



08/31/2020

**Amanda McGivern**

has successfully completed

**Introduction to User Experience Principles and Processes**

an online non-credit course authorized by University of Michigan and offered through Coursera

A handwritten signature in black ink, appearing to read 'Mark Newman', written over a horizontal dotted line.

Mark Newman  
Associate Professor, School of Information  
Department of Electrical Engineering and Computer Science

**COURSE  
CERTIFICATE**



Verify at [coursera.org/verify/G5HTGS5R47WF](https://coursera.org/verify/G5HTGS5R47WF)  
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