



# Tourism Management System

## Technical Design Document

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## 1.0 Introduction

### 1.1 Purpose of this document

The purpose of this high level design document is to define the detailed design for all the components of the Tourism Management System (TMS) Project specified in the Use case document. All the low-level components, interfaces and integrations are in this document.

### 1.2 Project Overview

This project aims to build a website and database for managing an organization's Tourism Management System which has three personnel, Admin, Manager and User. The system provides interfaces for all the users, managers and admin to manage and make use of the service.

### 1.3 Intended Audience

*The intended audience for this document are*

- Developers, testers, other associates in the project
- Technical lead, Scrum Master
- Product Owner

## 2.0 Solution Summary

### 2.1 Scope

This subsection shall state the scope of this detailed design document

- Create and maintain user information.
- Manage components of the system.

### 2.2 Assumptions

- Once the application is built, the AMS will manually load the lists into the system.
- There will be no concurrent users for the application.
- Any changes to the design mentioned in the Product Backlog(PB) would be taken as a Change Request.

## 2.3 Dependencies

- Eclipse IDE is used for developing java applications.
- Maven is for software project management and comprehension tool.
- Junit4 is for unit testing framework and important in the improvement of test driven development.
- MySQL Database is used for the database operations.
- Tomcat Server is used to execute java servlets and render web pages.
- Web servlets, jstl, jsp
- CSS and HTML for designing the web page

## 2.4 Risks

An element of risk may be observed if multiple users of same or different domain try to access the page and it may rarely redirect to the same page

# 3.0 Use Case Realization

## 3.1 User Login

### 3.1.1 Functional Requirement

. Login Page checks the authentication of the user and based on his role, directs the user to the respective page. User is provided with tourism packages, inquiry posts, raising complaints if any problem is faced and choose and pay for the packages that they desire.

### 3.1.2 UI Validations

- User Id and Password fields are mandatory.
- Invalid User Id and / or password should not allow the user to get into the system

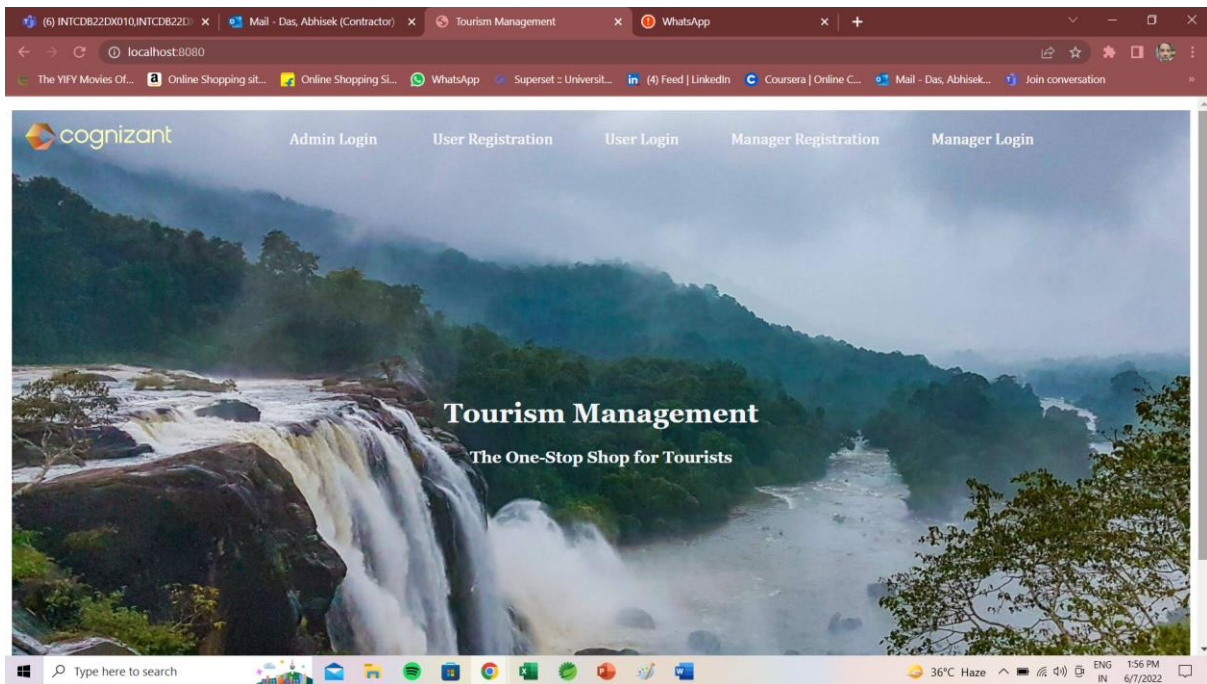
### 3.1.3 UI Controls

#	UI Component	Type	Name	Details
1	Admin Id	Label	userName	
2	Manager Id	Label	empId	
3	User Id	Label	User_id	
4	Login	Button	Login	Button to submit login details and login to system
5	Home	Button	Home	

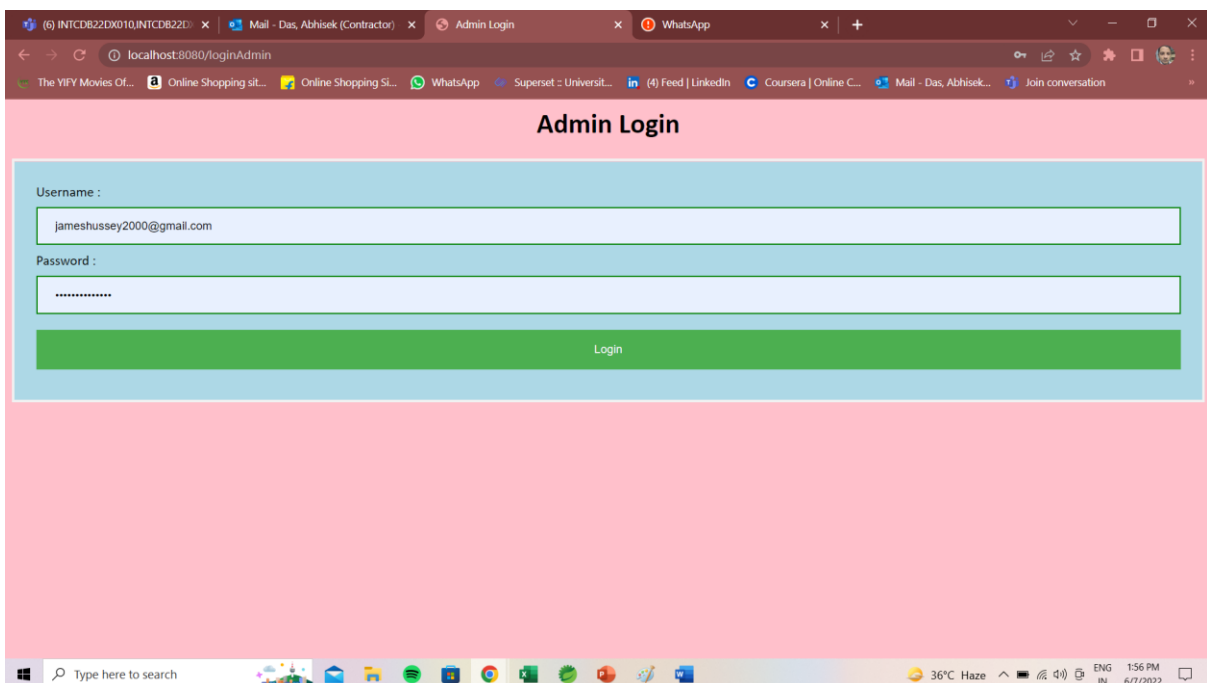
### 3.1.4 UI Methods Definition

Method Name	Details
LoginButton_Click	Allows the user to login into the portal.
HomeButton_Click	Allows the user to be redirected to homepage

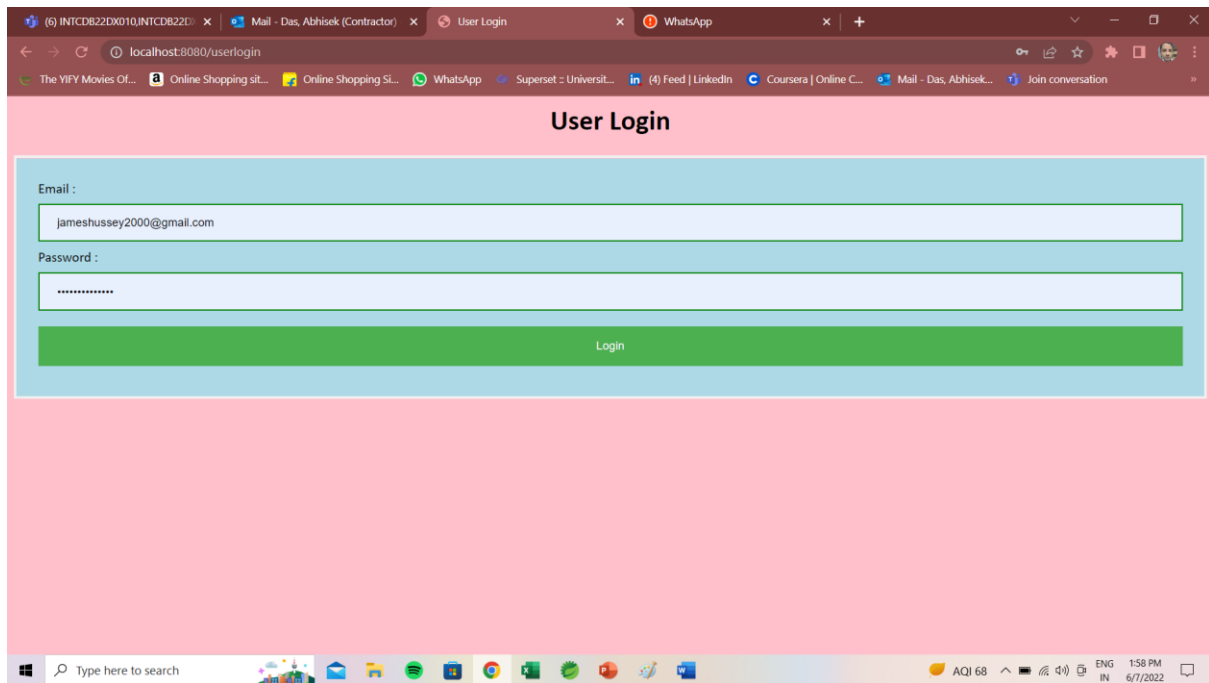
### 3.1.5 UI Design



Welcome Page



Admin Login Page



User Login Page

## 3.2 User Registration

### 3.2.1 Functional Requirement

From the login page if the user selects the register option, the respective registration form for user will appear in a new page for the selected option. Users will be able to fill in the details and register.

### 3.2.2 UI Validations

- All the fields are necessary.
- Invalid entries and empty fields are not accepted.

### 3.2.3 UI Controls

#	UI Component	Type	Name	Details
1	First Name	Label	firstName	To enter first name
2	Last Name	Label	lastName	To enter last name

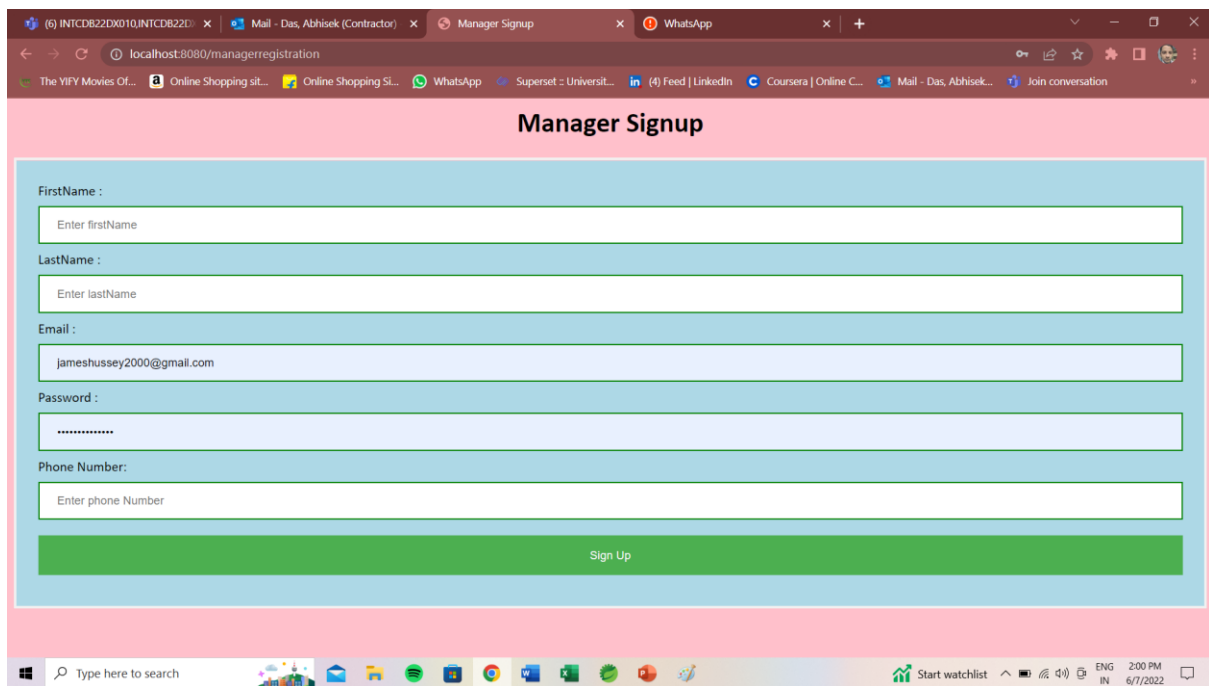


3	DOB	Label	DOB	To enter date of birth
4	Gender	Label	Gender	To enter the gender
5	Contact Number	Label	Contact No	To enter contact number
6	Password	Label	Password	To enter the password
7	Confirm Password	Label	Confirm Password	To enter confirm password
15	Submit	Button	Submit	Button to submit details entered

### 3.2.4 UI Method Definition

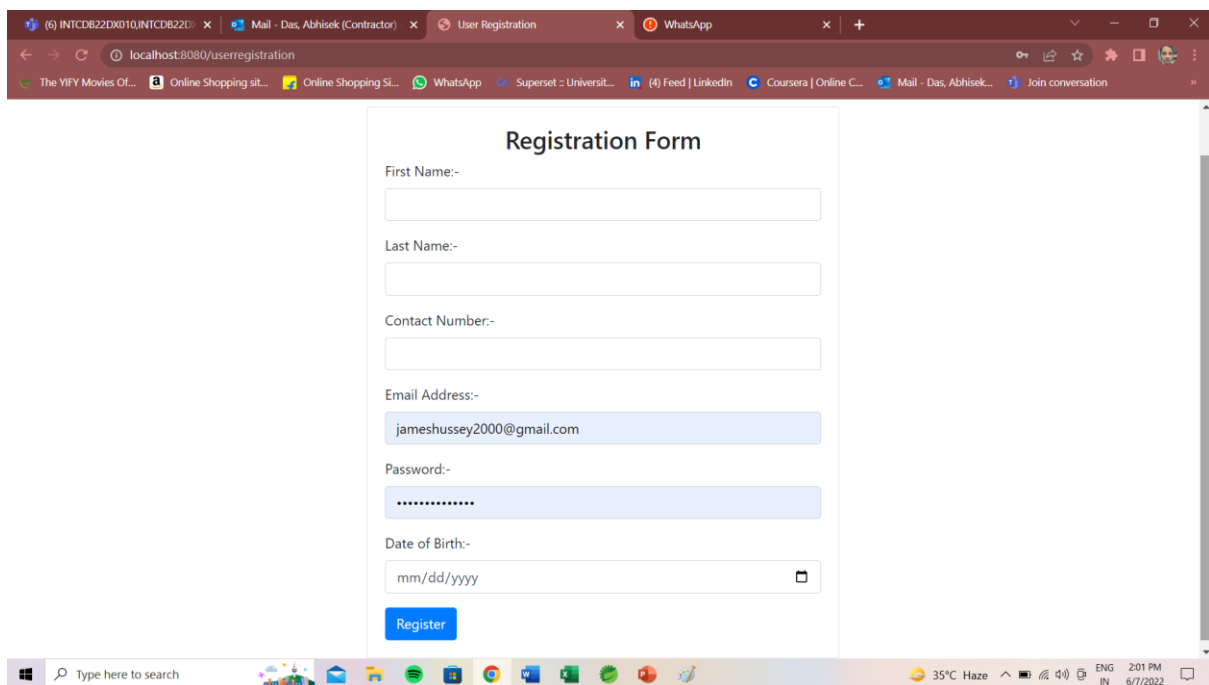
Method Name	Details
Register_Click	Allows to register the entered details.
ClearButton_Click	Clears the details entered by the user.

### 3.2.5 UI Design



The screenshot shows a web browser window with the URL `localhost:8080/managerregistration`. The page has a pink header with the title "Manager Signup". Below the header is a light blue form area. The form contains the following fields: "FirstName:" with a text input containing "Enter firstName"; "LastName:" with a text input containing "Enter lastName"; "Email:" with a text input containing "jameshussey2000@gmail.com"; "Password:" with a text input containing "\*\*\*\*\*"; and "Phone Number:" with a text input containing "Enter phone Number". At the bottom of the form is a green button labeled "Sign Up". The browser's taskbar at the bottom shows various application icons and the system clock indicating 2:00 PM on 6/7/2022.

Manager Registration Page



The screenshot shows a web browser window with the URL `localhost:8080/userregistration`. The page has a white header with the title "Registration Form". Below the header is a white form area. The form contains the following fields: "First Name:-" with a text input; "Last Name:-" with a text input; "Contact Number:-" with a text input; "Email Address:-" with a text input containing "jameshussey2000@gmail.com"; "Password:-" with a text input containing "\*\*\*\*\*"; and "Date of Birth:-" with a text input containing "mm/dd/yyyy" and a calendar icon. At the bottom of the form is a blue button labeled "Register". The browser's taskbar at the bottom shows various application icons and the system clock indicating 2:01 PM on 6/7/2022.

User Registration Page

## 3.3 Admin Tasks

### 3.3.1 Functional Requirement

Admin Dashboard contains all the buttons for admin to perform different tasks like add packages, managing and maintaining them, which redirect to respective pages. The admin is the soul of the system who creates the packages that users might be interested in and the admin decides the price and all the other attributes for each packages.

### 3.3.2 UI Validations

- Fields in add and edit packages, package details are marked as well as their availability.
- If mandatory fields are empty or invalid data is filled, an error message is given.

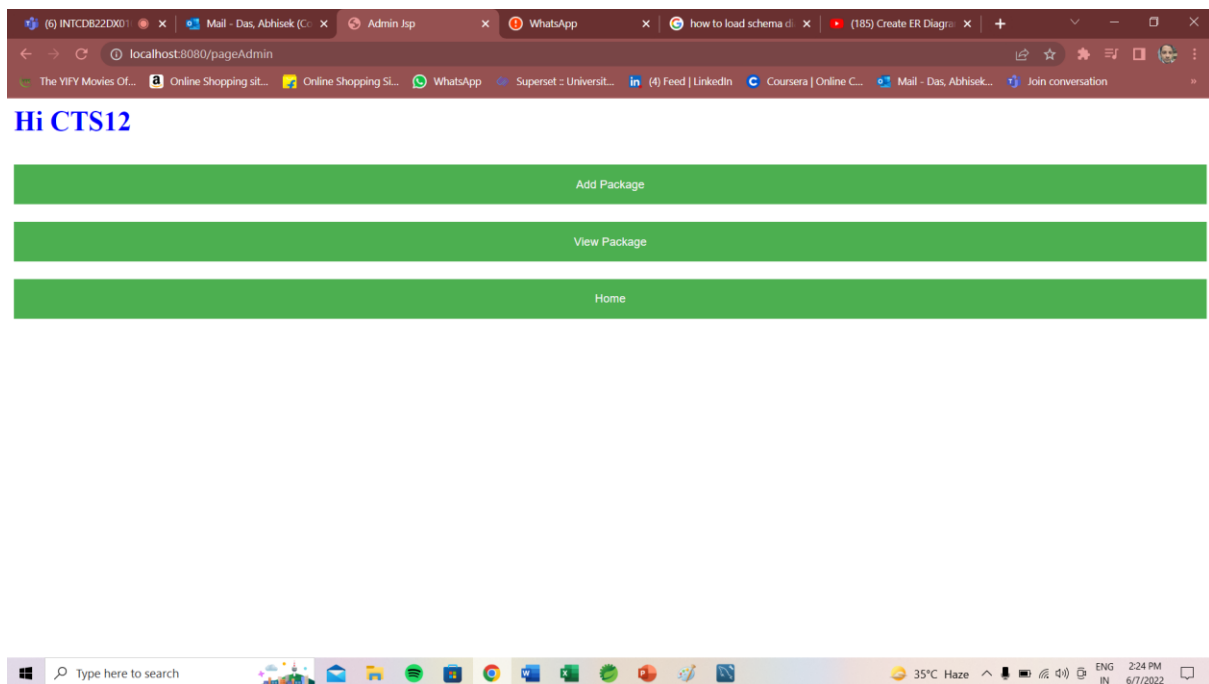
### 3.3.3 UI Controls

#	UI Component	Type	Name	Details
1	Add packages	Button	AddPackages	Adds planes to the database
2	Add package details	Button	Addpackagedetails	Adds flight plan to the database
3	View Packages	Button	viewpackages	Adds hangar to the database
4	Modify Packages	Button	AddPilotSchedule	Adds the pilot schedule
5	Modify Payment Methods	Button	modifypaymentmethods	Registration request for manager

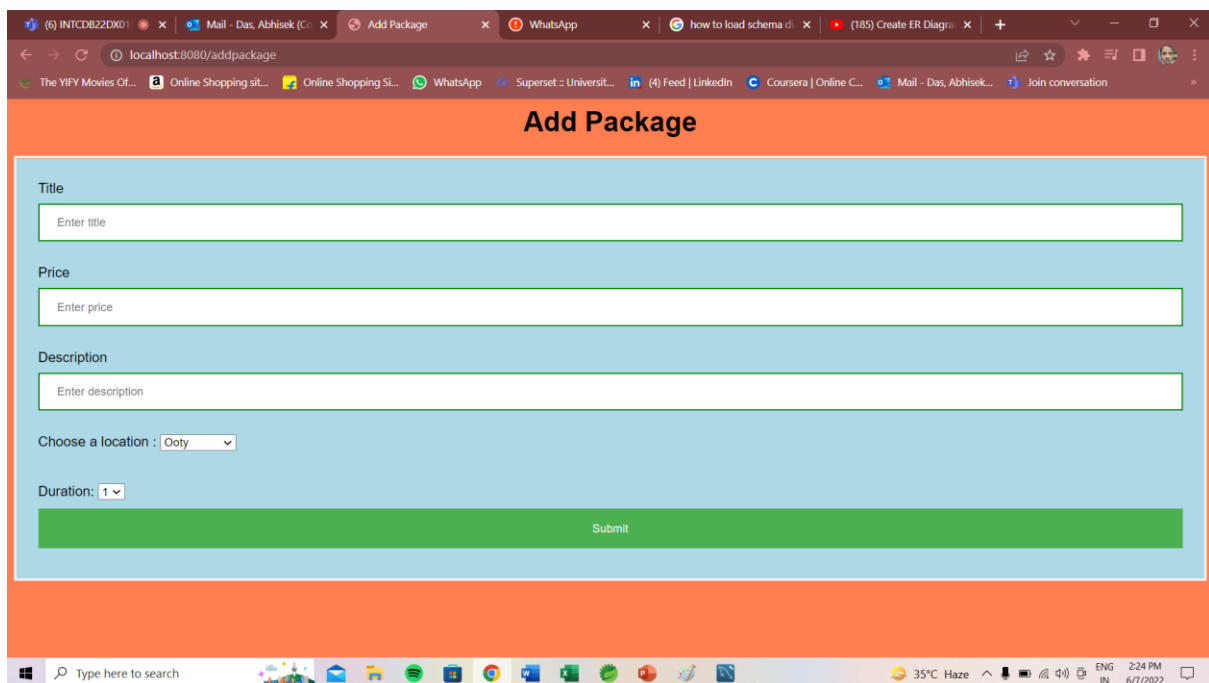
### 3.3.4 UI Methods Definition

Method Name	Details
AddPackages	Adds packages to the database

### 3.3.5 UI Design



#### Admin Portal



#### Add Packages Page

Enter the title of Package You want to View

Enter title

(Like Honeymoon Package, Goa Trip)

Submit

### View Package Page

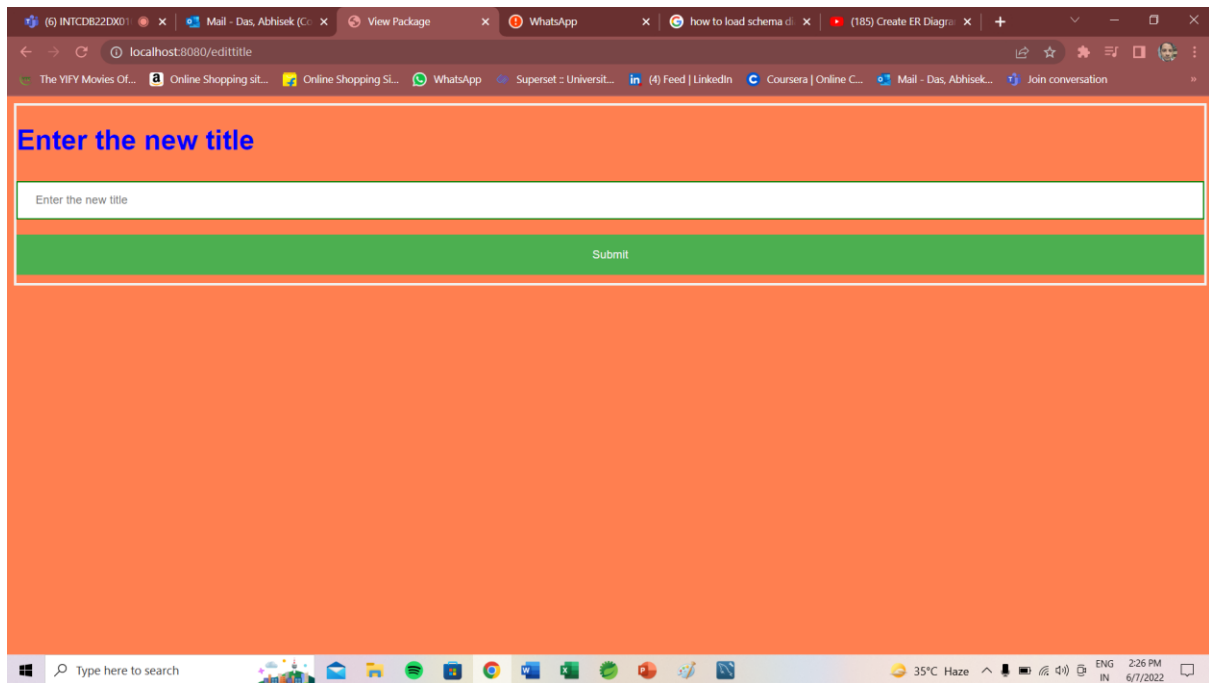
Details Of Package

Title	Description	Location	Price	Duration
Goa Trip	Goa trip is one of the most bought trips.	Goa	25000	5

Edit Title Edit Description Edit Location Edit Price Edit Duration

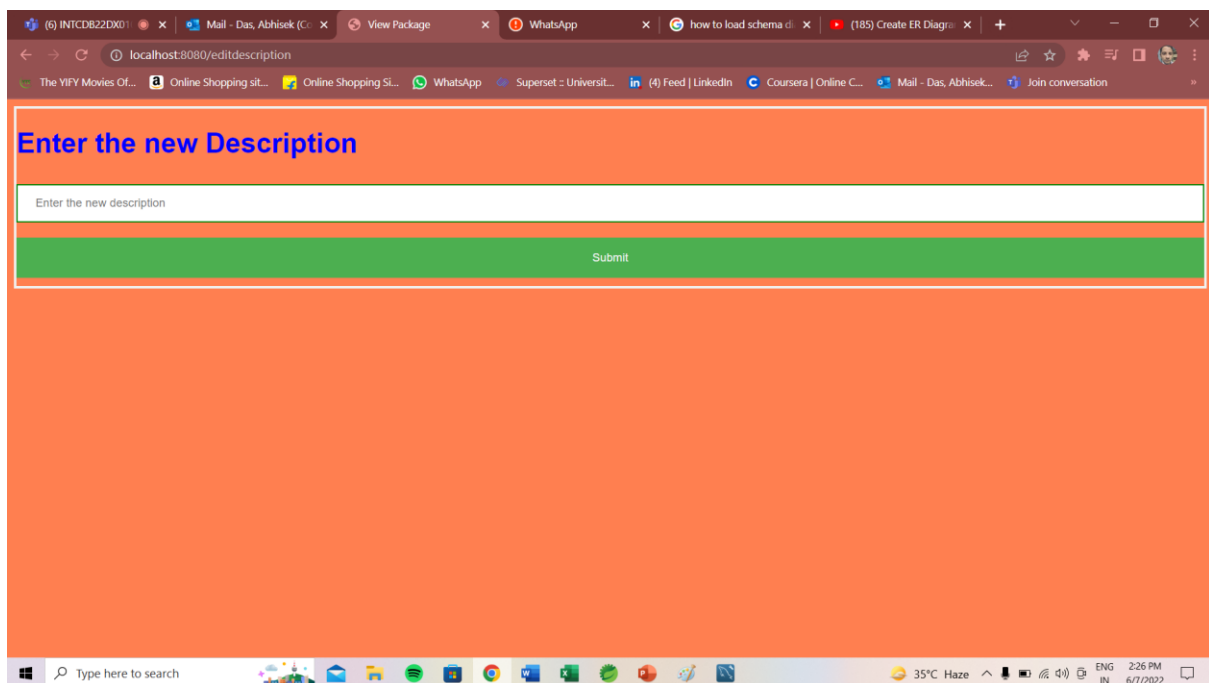
Edit Package

### Modification Page for Packages



The screenshot shows a web browser window with the URL `localhost:8080/edittitle`. The page has an orange background. At the top, there is a blue heading "Enter the new title". Below it is a white text input field with the placeholder text "Enter the new title". Underneath the input field is a green button labeled "Submit". The browser's taskbar at the bottom shows various application icons and the system clock indicating 2:26 PM on 6/7/2022.

Title Modification Page



The screenshot shows a web browser window with the URL `localhost:8080/editdescription`. The page has an orange background. At the top, there is a blue heading "Enter the new Description". Below it is a white text input field with the placeholder text "Enter the new description". Underneath the input field is a green button labeled "Submit". The browser's taskbar at the bottom shows various application icons and the system clock indicating 2:26 PM on 6/7/2022.

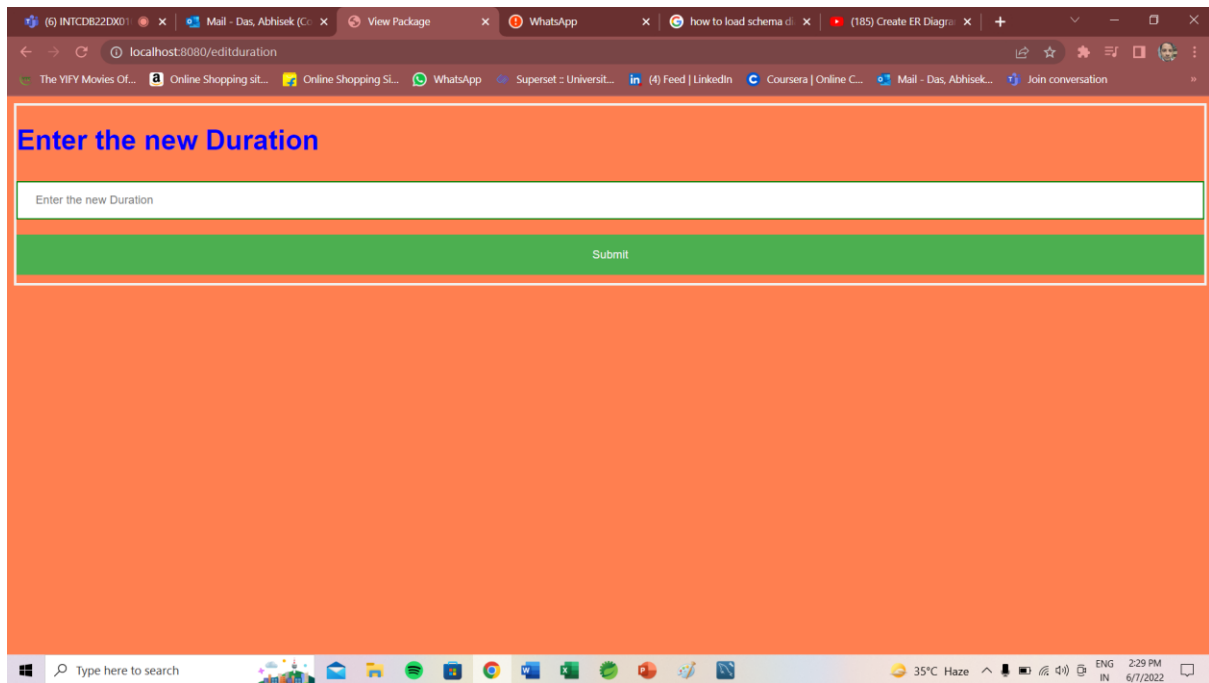
Description Modification Page

The screenshot shows a web browser window with the URL `localhost:8080/editlocation`. The page has an orange background. At the top, there is a blue heading "Enter the new Location". Below the heading is a white text input field with the placeholder text "Enter the new Location". Underneath the input field is a green button labeled "Submit". The browser's address bar shows the URL, and the taskbar at the bottom displays various application icons and system information like "35°C Haze" and "2:27 PM 6/7/2022".

Location Modification Page

The screenshot shows a web browser window with the URL `localhost:8080/editprice`. The page has an orange background. At the top, there is a blue heading "Enter the new Price". Below the heading is a white text input field with the placeholder text "Enter the new Price". Underneath the input field is a green button labeled "Submit". The browser's address bar shows the URL, and the taskbar at the bottom displays various application icons and system information like "35°C Haze" and "2:27 PM 6/7/2022".

Price Modification Page



Duration Modification Page

## 3.4 Manager Tasks

### 3.4.1 Functional Requirement

Manager Dashboard is all about managing user problems. The manager manages the inquiries that users post in the portal as well as marks the inquiries “done” after solving them. The manager also responds to user complains if any registered user paid for any tour package and faced any problem during the payment or after the payment. So, manager performs only tasks related to the welfare of the users.

### 3.4.2 UI Validations

- Text boxes for selecting User Queries, User Complaints and Feedback Forms.
- Date fields can be left empty.

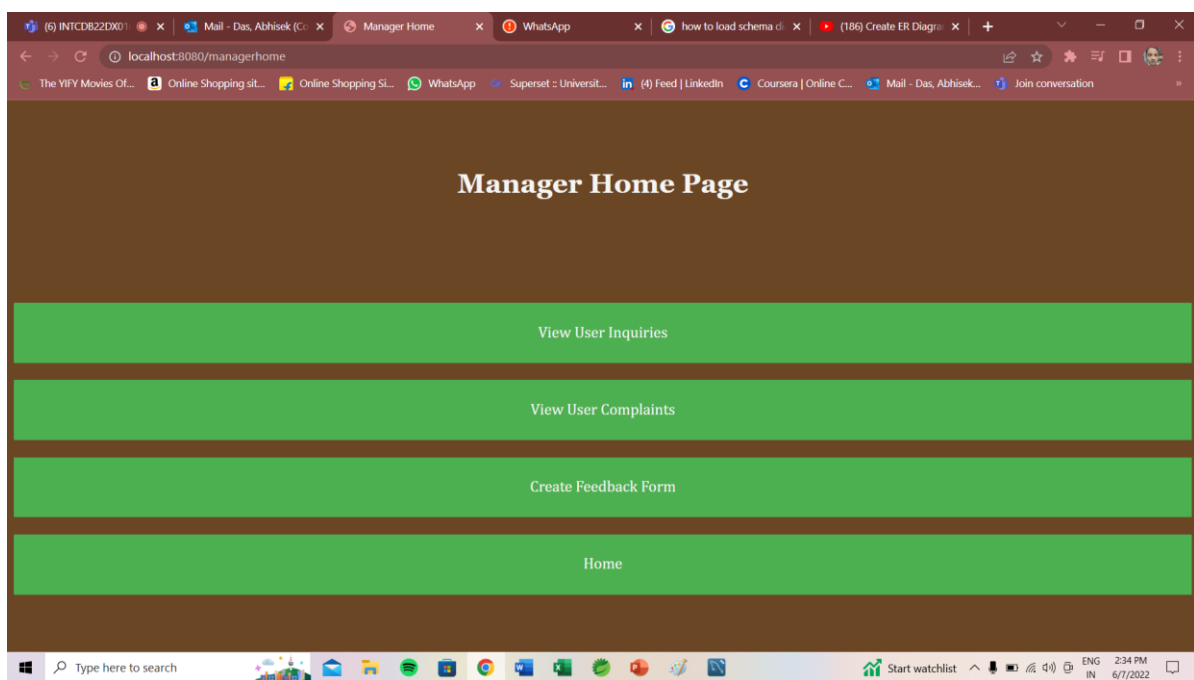
### 3.4.3 UI Controls

#	UI Component	Type	Name	Details
1	View User Queries	Button	viewqueries	Displays the queries.



2	View User Complaints	Button	<a href="#">viewusercomplains</a>	Displays the complains
3	Update User Queries	Button	<a href="#">updateinquiry</a>	Updates the user queries with replies
4	Create Feedback Forms for Users	Button	<a href="#">createfeedback</a>	Display the feedback form to users

### 3.4.4 UI Design



Manager Portal

**User Queries**

ID	User Inquiry	Write your reply
1	Where is the location of your office in West Bengal?	<input type="text" value="Enter"/> <input type="button" value="Submit"/>

Managing User Queries

**Write the field names in the Feedback Form**

Form Field 1 :

Form Field 2 :

Form Field 3 :

Form Field 4 :

Form Field 5 :

Form Field 6 :

Form Field 7 :

Creating feedback forms

## 3.5 User Tasks

### 3.5.1 Functional Requirement

User home page contains different packages that the user wants to add to their cart and pay for them. The home page also contains links to User queries or inquiries and user complains along with the feedback form that is created by the manager.

### 3.5.2 UI Validations

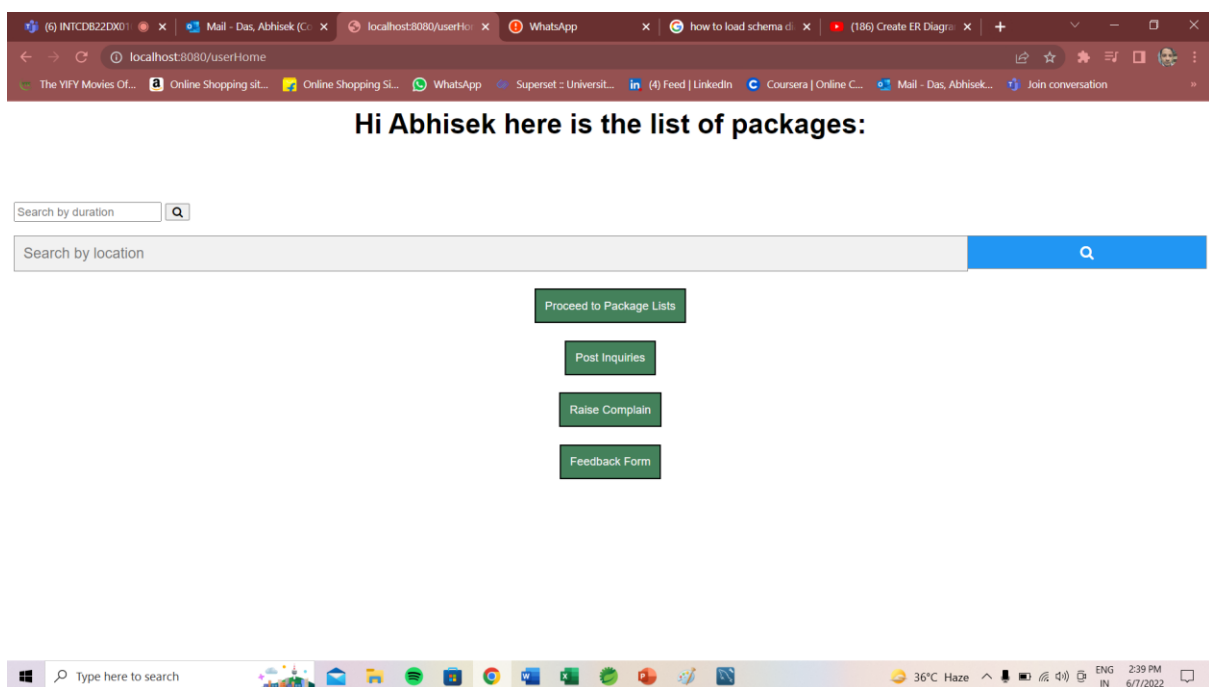
- All the fields are necessary.
- Invalid entries and empty fields are not accepted.

### 3.5.3 UI Controls

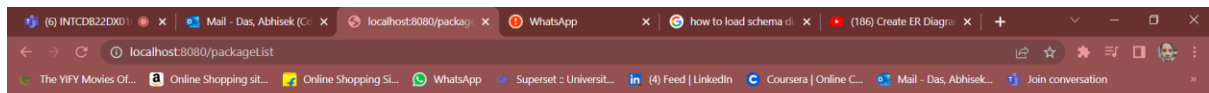
#	UI Component	Type	Name	Details
1	Update package plan	Button	updatepackageplan	Redirects to flight plan page
2	Request reschedule	Button	requestreschedule	Redirects to the request page
3	Update pre-tour checklist	Button	Updatepre-pretour	Redirects to pre-flight checklist page
4	Update post-tour checklist	Button	Update post-posttour	Redirects to post-flight checklist page
5	View schedule	Button	Viewschedule	Redirects to pilot schedule page
7	Back	Button	Back	Takes to the previous page
8	Home	Button	Home	Takes back to home page
9	Logout	Button	Logout	Logout of the system.
10	Register	Button	Register	Enters the data to the database
11	Clear	Button	Clear	Clear the data entered in the web page
12	Update	Button	Update	Updates the page with the data
13	User id	Label	user Id	Takes the pilot id

14	Original departure date	Label	Original Departure Date	Takes the original departure date
15	Request departure date	Label	Request Departure Date	Takes the request departure date
16	Original destination date	Label	Original Destination Date	Takes original destination date
17	Request destination date	Label	Request Destination Date	Takes request destination date

### 3.5.4 UI Design



User Home Page



Here are the list of packages :

Search by duration

Search by location

ID	Title	Location	Duration	Price	Description
1	Goa Trip	Goa	5	25000	Goa trip is one of the most bought trips.
2	Mumbai Trip	Ooty	7	18000	Mumbai is one of the few wonders to visit.
3	Shimla Tour	Shimla	7	15000	Enjoy the snowy and chilly flakes
4	Manali Trip	Manali	5	23000	One of the best places to visit in India. Just a nick of time away. Hurry Up!

[Home](#)



## Tour Packages for Users

**USER DETAILS**

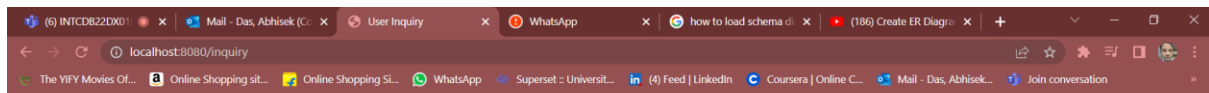
Number of Persons :

Number of Rooms Required :

Mode of Transport :

Date of Travel :

## Payment Form for Users



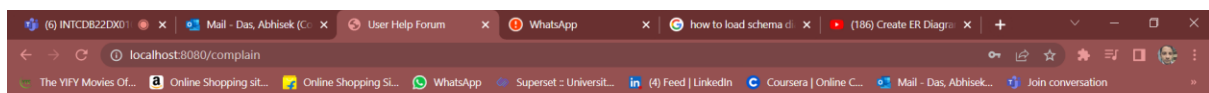
## Post your Inquiries to the Manager

You will surely get your reply within 24 hours

Enter your inquiry


## Inquiry Page for Users



### USER HELP FORUM

First Name :

Last Name :

Write your problem in details


## User Raise Complaint Form

**User Feedback Form**

Please, kindly fill the feedback form

Your Preference

Members of your family

Your experience with us

Your suggestion for us

### User Feedback Form

**Payment Options**

*Your total payment is Rs. 6550*

Net Banking Credit Card Debit Card UPI

### User Payment Options

## 4.0 Database Design

### 4.1 Data Model

The following is an overall view of the tables in the database :-

### 4.2 Tables Structure

Following tables in this topic will show the various fields used throughout this project at various levels

#### 4.2.1 Manager

Field Name	Field Type	Data Type	Mandatory	Possible Values
Manager ID	Text(10)	Numeric	Yes	System Generated
First Name	Text(50)	Alphabetic	Yes	-
Last Name	Text(50)	Alphabetic	Yes	-
Gender	Drop Down	NA	Yes	Male, Female
DoB	Text(10)	Numeric	Yes	-
Contact Number	Text(10)	Numeric	Yes	-
Password	Text(15)	Alphanumeric	Yes	-
Email ID	Text(50)	Email	Yes	-
Confirm Password	Text(15)	Alphanumeric	Yes	-

#### 4.2.2 Admin

Field Name	Field Type	Data Type	Mandatory	Possible Values
Admin ID	Text(10)	Alphabetic	Yes	-
Password	Text(15)	Alphanumeric	Yes	-



### 1.1.1 Manager

Field Name	Field Type	Data Type	Mandatory	Possible Values
User ID	Text(10)	Numeric	Yes	System Generated
First Name	Text(50)	Alphabetic	Yes	-
Last Name	Text(50)	Alphabetic	Yes	-
Gender	Drop Down	NA	Yes	Male, Female
DoB	Text(10)	Numeric	Yes	-
Contact Number	Text(10)	Numeric	Yes	-
Password	Text(15)	Alphanumeric	Yes	-

### 1.1.1 User Inquiries

Field Name	Field Type	Data Type	Mandatory	Possible Values
User Queries	Text(10)	Alphabetic	Yes	-
Manager Reply	Text(15)	Alphabetic	Yes	-

### 1.1.1 User Complaints

Field Name	Field Type	Data Type	Mandatory	Possible Values
User Complaints	Text(10)	Alphabetic	Yes	-
User Name	Text(15)	Alphabetic	Yes	-

## 2.0 Appendices

### 2.1 Glossary

Acronyms	Definitions
TMS	Tourism Management System
PB	Product Backlog