

Ann M. Cooper-Milne

(937) 213-1611 | amcmilne@gmail.com

HTML | CSS | Javascript | Node | React | MySQL | MongoDB | IndexedDB | Progressive Web Apps | MERN

HIGHLIGHTS

As an eager and enthusiastic Junior Full Stack Web Developer, I bring my 17 years of experience in healthcare, including the management of two outpatient physical therapy offices. I developed strong communication skills working with both patients and staff, which will prove very beneficial when in front of customers and clients. I am confident I can adapt well to any environment, as I have experience in both large organizations and a small PT-own practice.

EDUCATION

The Ohio State University College of Engineering, Columbus, OH

Coding Boot Camp, April 2021

- Created a Portfolio app using React, NodeJS, API's, HTML, and CSS.
- Worked on three separate group projects remotely.
- I have nearly 20 projects and assignments completed in the last 6 months, using a wide range of technologies.

Clark State Community College, Springfield, OH

Associates of Applied Science in Physical Therapy Assisting, June 2009

Wilmington College, Wilmington, OH

Bachelor of Science in Athletic Training, Cum Laude, June 2004

- Green Key Honor Society
- Dean's List 5 consecutive semesters
- Sports Medicine Leadership Council

EXPERIENCE

Central Ohio Primary Care Sport, Spine, & Joint, Westerville, OH

Physical Therapist Assistant, Athletic Trainer

February 2018-present

- Maintained an open line of communication with referral sources and their medical staff.
- Daily schedule management to ensure all patients are seen in a timely manner.
- Documented treatments in an electronic medical records system.

SpineFirst Physical Therapy, Columbus OH

Physical Therapist Assistant, Corrective Exercise Specialist

September 2015 to October 2017

- Played an integral role in restructuring the business model, including change of ownership and rebranding.
- Implemented an electronic medical records and billing system.
- Assisted in the hiring and training of a new lead physical therapist.
- Established and maintained relationships with referral sources throughout the restructuring/rebranding process.
- Facilitated the credentialing process with several insurance companies.
- Trained staff on proper billing/coding to optimize reimbursement.
- Collaborated with other local healthcare providers to promote continuity of care during the restructuring process.

NovaCare Rehabilitation, Columbus, OH

Site Supervisor, Physical Therapist Assistant, & Athletic Trainer

September 2005 to September 2015

- Managed 6 employees across two clinics.
- Established and maintained multiple referral source relationships in a highly competitive market..
- Maintained an open and direct line of communication with all referral sources.
- Completed weekly reports to update staff on budget metrics.
- Reviewed monthly clinic budget and compiled operational reports for middle management.
- Attended monthly market-wide management meetings to review goals and financial standings.
- Held monthly staff meetings to review financial standings, market changes, and best practices.
- Completed internal medical chart audits.

Osborn Chiropractic, Columbus, OH

Chiropractic Assistant

September 2004-September 2005

Certificate, April 2021

PROFESSIONAL CERTIFICATIONS

- OTPTAT Board Physical Therapist Assistant Licensure- PTA007344
- OTPTAT Board Athletic Trainer Licensure- AT002456
- BOCATC Certification Athletic Training- 080402376
- AHA Advance BLS CPR & AED
- Smart Tools Plus
- Integrative Dry Needling