

SAINT LOUIS UNIVERSITY SCHOOL OF ACCOUNTANCY, MANAGEMENT, COMPUTING AND INFORMATION STUDIES.



IT313 Software Engineering

Class code 9482 (2:30 - 3:30 ; TTh\$)

Midterm Collaborative Activity #1: Requirements Analysis

SM Stall Rental Software System

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Introduction

The transcript features a series of dialogues between two individuals: the interviewer, Mark Jack Jamo, a Systems Analyst at Digital Business Marketing Solutions (DBMS), Inc., and the interviewee, Charissa Lee Dy Mai, the Vice President for Marketing at Sio Mai (SM) Supermall. During the interview, various topics were discussed, including the application processes, contract details for stall owners/companies, and rental periods. However, particular attention was given to the mall's billing operations. Notably, the Billing Department staff frequently work overtime due to manual billing processes. Recognizing this, it becomes evident that there is a compelling need for an automated billing system to streamline the Billing Department's operations, reduce the reliance on overtime, and enhance efficiency.

Project Title

Providing Efficiency for SM Supermall through the Automation of Billing Systems

Project Description

Our proposed project is an integrated software system designed to unify essential business and management functions that show the flow of data designed to work together to produce a bill for the expenses of the stall owners/companies that are renting within the establishment (Sadhu, 2014). Each output from the inner systems is expected to produce the data required to complete the billing process.

Stakeholders

Internal Stakeholders

- SioMai Super Mall The company manages the mall's operations, procedures, and departments. It also ensures the mall's efficiency and profitability.
- Billing Department The entity responsible for managing bills and other transactions is the billing department, and they handle the generation of bills and issuing them to stall owners.
- **Finance Department** Manages the mall's financial transactions.

- Human Resource (HR) Department Manages the mall's Stall Rental Application(SRAF) for potential applicants.
- Utility and Equipment Services Department Manages and maintains the mall's utility supply and oversees the rental and maintenance of specific equipment for stall owners.
- Maintenance/Repair Department Entity that maintains the mall's prime condition by addressing repair needs and maintenance tasks, and ensuring a safe environment for visitors and tenants.

External Stakeholders

- Stall Owners/Tenants External entities or individuals that rent spaces within the mall. Even though they operate within the mall, they are independent entities.
- Other Companies Companies interested in renting a stall at the mall but have not been approved yet by the management. They are still external until they finalize a rental agreement.
- Affiliated Banks Independent financial institutions that the mall contacts with for the payment of rent for each stall.

End-users

- Prospective Stall Owners: These are individuals or businesses interested in renting stalls
 within SM SuperMall. They will use the software and track the status of their applications
 once they have completed the application form (SRAF).
- Screening Committee: The committee tasked with evaluating and screening stall rental
 applications. They will use the software to check the requirements list of prospective stall
 owners and update their status. They can also view scheduled meetings for the month
 and the prospective stall owners to be interviewed.
- Current Stall Owners: Existing businesses renting stalls at SM SuperMall may use the software to access their account, view their transaction history, and send their gross sales report.
- IT Support Team: To ensure the software's smooth operation, an IT support team may use it for maintenance, updates, and addressing technical issues.

- Billing Management: The billing department will use the software to view information of
 active stalls, pending bills and send bills for the current stall owners. They can also view
 the stall owner's details and their payment history.
- **Finance Department:** The finance department will use the system to access their accounts, enter the proof of deposit number of a stall owner, and change their status to paid or unpaid.
- Utility and Equipment Services Department: This department will be able to use the system to accept requests from stall owners for maintenance, equipment rental, and janitorial services.

Scope and Delimitations

Scope

Our project aims to develop an integrated software system to streamline vital business and management functions. It focuses on ensuring smooth data exchange among interconnected components, ultimately enabling precise billing for stall owners or tenants within the Sio Mai Super Mall.

The main aspects covered within the scope of this proposed system include:

- The flow of data, specifically the data integration, are taken into consideration to ensure a seamless flow of the system to keep the billing information up-to-date and accurate.
- Automating the billing process helps minimize the chances of employees working overtime, reduces manual effort, and mitigates the risk of errors.

Delimitations

Despite the scope offered by our integrated system, it's important to acknowledge its limitations.

The delimitations of this project include:

- The system is primarily designed for straightforward billing processes and may not fully support complex billing scenarios.
- The system is specialized for billing and may not comprehensively address all aspects of the business process of SM and management functions.
- The system's precision relies on the quality and timeliness of data input from other departments since their data are crucial for generating the bill for store owners in a monthly basis. Any inaccuracies or delays in data may affect billing outcomes.
- The system doesn't account for external influences like economic changes or policy adjustments, which can impact the billing process but fall outside its scope.

Functional Requirements

Applicant

User Requirements

- 1. The user must provide information regarding their company.
 - The user must provide their financial statements or Statement of Assets and
 Liabilities if their company is operating for less than three years from the date of
 their application.
 - The user must provide the required documents, such as Business Permit, ITR for the last three years, and Bank certifications.
- **2.** The user can choose from a variety of stall preferences and choose the period of their rental.
 - The user must also provi a name for their store.
 - The user must provide their contact information.
- **3.** The user may place requests or comments and is asked to declare that all the information provided is accurate and complete.
- **4.** The user can acquire their login credentials after going through the processes above.

System Requirements

- 1.1 The system must keep a record of all the documents submitted by the applicant.
 - The system verifies the eligibility of the documents that were submitted.
- **2.1** The system can let the user decide on their rental period through a calendar in the system.
- **3.1** The system generates a code that will be sent to the user's phone number that was placed.
- **3.1** The system asks the user to input the One-Time Password for verification.
- **4.** The system will generate credentials for the user to be able to login to their system and then send them to the email address that was provided. Either the user provided all the required documents or not, but atleast one required document should have been provided

Stall Owner

User Requirements

- 1. The user can send requests for services.
- **2.** The user can upload a PDF file containing their monthly report for gross sales to determine the GMSS fee and indicate the monthly total sales.

System Requirements

- 1 The system shows the user's application status, document checklist for accounts that have not completed their application.
- 2 The system shows the user's application status, a summary of their transaction history, gross monthly sales share, and scheduled services for accounts that are already in business in the mall.
 - The system automatically updates the transaction history.
- **3** The system accurately sends the request to the designated department.
- **5** The system then calculates the GMSS fee and then moves the GMSS report to the history.

Billing System

User Requirements

5. The user can log in with the credentials provided by the admin with full access to each feature (subsystems).

System Requirements

- 1. The system must show basic information about active stalls, pending bills, and financial reports summary.
- 2. The system automatically assigns a billing period ID according to the stall owner's start date to ensure an orderly billing cycle.
- **2.1.1 & 2.1.2** The system allows the user to view the payment history of each stall owner.
- **2.2** The system informs the user regarding the delivery status of the bill. If the bill status results in failure, the user is given the option to resend by right-clicking the status color.

- **2.3** The system allows the user to set bill delivery intervals.
- **2.4** The system generates and sends the bill to stall owners via Email.
- **3. & 3.1** The system will be able to generate financial reports annually and also preview preceding financial reports through graphs and text views.
- **4.** The system enables the user to view records of stall owners, including their stall status (Active, Terminated, or Archived).
- 5. The system allows the user to add a new user and edit the permissions of other accounts.
- **5.1** The system asks the user for confirmation when changes to their account are made.
- **6.** The system will receive the stall owner's GMSS (Gross Monthly Sales Share) Report, and the billing department will review each record to verify if the GMSS amount matches the file sent by the store owner or tenant when selecting data for a specific stall owner.

Financial Department System

User Requirements

- 1. The user can view the bills that they have already paid or bills that are yet to be paid.
- 2. The user can view information about the store owner/tenant and the details of their ongoing bills.
- **3.** The user should input and verify the Proof of Deposit No. to ensure it matches the total amount due. After verification, update the payment status for the billing period.

System Requirements

- 1.1 The system enables the user to view the bills that need to be paid and bills that are already paid by the user.
- **2.1** The system will allow the selection of specific registered stalls and show information about the payment details.
- **2.2** The system also shows information about the user's stall and the details of the user's payment history.
- **3.1** The system allows users to enter the proof of deposit number for their payment and save the changes to update their payment status.

HR Department System

User Requirements

- 1. The user should be able to view the records and uploaded required documents of the registered stall owner.
- **2.** The user has the option to add a new record for a registered stall owner, especially for existing records that have not been entered into the system yet.
- 3. The user can print the selected registered stall owner details.

System Requirements

- **1.1** The system enables to view records of the registered stall owners including their stall status (Active, Terminated or Archive).
- **2.1** The system allows the uploading of documents like Stall Rental Contract.
- **2.2** The system allows the uploading of images like the store facade for the registered stall owner.
- **2.3** The system will be able to send a notification of login credentials of the added stall owner.
- **3.1** The system will allow selection of all records of the registered stall owner.
- **3.2** The system will allow to select a number of records of the registered stall owner.

Screening Department

User Requirements

- 1. The user can view the information of a stall owner that has a scheduled meeting.
- 2. The user can view and export the required documents of a stall owner.
- **3.** The user can set the date of board meeting of a stall owner that has passed all the required documents.
- **4.** The user will be able to view the scheduled meetings for the stall owners that has passed all the required documents.
- **5.** The user will be able to update the applicant status which can be categorized into accepted or rejected.

System Requirements

- 1.1 The system will allow the user to select a stall owner.
- **2.1** The system will enable the exporting of the required documents.
- **2.2** The system will allow the printing of the required documents for screening committee meetings.
- **3.1** The system will enable the selection of the date.
- 4.1 The system will allow the user to select a stall owner that has a scheduled meeting

Utility Service System

User Requirement

1. The user can select a specific stall ID granting them access to the stall owner details, and water and electricity meter billing data.

System Requirements

1. Once the user selects a specific stall, the system allows the user to fill in the needed information for the water and electricity meter billing. The system will allow the user to input the meter reading date, which will accumulate to the water and electricity charges. Then, it will show the billing period for the utilities. After fulfilling all requirements, the system allows the user to finalize the charges by clicking the add charges to bill button to add the utility charges to the bill.

Additional Services System

User Requirement

Equipment Rental

1. The users can access a dashboard displaying equipment rental requests, showing the services accommodated and those pending.

Maintenance and Service

2. The users can access a dashboard displaying maintenance repair service requests, showing the services accommodated and those pending.

Janitorial Service

3. The users can access a dashboard displaying janitorial service requests, showing the services accommodated and those pending.

System Requirements

Equipment Rental

- 1.1 The system will display each stall's equipment requests, including details of requested items and each of its costs, borrowing and return dates, and any incurred damage or losses. It will further generate an accurate total cost for the equipment borrowed and will include a confirmation feature to verify when stall owners have fulfilled all requisites.
- **1.1.1** The system will enable users to access and review the damage report, and will then amount the cost of damage and will confirm and verify the accuracy of the report.

Maintenance and Repair

- **2.1** The system will facilitate the verification of each maintenance request, granting the user the ability to accept or decline requests made by stall owners.
- **2.1.1** Accepted requests will be marked as 'DONE,' signifying the completion of the maintenance service and readiness for billing to the stall owner.

Janitorial Service

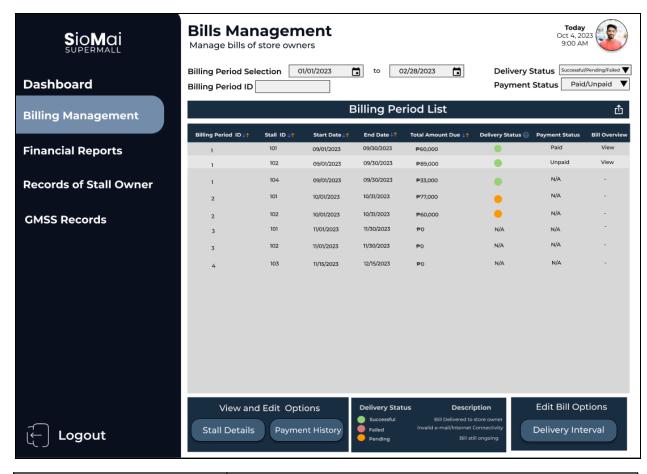
- **3.1** The system will facilitate the verification of each janitorial service request, granting the user the ability to accept or decline requests made by stall owners.
- **3.1.1** Accepted requests will be marked as 'DONE,' signifying the completion of the janitorial service and readiness for billing to the stall owner.

Prototype

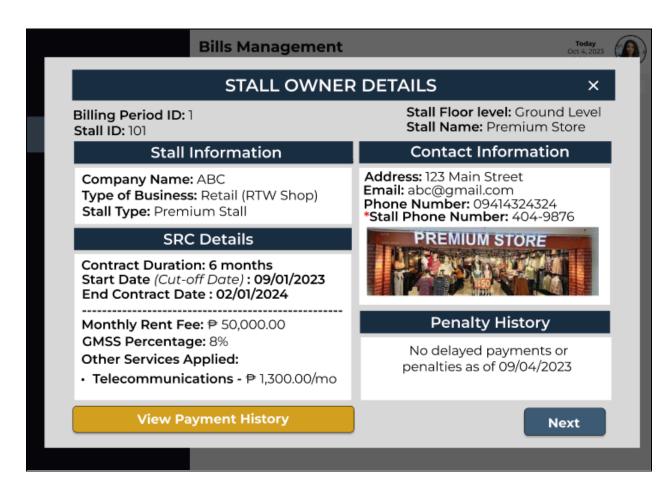
Billing Department - Main System



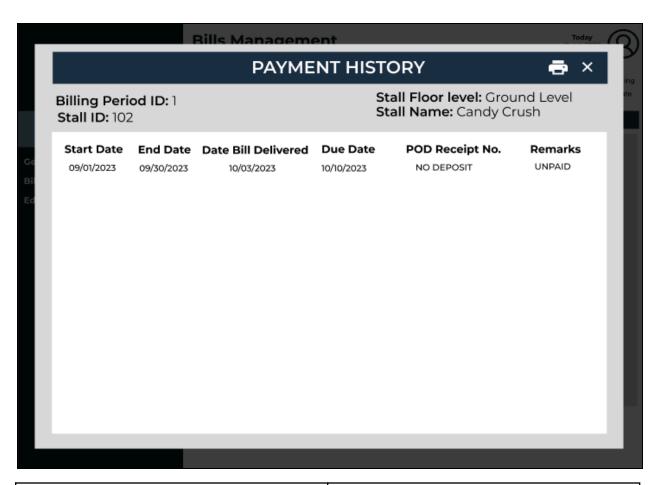
INTERFACE ID	1	
INTERFACE NAME	BILLING DEPARTMENT - DASHBOARD INTERFACE	
Description	This is the dashboard for the billing department, where it shows active stalls, pending bills, and financial summary.	
Pre-Condition	User is logged in as part of the Billing department	
Process Required	 The user will be able to see the total number of stalls that are rented. The user will be able to see the total number of bills that have not been paid for yet. The user will be able to see the financial summary for the current and previous year. 	
Document/s Produced	NONE	



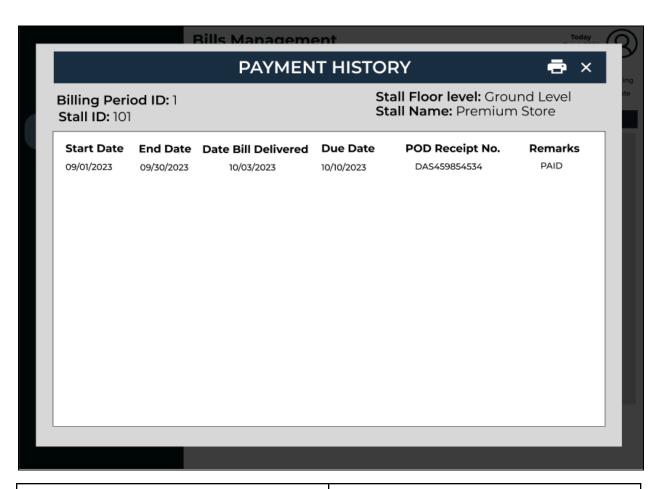
INTERFACE ID	2	
INTERFACE NAME	BILLING DEPARTMENT - BILLING MANAGEMENT INTERFACE	
Description	Window that shows the list of each stall and information regarding their respective bills.	
Pre-Condition	NONE	
Process Required	 The user is able to filter by dates, delivery status, billing period ID, and payment status. The user is able to view the bill overview of each billing period ID. The user is able to view the stall details. The user is able to view the payment history of the chosen stall. 	
Document/s Produced	NONE	



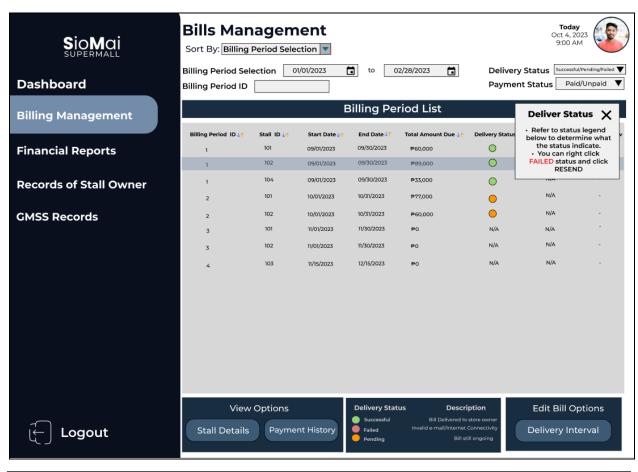
INTERFACE ID	2.1
INTERFACE NAME	BILLING DEPARTMENT - BILLING MANAGEMENT (VIEW DETAILS) INTERFACE
Description	Window that shows information about a chosen stall owner.
Pre-Condition	NONE
Process Required	 The user is able to see the stall renter details. The user is able to click the "view payment history". The user is able to click next to view the next stall renter from the list.
Document/s Produced	NONE



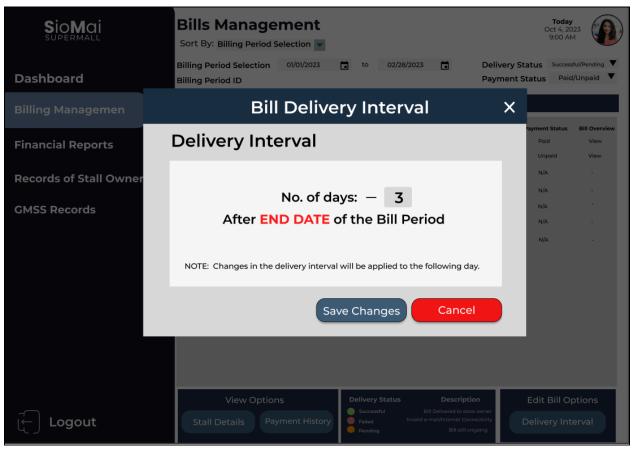
INTERFACE ID	2.1.1
INTERFACE NAME	BILLING DEPARTMENT - BILLING MANAGEMENT - PAYMENT STATUS (UNPAID) INTERFACE
Description	A list of invoices for each stall owner.
Pre-Condition	A printer is available
Process Required	 The user is able to view the recent payments made by the stall tenant/owner. The user is able to view if the invoice has been paid.
Document/s Produced	Payment history



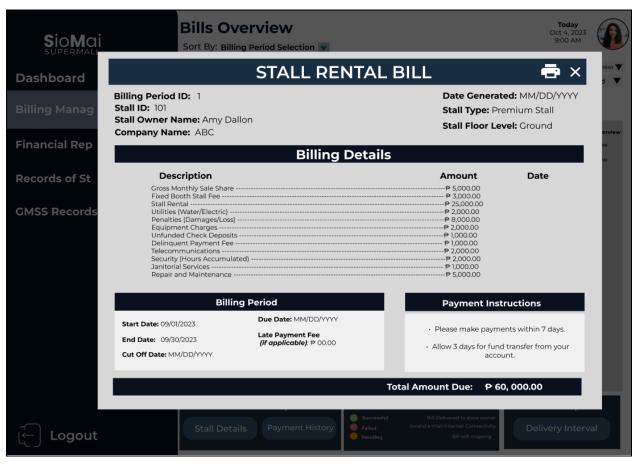
INTERFACE ID	2.1.2
INTERFACE NAME	BILLING DEPARTMENT - BILLING MANAGEMENT - PAYMENT STATUS (PAID) INTERFACE
Description	A list of invoices for each stall owner.
Pre-Condition	The stall renter has paid their invoice.
Process Required	 The user is able to view the recent payments made by the stall tenant/owner. The user is able to view if the invoice has been paid.
Document/s Produced	None



INTERFACE ID	2.2
INTERFACE NAME	BILLING DEPARTMENT - BILLING MANAGEMENT (DELIVERY STATUS BUTTON) INTERFACE
Description	A list that shows each bill and the status of their delivery.
Pre-Condition	The user will hover to the "?" logo beside Delivery Status.
Process Required	None
Document/s Produced	None



INTERFACE ID	2.3
INTERFACE NAME	BILLING DEPARTMENT - BILLING MANAGEMENT - EDIT BILL OPTIONS (EDIT DELIVERY INTERVAL) INTERFACE
Description	Allows the user to manually change the delivery interval.
Pre-Condition	NONE
Process Required	 The user is able to change the delivery of the billing interval. The user is able to save the changes they made to the bill delivery interval. The user may cancel the changes they made to the bill delivery interval
Document/s Produced	NONE



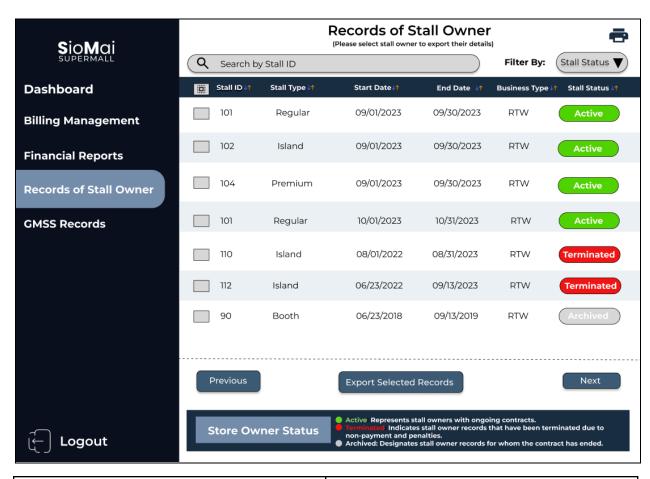
INTERFACE ID	2.4
INTERFACE NAME	BILLING DEPARTMENT - BILLING MANAGEMENT - BILL OVERVIEW
Description	The generated bill to be sent to each stall owner.
Pre-Condition	A printer is available
Process Required	 The user is able to view and print the stall rental bill. The user may close the bill overview.
Document/s Produced	Billing details



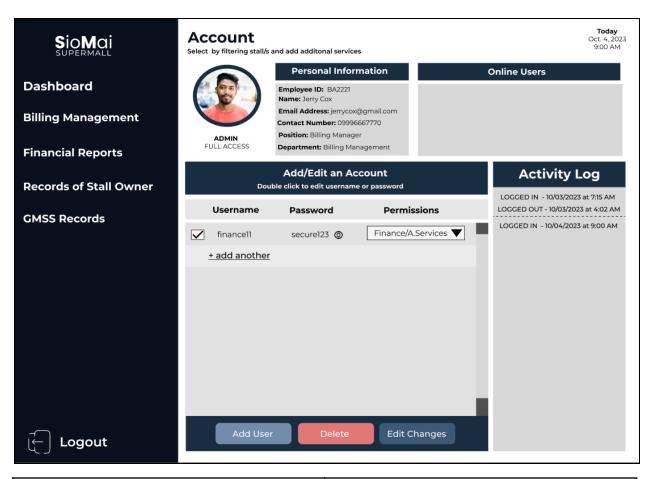
INTERFACE ID	3
INTERFACE NAME	BILLING DEPARTMENT - FINANCIAL REPORTS (IN TEXT) INTERFACE
Description	Window that shows the annual financial report.
Pre-Condition	A year was selected and a printer is available
Process Required	 The user is able to print the financial report. The user is able to change the year for the financial report The user is able to change the report into graph mode.
Document/s Produced	Financial report of the year in text form



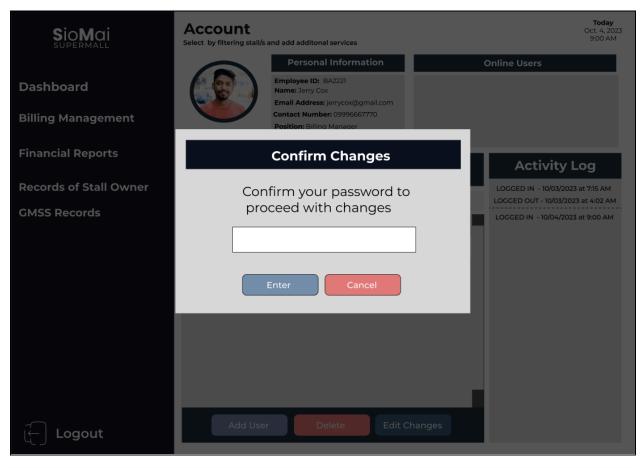
INTERFACE ID	3.1
INTERFACE NAME	BILLING DEPARTMENT - FINANCIAL REPORTS (IN GRAPH) INTERFACE
Description	Financial report for the year in graph mode.
Pre-Condition	A year was selected and a printer is available
Process Required	 The user is able to print the financial report. The user is able to change the year for the financial report. The user is able to change the report into text mode.
Document/s Produced	Financial report of the year in a graph.



INTERFACE ID	4
INTERFACE NAME	BILLING DEPARTMENT - RECORDS OF STALL OWNER INTERFACE
Description	Allows the user to view, search, and filter the details of the stall owners. Moreover, they can print a hardcopy of the details or export the file for the selected stall tenants/owners.
Pre-Condition	Printer must be available
Process Required	The user chooses the stall tenants/owners that they want to have a hardcopy/exported file of their details.
Document/s Produced	Selected Stall Owner Records



INTERFACE ID	5
INTERFACE NAME	BILLING DEPARTMENT - ACCOUNT INTERFACE
Description	Allows the user to add a new user and edit the permissions of other accounts.
Pre-Condition	NONE
Process Required	The user is able to add a new user with specific permissions. (permission only allow them to specific features)
Document/s Produced	NONE



INTERFACE ID	5.1
INTERFACE NAME	BILLING DEPARTMENT - CONFIRMATION INTERFACE
Description	Confirmation window pops up when changes, such as edits, additions, or deletions, are made to managed accounts, ensuring that modifications are applied.
Pre-Condition	NONE
Process Required	Users are asked to enter their password to confirm changes.
Document/s Produced	NONE



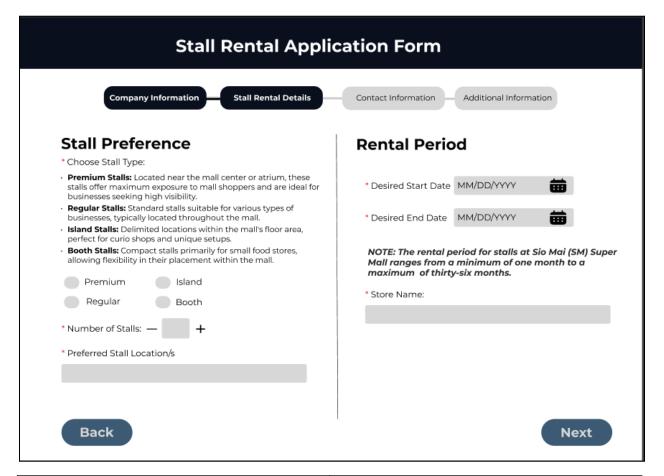
INTERFACE ID	6
INTERFACE NAME	GROSS MONTHY SALES SHARE RECORDS INTERFACE
Description	It will show each GMSS record of submitted by the stall owners.
Pre-Condition	The stall owner must submit their Gross Monthy Sales Share report and the specified amount to the Billing department.
Process Required	The Billing department will verify that the GMSS amount matches the submitted GMSS file and then click "Confirm" to add it to their bill.
Document/s Produced	NONE

Stall Owner Applicant

Stall Rental Application Form			
Company Informat	Stall Rental Detail	Contact Information Addition	onal Information
Company Inform Please note that only files in the following PNG or PDF. * Company Name		Required Docul Please note that only files in the follow PNG or PDF. * Business Permit (from DTI)	ments ving formats are accepted for upload: File Upload
*Type of Business Retail (RTW Shop)	Food and Beverage	* Income Tax Returns (ITR) fo	r the Last Three Years File Upload
Barber Shop * How long is your company ope	Curio Shop	2nd Year ITR 3rd Year ITR	File Upload
for companies operating for a	less than three (3) years File Upload	Bank certifications (existing acc	
OR Statement of Assets and Liabilities.	File Upload	This file must be in PDF format only.	
		I	Next

INTERFACE ID	1	
INTERFACE NAME	STALL RENTAL APPLICATION FORM INTERFACE	
Description	Allows the user to apply his/her company to rent a store space by entering the needed information.	
Pre-Condition	NONE	
Process Required	 The user shall enter the company's name. The type of business will be chosen from the choices given. The user will also be entering the time on how long the company will be operating. An upload option will be provided for the user to upload required files. 	

	- Companies operating for less than 3 years will have a different upload option.
Document/s Produced	NONE

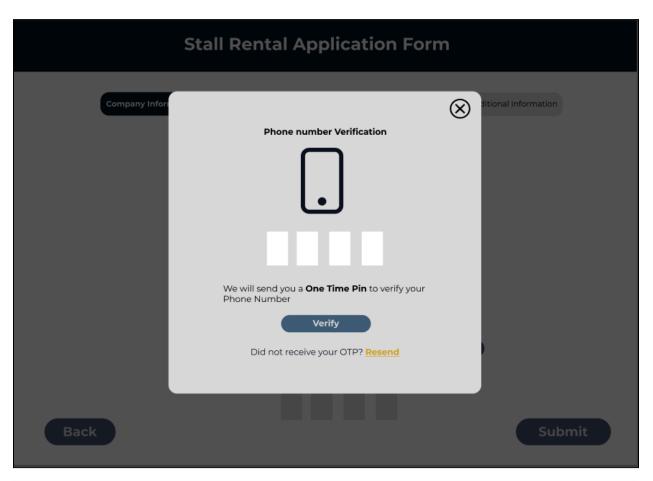


INTERFACE ID	2
INTERFACE NAME	STALL RENTAL APPLICATION FORM INTERFACE
Description	Allows the user to give more details on the type of business he/she will be applying.
Pre-Condition	NONE
Process Required	 The user will be choosing the type of stall he/she will be applying for. An option will be given to the user to enter the number of stalls and the location of the stall they will be

	 applying for. A rental period is required to be filled to determine the start and end date. A store name is also required to be filled.
Document/s Produced	NONE

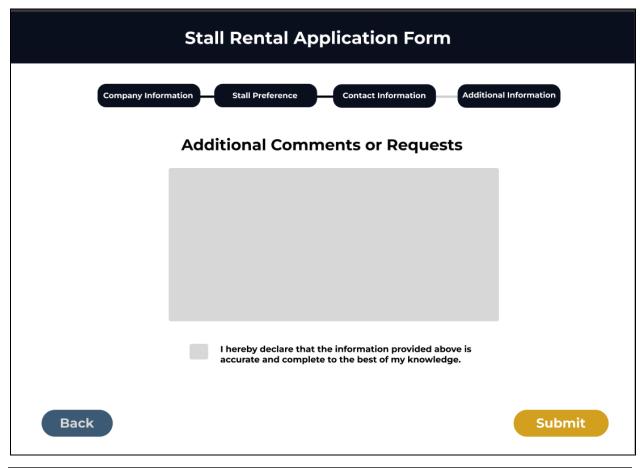
Stall Rental Application Form		
Company Information Stall Preference Contact Information Additional Information		
	Contact Information	
First Nat	me	Middle Initial
Last Nar	me	
E-mail A *Please make credentials w	sure that you have access to this email because this is where your billing	gs and account
Home A	ddress	
Phone N	lumber	
+ 639		Send OTP
Back		Submit

INTERFACE ID	3
INTERFACE NAME	STALL RENTAL APPLICATION FORM INTERFACE
Description	This interface will require the user to enter its contact information.
Pre-Condition	NONE
Process Required	- The user will be entering his/her contact information along with their email address and home address.



NONE

INTERFACE ID	4
INTERFACE NAME	STALL RENTAL APPLICATION FORM INTERFACE
Description	Allows the user to input a verification code to confirm the entered phone number.
Pre-Condition	A phone number should be provided by the user.
Process Required	- The user shall input a 4-digit pin to verify the number he/she has given
Document/s Produced	NONE



INTERFACE ID	5
INTERFACE NAME	STALL RENTAL APPLICATION FORM INTERFACE
Description	Allows the user to add additional information.
Pre-Condition	NONE
Process Required	 The user will be entering comments or requests in the given box. The user should click a checkbox after entering comments to confirm their affirmation.
Document/s Produced	NONE

Stall Rental Application Form

SRTA SUBMITTED

Congratulations! You have successfully submitted your Stall Rental Application Form along with all necessary business documents.

Account Credentials

Please check your email for your credentials.

abc@gmail.com

Note: Upon accessing your account, you can change your password for added security. If you have any further inquiries, please feel free to reach out to our support team.

Back to login

INTERFACE ID	6
INTERFACE NAME	STALL RENTAL APPLICATION FORM INTERFACE
Description	Allows the system to inform the user if all needed requirements are met.
Pre-Condition	User must have entered their email address under contact information.
Process Required	NONE
Document/s Produced	NONE

Stall Rental Application Form

SRTA PENDING

You have successfully initiated your application process. Please note that your application is **pending** due to incomplete document submission.

Account Credentials

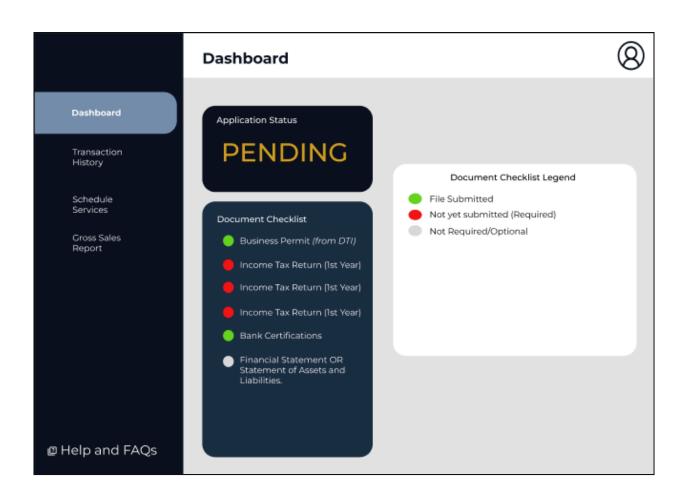
Below are your credentials to access your account.

abc@gmail.com

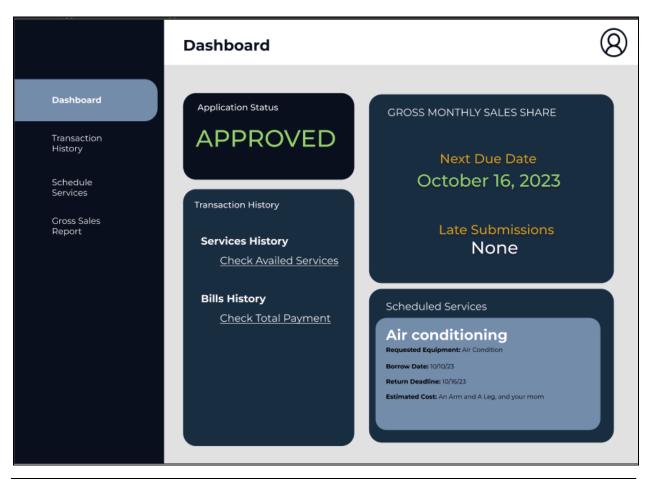
Note: Upon accessing your account, you can change your password for added security. If you have any further inquiries, please feel free to reach out to our support team.

Back to login

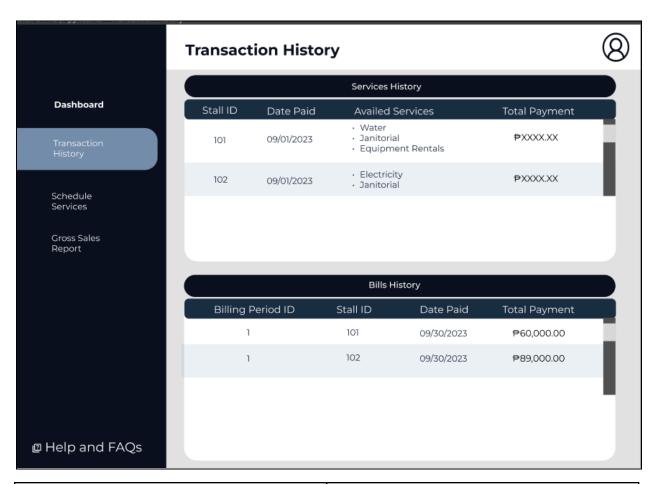
INTERFACE ID	7
INTERFACE NAME	STALL RENTAL APPLICATION FORM INTERFACE
Description	Allows the system to give a reminder to the user that all needed requirements are still not complete and is waiting to be completed.
Pre-Condition	NONE
Process Required	NONE
Document/s Produced	NONE



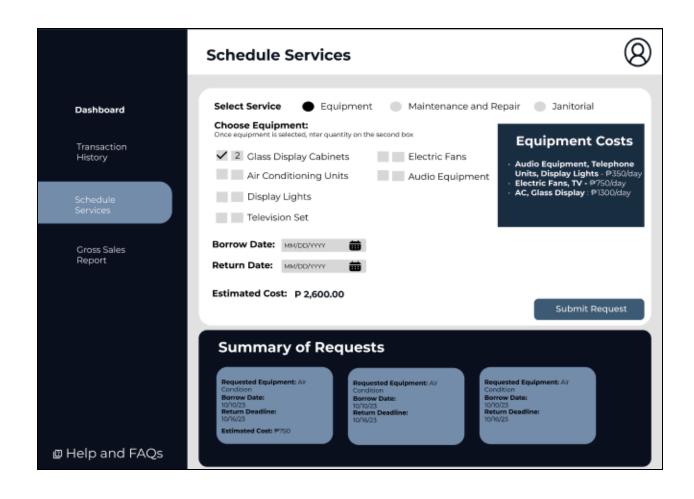
INTERFACE ID	1
INTERFACE NAME	DASHBOARD INTERFACE
Description	Allows applicant/ stall owner to view their application status
Pre-Condition	Valid login credentials
Process Required	NONE
Document/s Produced	NONE



INTERFACE ID	1.1
INTERFACE NAME	DASHBOARD INTERFACE
Description	Allows applicant/ stall owner to view their application status
Pre-Condition	Valid login credentials
Process Required	By completing needed requirements, users now can access the other tabs of the system like Transaction History.
Document/s Produced	NONE

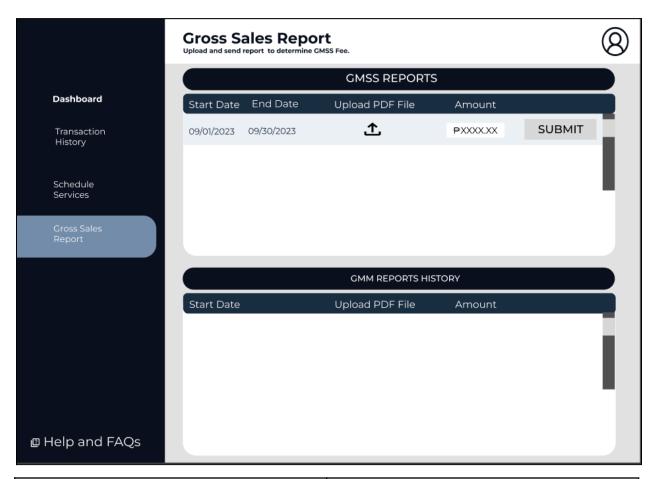


INTERFACE ID	2
INTERFACE NAME	TRANSACTION HISTORY INTERFACE
Description	Allows users to view past transactions they have purchased.
Pre-Condition	NONE
Process Required	- The users will be able to review past transactions.
Document/s Produced	NONE

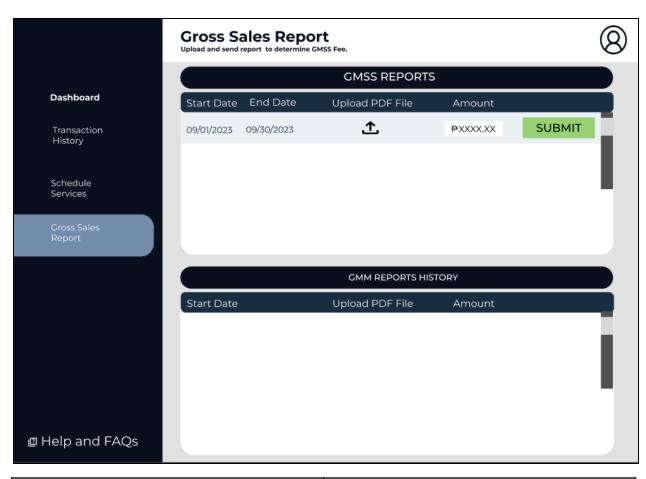


INTERFACE ID	3
INTERFACE NAME	SCHEDULE SERVICS INTERFACE
Description	Allows users to apply and schedule for services needed.
Pre-Condition	NONE
Process Required	 The user will be able to choose what kind of service they will be needing. A checkbox will be required to be filled in order to determine the quantity and type of facilities. The date on when the service has started will be required so as to when the service will end. A summary of the requests made will be shown.

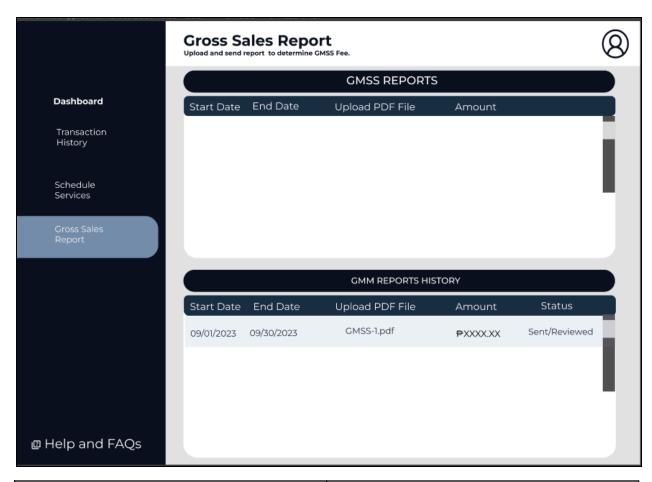
NONE



INTERFACE ID	4
INTERFACE NAME	GROSS SALES REPORT INTERFACE
Description	Allows users to submit sales reports.
Pre-Condition	NONE
Process Required	Users are required to upload their monthly sales reports using only PDF files and specify the total amount of their Gross Monthly Sales.
Document/s Produced	NONE

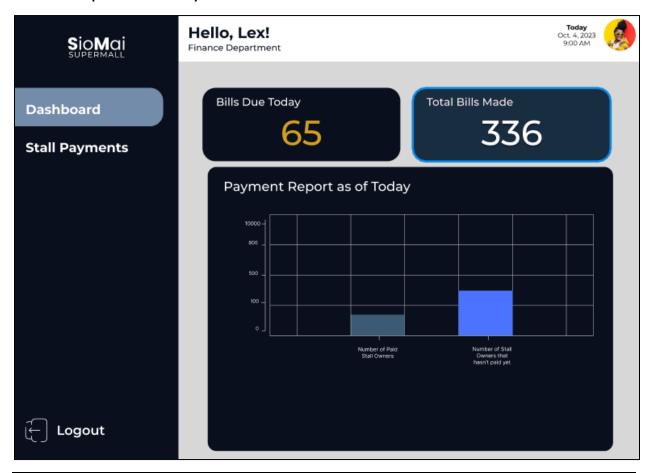


INTERFACE ID	4.1
INTERFACE NAME	GROSS SALES REPORT INTERFACE
Description	Allows users to submit sales reports.
Pre-Condition	User have uploaded their GMSS file report and specify the total amount of their Gross Monthly Sales.
Process Required	The user will be able to click on the submit button after uploading a pdf file.
Document/s Produced	NONE

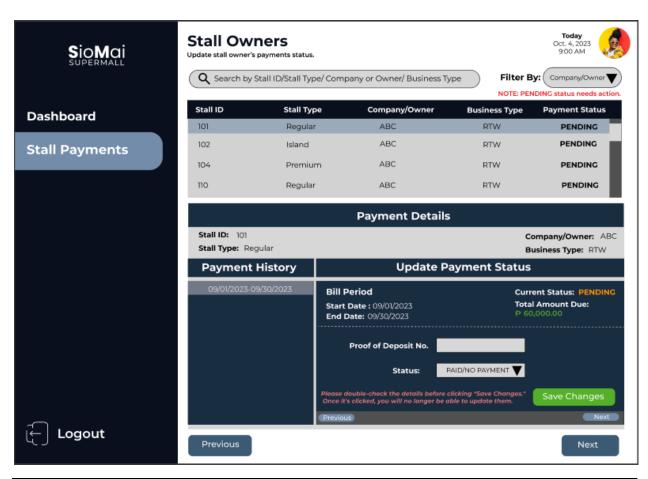


INTERFACE ID	4.1.1
INTERFACE NAME	GROSS SALES REPORT INTERFACE
Description	Allows users to look at past GMSS reports.
Pre-Condition	Completed GMSS reports
Process Required	The users will now be able to review or confirm previous uploads.
Document/s Produced	NONE

Financial Department - Subsystem

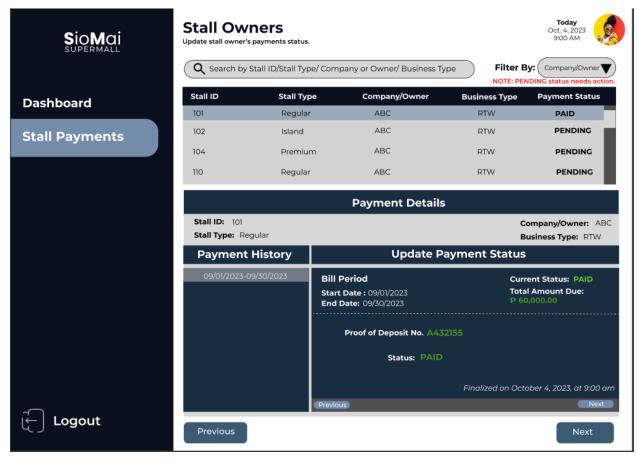


INTERFACE ID	1
INTERFACE NAME	FINANCIAL DEPARTMENT DASHBOARD INTERFACE
Description	Dashboard that shows information about due bills on the current date, total bills made, and a graph that shows paid and unpaid stall owners.
Pre-Condition	NONE
Process Required	NONE
Document/s Produced	NONE



INTERFACE ID	2
INTERFACE NAME	STALL PAYMENTS INTERFACE
Description	A window displaying payment details, including payment history and proof of deposits, also indicates the payment status and total amount due for a store owner or tenant.
Pre-Condition	 User needs to select a stall owner to be able to view and update payment details. Submission of Proof of Deposits from the stall owners. (hard copy) Total Amount Due from the bill of the specified bill period.
Process Required	User must be able to enter the POD receipt no. for proof to update the status as PAID

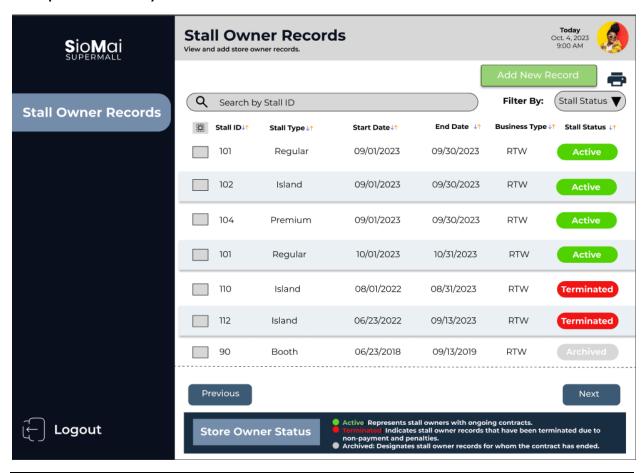
	 If no POD was submitted to the Finance Department, the user can leave the POD No. field as blank and set the status to no payment. After the user has updated the stall owner's stall payment details, they can now save its changes.
Document/s Produced	NONE



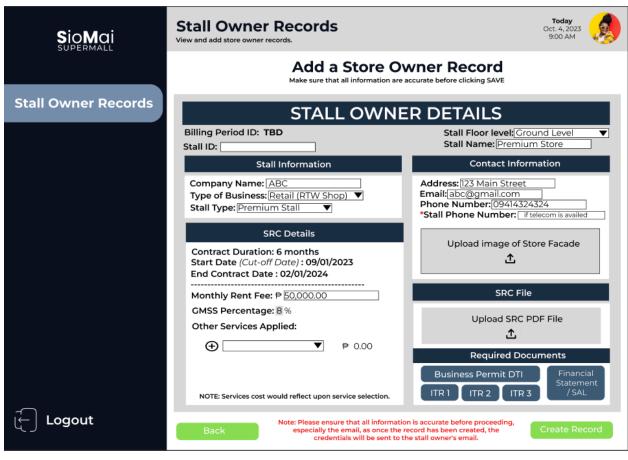
INTERFACE ID	2.1
INTERFACE NAME	STALL PAYMENTS INTERFACE
Description	Window that contains information about the payment history and the proof of deposits. Also indicates the stall's payment status.

Pre-Condition	 User needs to select a stall owner to be able to see its details. User must have finalized/completed the payment status by filling out the the POD no. (can be left blank for no payment) and set the appropriate status.
Process Required	 Once the user interacts with a Stall ID, the user can now see its details. The user must have updated the payment details, and this action is supported by a date and time stamp indicating when the changes were made.
Document/s Produced	NONE

HR Department - Subsystem



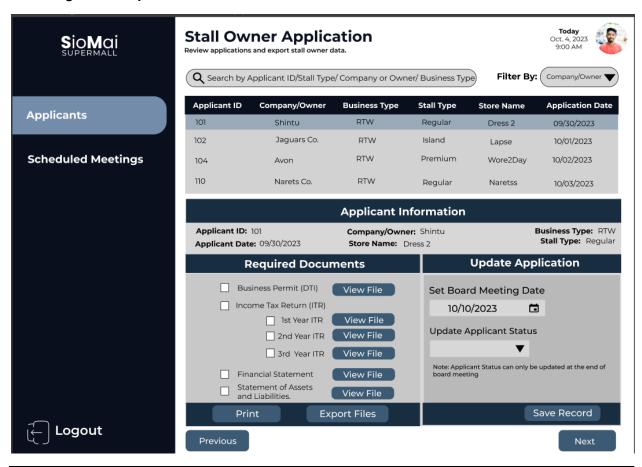
INTERFACE ID	1
INTERFACE NAME	STALL OWNER RECORDS TAB INTERFACE
Description	Allows the user to view, search, and filter the details of the stall owners. Moreover, they can print a hard copy of the details for the selected stall owners.
Pre-Condition	Printer must be available
Process Required	The user chooses the stall owners that they want to have a hard copy of their details. The user chooses the stall owners that they want to have a hard copy of their details.
Document/s Produced	Selected Stall Owner Records



INTERFACE ID	1.1
INTERFACE NAME	STALL OWNER RECORDS TAB - ADD NEW RECORD INTERFACE
Description	Allows the user to add a new record of the details for a stall owner which can be uploading the required documents, inputting details like Stall Information and Contact Information.
Pre-Condition	The stall owner has successfully sent or submitted the required documents.
Process Required	 The user will enter the Stall ID, Stall Floor level, and Stall Name. After which, the user will add the image of the store and the required documents like SRC. The user can then view the uploaded

	required documents.
Document/s Produced	NONE

Screening HR - Subsystem

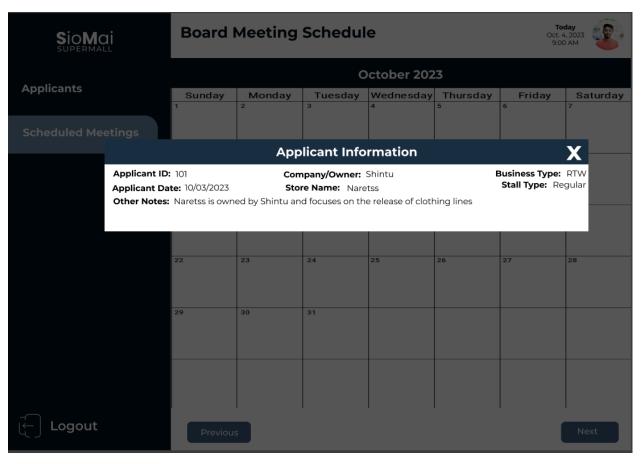


INTERFACE ID	1
INTERFACE NAME	APPLICANTS TAB INTERFACE
Description	Allows the user to search, check, and export the required documents and update the status for the selected stall owner application. Additionally, they can produce a hardcopy and softcopy of a selected applicant.
Pre-Condition	Printer should be available
Process Required	- The user confirmed all the required documents.

	After which, they can set the board meeting date for the stall owners that has completed required documents.
Document/s Produced	Selected Applicants Required Documents

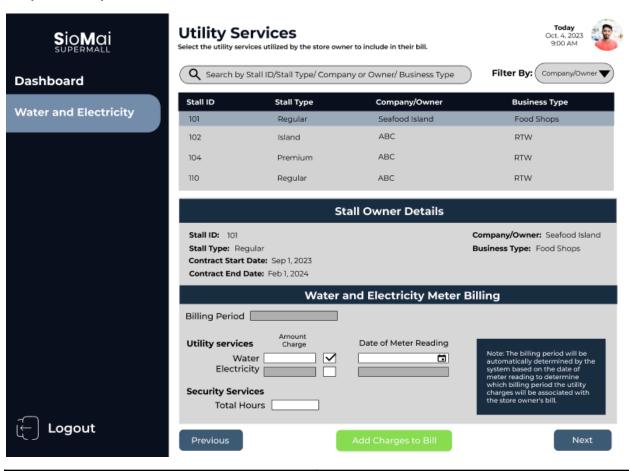
SioMai SUPERMALL	Board Meeting Schedule			Oct. 4	day 6, 2023 0 AM		
Applicants			o	ctober 202	:3		
	Sunday	Monday	Tuesday	Wednesday		Friday	Saturday
Scheduled Meetings	1	2	3	4	5	6	7
	8	9	AID 101 AID 102 AID 104	11	12	13	14
	15	16	17	18	19	20	21
	22	23	24	25	26	27	28
	29	30	31				
〔←	Previous						Next

INTERFACE ID	2
INTERFACE NAME	SCHEDULED MEETINGS TAB INTERFACE
Description	Allows the user to view the scheduled meetings that they must attend.
Pre-Condition	The meetings are already set and are selected on a separate interface.
Process Required	 Lets the user to view the scheduled meetings
Document/s Produced	NONE



INTERFACE ID	2.1
INTERFACE NAME	SCHEDULED MEETINGS TAB - APPLICANT INFORMATION INTERFACE
Description	Allows the user to check the details of a stall owner applicant.
Pre-Condition	NONE
Process Required	- The user clicks the stall owner applicant that s/he wants to view
Document/s Produced	NONE

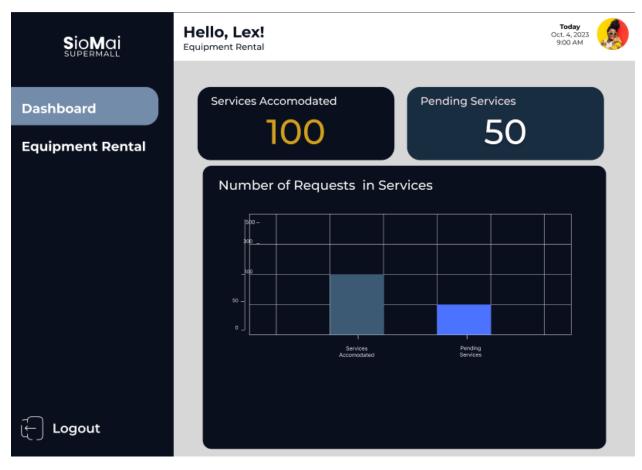
Utility Service System



INTERFACE ID	1	
INTERFACE NAME	UTILITY SERVICES INTERFACE	
Description	Allows the user to check the details of a stall owner applicant.	
Pre-Condition	NONE	
Process Required	 User selects the desired stall owner applicant to view. The system permits the user to input necessary information for water and electricity meter billing charges. The user enters the date of the meter reading, which contributes to calculating water and electricity charges. The system provides the billing period 	

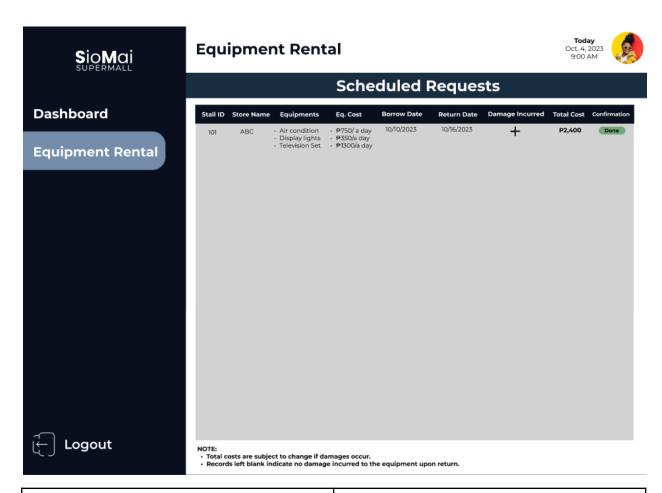
	for the utilities depending on the date of the meter reading. • After fulfilling all requirements, the system allows the user to finalize the charges by clicking the add charges to bill button to add the utility charges to the bill.
Document/s Produced	NONE

Additional Services - Subsystem



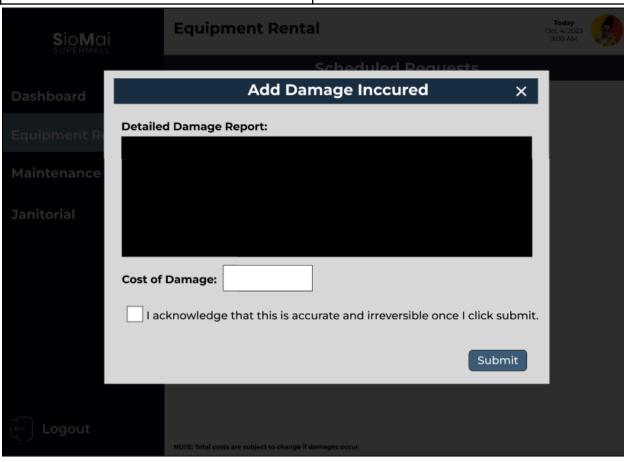
INTERFACE ID	1
INTERFACE NAME	EQUIPMENT RENTAL DASHBOARD INTERFACE
Description	Allows the user to view the dashboard. It views what services have been accommodated in the equipment rentals and how many of the requests are pending.

Pre-Condition	NONE
Process Required	NONE
Document/s Produced	NONE

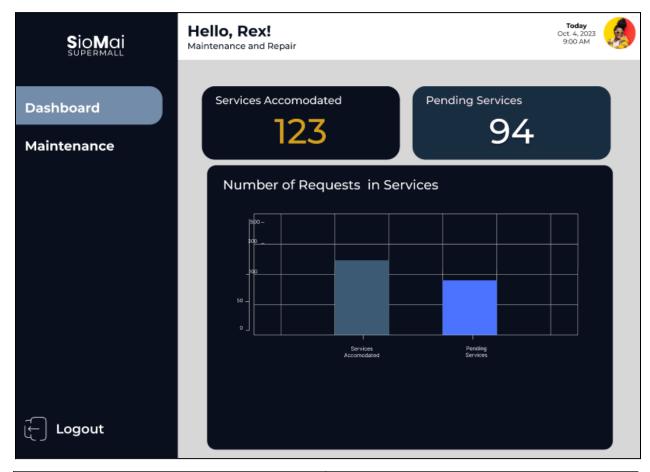


INTERFACE ID	1.1
INTERFACE NAME	EQUIPMENT RENTAL SCHEDULED REQUESTS INTERFACE
Description	The user can view the scheduled requests of each stall, and the user can verify the confirmation of the scheduled requests.
Pre-Condition	The stall owner has placed a schedule to request equipment.
Process Required	NONE

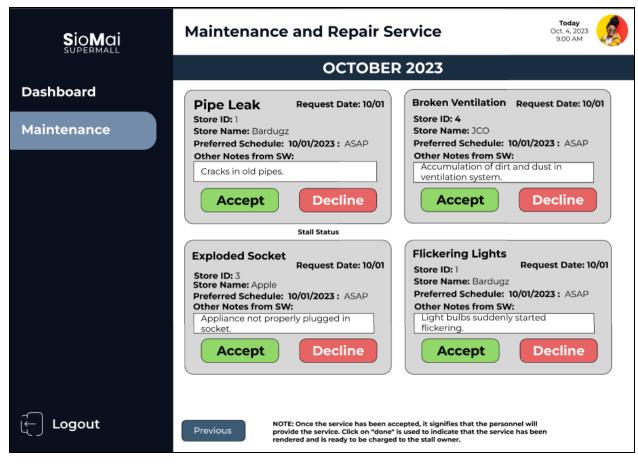
Document/s Produced NONE



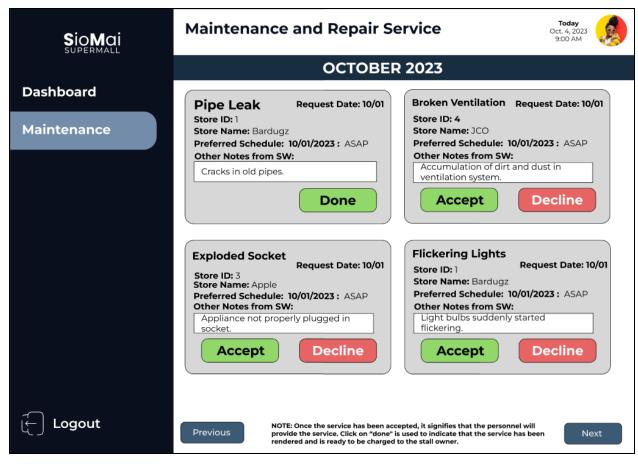
INTERFACE ID	1.1.1	
INTERFACE NAME	EQUIPMENT RENTAL SCHEDULED REQUESTS INTERFACE	
Description	The user can verify the damage report.	
Pre-Condition	The stall owner submitted a damage report.	
Process Required	 The user can be able to view the damage report. The user will then indicate how much of the damage amounts to. The user can now verify if the damage report is accurate. The user will now click 'Submit', and will be added to the store owner's bill. 	



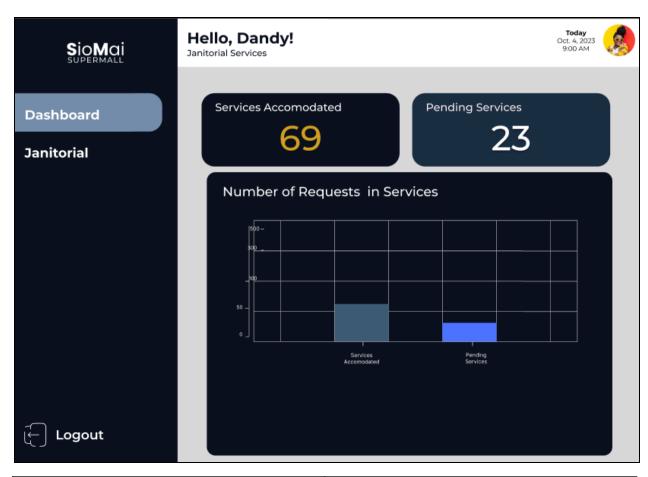
INTERFACE ID	2
INTERFACE NAME	MAINTENANCE AND REPAIR DASHBOARD INTERFACE
Description	Allows the user to view the dashboard. It views what services have been accommodated in the maintenance repair services and how many of the requests are pending.
Pre-Condition	NONE
Process Required	NONE
Document/s Produced	NONE



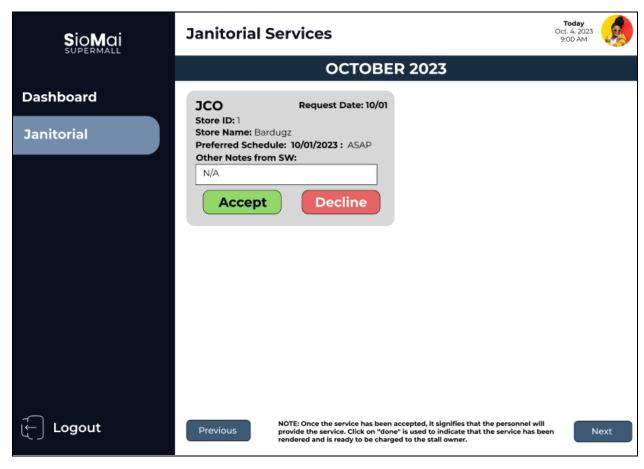
INTERFACE ID	2.1
INTERFACE NAME	MAINTENANCE AND REPAIR SERVICE REQUESTS INTERFACE
Description	The user can accept and decline requests for maintenance and repair.
Pre-Condition:	The stall owner has requested maintenance and repair services.
Process Required	The user verifies the requests and will decide whether to accept or decline the request made by the stall owner.
Document/s Produced	NONE



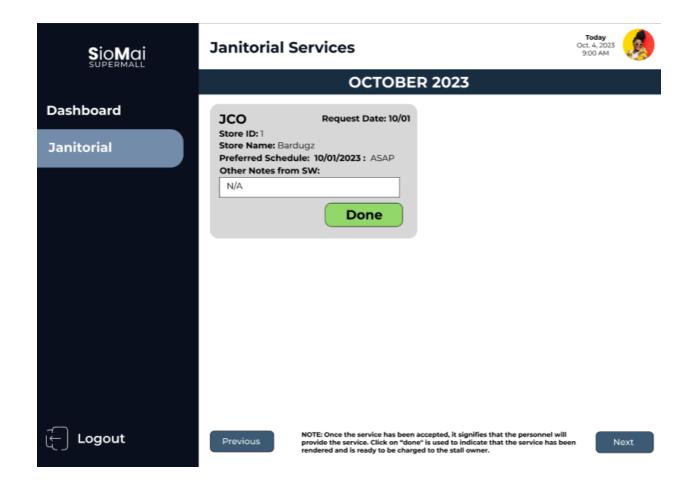
INTERFACE ID	2.1.1
INTERFACE NAME	MAINTENANCE AND REPAIR SERVICE REQUESTS INTERFACE
Description	The user can accept and decline requests for maintenance and repair.
Pre-Condition:	The user has accepted a request.
Process Required	The accepted request will return a 'DONE' statement, indicating the service has been rendered and is ready to be charged to the stall owner.
Document/s Produced	NONE



INTERFACE ID	3
INTERFACE NAME	JANITORIAL SERVICE DASHBOARD INTERFACE
Description	Allows the user to view the dashboard. It views what services have been accommodated in the janitorial services and how many of the requests are pending.
Pre-Condition	NONE
Process Required	NONE
Document/s Produced	NONE



INTERFACE ID	3.1
INTERFACE NAME	JANITORIAL SERVICE REQUESTS INTERFACE
Description	The user can accept and decline requests for janitorial service.
Pre-Condition	The stall owner requested a janitorial service.
Process Required	The user verifies the requests and will decide whether to accept or decline the request made by the stall owner.
Document/s Produced	NONE



INTERFACE ID	3.1.1
INTERFACE NAME	JANITORIAL SERVICE REQUESTS INTERFACE
Description	The user can accept and decline requests for janitorial service.
Pre-Condition	The user has accepted a request.
Process Required	The accepted request will return a 'DONE' statement, indicating the service has been rendered and is ready to be charged to the stall owner.
Document/s Produced	NONE

REFERENCES

Sadhu, A. K. (2014, March 20). Integrated software applications. INTEGRATED SOFTWARE APPLICATIONS.

https://www.management4all.org/2014/03/integrated-software-applications.html