# July 25<sup>th</sup>, 2011

#### Dear Fellow Shareholders,

We are happy to report that Q2 was another great quarter for Netflix. Streaming is continuing to grow rapidly, and with the recently introduced price changes, we'll be able to further increase the scope and quality of our streaming content. At the end of the quarter, Netflix had over 25 million global subscribers, up 70% from 15 million just one year ago. Our summary results are below:

(in millions except per share data)	Q2 '09	Q3 '09	Q4 '09	Q1 '10	Q2 '10	Q3 '10	Q4 '10	Q1 '11	Q2 '11
Domestic:									
Net Subscriber Additions	0.29	0.51	1.16	1.70	1.03	1.80	2.70	3.30	1.80
Y/Y Change	72%	95%	61%	85%	255%	253%	133%	94%	75%
Subscribers	10.60	11.11	12.27	13.97	15.00	16.80	19.50	22.80	24.59
Y/Y Change	26%	28%	31%	35%	42%	51%	59%	63%	64%
Revenue	\$ 409	\$ 423	\$ 445	\$ 494	\$ 520	\$ 553	\$ 592	\$ 706	\$ 770
Y/Y Change	21%	24%	24%	25%	27%	31%	33%	43%	48%
Contribution Profit	\$ 93	\$ 89	\$ 98	\$ 111	\$ 130	\$ 130	\$ 152	\$ 187	\$ 213
Y/Y Change	38%	32%	38%	53%	40%	46%	55%	68%	64%
Operating Income	\$ 53	\$ 49	\$ 53	\$ 58	\$ 77	\$ 72	\$ 88	\$ 113	\$ 125
Y/Y Change	54%	45%	39%	61%	45%	47%	66%	95%	62%
International:									
Net Subscriber Additions	-	-	-	-	-	0.13	0.38	0.29	0.16
Subscribers	-	-	-	-	-	0.13	0.51	0.80	0.97
Revenue	-	-	-	-	-	\$ -	\$ 4	\$ 12	\$ 19
Contribution Profit (Loss)	-	-	-	-	-	\$ (3)	\$ (9)	\$ (11)	\$ (9)
Operating Income (Loss)	-	-	-	-	-	\$ (3)	\$ (9)	\$ (11)	\$ (10)
Global:									
Subscribers	10.60	11.11	12.27	13.97	15.00	16.93	20.01	23.60	25.56
Y/Y Change	26%	28%	31%	35%	42%	52%	63%	69%	70%
Revenue	\$ 409	\$ 423	\$ 445	\$ 494	\$ 520	\$ 553	\$ 596	\$ 719	\$ 789
Y/Y Change	21%	24%	24%	25%	27%	31%	34%	46%	52%
Net Income	\$ 32	\$ 30	\$ 31	\$ 32	\$ 44	\$ 38	\$ 47	\$ 60	\$ 68
Y/Y Change	22%	48%	35%	45%	38%	27%	52%	88%	55%
EPS	\$ 0.54	\$ 0.52	\$ 0.56	\$ 0.59	\$ 0.80	\$ 0.70	\$ 0.87	\$ 1.11	\$ 1.26
Y/Y Change	29%	58%	47%	59%	48%	35%	55%	88%	58%
Free Cash Flow	\$ 26	\$ 26	\$ 30	\$ 38	\$ 34	\$ 8	\$ 51	\$ 79	\$ 60
Buyback	\$ 73	\$ 130	\$ 79	\$ 108	\$ 45	\$ 57	\$ -	\$ 109	\$ 51
Shares (FD)	59.7	57.9	55.5	54.8	54.3	53.9	54.2	54.2	53.9



#### **Domestic Q2 results**

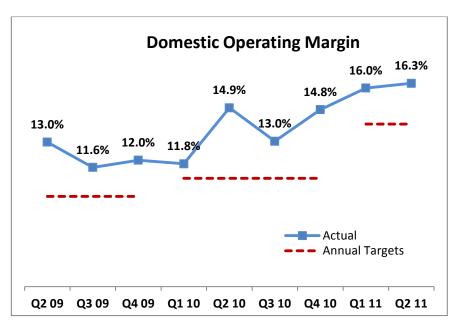
We were thrilled to add 1.8 million domestic subscribers in Q2, 75% more than Q2 of last year when we significantly increased subs by launching Netflix on the Wii game platform. The virtuous cycle we've mentioned before of increased investment in streaming content, strong word of mouth and an expanding range of devices continued to bear fruit. In the U.S., we ended the quarter with 24.6 million domestic subscribers, 64% more than the comparable previous year period.

During the quarter, the streaming only plan continued to gain in popularity, with nearly 75% of our new subscribers signing up for it. As a result, our average subscription price reverted to a slight quarter-over-quarter decline, after the one quarter impact in Q1 of our November 2010 price change.

With the rapid adoption of streaming, DVD shipments for Netflix have likely peaked. Also, in Q2 the total number of subscribers who were on hybrid plans (and, therefore eligible to receive DVDs) declined slightly from Q1.

We've spoken frequently of how we are directing savings generated from declining DVD demand into additional streaming content and marketing. During the quarter, we substantially increased sequential spending on streaming content as titles from our new content deals (discussed below) became available for streaming. At the same time, though, we maintained a disciplined approach to what content we license and at what price, spending somewhat less on streaming content than we budgeted for in the quarter. Also, DVD shipments came in even lower than forecasted, in part due to the popularity of our streaming only plan.

The net impact: our domestic operating margin came in at 16.3%, above our 14% target. Going forward in the second half of 2011, we expect to increase our investment in streaming content, thus reaching our 14% domestic operating margin target.





### **Domestic content licensing**

During Q2, we secured great new content for streaming and expanded our existing partnerships with movie studios and broadcast and cable networks.

For feature films, we reached agreements with Miramax and Revolution Studios to add several hundred movies on a rotating basis, giving our subscribers access to critically acclaimed films such as "Pulp Fiction," "Good Will Hunting," "Black Hawk Down," "Across the Universe," and "Shakespeare in Love" as well as box office favorites like "Daddy Day Care," "Hellboy," and "Anger Management." We also announced a multi-year deal with Open Road Films to exclusively offer an exciting slate of first-run films to watch instantly shortly after they are released on DVD. The first films from our previously announced deal with Relativity Media have just started to flow and "The Fighter" and "Skyline" are shaping up to be big hits with our subscribers.

Netflix members love great television shows as much as they love movies, and are now spending over half of overall streaming hours enjoying a wide range of TV programming. In Q2, we added thousands of TV episodes through significant multi-year renewals with Viacom's media networks and NBC Universal. These agreements not only add new seasons of shows that have enjoyed great success among our subscribers, but expand to new shows licensed by these companies.

In the case of NBCU, we've secured access to great NBC primetime hits on a prior-season basis, including "30 Rock," "Parenthood," and "The Office." Complete previous seasons of cable favorites like SyFy's "Warehouse 13," USA's "Psych," and E's "Keeping Up with the Kardashians" are also part of the deal.

With Viacom, we've expanded our agreement to include a wide range of programming from MTV, Nickelodeon, Comedy Central, BET and TV Land, including complete seasons of "Jersey Shore," "SpongeBob SquarePants," "South Park," "Hot in Cleveland," and "Basketball Wives."

In a few days, every episode of "Mad Men" will become available in syndication exclusively on Netflix. Additional seasons will become available on Netflix once they complete their run on AMC. Since Mad Men is strongly serialized, we expect significant viewing of prior seasons as new viewers get hooked and seek the back story during the upcoming fifth season and beyond.

Netflix subscribers now have access to a wide range of programming from all four major U.S. broadcast networks and from nearly every major cable channel, as well as thousands of films, including those in their first subscription window, from Paramount, MGM, Disney, Lionsgate and a host of mini-major and independent studios.

In June, we told our members that Sony movies through Starz Plus would be unavailable to watch instantly from Netflix due to a contract dispute between Sony and Starz, to which we are not a party. As we said then, we are hopeful these two valued partners will resolve this issue soon. Additionally, we continue to be in discussions with Starz to renew our agreement beyond the first quarter of 2012.



### **Domestic competition**

As we've said previously, our largest competitor over time is likely to be an improved MVPD service offering more Internet video on-demand, and thus reducing the number of people who will be attracted by a supplementary service like Netflix. HBO GO is an example of this: HBO subscribers can watch HBO on-demand through their MVPD provider web interface (DishOnline.com, say), or through the HBO GO dedicated application.

Over time, both the DishOnline application and the HBO GO application, amongst others, will likely get built into smart TVs or be available in smart TV app stores. While HBO GO and Netflix do not have overlapping content, and many consumers subscribe to both Netflix and HBO, we do compete with HBO for studio content and for viewers' time. Our task is to consistently improve the quality of our service and stay two steps ahead, so that consumers will continue to enjoy Netflix.

We are also mindful of Hulu Plus and Amazon Prime. Hulu Plus added about 325,000 subs in Q2; we added close to 2 million. We invest much more than Hulu Plus in content, in marketing, and in R&D. Since Hulu is likely to be sold in the near term, it is unknown who will run it and how much they will invest in the subscription part of the Hulu service. We aren't planning to bid on Hulu because most of its revenue is from providing free ad-supported streaming of current season TV shows, which is not our focus.

Amazon recently added thousands of films and TV shows, and includes them as a free service to subscribers of its Prime shipping service. We have vastly more streaming content, are available on more streaming devices and are purely focused on subscription video streaming. So far, we haven't detected an impact on our business from Amazon Prime.

## Separating DVD by mail and streaming into two distinct plans in the U.S.

Earlier this month, we separated DVD by mail and streaming into two distinct plans, and we feel each one represents unbeatable value in the marketplace.

Our new pricing, \$7.99 for unlimited DVD by mail, is the lowest price for DVD by mail offered by anyone, and we have the best service levels. In addition, \$7.99 for unlimited commercial-free streaming is an extremely attractive proposition, with our new subscribers overwhelmingly choosing this plan. Combined, for \$15.98, these two plans provide a tremendous entertainment value for consumers who want both DVD and streaming.

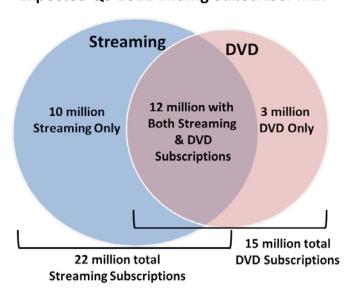
We didn't change the pricing for our streaming only subscribers, and those members will get to enjoy more and better streaming content going forward. Subscribers who only want DVDs from us are happy with the introduction of DVD only plans, because they can pay \$7.99 instead of \$9.99, a 20% savings. It is expected and unfortunate that our DVD subscribers who also use streaming don't like our price change, which can be as much as a 60% increase for them from \$9.99 to \$15.98, when it goes into effect for each subscriber upon their renewal date in September.



Some subscribers will cancel Netflix or downgrade their Netflix plans. We expect most to stay with us because each of our \$7.99 plans is an incredible value. We hate making our subscribers upset with us, but we feel like we provide a fantastic service and we're working hard to further improve the quality and range of our streaming content in Q4 and beyond.

In addition to separating the plans, we are setting up a dedicated DVD division, led by twelve-year Netflix veteran Andy Rendich, to focus on running a successful DVD by mail service in the U.S. for a long time. Andy and his team will be located nearby in San Jose, and are already planning some great improvements for the DVD service. Because we believe we can best generate profits and satisfaction by keeping DVD by mail as a division, we have no intention of selling it. In Q4, we'll also return to marketing our DVD by mail service, something we haven't done for many quarters. Our goal is to keep DVD as healthy as possible for as many years as possible.

Our estimate is that by end of Q3 in the U.S., we'll have about 22 million people subscribing to our streaming service, about 15 million people subscribing to our DVD service, and about 25 million total U.S. subscribers (with about 12 million people subscribing to both streaming and DVD).



**Expected Q3 2011 Ending Subscriber Mix** 

In Q3 we will see only the negative impact of the pricing change, given that the announcement was early in the quarter and that the increases won't take effect until late in the quarter (September 15<sup>th</sup> on average). We expect domestic net additions in Q3 to be lower than the previous year Q3, and because of the timing of the price change, revenues will only grow slightly on a sequential basis.

In Q4, we expect domestic net additions to return to a pattern of year-over-year growth while revenue will reflect a full quarter's impact of the pricing changes, which could result in Q4 being our first billion dollar global revenue quarter, driven by strong U.S. performance.



While we expect our revenue to increase in Q4 from this pricing change, we are still targeting a 14% domestic operating margin because we will continue to increase our spending on streaming content, ensuring the service remains by far the best value out there when it comes to enjoying instant, ondemand movies and TV shows.

Q4 will also be the first quarter with a clean separation of the costs for our DVD and streaming services. In January, we'll report on Q4 with greater segment detail, breaking out domestic DVD, domestic streaming and international streaming. Domestic DVD will incorporate its own technology and development costs, as well as G&A, providing a straightforward picture of operating income. Domestic and international streaming share technology, development and G&A expenses, so we'll be reporting contribution profit (i.e. gross profit less marketing) for each segment as well as the shared global streaming technology, development and G&A costs. Starting this quarter, contribution profit has been added to our segment reporting as a new metric.

#### **Canada results**

We continue to generate strong subscriber growth in Canada, and we're up to nearly 1 million subscribers in just 10 months. We continue to learn from our experiences in Canada in preparation for other international markets. We recently launched Canadian French support for our service, and Netflix looks great, of course, in French:



The key to continued growth, both domestically and internationally, is constant improvements to the service. We'll be adding more content to our Canadian service and now expect that we'll come in at between \$1 million contribution loss and \$1 million contribution profit in Q3.



### Latin America and beyond...

Early this month, we announced that we would be launching in Latin America as our second international market later this year. Consumers in 43 countries across Mexico, South America and the Caribbean will soon be able to enjoy unlimited TV shows and movies streamed instantly over the Internet to their TVs and computers at one low monthly subscription price. We will have more to say about this new market at the time of launch, but we are very excited about the opportunity. Specifically, Latin America represents a large and rapidly growing market of broadband households (currently, ~40 million), consumers there enjoy Hollywood content, and we are able to take advantage of economies of scale by licensing content regionally.

As we said last quarter, we intend to launch our third international market in Q1 2012. Depending on content licensing discussions underway, we may launch one or more new countries in Q1. As in Latin America, we intend to offer a compelling mix of Hollywood, regional and local content.

In April of this year, we anticipated generating international operating losses of up to \$70 million in the second half of this year, which we were comfortable with given the size of the opportunity in Latin America. Our current estimate for international operating losses in the second half of 2011 is now up to \$80 million which includes pre-launch expenses for the one or more countries we may launch in Q1 2012.

## New user interface on laptops

In June, we updated the Netflix website with a new interface to provide more focus on the TV shows & movies available to watch instantly, making it even easier for subscribers to find something they'd love to watch. The title images are larger, there are more of them on the page and play buttons appear when you track over the title image. Star ratings, synopsis and other functions are also easier and more intuitive to access.

We are always testing new approaches to improve the service, so we were very pleased that hours viewed have increased since the new interface was launched. We also received tremendous feedback, not all of it positive, on the change and are incorporating some of that feedback into making the user experience even better. We're constantly testing ways to improve the website experience and the overall service.

#### Facebook

We've made great progress over the quarter on our Facebook integration and we'll likely launch it before our next earnings report. At this point, we plan to launch this initiative only in Canada and Latin America, as the VPPA (Video Privacy Protection Act) discourages us from launching our Facebook integration domestically. Under the VPPA, it is ambiguous when and how a user can give permission for his or her video viewing data to be shared. A bipartisan group of lawmakers has introduced a simple clarification, HR2471, which says when and how a user can give such permission. We're hoping HR2471 passes, enabling us to offer our Facebook integration to our U.S. subscribers who desire it.



### **Cord mending**

For the second quarter in a row, U.S. MVPD households grew in Q1, adding nearly 500,000 additional households and deepening evidence that cord-cutting in the past was prompted by economic hard times rather than the substitution of over-the-top (OTT) services for cable.

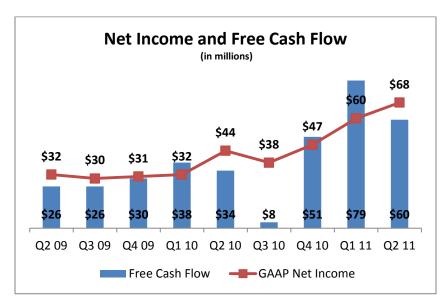
Since MVPD households are growing while online video use explodes, the data suggests that OTT services like Netflix are complementary to, rather than competitive with, cable television. In this way, the growth of Netflix streaming is no different to the prior growth of the DVD rental market – both supplemental to the programming offering of the MVPDs. Our subscribers overwhelmingly enjoy both Netflix and the wide variety of sports, current season TV shows, news and entertainment available through MVPDs.

### **Netflix beating Bit Torrent piracy**

In May, analysts at Sandvine published a report on global broadband trends suggesting that people are watching and downloading more video over the Internet than ever before. Given the popularity of our streaming service and the growth we've experienced in streaming subscribers and hours viewed, we were not surprised by this finding. What did pleasantly surprise us was how we compared to other providers of Internet video. Our low cost, high quality, on demand streaming service has become so good that the largest percentage of the Internet's traffic is for *paid content* instead of illegal free peerto-peer sites like Bit Torrent. Over coming quarters we'll see if we can recreate this "beat piracy" feat outside of North America.

## FCF & buyback

Free cash flow of \$59.5 million increased sharply year-over-year (74%), but was down 25% quarter-over-quarter. The sequential decrease was driven by lower deferred revenue, and an interest payment in the quarter, partially offset by higher net income.





The expected ramp up in our streaming content investment discussed in our January and April letters is reflected on our cash flow statements as a significant sequential increase in additions to our streaming content library: \$192 million in Q1 rising to \$613 million in Q2. The increase in library additions reflects several large previously announced content deals (e.g. MTV, Miramax, Fox, CBS & NBCU) becoming available for streaming, and therefore being recognized as assets on our balance sheet. Due to this increase in library assets, our streaming content liabilities also reflected a significant increase of \$420 million related to all payments not yet due under these contracts.

As a reminder, when a content license agreement meets the criteria for library asset recognition, we recognize the full value of the agreement as an asset in our content library while unpaid portions are recognized as liabilities. Since many of our agreements are multi-year, the additions will be amortized and the liabilities paid, in most cases, over several years. In sum, A/P and other non-current liabilities (long-term A/P) will increase as titles from new deals become available on our service.

We've provided additional disclosures on our cash flow statements this quarter to help investors better understand the accounting for our streaming content licenses – specifically, we have broken out the change in streaming content liabilities from all other A/P and other non-current liabilities. We have also separated amortization of streaming content from amortization of DVD content.

As we've stated previously, we continue to insist on close matching of cash and expense for our streaming content deals. Our Latin American launch will require some minor up-front spending that will moderate our free cash flow in Q3.

We used \$51.4 million in Q2 to repurchase 216,000 shares at an average cost basis of \$238, and ended the quarter with \$376 million in cash, cash equivalents and short-term investments.

#### Debt

Our current \$200 million of issued debt trades at a nearly 400 basis point spread to similar-duration treasuries. We don't expect to issue additional debt while our pricing is at these BB levels. Since we used the \$200 million for stock buyback at sub \$100 prices, we are very happy with our debt issue overall. Our debt, which has an 8.5% coupon, is first callable in November 2013.



#### **Business Outlook**

Guidance								
Domestic Q3 2011:								
Total U.S. Subscribers	24.6m to 25.4m							
U.S. Streaming Subscriptions	21.6m to 23.3m							
U.S. DVD Subscriptions	14.6m to 15.7m							
Revenue	\$780m to \$805m							
Operating Income	\$95m to \$120m							
International Q3 2011:								
Subscribers	1,150k to 1,450k							
Revenue	\$19.5m to \$23.5m							
Operating Loss	(\$27.5m) to (\$22.5m)							
Global Q3 2011:								
Net Income	\$39m to \$58m							
EPS	\$0.72 to \$1.07							

# **Summary**

We're proud to be able to announce another strong quarter of subscriber and earnings growth. At the same time, we are enthusiastically focused on expanding our streaming content library and improving the user experience to stay ahead of our domestic competition and to give us substantial advantage as we move to become a global leader in video streaming.

Sincerely,

Reed Hastings, CEO

David Wells, CFO





#### **Conference Call Q&A Session**

Netflix management will host a webcast Q&A session at 3:00 p.m. Pacific Time today to answer questions about the Company's financial results and business outlook. Please email your questions to <a href="mailto:ir@netflix.com">ir@netflix.com</a>. The company will read the questions aloud on the call and respond to as many questions as possible.

The live webcast, and the replay, of the earnings Q&A session can be accessed at ir.netflix.com.

IR Contact:

Ellie Mertz VP, Finance & Investor Relations 408 540-3977 PR Contact:

Steve Swasey
VP, Corporate Communications
408 540-3947

#### Use of Non-GAAP Measures

This shareholder letter and its attachments include reference to the non-GAAP financial measures of free cash flow and contribution profit. Management believes that free cash flow is an important liquidity metric because it measures, during a given period, the amount of cash generated that is available to repay debt obligations, make investments, repurchase stock and for certain other activities. Management believes that contribution profit is useful in assessing the relative contribution to operating income of each segment by eliminating any allocation of Technology & Development and G&A expenses that apply across these segments. However, this non-GAAP measure should be considered in addition to, not as a substitute for or superior to, net income, operating income and net cash provided by operating activities, or other financial measures prepared in accordance with GAAP. Reconciliation to the GAAP equivalent of this non-GAAP measure is contained in tabular form on the attached unaudited financial statements.



#### **Forward-Looking Statements**

This shareholder letter contains certain forward-looking statements within the meaning of the federal securities laws, including statements regarding increases in scope and quality of our streaming content, operating margin targets, subscriber reaction as well as impacts to revenue, net addition and subscriber mix arising from our recent service and price changes; a return to marketing DVD by mail; Canadian contribution profit; international expansion plans and estimated operating losses related thereto; our subscriber growth, revenue, and operating income (loss) for both domestic and international operations as well as net income and earnings per share for the third quarter of 2011. The forward-looking statements in this letter are subject to risks and uncertainties that could cause actual results and events to differ, including, without limitation: our ability to attract new subscribers and retain existing subscribers; our ability to compete effectively; the continued availability of content on terms and conditions acceptable to us; maintenance and expansion of device platforms for instant streaming; fluctuations in consumer usage of our service; disruption in service on our website or with third-party computer systems that help us operate our service; competition and widespread consumer adoption of different modes of viewing in-home filmed entertainment. A detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forwardlooking statements is included in our filings with the Securities and Exchange Commission, including our Annual Report on Form 10-K filed with the Securities and Exchange Commission on February 18, 2011. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this press release.



Netflix, Inc.
Consolidated Statements of Operations

(unaudited)

(in thousands, except per share data)

	Three Months Ended							Six Months Ended			
		June 30	N	/larch 31	June 30		June 30			June 30	
		<u>2011</u>		<u>2011</u>		<u>2010</u>		<u>2011</u>		<u>2010</u>	
Revenues	\$	788,610	\$	718,553	\$	519,819	\$	1,507,163	\$	1,013,484	
Cost of revenues:											
Subscription		428,203		376,992		265,387		805,195		524,947	
Fulfillment expenses		61,775		61,159		49,547		122,934		97,149	
Total cost of revenues		489,978		438,151		314,934		928,129	_	622,096	
Gross profit		298,632		280,402		204,885		579,034		391,388	
Operating expenses:											
Technology and development		57,865		50,905		37,863		108,770		75,262	
Marketing		94,983		104,259		74,533		199,242		149,752	
General and administrative *		30,670		22,998		15,147		53,668		30,687	
Total operating expenses		183,518		178,162		127,543		361,680		255,701	
Operating income		115,114		102,240		77,342		217,354		135,687	
Other income (expense):											
Interest expense		(5,303)		(4,865)		(4,893)		(10,168)		(9,852)	
Interest and other income		1,013		865		921		1,878		1,893	
Income before income taxes		110,824		98,240		73,370		209,064		127,728	
Provision for income taxes		42,610		38,007		29,851		80,617		51,937	
Net income	\$	68,214	\$	60,233	\$	43,519	\$	128,447	\$	75,791	
Net income per share:											
Basic	\$	1.30	\$	1.14	\$	0.83	\$	2.44	\$	1.44	
Diluted	\$	1.26	\$	1.11	\$	0.80	\$	2.37	\$	1.39	
Weighted average common shares outstanding:											
Basic		52,470		52,759		52,486		52,614		52,697	
Diluted		53,909		54,246		54,324		54,077		54,548	
Operating expenses:     Technology and development     Marketing     General and administrative *         Total operating expenses Operating income Other income (expense):     Interest expense     Interest and other income Income before income taxes Provision for income taxes Net income Net income per share:     Basic     Diluted Weighted average common shares outstanding:     Basic	\$	57,865 94,983 30,670 183,518 115,114 (5,303) 1,013 110,824 42,610 68,214 1.30 1.26	\$	50,905 104,259 22,998 178,162 102,240 (4,865) 865 98,240 38,007 60,233 1.14 1.11		37,863 74,533 15,147 127,543 77,342 (4,893) 921 73,370 29,851 43,519 0.83 0.80		108,770 199,242 53,668 361,680 217,354 (10,168) 1,878 209,064 80,617 128,447 2.44 2.37		75,262 149,752 30,687 255,701 135,687 (9,852) 1,893 127,728 51,937 75,791 1.44 1.39	

<sup>\*</sup> Includes gain on disposal of DVDs.



Netflix, Inc. Consolidated Balance Sheets

(unaudited)

(in thousands, except share and par value data)

June 30, 2010         December 31, 2010           Assets         Current assets:           Cash and cash equivalents         \$ 175,207         \$ 194,499           Short-term investments         201,200         155,888           Current content library, net         499,434         181,006           Prepaid content         59,811         62,217           Other current assets         33,792         47,357           Total current assets         969,444         640,967           Content library, net         425,246         180,973           Property and equipment, net         136,948         128,570           Deferred tax assets         25,883         17,467           Other non-current assets         13,172         14,090           Other non-current assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity         \$ 533,436         \$ 222,824           Accounts payable         \$ 533,436         \$ 222,824           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579
Assets           Current assets:         \$ 175,207         \$ 194,499           Short-term investments         201,200         155,888           Current content library, net         499,434         181,006           Prepaid content         59,811         62,217           Other current assets         33,792         47,357           Total current assets         969,444         640,967           Content library, net         425,246         180,973           Property and equipment, net         136,948         128,570           Deferred tax assets         25,883         17,467           Other non-current assets         13,172         14,090           Total assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity         S         222,824           Current liabilities:         44,137         36,489           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
Current assets:         Cash and cash equivalents         \$ 175,207         \$ 194,499           Short-term investments         201,200         155,888           Current content library, net         499,434         181,006           Prepaid content         59,811         62,217           Other current assets         33,792         47,357           Total current assets         969,444         640,967           Content library, net         425,246         180,973           Property and equipment, net         136,948         128,570           Deferred tax assets         25,883         17,467           Other non-current assets         13,172         14,090           Total assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity         Stock and a s
Cash and cash equivalents         \$ 175,207         \$ 194,499           Short-term investments         201,200         155,888           Current content library, net         499,434         181,006           Prepaid content         59,811         62,217           Other current assets         33,792         47,357           Total current assets         969,444         640,967           Content library, net         425,246         180,973           Property and equipment, net         136,948         128,570           Deferred tax assets         25,883         17,467           Other non-current assets         13,172         14,090           Total assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity         \$ 1,570,693         \$ 982,067           Current liabilities:         * 44,137         36,489           Accounts payable         \$ 533,436         \$ 222,824           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000
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Current content library, net       499,434       181,006         Prepaid content       59,811       62,217         Other current assets       33,792       47,357         Total current assets       969,444       640,967         Content library, net       425,246       180,973         Property and equipment, net       136,948       128,570         Deferred tax assets       25,883       17,467         Other non-current assets       13,172       14,090         Total assets       \$1,570,693       \$982,067         Liabilities and Stockholders' Equity         Current liabilities:       Accounts payable       \$533,436       \$222,824         Accrued expenses       44,137       36,489         Current portion of lease financing obligations       2,199       2,083         Deferred revenue       146,937       127,183         Total current liabilities       726,709       388,579         Long-term debt       200,000       200,000
Prepaid content         59,811         62,217           Other current assets         33,792         47,357           Total current assets         969,444         640,967           Content library, net         425,246         180,973           Property and equipment, net         136,948         128,570           Deferred tax assets         25,883         17,467           Other non-current assets         13,172         14,090           Total assets         \$1,570,693         \$982,067           Liabilities and Stockholders' Equity         2         2           Current liabilities:         44,137         36,489           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
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Property and equipment, net         136,948         128,570           Deferred tax assets         25,883         17,467           Other non-current assets         13,172         14,090           Total assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity           Current liabilities:           Accounts payable         \$ 533,436         \$ 222,824           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
Deferred tax assets         25,883         17,467           Other non-current assets         13,172         14,090           Total assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity           Current liabilities:           Accounts payable         \$ 533,436         \$ 222,824           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
Other non-current assets         13,172         14,090           Total assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity           Current liabilities:           Accounts payable         \$ 533,436         \$ 222,824           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
Total assets         \$ 1,570,693         \$ 982,067           Liabilities and Stockholders' Equity           Current liabilities:           Accounts payable         \$ 533,436         \$ 222,824           Accrued expenses         44,137         36,489           Current portion of lease financing obligations         2,199         2,083           Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
Liabilities and Stockholders' Equity         Current liabilities:         Accounts payable       \$ 533,436       \$ 222,824         Accrued expenses       44,137       36,489         Current portion of lease financing obligations       2,199       2,083         Deferred revenue       146,937       127,183         Total current liabilities       726,709       388,579         Long-term debt       200,000       200,000
Current liabilities:         Accounts payable       \$ 533,436       \$ 222,824         Accrued expenses       44,137       36,489         Current portion of lease financing obligations       2,199       2,083         Deferred revenue       146,937       127,183         Total current liabilities       726,709       388,579         Long-term debt       200,000       200,000
Accounts payable       \$ 533,436       \$ 222,824         Accrued expenses       44,137       36,489         Current portion of lease financing obligations       2,199       2,083         Deferred revenue       146,937       127,183         Total current liabilities       726,709       388,579         Long-term debt       200,000       200,000
Accrued expenses       44,137       36,489         Current portion of lease financing obligations       2,199       2,083         Deferred revenue       146,937       127,183         Total current liabilities       726,709       388,579         Long-term debt       200,000       200,000
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Deferred revenue         146,937         127,183           Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
Total current liabilities         726,709         388,579           Long-term debt         200,000         200,000
Long-term debt 200,000 200,000
-
lease financing obligations, excluding current portion 32 986 34 123
22,300 37,123
Other non-current liabilities 276,964 69,201
Total liabilities 1,236,659 691,903
Stockholders' equity:
Common stock, \$0.001 par value; 160,000,000 shares
authorized at June 30, 2011 and December 31, 2010; 52,536,246
and 52,781,949 issued and outstanding at June, 2011 and
December 31, 2010, respectively 53 53
Additional paid-in capital - 51,622
Accumulated other comprehensive income, net 884 750
Retained earnings
Total stockholders' equity 334,034 290,164
Total liabilities and stockholders' equity \$ 1,570,693 \$ 982,067



Netflix, Inc. Consolidated Statements of Cash Flows (unaudited)

(in thousands)

(iii tilousatius)	Tł	ree Months End	led	Six Mont	hs Ended	
	June 30,	March 31,	June 30,	June 30,	June 30,	
	2011	<u>2011</u>	2010	2011	2010	
Cash flows from operating activities:						
Net income :	\$ 68,214	\$ 60,233	\$ 43,519	\$ 128,447	\$ 75,791	
Adjustments to reconcile net income to net cash						
provided by operating activities:						
Additions to streaming content library	(612,595)	(192,307)	(66,157)	(804,902)	(116,632)	
Change in streaming content liabilities	419,832	82,068	18,308	501,900	29,559	
Amortization of streaming content library	144,466	85,937	29,844	230,403	48,523	
Amortization of DVD content library	24,000	26,990	35,299	50,990	78,912	
Depreciation and amortization of property, equipment and intangibles	10,182	9,826	9,309	20,008	20,168	
Stock-based compensation expense	15,536	12,264	6,928	27,800	12,430	
Excess tax benefits from stock-based compensation	(17,868)	(15,654)	(11,182)	(33,522)	(18,606)	
Other non-cash items	(802)	(925)	(2,900)	(1,727)	(6,060)	
Deferred taxes	(3,927)	(4,982)	(3,394)	(8,909)	(6,155)	
Changes in operating assets and liabilities:						
Prepaid content	14,787	(12,380)	(2,133)	2,407	(7,096)	
Other current assets	4,660	9,084	(9,211)	13,744	(8,663)	
Other accounts payable	(4,465)	14,835	1,472	10,370	12,160	
Accrued expenses	17,941	22,670	7,917	40,611	21,663	
Deferred revenue	3,892	15,862	1,310	19,754	1,322	
Other non-current assets and liabilities	2,539	2,802	1,323	5,341	141	
Net cash provided by operating activities	86,392	116,323	60,252	202,715	137,457	
Cash flows from investing activities:	,					
Acquisitions of DVD content library	(19,065)	(22,119)	(24,191)	(41,184)	(61,093)	
Purchases of short-term investments	(40,597)	(52,266)	(21,795)	(92,863)	(57,790)	
Proceeds from sale of short-term investments	16,510	14,961	32,055	31,471	62,825	
Proceeds from maturities of short-term investments	15,985	650	4,310	16,635	8,323	
Purchases of property and equipment	(8,626)	(16,320)	(5,671)	(24,946)	(12,064)	
Other assets	844	1,419	3,825	2,263	7,507	
Net cash used in investing activities	(34,949)	(73,675)	(11,467)	(108,624)	(52,292)	
Cash flows from financing activities:	(0 1,0 10)	(10)010)	(==):::/	(===,==:/	(==/===/	
Principal payments of lease financing obligations	(520)	(501)	(465)	(1,021)	(826)	
Proceeds from issuance of common stock	7,418	6,762	13,109	14,180	23,027	
Excess tax benefits from stock-based compensation	17,868	15,654	11,182	33,522	18,606	
Repurchases of common stock	(51,421)	(108,643)	(45,145)	(160,064)	(152,869)	
Net cash used in financing activities	(26,655)	(86,728)	(21,319)	(113,383)	(112,062)	
Net increase (decrease) in cash and cash equivalents	24,788	(44,080)	27,466	(19,292)	(26,897)	
Cash and cash equivalents, beginning of period	150,419	194,499	79,861	194,499	134,224	
	\$ 175,207	\$ 150,419	\$ 107,327	\$ 175,207	\$ 107,327	
edsh and cash equivarents, end of period	<del>y 173,207</del>	<del>y</del> 130,413	<del>y</del> 107,327	<del>Ψ</del> 173,207	<del>y</del> 107,327	
	т	ree Months End	led	Six Mont	hs Ended	
	June 30,	March 31,	June 30,	June 30,	June 30,	
	2011	2011	2010	2011	2010	
Non-GAAP free cash flow reconciliation:			2010			
	\$ 86,392	\$ 116,323	\$ 60,252	\$ 202,715	\$ 137,457	
Acquisitions of DVD content library	(19,065)	(22,119)	(24,191)	(41,184)	(61,093)	
Purchases of property and equipment	(8,626)	(16,320)	(5,671)	(24,946)	(12,064)	
Other assets	844	1,419	3,825	2,263	7,507	
<del>-</del>	\$ 59,545	\$ 79,303	\$ 34,215	\$ 138,848	\$ 71,807	
	, 23,3.3	, ,,,,,,,,	3 ,,==3	,	,	



## Netflix, Inc. Other Data

(unaudited)

(in thousands, except percentages, average monthly revenue per paying subscriber and subscriber acquisition cost)

		As	of / T	hree Months End	<u>ed</u>	
	Ju	ıne 30,		March 31,	J	une 30,
		<u>2011</u>		<u>2011</u>		<u>2010</u>
Domestic subscriber information:						
Subscribers: beginning of period		22,797		19,501		13,967
Gross subscriber additions: during period		5,315		6,299		3,059
Gross subscriber additions year-to-year change		73.7%		80.4%		58.0%
Gross subscriber additions quarter-to-quarter sequential change		(15.6%)		22.7%		(12.4%)
Less subscriber cancellations: during period		(3,518)		(3,003)		(2,025)
Net subscriber additions: during period		1,797		3,296		1,034
Subscribers: end of period		24,594		22,797		15,001
Subscribers year-to-year change		63.9%		63.2%		41.5%
Subscribers quarter-to-quarter sequential change		7.9%		16.9%		7.4%
Free subscribers: end of period		1,331		1,392		424
Free subscribers as percentage of ending subscribers		5.4%		6.1%		2.8%
Paid subscribers: end of period		23,263		21,405		14,577
Paid subscribers year-to-year change		59.6%		57.1%		40.5%
Paid subscribers quarter-to-quarter sequential change		8.7%		19.3%		7.0%
Average monthly revenue per paying subscriber	\$	11.49	\$	11.97	\$	12.29
Domestic churn		4.2%		3.9%		4.0%
Domestic subscriber acquisition cost	\$	15.09	\$	14.38	\$	24.37

	<u>T</u>	hree Months Ended	
	June 30,	March 31,	June 30,
	<u>2011</u>	<u>2011</u>	<u>2010</u>
Consolidated margins:			
Gross margin	37.9%	39.0%	39.4%
Operating margin	14.6%	14.2%	14.9%
Net margin	8.6%	8.4%	8.4%
Consolidated expenses as percentage of revenues:			
Technology and development	7.3%	7.1%	7.3%
Marketing	12.0%	14.5%	14.3%
General and administrative	4.0%	3.2%	2.9%
Total operating expenses	23.3%	24.8%	24.5%
Consolidated year-to-year change:			
Total revenues	51.7%	45.6%	27.2%
Cost of subscription	61.4%	45.2%	16.7%
Fulfillment expenses	24.7%	28.5%	18.2%
Technology and development	52.8%	36.1%	39.6%
Marketing	27.4%	38.6%	61.2%
General and administrative	102.5%	48.0%	15.3%
Total operating expenses	43.9%	39.0%	47.5%



Netflix, Inc.
Segment Information

(unaudited) (in thousands)

(in thousands)		As of /	Thre	ee Months	As of / Six M	Nonths Ended			
	June 30,			larch 31,	une 30,	June 30,		June 30,	
		<u>2011</u>		<u>2011</u>	<u>2010</u>	<u>2011</u>		<u>2010</u>	
Para anti-									
Domestic		1 221		1 202	424	1 221		424	
Free subscribers at end of period		1,331		1,392	424	1,331		424	
Paid subscribers at end of period		23,263		21,405	 14,577	 23,263		14,577	
Total subscribers at end of period		24,594		22,797	15,001	24,594		15,001	
Revenue	\$	769,714	\$	706,274	\$ 519,819	\$ 1,475,988	\$	1,013,484	
Cost of revenues and marketing expenses		556,719		519,389	 389,467	 1,076,108		771,848	
Contribution profit*		212,995		186,885	130,352	399,880		241,636	
Other operating expenses		87,871		73,903	53,010	161,774		105,949	
Segment operating income	\$	125,124	\$	112,982	\$ 77,342	\$ 238,106	\$	135,687	
International									
Free subscribers at end of period		110		130	_	110		_	
Paid subscribers at end of period		857		673	_	857		_	
Total subscribers at end of period		967		803	-	967		-	
Revenue	\$	18,896	\$	12,279	\$ -	\$ 31,175	\$	-	
Cost of revenues and marketing expenses		28,242		23,021	 -	51,263			
Contribution profit (loss)*		(9,346)		(10,742)	-	(20,088)		-	
Other operating expenses		664		-	 -	664			
Segment operating income (loss)	\$	(10,010)	\$	(10,742)	\$ -	\$ (20,752)	\$	-	
Consolidated									
Free subscribers at end of period		1,441		1,522	424	1,441		424	
Paid subscribers at end of period		24,120		22,078	14,577	24,120		14,577	
Total subscribers at end of period		25,561		23,600	15,001	25,561		15,001	
Revenue	\$	788,610	\$	718,553	\$ 519,819	\$ 1,507,163	\$	1,013,484	
Cost of revenues and marketing expenses		584,961		542,410	 389,467	1,127,371		771,848	
Contribution profit*		203,649		176,143	130,352	379,792		241,636	
Other operating expenses		88,535		73,903	 53,010	 162,438		105,949	
Operating income	\$	115,114	\$	102,240	\$ 77,342	\$ 217,354	\$	135,687	
Other income (expense)		(4,290)		(4,000)	(3,972)	(8,290)		(7,959)	
Provision for income taxes		42,610		38,007	29,851	80,617		51,937	
Net Income	\$	68,214	\$	60,233	\$ 43,519	\$ 128,447	\$	75,791	

 $<sup>\</sup>hbox{$^*$Contribution profit (loss) is defined as revenues less cost of revenues and marketing expenses}$ 

