeavor undertaken to create a unique product, service or a result.

A project could be developing a messanger application, a medicine, running a campaign, a CMS, building an house...

An **operational activity** is an ongoing process, the status quo. A **project** differs from an operational activity as the product is unique and new, it represents a change, it has a start and end date, whereas an operational activity does not have a stated begining or an end.

Projects generally have **cross-functional teams** that are from different field, ie: Software engineers, mechanical engineers, etc.

In summary, a project:

- has an end date and start date.
- introduces a change.
- has cross-functional teams.
- has uncertainties.

1.2 Project Managment

Project Managment is the application of *knowledge, skills, tools* and *techniques* to *project activities* to meeet the *project requirements*

Project managment uses previously learned techniques and information to manage a project to make it successful, managing the risk.

Projects has constraints and variables:

- Scope
- Time
- Cost
- Quality
- Benefits
- Resources
- Risks

1.3 Project Life Cycle

Project life cycle has foru steps.

Initialise

- Establish an organization
- Project character and definition

Plan

- Identify scope, tasks, dependencies and schedule
- Plan resources
- Clarify trade offs and decision making principles
- Develop a risk managment plan

Execute

- Monitor your progress
- Communicate and report
- Correct and control

Close

- Sign off: the project sponsor signs off the deliverables.
- Conduct a formal post-mortem: learn results from the projects.

1.3.1 Software Development Project

The user needs are used to create a software using the software development process in a predefined time schedule, using cross-functional teams (domain experts, sponsors, developers, etc.)

Software development process phases can be given as:

- Requirements engineering: Understanding the problem
- Design: How to solve the problem.
- Implementation: Actual programming of the solution.
- Verification & Validation: Testing of the program.
- Maintanance: Maintain the project after delivery as it is a living entity.

Requierements Engineering

Establish the services that the customer requires from the software system. **Elicitation** of the requirements from the user, **analysis** of the user, **specification** of the requirements using different methods: Natural language, UML, etc. And **validation** of the specification.

This process is a process that repeats itself.

Design

Describe the internal structure and organization of teh software system to provide the needs and specification (that was done in the previous part) of the stakeholders. **How** should the solution be.

- Software architecture
- Component/Object/Function design
- Interface specification
- Algorithm design
- ⋮

Implementation

Building of the software by following some principles adhering to software design.

Verification & Validation

Verification Did we built the system right? Are there any bugs, is it functioning.

Validation If the system is working, are we building the right system? Does it adhere to the specification and customer's wishes? *Does it meet the customer expectations.*

Verified systems, systems that work, may not be validated.

- Unit, system, integration testing
- User acceptance testing (UAT)
- Regression testing
- Performance Testing

Maintenance

Software is a living entity that borns, lives and dies. As it lives, it evolves. After the product is in production, after it is delivevered. Maintanence is through:

Corrective maintanance Fixing of bugs and issues in the software.

Perfective maintanance Adding new features to the software in accordance to the needs of the customers.

Adaptive maintance To maintain the system such that the system runs in updated or changing environments, adapting to chance.

1.3.2 Different Models

These project managment can be done in many different ways, here are two radically different ways:

Waterfall Proccess Model

Goes through all the steps one by one, completing each of them completely before continuing to the next step. (as much as possible)

Iterative and Incremental Development

Software grows incrementally, as the steps are completed slowly for different features, rather than completing them all in one go for all features.

In Iterative and Incremental development, the risk is decreased, the users get the software earlier, even if in a smaller scale.

1.4 Scope of the Class

This term adresses Requirements Engieering and Project Managment: As is proccesses, TD-BE processes, Software Requirements Specification (SRS), Project Charter and Software Project Managment Plan (SPMP).

We are pected to understand problem domain, understand processes, understand problems, understand user expectations **by** reading existing documents, interviewing stakeholders, searching on the iternetnet, etc.

1.4.1 the Project Charter

The project charter is the document issued by the project initiator or sponsor that formally authorizes the eixstence of a project and provides the project manager with the authority to apply organizational resources to project activities.

It is the starting point by the end of which everybody is in the same page.

The template for this course includes:

Project Goals

The justification of the project, gives a direction, puts everyone in the same page, helps identifying the scope. A goal is generally a **result** that is wanted to achieve.

It is **broad** and **long-term**. Such as developing a mobile application to give customers the ability to order.

Deliverables

High level things to be done in order to reach the project goals. Devilerables do not have to be tangible product, it can just be a process.

Producing user training fliers, designing and establish a user support service.

Scope Definition

The definition of the **boundaries**. This section includes defining what is inside the scope and what is outside the functions, it is not detailed.

Project Milestones

In medium and large scale projects, there are important intermediate stages that are necessary to be passed in order to achieve goals.

Milestones can be used to monitor and check the progress of the overall project to realise problems earlier in development.

Each milestone has a deadline.

Assumptions, Constraints and Dependencies

Some of these assumptions may become invalid during the project. One may assume that the team will not change during the project, but this may change invalidating the assumption and one may need to adjust scope, time etc.

Constraints are potential factors that may affect the delivery of the project, or make its delivary harder. These may be deadlines, a limit on the member count, or limits on funding.

Dependencies are factors that we depend on for our project. For instance, during the development of the software product, one may say that some parts of it will be outsourced, in this case, one is dependant on that company.

One has to follow up on constrains, assumptions and dependencies continously throughout the project.

Project Organizational Structure

Who is responsible for what, who is responsible for what.

Chapter 2

Problem Analysis - October 21, 2020

2.1 Product Space

A space with dimensions representing development organization (profits, market share, consumer satisfaction etc), Users and costumer and technology laws and standards, where the origin of the space is the acceptable product.

2.2 Problem Analysis

Problem analysis is used to generate problem definition and requiremens definition, which is used to create the requiremennts defintion.

Primary goal is to understand. Learning about the problem domains, finding the users, understanding their needs and understanding the constraints on the solution.

2.2.1 Problem Context

If you are an engineer planing to build a bridge across a river. You must exame the problem context by visiting the site first. What is built by the engineer directly interact with the part of the world your customer is intrested.

2.2.2 Problem Domain

To understand the problem, one has to understand the problem domains.

- What parts of the world are they in.
- How are they interconnected.
- What are theiir significant properties.
- What processes exists.
- What properties can you exploit.
- What interactions can they have with machine.

Solution Domain

Solution domain encompasses the programming languages, database managment, module decomposition, etc. Whereas the problem domain encompasses the AS-IS processes, properties the problem has right now, the properties customer wants to solve. One has to understand the problem domain first so that the solution will satisfy the customer.

2.2.3 Context Diagrams in SADT

the level dataflow diagram

Sometimes there are domains that don't interact with the problem directly but are significant, this dataflow diagram does not show them.

Jackson's Context Diagram

Show all the domains relevant to the problem requirement. The connections are just a line and machine is just one of the domains.

Thick lines denote direct connections, whereas thin lines denote indirect connections that are still significant.

In problem domains, the principle of domain relevance state that anything related to the problem must appear in the requirements paper.

2.2.4 Describing Domain Characteristic

Staticness of the domain describes if anything changes. Domain can be described by bein one-dimensional or multi-dimensional. If it is tangible or intagile, if it is inert (external change), reactive (self changing in response) and active.

2.3 AS-IS and TO-BE Proccesses

AS-IS How is the current proccesses, how does they system work *now*.

TO-BE How *will* the system work, what *will* be the proccesses after the product is in working condition.

These proccesses can be described in different ways, from natural language (informal) to diagrams (formal/semi-formal).

2.3.1 Event Based Analysis

An event is something that happens for a moment, that are related to the states but are not states. They represent a significant change in a state. Easier for the domain expert to identify events of the problem domain.

EPC, Event-Driven Proccess Chain is a semi-formal, behavioral notation. The probecess is described with a sequence of functions, that trigger and result from functions. A function is a technical task or an activity performed on an object to support one or more business objectives. An event represents a state of an object that is relevent in terms of business conext. Eevents trigger activities and are the result of activities. An activity is a time consuming occcurance while an event is related to one point in time. Logical operators, $\vee$ (Logical or), $\wedge$ (Logical and) or $\times$ (XOR, Decision points). The arrow represents the flow of time. EPCs always begin with a *start event* and are termined by one or more *end event(s)*. Some events are called *trivial events*, for instance, an activity named "Check x" will have a trivial event called "x is checked" that is trivial, and it may be ommitied.

Naming Conventions

- Functions are named in imperative.
- Events are named to indicate state.
- Objects are named in singular.

Due to the nature of logical operators, a process may have more than one start event, or condition, usually, connectors are precedeed by a function for the *decision*.

Processes can be modularised to allow reuse and simplification of complexity.

2.3.2 eEPC - Extended Event Driven Proccess Chain

EPCs are extended in this format to include:

- Roles, organizational units, positions that perform activities.
- Information that denote input and output on activites.
- Application systems, tools that supports the activities.
- Objectives of performing activities.

A function must always have an orginizational element connected (if it is not a subdiagram), that determine who is performing it. For each function, analyze if there are any inputs, outputs or both. For each function, analyze if there are any business rules applicable, any applications used etc.