

Amber Yeo En [Student]

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EDUCATION

Nanyang Polytechnic

Ang Mo Kio

Diploma of Applied AI and Analytics (GPA: 3.9)

Graduation Year: 2025

- Organisations/Awards: Director's List AY 2022S1, 1st Runner Up for AWS Build On Singapore Hackathon 2022 (Tertiary Category), GovTech GeekOut Bootcamp

Mayflower Secondary School

Ang Mo Kio

O'Levels (Express)

Graduation Year: 2022

- Organisations/Awards: Edusave Awards for Good Leadership and Service (EAGLES), Edusave Scholarships, Singapore Youth Festival (SYF)

WORK EXPERIENCE

NTUC FairPrice

NEX

Cashier

Jan 2022 - Feb 2022

- Adaptable and picked up skills needed for cashiering within 2 days of mentorship. Learned to take responsibility through handling large amounts of cash/money.
- Multi-tasked between packing, scanning and making payments for the grocers.
- During peak hours, I had to deal with frustrated grocers but used effective communication and customer service skills to make sure the grocer's experience in the store was positive despite the long wait time.

CHANEL Parfums Beaute

ION Orchard

Gift Wrapper

Nov 2021 - Dec 2021

- Possessed attention to detail and honed my wrapping skills without the use of tape to ensure timely completion
- Facilitated efficient workflow between team members to wrap gifts with speed and accuracy.
- Utilised customer service skills to provide individualized service to customers by offering customization options on wrapping materials & ribbon selections.
- Applied conflict management to handle customer dissatisfaction over long waiting times.

LEADERSHIP EXPERIENCE

Mayflower Secondary School

Ang Mo Kio

Vice-President of Chinese Dance CCA

April 2020 - March 2021

- Planned for Co-Curriculum Activities (CCA) open house and showcases to attract students to join our CCA.
- Communicated and maintained good rapport among CCA members to better understand them and align our goals and expectation.
- Strict with the discipline of members to ensure ruly and efficient CCA practices.
- Made sure no one was lacking behind and gave constant motivation to members.

SKILLS & INTERESTS

Skills: Microsoft Office (Excel, PowerPoint) | HTML | CSS | JavaScript | SQL | Oracle | Python | PowerBI

Interests: AI, Data Analytics, UX Design, Front-End Developer, Interacting with people